

Bi-Annual Report 2025

OCT 17, 2025

ArundelStat Bi-Annual Report



The Best Place
For All



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Welcome from ArundelStat!

We are excited about this publication as we are expanding the ways we communicate the work the ArundelStat team does to make Anne Arundel County the best place for all.

MISSION:

Our mission is (1) to increase data use and collection across County departments, (2) to improve the impact and efficiency of county services by strategically monitoring and assessing outcome-focused performance, and (3) to enable County Leadership to make data driven decisions and empower residents to engage with government from an informed position.

VISION:

To foster a data-driven culture throughout Anne Arundel County by leading data transparency and by providing quantitative and qualitative analysis to make Anne Arundel County - The Best Place for All.

CORE SERVICES:

- Foster a data-driven culture within Anne Arundel county government
- Enable departments to make data-driven decisions to improve program effectiveness
- Provide internal consulting services to departments by conducting research, performing analysis, and creating visualizations
- Lead data access and transparency for county residents

Learn more about ArundelStat and the team on ArundelStat's [website](#)

What's in this publication?

This report covers initiatives the ArundelStat team is working on with governmental and quasi-governmental agencies.

- Projects
- Department Performance
- OpenData

What's next for ArundelStat?

Some of ArundelStat's current and future projects include public-facing dashboards as well as internal process reviews. This includes:

- Reviews for FY26 Budget
- Continuing to assist departments with research projects, process consultation and program evaluation

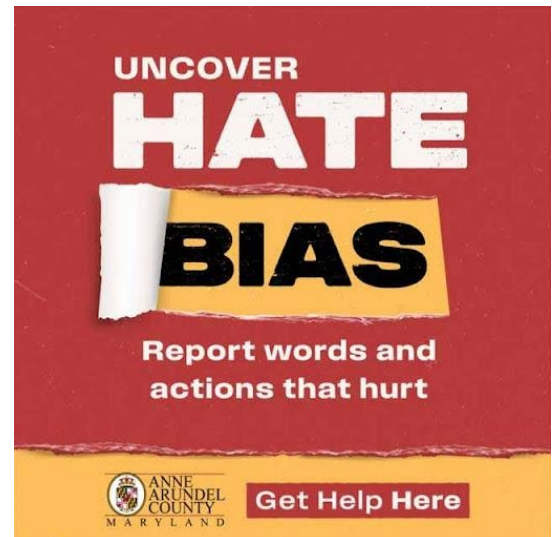
For any questions about a department's performance data, information available on the website or in this report, please contact ArundelStat@aacounty.org

ArundelStat 2025 News and Updates

The Community Wellbeing Index is HERE! We are so proud of the hard work our wonderful analysts have accomplished. Officially launched August 26, 2025, the CW Index has 4 main topics: **Prosperity, Safety, Health, and Access** and maps 16 measures at the census tract level. We are excited for decision-makers and departments to use the CW Index to make more informed and equitable decisions. Residents are able to overlay demographic data, county council districts, zip codes, and search for their neighborhood or specific addresses to learn more about where they live, work, and advocate! If you have not had the opportunity to check out the CW Index go to the site [here](#).

Additionally, We partnered with CECS for their September 27 **Engage Arundel Session: Anne Arundel County's Community Wellbeing Index, How Data Can Help Us Build Stronger Communities**. If you managed to join, thank you! We hope you learned a lot. If you missed it, feel free to check out the recorded session [here](#). If you have not attended [EngageArundel](#) sessions in the past, consider looking at upcoming sessions to learn more about relevant issues and topics from Anne Arundel County Public Schools, Navigating the County Budget and Effectively Advocating for Community Needs to Winter is Coming.

ArundelStat has additionally been helping the **Anne Arundel County Hate Crimes Prevention Program** (HCPP), under the Office of Equity and Human Rights (OEHR) with data needs. The first community survey assessing resident knowledge and experiences with hate bias incidents was fielded from May-June 2025 and the results can be found [here](#). We look forward to our continued collaboration with HCPP and various County departments.

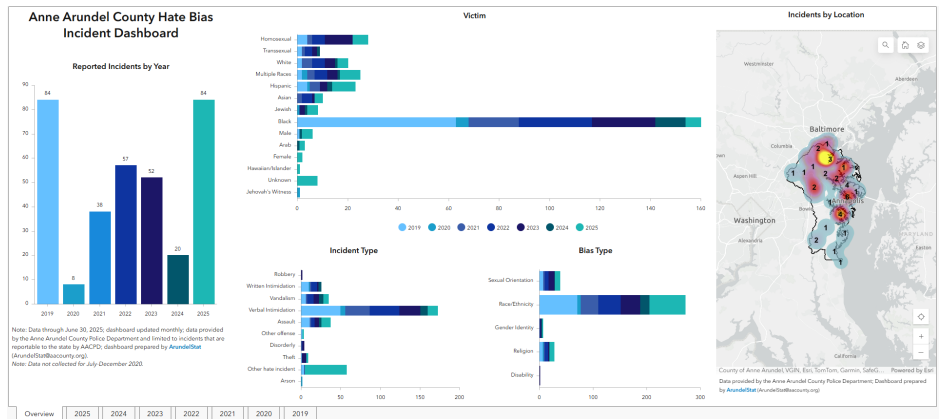


If you haven't subscribed to the CECS newsletter, sign up [here](#). We've been sharing high level graphics of department performance which have been compiled [here](#), but you'll also learn more about events happening around the County, including department news and County events!

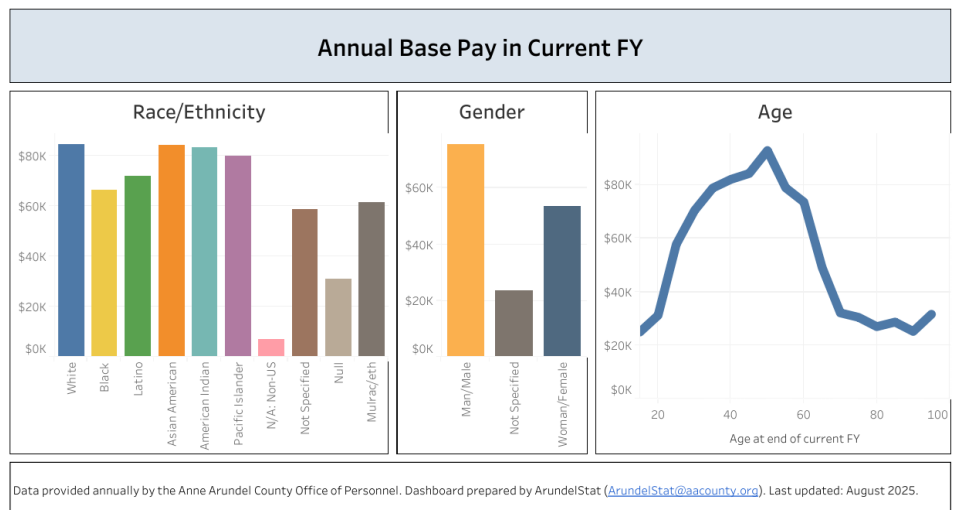
Projects and Resources

[OpenArundel](#) is a collection of resources where community members can find dashboards, information, and tools to dive deeper into the ways local government affects them. Here are a few!

- The [Affirmative Litigation Dashboard](#) showcases the effort of the Office of Law in protecting individuals' and communities' rights. Visit the dashboard to read case synopses and find updates on case progress.
- The [Anne Arundel County Hate Bias Incident Dashboard](#) provides data about hate bias incidents reported to the state by the Anne Arundel County Police Department. This tool can help residents see the number of incidents by location, year, and type.



- If you've ever wondered about who works at the county, the [County Workforce Dashboard](#) provides information about race, gender, age, and pay of county employees. This tool is a great way to see how diversity is reflected in the people working to make the county the best place for all.



Department Performance

Department Performance is an initiative that began in Fall 2019. The goal of department performance is to strategically monitor and assess outcome-focused performance of county departments. Working closely with governmental and quasi-governmental agencies, this initiative shows the work being done by each department. Departments can tell their unique story as they demonstrate how they are improving the impact and efficiency of County services. Department Performance enables departments to share compelling results, share the great work they're doing, and highlight the department's contributions to the broader work in the county.

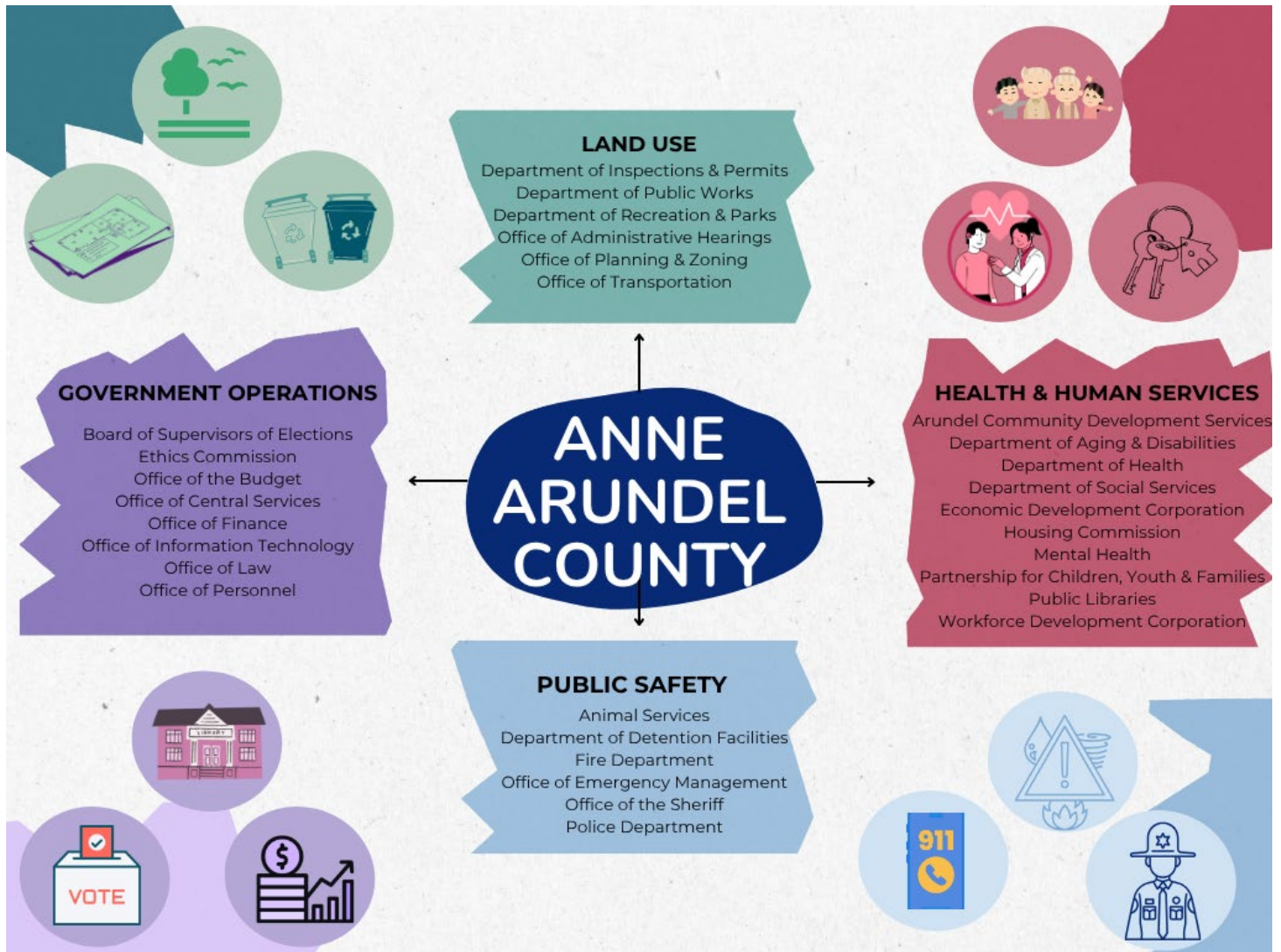
To monitor performance data, Agencies submit monthly data to ArundelStat. To ensure that the captured data fully encapsulates the Department's work, Agencies meet with the team annually to review their goals, objectives, and measures. Department Performance highlights the following:

- Agency contribution to the overall success of the county
- Alignment with administrative priorities
- The success of individual programs or initiatives
- Department workload

The following pages include a condensed version of the data reported on OpenPerformance. The decision to report on calendar or fiscal year is dependent on a department's internal data procedures.

A complete version of Department Performance can be found in [OpenPerformance](#) on the Anne Arundel County website. Additionally, links to performance data for each department can be found on each department's main page, and the performance data for each department can be downloaded from the Anne Arundel County OpenData [portal](#). Lastly, in an effort to make Department Performance more accessible and communicate the work departments do, we created graphics highlighting departments' performance for FY24 and CY24; you can see the compilation [here](#), in the CECS newsletter and on the County website.

Department Organization



**For Department Performance, Budget reports on a calendar year even though the data is for the fiscal year.*

Board of Supervisors of Elections: Profile



Mission Statement

The Board of Elections provides convenient access to voter registration, accessible locations to exercise their right to vote, uniformity of election processes, fair and equitable elections, and maintains all registration and election-related data accurately and in a form accessible to the public for the citizens of Anne Arundel County.

- Voter registration
- Accessible voting locations

- Uniformity of election processes
- Fair and equitable elections

- Accurate registration and election-related data

Department Goals

1. To provide election services to citizens to ensure all eligible in the County have the opportunity to exercise their right in a primary or general election.

Department Performance Data (Impact Metrics)

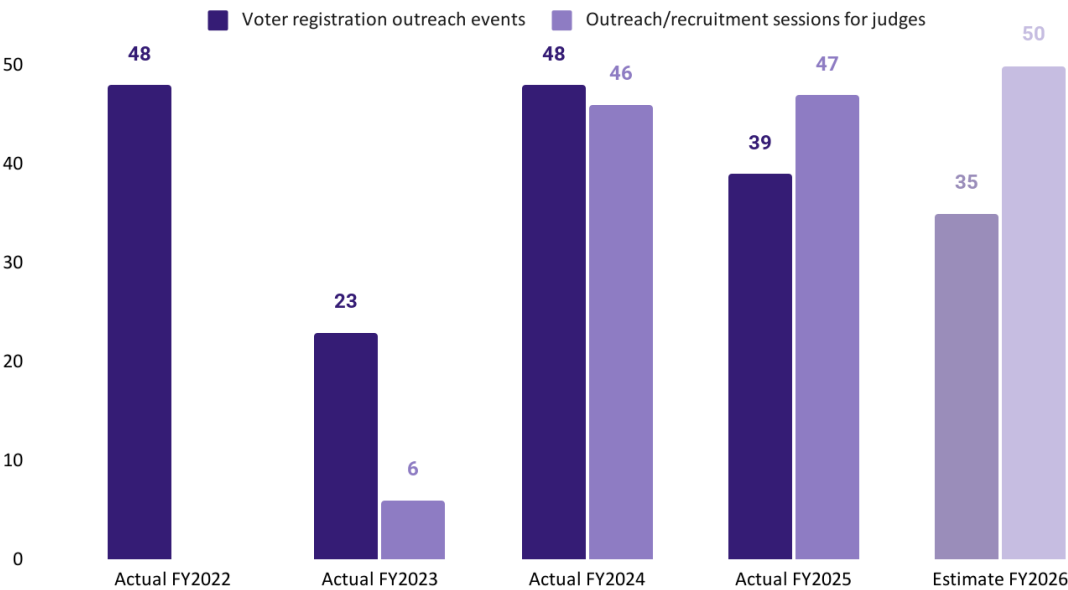
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	Target FY2030	Status
EL-1.1.9	Increase percentage of registered voters among those citizens who are eligible in the County.	95.4%	99.5%	87.9%	95%	On track
EL-1.2.9	Increase the percentage of election judges in the County retained from election to election.	90.0%	56.2%	60.5%	70%	On track

**Please note, Primary Elections occur in even fiscal years and General Elections in odd fiscal years.*

FY2025 BY THE NUMBERS

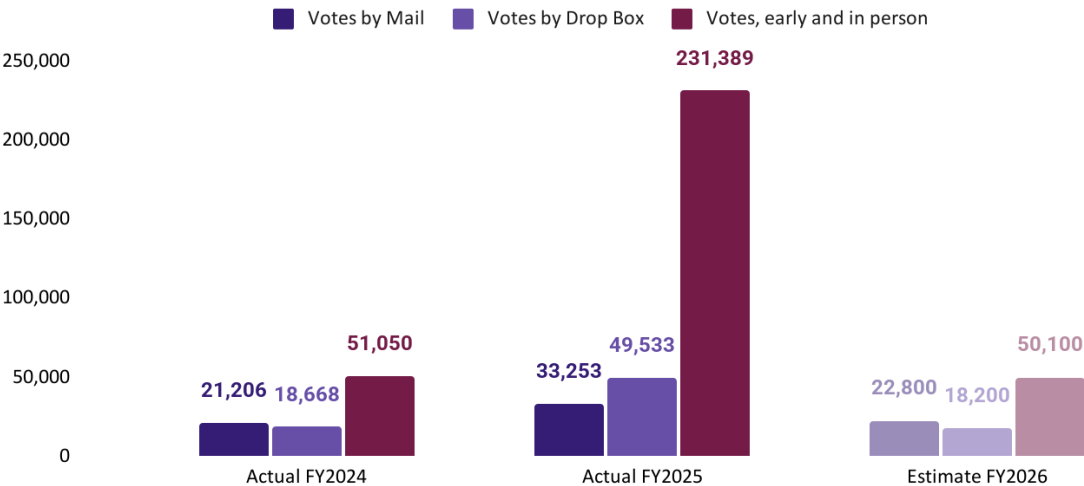
Voter registration outreach events decreased in FY25, while outreach for judges increased



25 STAFF

41,965 MAILERS SENT TO ELECTION JUDGES

For 2024 General Election: votes by drop boxes increased but voting early and in person is still preferred method



*Started reporting method of voting in FY24.

Office of Central Services: Profile



Mission Statement

The Office of Central Services (OCS) mission, as an all-inclusive customer centric organization, is to manage and maintain all County facilities, real estate, vehicles and equipment, operate an efficient and cost-effective purchasing system, and maintain an inventory of facilities and properties. OCS manages risk and ensures the safety of employees and the public while ensuring all services are delivered efficiently, promptly, and courteously.

- Fleet Administration
- Facilities Management

- Purchasing

- Risk Management

Department Goals

1. To provide fleet administration services to repair and manage the replacement of County vehicles, ensuring County employees have reliable and safe vehicles to effectively execute their jobs.
2. To provide facilities management services to County-owned facilities for all users to achieve safe, well-maintained facilities, and support daily operations.
3. To provide procurement services for the County, ensuring a fair, fast, efficient, and competitive process.
4. To provide risk management services for County employees.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Fleet Administration

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
CS-1.1.8	Maintain a turnaround time of 24 hours for 85% of the lease rate vehicles in the shop for repairs.	91%	88%	90%	85%	✓
CS-1.2.8	Maintain a turnaround time of 48 hours for 90% of the lease rate vehicles in the shop for repairs.	97%	96%	97%	90%	✓
CS-1.3.8	Maintain on time completion of monthly automotive preventive maintenance/safety checks for lease rate vehicles at or above 90%.	99%	99%	99%	80%	✓

Facilities Management

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
CS-2.1.6	Complete 80% of the facilities preventive maintenance (PM) work orders as scheduled.	System switched over no data	92%	88%	90%	 On track
CS-2.2.9	Complete corrective maintenance (CM) work orders within 90 days of open date.	System switched over no data	94%	93%	85%	

Purchasing

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
CS-3.1.7	Increase the utilization of P-Cards for transactions under \$1,000.	63,895	66,740	68,597	75,000 transactions	 On track
CS-3.2.8	Generate Cost Savings and Cost Avoidance for the County through negotiating, strategic procurement, and implementing efficiencies.	\$97,694	\$0	\$320,060	\$500,000	 On track
CS-3.3.7	Increase the dollars (millions) awarded to Certified Business Enterprises (CBEs) formally known as Minority, Small, Small Women-Owned, Veteran Owned, and Service-Disabled Veteran-Owned (WMSBE) businesses.	\$142,032,789	\$88,474,559	\$145,085,598	\$200 million	 On track

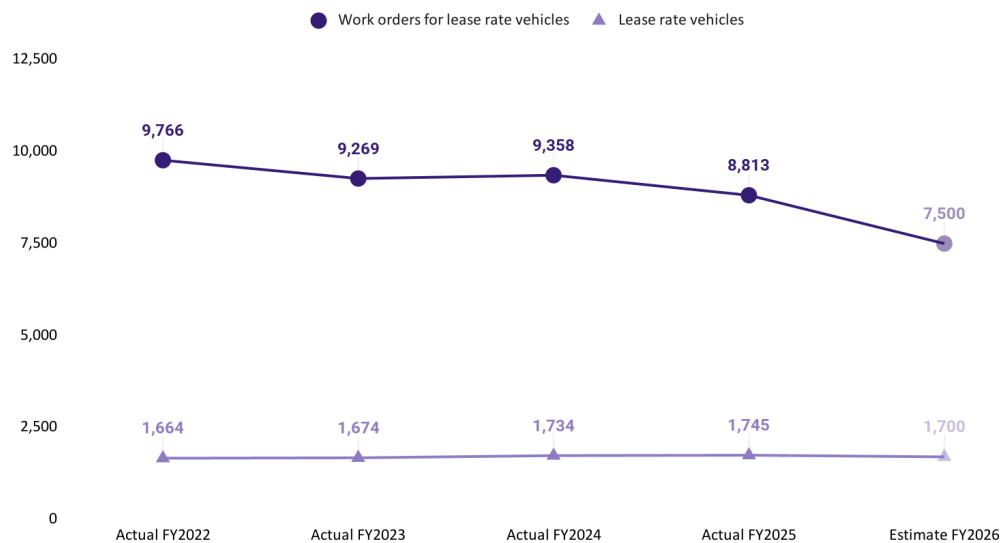
Risk Management

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
CS-4.1.9	Limit the average number of days to issue the first payment for a medical claim to 25 days or less.	15	22	24	20 days	 On track
CS-4.2.6	Increase the number of general liability claims closed in 30 days or less.	182	425	429	450 claims	 On track

CS-4.3.9	Complete all requested and scheduled safety trainings 100% of the time.	100%	100%	100%	100%	
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FY2025 BY THE NUMBERS

Amount of work orders for lease rate vehicles is on a downward path, while number of vehicles is relatively steady



35
MECHANICS

2 GARAGES

1,745
LEASE RATE
VEHICLES

787 P-CARD
HOLDERS

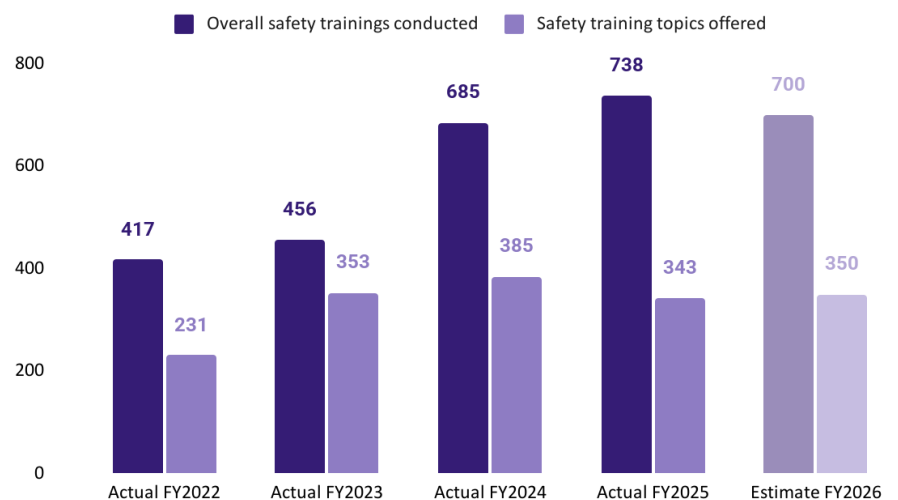
79,321 P-CARD
TRANSACTIONS

97 CLOSING RATIO
(CLOSED/RECEIVED)

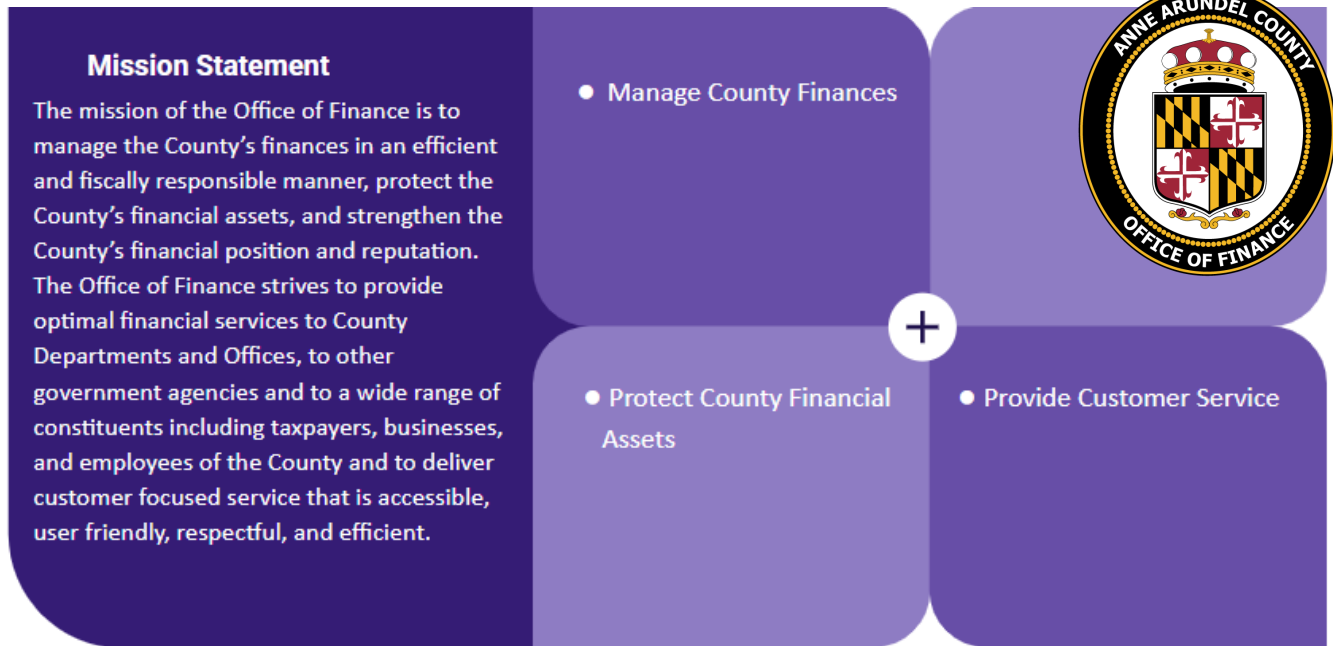
343 SAFETY TRAINING
TOPICS OFFERED

31 OUTREACH EVENTS FOR
CERTIFIED BUSINESS
ENTERPRISES (CBES)
FORMALLY KNOWN AS
MINORITY, SMALL, SMALL WOMEN-OWNED, VETERAN OWNED, AND SERVICE-
DISABLED VETERAN-OWNED (WMSBE) BUSINESSES

Noticeable increase in overall safety trainings conducted since FY23



Office of Finance: Profile



Department Goals

1. To manage County finances in support of County services through optimal revenue collection, disbursement, financial and investment services for County stakeholders.
2. To protect the County's financial assets through accurate accounting and transparency for all revenues and expenditures.
3. Provide customer focused service that is accessible, user friendly, respectful, and efficient.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
FN-1.1.9	Complete 100% of utility billing and mail all quarterly/bi-monthly bills for all cycles as scheduled.	100%	100%	100%	100%	✓
FN-1.2.6	Process 100% of property tax billing on time.	100%	100%	100%	100%	✓
FN-2.1.6	Provide accurate and timely reporting of the County's finances each year.	43	44	45	49 years	✓
FN-3.1.8	Process 100% of all land record instruments presented to the Recordation & Transfer Tax Office within 48 hours of receipt.	100%	100%	100%	100%	✓

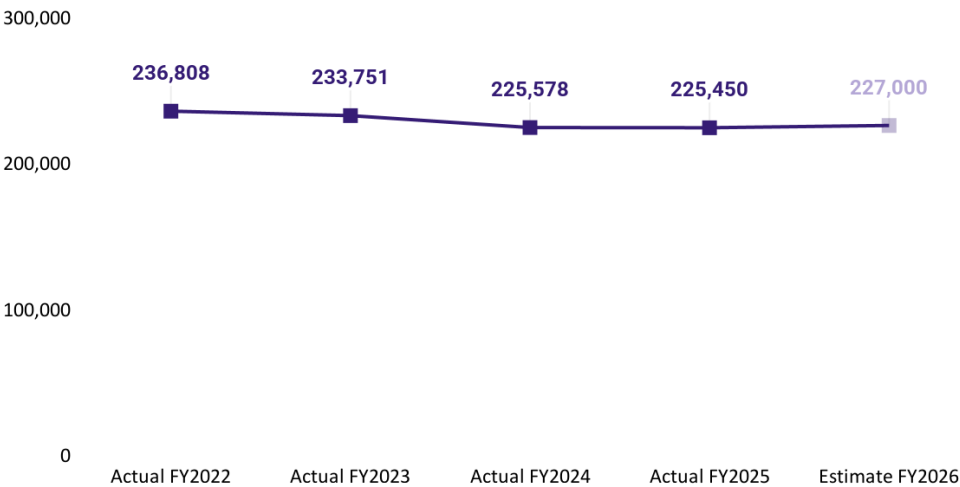
FN-3.2.8	Address 100% of ambulance billing program issues in a prompt, respectful, and efficient manner	100%	100%	100%	100%	
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FY2025 BY THE NUMBERS

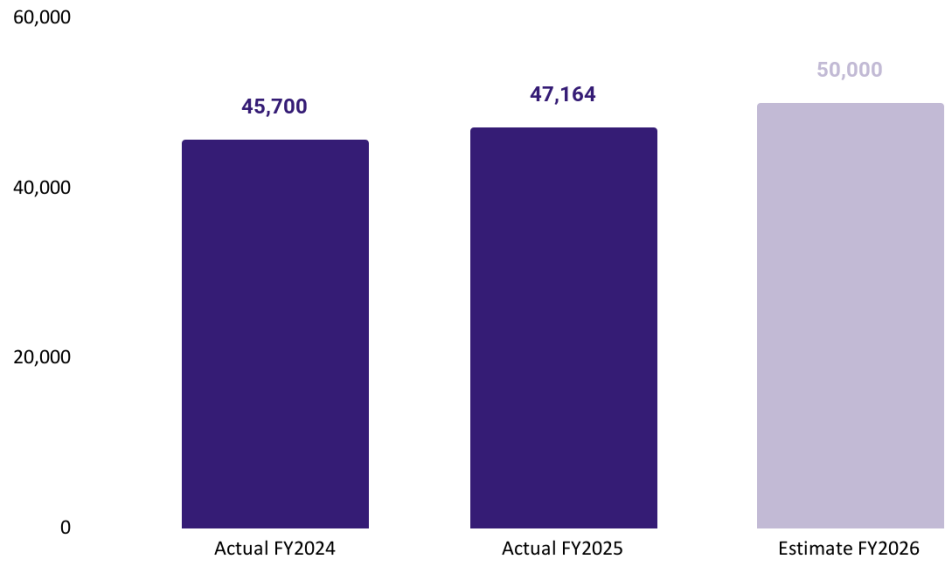
6 STAFF

5 TAX BILLING/TAX CREDIT STAFF

Number of accounts requiring tax bills has remained relatively steady



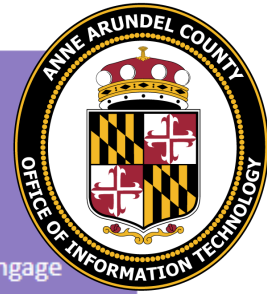
47,164 ambulance bills sent in FY25 averaging 3,930 in a month



3 ANNUAL FINANCIAL REPORTS

The County's Office of Finance assumed operation of the ambulance billing program in FY2024.

Office of Information Technology: Profile



Mission Statement

The Office of Information Technology seeks to accelerate success by fostering digital dexterity within Anne Arundel County agencies. When all County agencies adopt secure digital capabilities, both effectiveness and efficiency of operations will improve. The impact will be faster transaction speeds, better quality performance, and improved employee engagement.

- Establish and maintain high-quality, secure technology infrastructure platforms that enable cross county collaboration

- Act as trusted advisors to foster technology adoption and engage people with processes for successful outcomes



- Deploy technology solutions to expedite transactions between residents and county functions while eliminating frictional barriers to ease of use systems

- Provide telecommunications, video, and cable television administration services

Department Goals

- To select, implement, and maintain appropriate technology solutions to reduce barriers between citizens and county functions.
- To support internal County functions through staff and technology.

Department Performance Data (Impact Metrics)

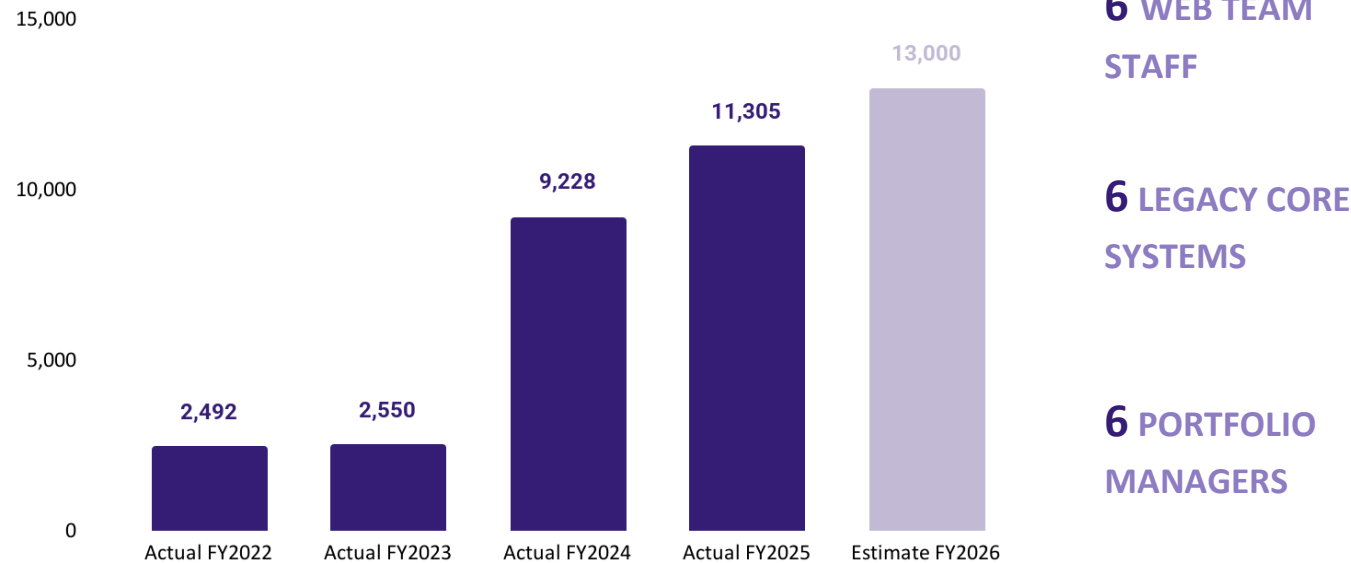
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
IT-1.1.5	Maintain the percentage of core systems identified by OIT as 'legacy or outdated' to less than 10% of total core systems by FY 2026.	6%	5%	5%	0%	 on track
IT-1.2.9	Increase the usage of the County's website.	11,693,338	12,910,294	13,255,975	15 million views	 on track
IT-2.1.8	Resolve 78% of Help Center calls on initial contact.	47%	56%	45%	55%	 on track

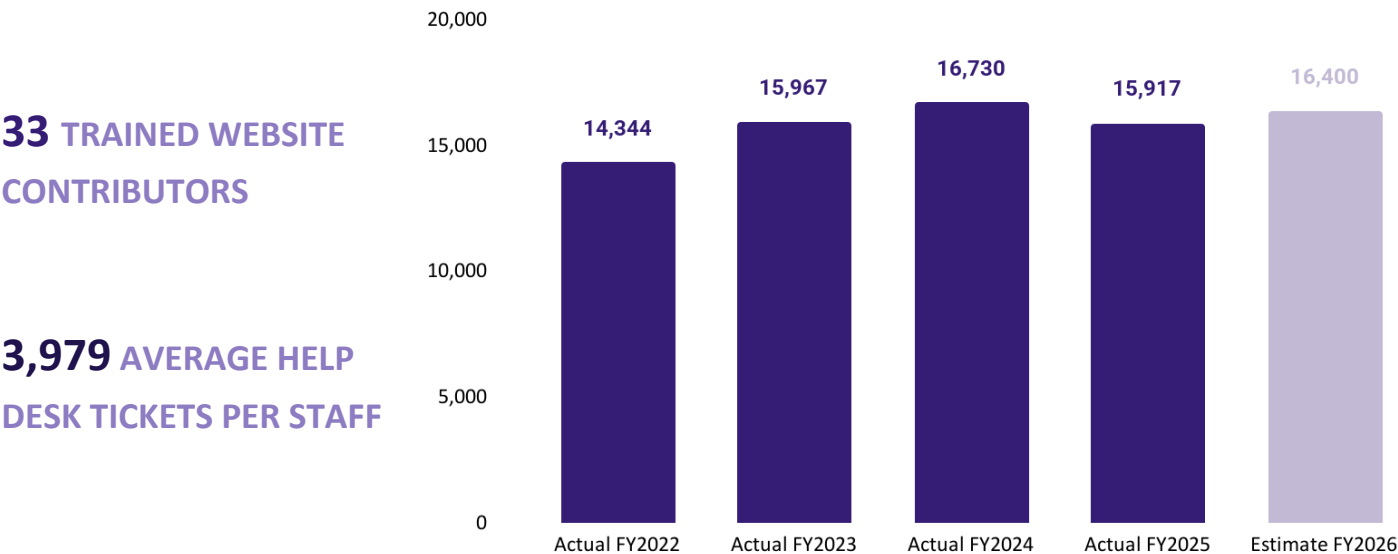
IT-2.2.6	Ensure OIT/Departmental coordination for strategy, problem resolution, project execution, and operational interfaces.	66%	100%	85%	100%	
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FY2025 BY THE NUMBERS

Since FY24, number of webpages managed continues to grow



Help Desk tickets in FY25 dropped slightly from FY24



Office of Law: Profile



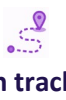
Department Goals

1. To provide timely review of contracts and other legal documents to ensure compliance with applicable laws.
2. To provide advice and opinions on complex legal questions affecting the interests of the County.
3. To promptly and accurately prepare and process cases to enforce violations of the Anne Arundel County Code for Court adjudication.
4. To represent the County and its employees in claims and litigation to reduce the County's exposure to liability.

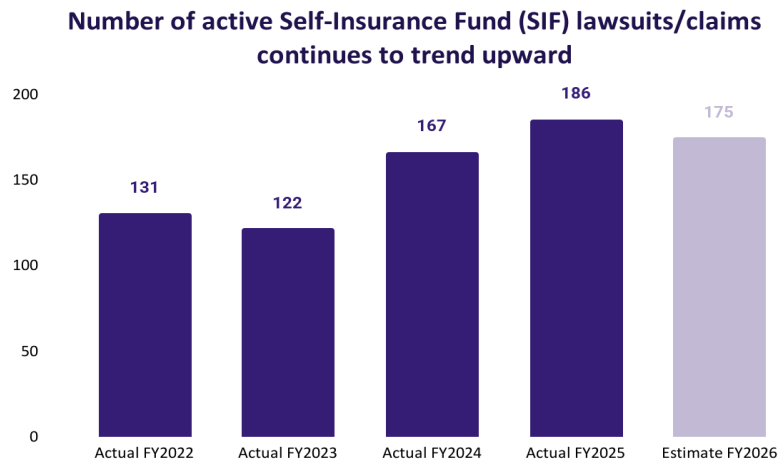
Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
LW-1.1.5	Reduce the average number of days to respond to a transactional review.	3	3.4	4.3	3.5 days	 on track
LW-2.1.4	Maintain the percentage of formal written legal opinions completed within the time frame requested at or above 95%.	100%	100%	100%	100%	

LW-3.1.5	Reduce the average number of days to file civil citations issued for code violations with the Court.	33	27	41	30 days	 on track
LW-3.2.5	Reduce the average number of days to file a complaint in Court requesting an injunction complaint or a petition for civil contempt be filed to compel compliance with the applicable provisions of the Anne Arundel County Code.	76	118	128	80 days	
LW-4.1.9	Reduce the amount paid by the County Self-Insurance Fund as a result of litigation against the County and its employees.	\$702,300	\$617,051	\$1,770,762	1.75 million	

FY2025 BY THE NUMBERS



11.4 ATTORNEYS

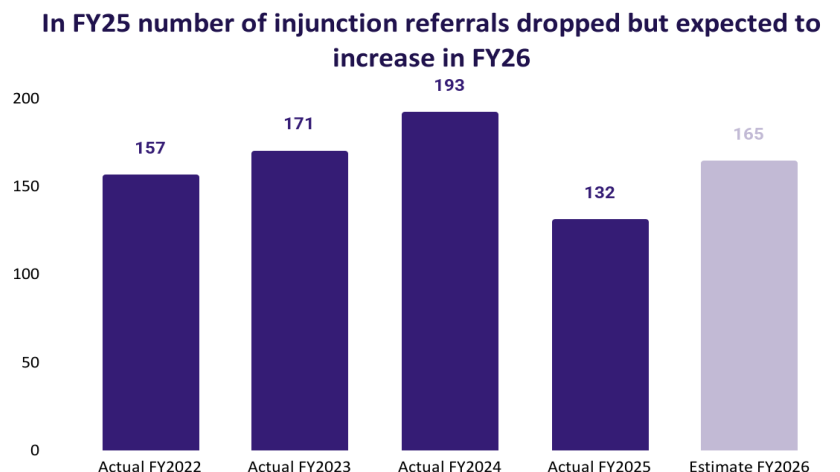
**PERFORMING CONTRACT
REVIEWS**

**5 ATTORNEYS PERFORMING
CODE ENFORCEMENT
FUNCTIONS**

44 LAWSUITS / CLAIMS CLOSED

22 CASES RECEIVED A PAYOUT

**50% OF LAWSUITS / CLAIMS
CLOSED WITH NO RECOVERY**



Office of Personnel: Profile



Department Goals

1. To ensure agencies source, select, and onboard highly talented individuals with the acumen, aptitude, and attitude to serve the visitors and residents of Anne Arundel County.
2. To provide human capital management services and policy guidance to County departments to ensure a productive workforce.

Department Performance Data (Impact Metrics)

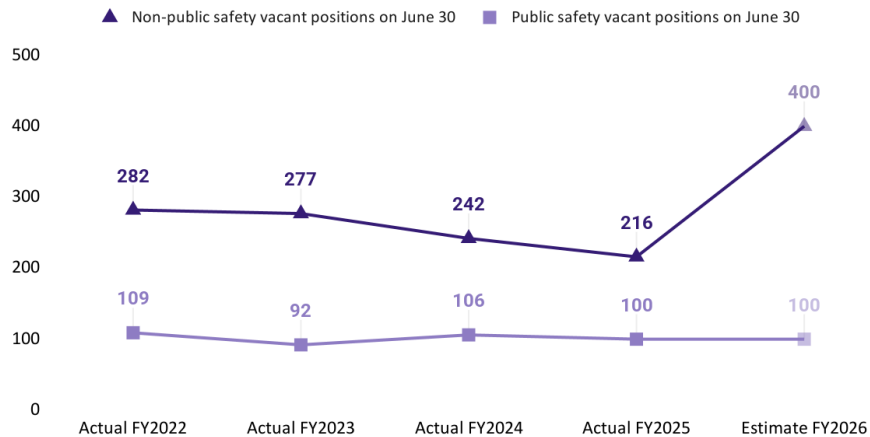
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PS-1.1.22	Decrease the average number of days to provide certification list (non-public safety) (closing date of announcement to certification).	14	14	14	14 days	✓
PS-1.2.22	Decrease the average number of days to provide certification list (public safety) (closing date of announcement to certification).	193	175	175	160 days	📍 on track
PS-1.3.18	Decrease the turnover rate.	12%	10%	8%	9%	✓
PS-1.4.8	Increase the number of participants in the County Health and Wellness Program.	1,244	954	1,024	2,000 participants	✗

PS-2.2.8	Increase the percentage of labor agreements negotiated in accordance with time frames established in the County Code.	100%	100%	100%	100%	
PS-2.3.13	Increase the number of grievances processed in accordance with time frames established in the County Code and MOAs.	100%	100%	100%	100%	
PS-3.1.8	Increase the percentage of eligible employees actively contributing to deferred compensation.	32.8%	33.1%	24.5%	27%	 on track

FY2025 BY THE NUMBERS

Vacant positions for public safety has remained relatively steady, while non-public safety positions is trending down as of June 30



13 JOB FAIRS

3,355 EMPLOYEES IN A UNION

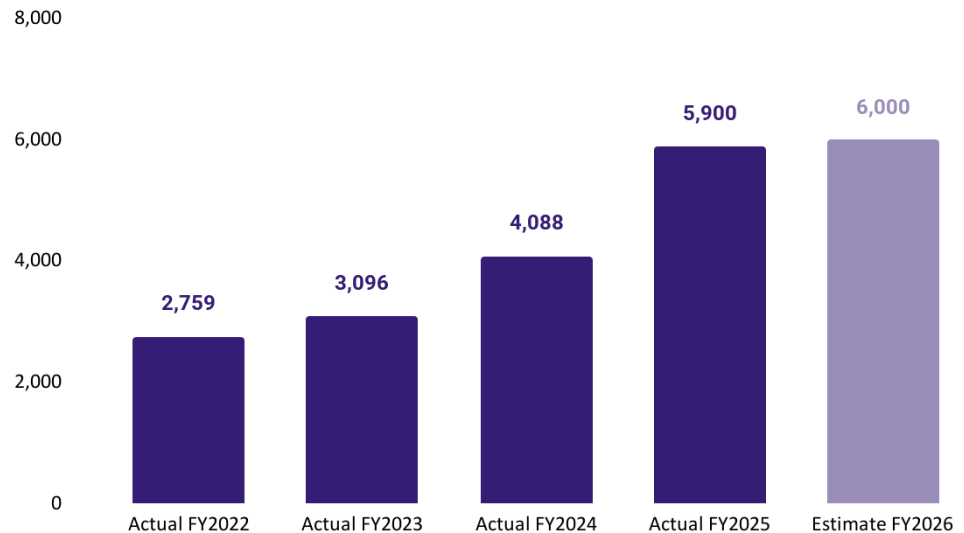
8.1% TURNOVER RATE (ALL REASONS)

Applications reviewed per reviewer has been growing since FY23

4,097

PARTICIPANTS IN COUNTY MEDICAL BENEFITS

17 WELLNESS ACTIVITIES OFFERED



Ethics Commission: Profile



Goals

1. To provide advisory opinions and administer Public Ethics Law.
2. To investigate and adjudicate formal and informal ethics complaints.
3. To review and maintain employee, elected official, and candidate financial disclosure and conflict of interest statements and make them available for public inspection.
4. To review and maintain lobbyist registration and bi-annual disclosure reports to ensure compliance with law.

Impact Metric	Objective	Target	CY24	Met
1.1.5	Respond to a request for informal advice within 15 days.	15 days	2.1 days	✓
1.2.5	Respond to and publish an Advisory Opinion within 30 days as required by law.	30 days	14 days	✓
2.1.6	Review all ethics complaints within 45 days.	45 days	0 days	✓
2.2.5	Provide findings of fact and conclusions of law within 45 days of a hearing.	45 days	No hearings	N/A
3.1.8	Ensure any deficient financial disclosure or conflict of interest statement is corrected within 15 days of receipt.	15 days	0.4 days	✓
4.1.6	Review all filed lobbyist registration and bi-annual disclosure forms within 15 days and take any actions necessary to ensure completeness and timeliness of filings as required by law.	15 days	5 days	✓

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

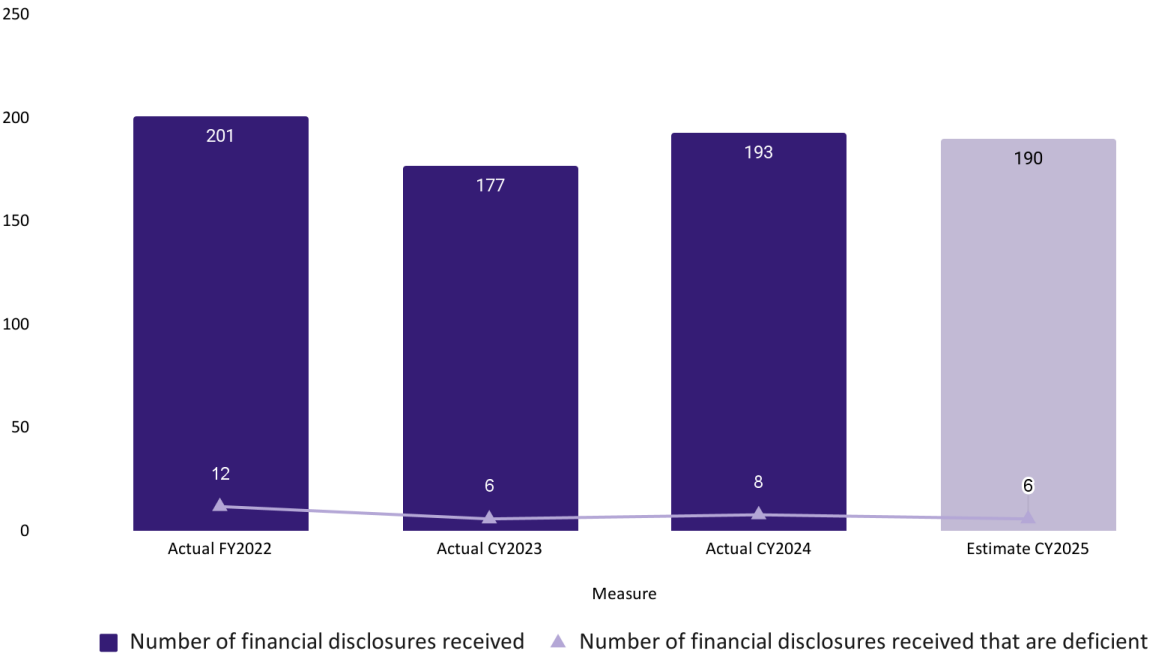
Metric	Measure	Actual FY2022	Actual CY2023	Actual CY2024	Estimate CY2025
ET-1.1.5	Average number of days to respond to a request for informal advice	2	2.3	2.1	5
ET-1.2.5	Average number of days to respond to and publish an Advisory Opinion	0.5	3.2	14	15
ET-2.1.6	Percent of ethics complaints reviewed within 45 days	0*	0*	0*	100
ET-2.2.5	Percent of findings completed within 45 days	*	*	*	100
ET-3.1.8	Average number of days to correct a deficient financial disclosure or conflict of interest statement	1.8	1	0.4	1
ET-4.1.6	Average number of days to review lobbyist registration and bi-annual disclosure forms	5	5	5	5

*0 Ethic Complaints received for CY23 and CY24

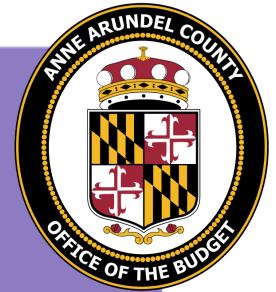
2024 BY THE NUMBERS

6 COMMISSION MEMBERS 2 MEMBERS OF STAFF 0 ETHICS COMPLAINTS RECEIVED
66 CONFLICT OF INTEREST STATEMENTS RECEIVED
193 FINANCIAL DISCLOSURES RECEIVED

All required financial disclosures received; very few were deficient requiring additional information



Office of the Budget: Profile



Mission Statement

The Office of the Budget provides a comprehensive range of fiscal, revenue, and budgetary management, coordination, planning, and analysis functions for County government and fiscal, policy, and management advisory services to the County Executive to ensure necessary public services are delivered effectively at the lowest possible cost.

- Prepares the County's annual operating and capital budgets.

- Conducts reviews of departmental and office operations.



- Provides County leadership with informational analysis to guide planning and decision-making, policy development, and allocation of financial resources.

- Assures taxpayer funds are spent wisely and in a manner consistent with the vision and mission of Anne Arundel County.

Goals

1. To provide County leadership with sound financial planning and management analysis that maintains the County's fiscal health.

Impact Metric	Objective	FY24	
1.1.9	Prepare revenue estimates for operating and capital budgets that are balanced, informed, and sustainable.	7.7% variance between General Fund & actual revenues	Budget does not estimate future years
1.2.7	Prepare a spending plan for the operating and capital budgets that are balanced, informed, and sustainable.	0.6% variance between General Fund & actual expenditures	
1.3.8	Review departmental expenditures and operations for affordability and consistency with operating and capital budgets.	100% actual expenditures <= departmental final appropriation	
1.4.10	Monitor personnel plan and oversee the control of positions to efficiently and effectively use financial resources in staffing.	0.3% General Fund budgeted and General Fund actual turnover	

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

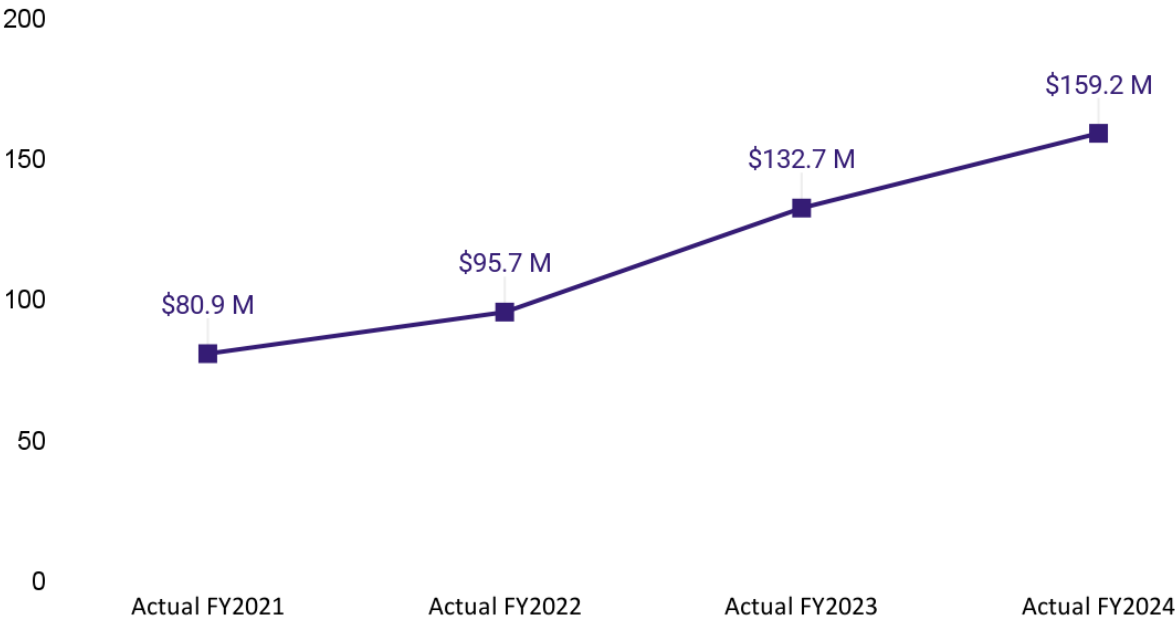
Metric	Measure	Actual FY2022	Actual FY2023	Actual FY2024	
BU-1.1.9	Percent variance between General Fund budget and actual revenues	12.84	5.95	7.70	Budget does not estimate future years
BU-1.2.7	Percent variance between General Fund budget and actual expenditures	0.7	1.5	0.6	
BU-1.3.8	Percent of actual expenditures at or below departmental final appropriation	100	100	100	
BU-1.4.10	Percent variance between General Fund budgeted and General Fund actual turnover	88.3	-9.0	0.3	

2024 BY THE NUMBERS

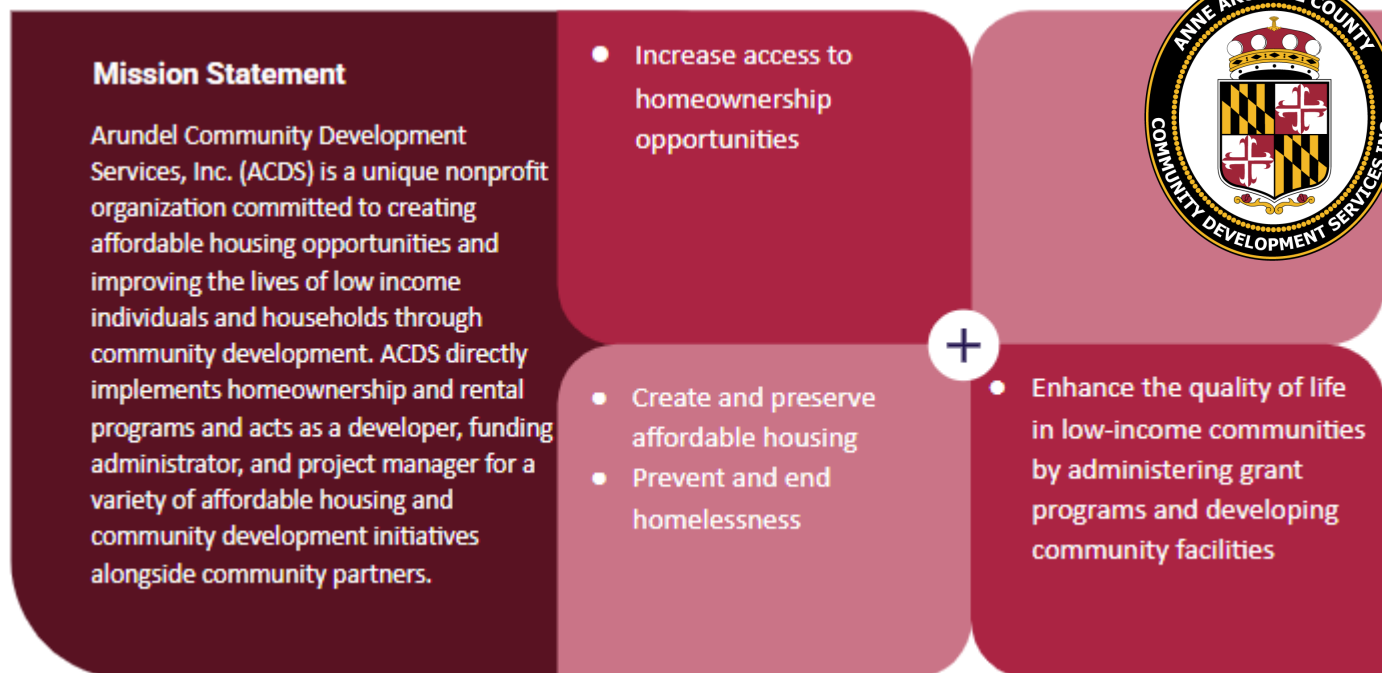
8,714 PURCHASE REQUISITIONS REVIEWED

\$13M GENERAL FUND BUDGETED FOR CONTINGENCIES

Rainy Day Fund Balance (in millions of dollars) has nearly doubled since FY21



Arundel Community Development Services: Profile



Department Goals

1. To increase and sustain affordable homeownership opportunities that are inclusive for low to moderate income families.
2. To promote and expand affordable quality rental housing opportunities that are accessible and inclusive.
3. To prevent and end homelessness in Anne Arundel County.
4. To create sustainable communities throughout Anne Arundel County

Department Performance Data (Impact Metrics)

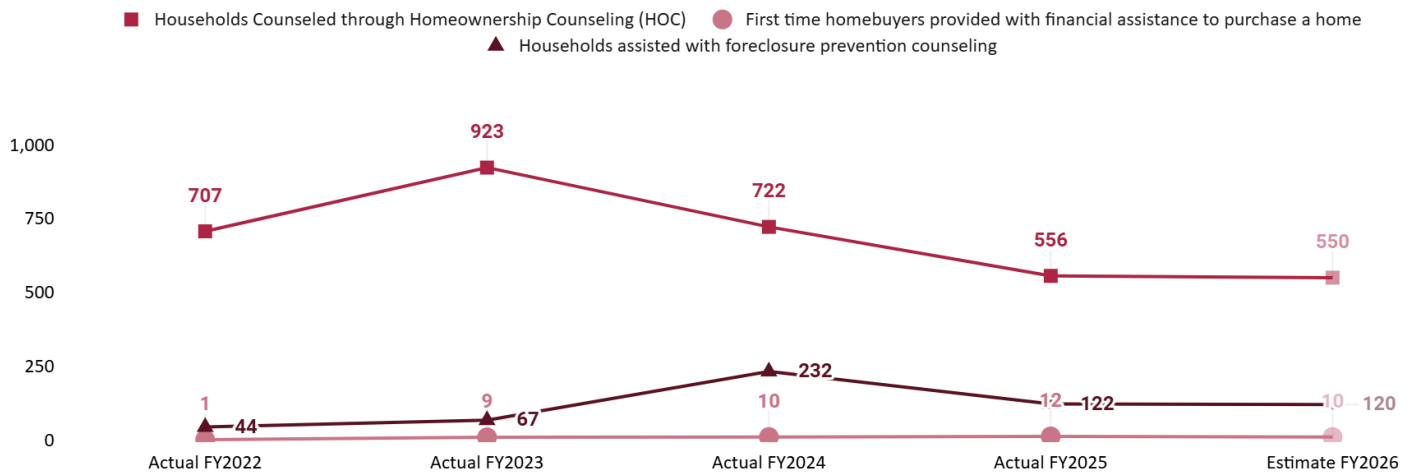
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
DS-1.1.9	Increase homeownership opportunities through programming.	990	954	690	680 participants	✓
DS-1.2.7	Improve the quality and accessibility of existing affordable homeownership units.	96	25	29	30 homeowners	📍 On track
DS-2.1.5	Increase supply and preserve existing stock of affordable rental units.	4	59	682	230 rental units	✓
DS-3.1.8	Increase the number of households receiving eviction prevention program assistance.	1524	961	520	480 households	✓

DS-3.2.4	Increase permanent housing opportunities for households experiencing homelessness.	293	275	285	250 households	✓
DS-3.3.7	Maintain and enhance emergency shelter and interim housing options.	547	431	1,156	345 individuals	✓
DS-4.1.8	Maintain and enhance the continuum of community development services for Anne Arundel County residents through Federal, State, and County funded grant programs.	149	167	161	200 grants/awards	📍 On track

FY2025 BY THE NUMBERS

Number of Households Counseled through Homeownership Counseling (HOC) has seen a decrease since FY23, while number of Households assisted with foreclosure prevention counseling dropped in FY25



6 STAFF

5 GRANT MANAGERS

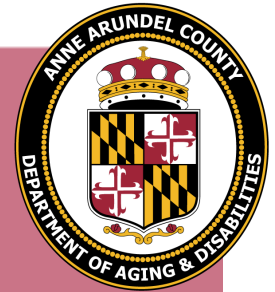
9 HOURS PER CLIENT

341 AFFORDABLE RENTAL UNITS IMPROVED

52,819 RENT BURDENED/SEVERELY RENT BURDENED HOUSEHOLDS IN THE COUNTY

\$5,447 AVERAGE ASSISTANCE PER HOUSEHOLD

Department of Aging and Disabilities: Profile



Mission Statement

The Department of Aging and Disabilities seeks to improve the quality of life for older adults, individuals with disabilities, veterans, caregivers, and anyone wishing to plan for the future by providing options and resources that will enable them to live independent and meaningful lives.

- Long Term Care Services

- Aging and Disabilities Resource Center Services

- Disability and Community Services



Department Goals

1. To provide long term care services to keep individuals in Anne Arundel County living independently and safely in their own homes.
2. To provide resource navigation and options counseling to older adults, individuals with disabilities, veterans, caregivers, and anyone interested in planning for their future
3. To provide Disability and Community services to empower and increase access to core community services for all.

Department Performance Data (Impact Metrics)

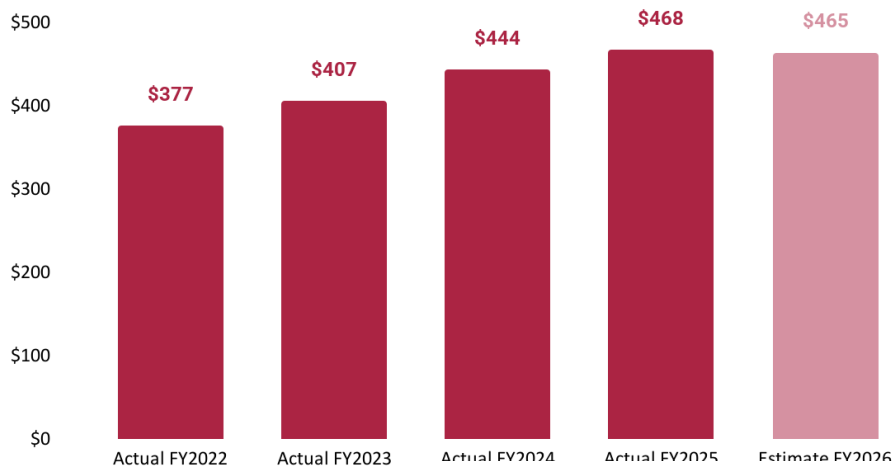
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
AD-1.1.11	Increase the average length of time (in months) an individual can remain independently in their home	46.4	40.8	45.2	47 months	On track
AD-2.1.7	Increase the number of individuals that receive resource navigation and options counseling.	12,195	11,100	11,323	12,200 individuals	On track
AD-3.1.6	Increase access to transportation resources for individuals with disabilities and older adults in the community through the Taxi Voucher Program.	161	271	206	225 participants	On track

AD-3.2.7	Increase the number of member participants at the seven Senior Activity Centers.	137,460	162,466	181,784	240,000 participants	 On track
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FY2025 BY THE NUMBERS

Average cost per person for seniors to remain in their homes continues to grow



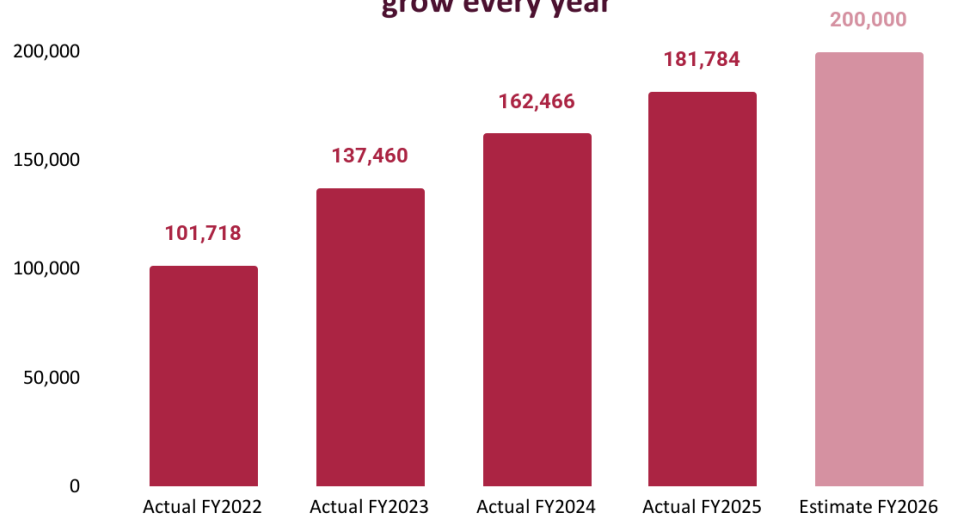
8 CASE MANAGERS

169 INDIVIDUALS ON WAITLIST

9,303 CALLS FOR SERVICE

215 OUTREACH EVENTS

Number of Senior Activity Center Participant Visits continues to grow every year

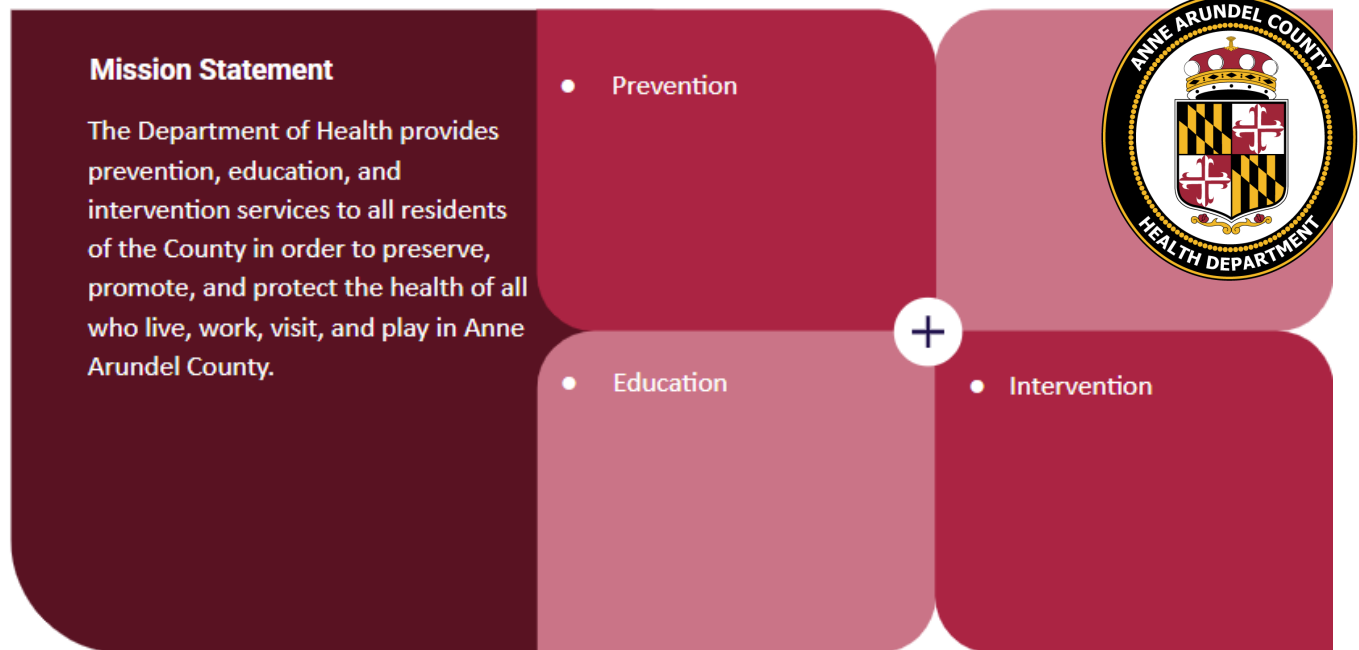


7,234 TAXI VOUCHER BOOKS SOLD

128,303 MEALS SERVED

11,323 MARYLAND ACCESS POINT (MAP) CALLS FOR SERVICE

Department of Health: Profile



Department Goals

1. To provide prevention services to protect the health of those who live, work, visit, and play in Anne Arundel County.
2. To provide education services to promote the health of those who live, work, visit, and play in Anne Arundel County.
3. To provide intervention services to preserve the health of those who live, work, visit, and play in Anne Arundel County.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Prevention

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
HD-1.1.8	Increase the percent of food service inspections completed at high and moderate priority food service facilities.	59%	48%	53%	86%	
HD-1.2.7	Increase the number of people who are tested for HIV.	463	506	582	600 tests	On track
HD-1.3.15	Increase the number of individuals vaccinated in vulnerable communities through improving access to public health services	15,396	17,576	15,580	15,100 vaccinations	

Education

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
HD-2.1.10	Increase the percentage of people quitting smoking at the end of the 12 month smoking cessation program.	17%	11%	10%	14.5%	 Trend unclear
HD-2.2.7	Increase the number of patients receiving education on the risk of prescription opioids through pharmacists and prescribers in the community.	37,026	25,568	6,665	25,000 guides	 Trend unclear
HD-2.3.8	Increase access to behavioral health services for individuals, families and communities in the County	Data not provided	94%	95%	95%	

Intervention

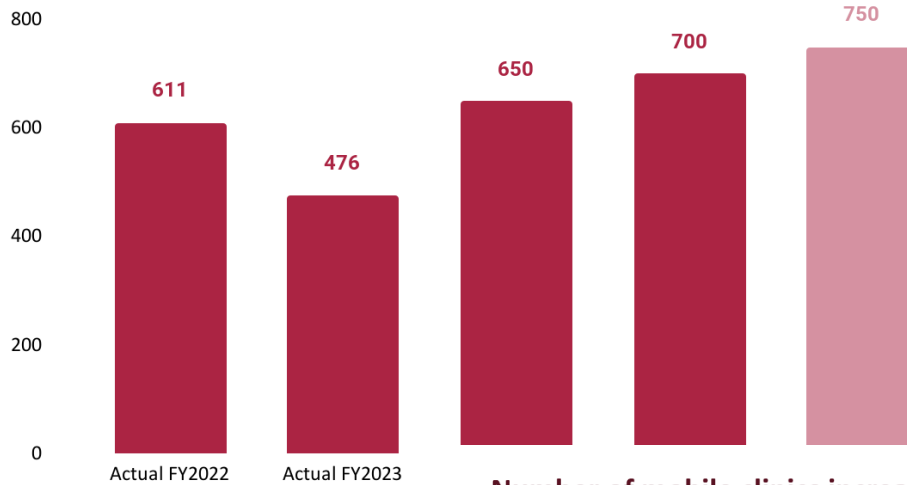
Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
HD-3.1.7	Increase access to substance use treatment for the at-risk population (Maryland Mobile Wellness Initiative).	476	650	700	800 people	 On track
HD-3.2.7	Increase the percentage of students receiving recommended follow-up services who have been identified with a possible vision problem.	61%	59%	60%	85%	
HD-3.3.8	Increase access to harm reduction services and resources for individuals, families and communities in the County	Data not provided	4,754	141	950 referrals	

Trend Analysis

The number of referrals to harm reduction services recorded saw a significant change in FY25 **due to a refinement of the metric**. The count decreased from 4,754 in FY24 to 141 in FY25. This reflects a shift from documenting any informational handout (e.g., a flyer) to **tracking only direct, meaningful referrals made by a Peer Support Specialist or the Harm Reduction Care Coordinator**.

FY2025 BY THE NUMBERS

The number of at risk population reached by Maryland Mobile Wellness Initiative has been increasing since FY23

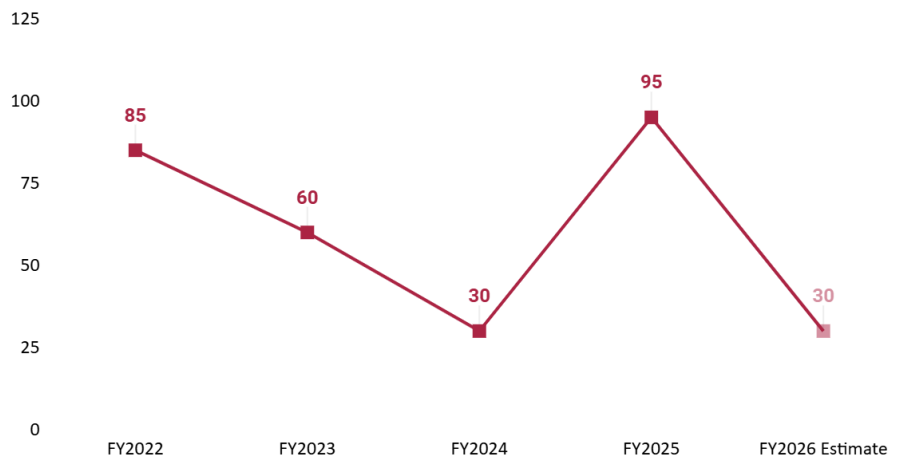


10 FOOD INSPECTORS

30 HIV OUTREACH AND EDUCATION EVENTS

5 SEMI-PERMANENT CLINIC SITES

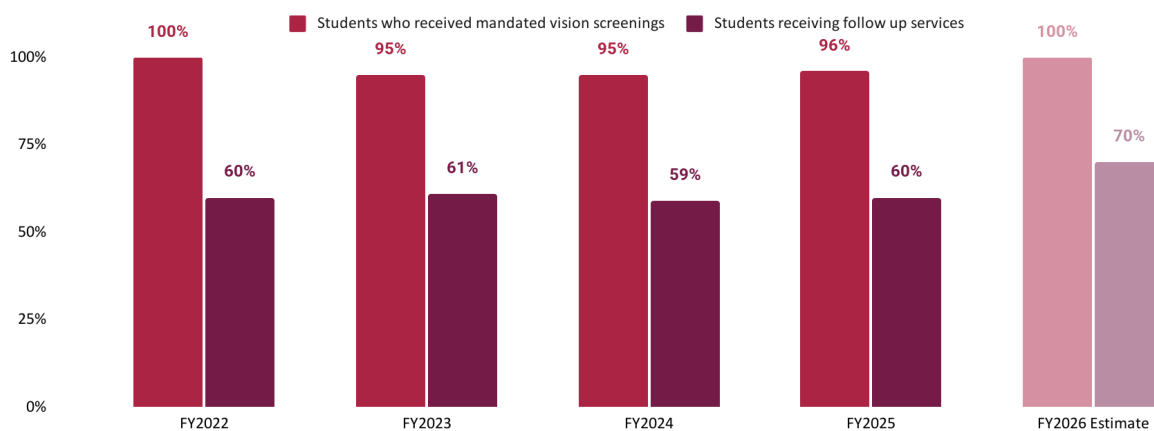
Number of mobile clinics increased in FY25 primarily because of partnerships with community organizations



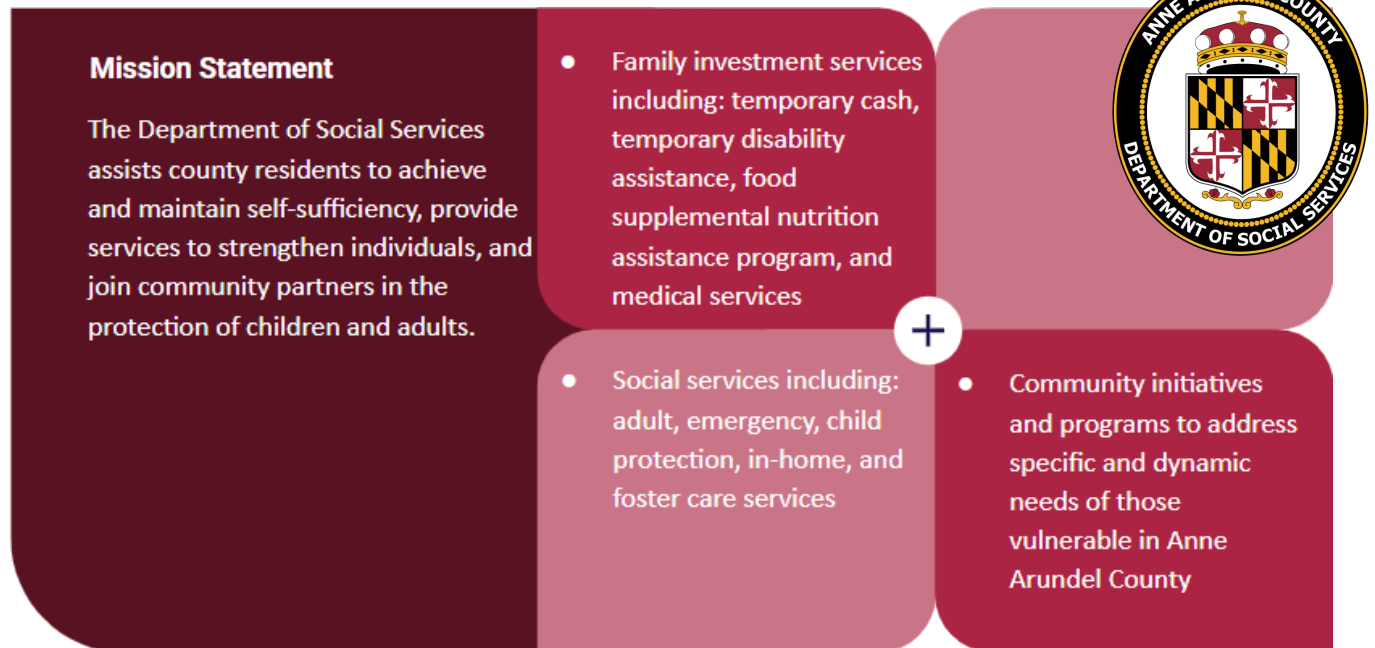
15,580 TOTAL VACCINATIONS PROVIDED

222 TOTAL PARTICIPANTS IN INDIVIDUAL/GROUP SMOKING CESSATION PROGRAM

Over half of students screened for vision receive follow up services



Department of Social Services: Profile



Department Goals

- To provide initiatives and programming specific to the dynamic needs of the families, children, and vulnerable adults of Anne Arundel County.
- To provide intervention services to vulnerable children, adults, and families in Anne Arundel County to ensure safety and reduce the risk in their living environment.
- To provide public assistance benefits and services to low income families and individuals to return them to economic independence.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
SS-1.1.11	Increase the number of homeless individuals achieving stability through housing or shelter (no longer on the streets).	74	16	18	40 individuals	Trend unclear
SS-2.1.9	Complete 90% of investigations and alternative responses within the mandatory period to increase the safety and stability of children and adults.	95%	93%	96%	95%	
SS-2.2.5	Increase the percent of children who remain safely with their families within six months of receiving in-home services.	98%	98%	97%	97%	

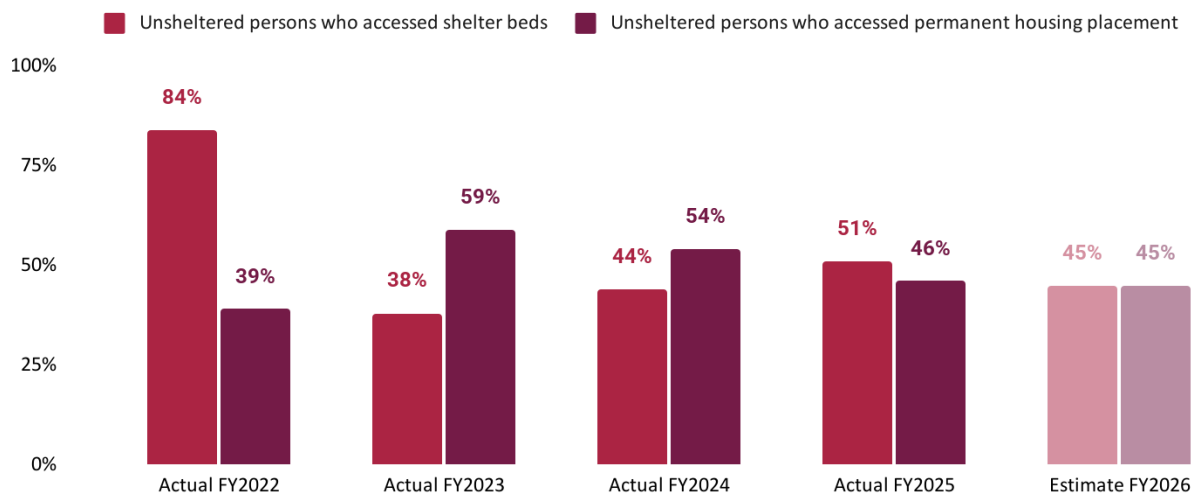
SS-2.3.7	Reduce the percent of children who re-enter Foster Care within 12 months after reunification with a parent/guardian to increase the safety and stability of children.	7%	0%	0%	1%	
SS-3.1.7	Increase the number of participants who receive a job placement in a position earning, on average, \$10.00 an hour or above.	512	388	819	600 participants	
SS-3.2.4	Increase the participation rate of program participants in the mandatory work activities.	3%	10%	11%	15%	 On track

FY2025 BY THE NUMBERS

1,375 STREET OUTREACH INTERACTIONS

8 JOB COUNSELORS

Unsheltered persons who accessed shelter beds saw a drop in FY23, but has remained relatively steady



406 PEOPLE PARTICIPATING IN WORK PROGRAMS

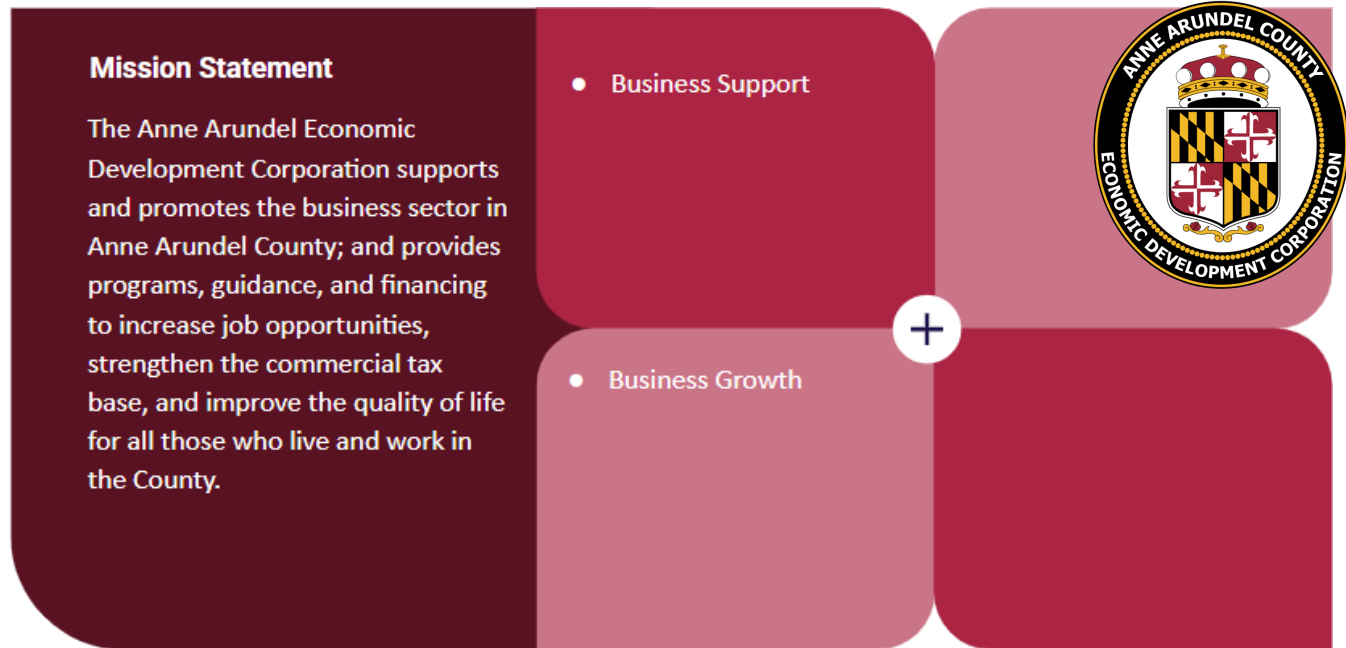
41% IN WORKFORCE PROGRAMS OBTAIN EMPLOYMENT

37 CHILDREN EXITED CARE TO PERMANENCY

986 NEW CHILDREN SERVED IN HOME CASES

5 CASES ON AVERAGE PER CHILD PROTECTIVE SERVICES WORKER

Economic Development Corporation: Profile



Department Goals

1. To provide support and promote business growth in Anne Arundel County through technical assistance, training, and relationship management.
2. To provide financial incentive programs to county business owners to enable them to launch and sustain businesses.
3. To enhance and sustain the County's agricultural assets through resources, programs, and collaborations.

Department Performance Data (Impact Metrics)

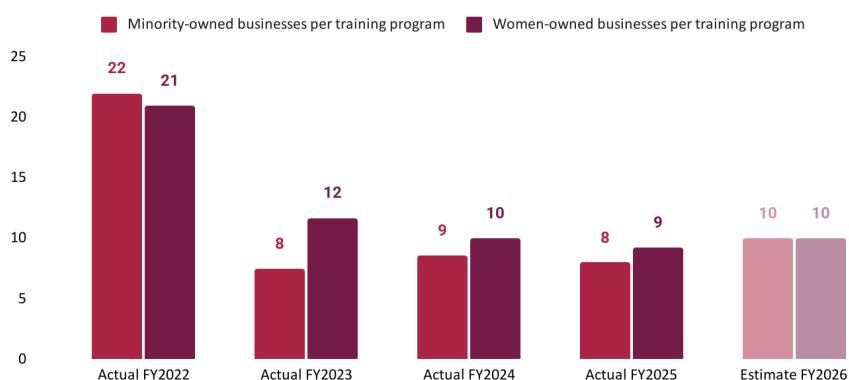
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
ED-1.1.11	Increase the number of minority- and women-owned businesses that complete AAEDC training programs.	45	42	46	40 businesses	✓
ED-1.2.11	Provide financing programs and workforce training to promote job growth in the county's technology sector.	63	166	173	150 jobs	✓
ED-2.1.10	Increase capital investment through financing and tax credit programs for Commercial Revitalization Districts.	\$1,384,251	\$4,550,763	\$896,886	\$1 Billion	📍 On track

ED-2.2.10	Increase job growth for minority- and women-owned businesses through the management of the State of Maryland's VOLT loan program.	113	45	146	100 jobs	
ED-3.1.6	Increase revenue for farms by marketing on- and off-site programs.	17	17	18	22 agritourism sites	 On track
ED-3.2.16	Reduce operating costs for farms through rental equipment and other service programs.	\$148,454	\$150,998	\$208,858	\$165,000	

FY2025 BY THE NUMBERS

Number of minority-owned businesses and women-owned businesses per training program has remained relatively steady since FY23



137 BUSINESS CONSULTATIONS FOR VOLT LOAN PROGRAM

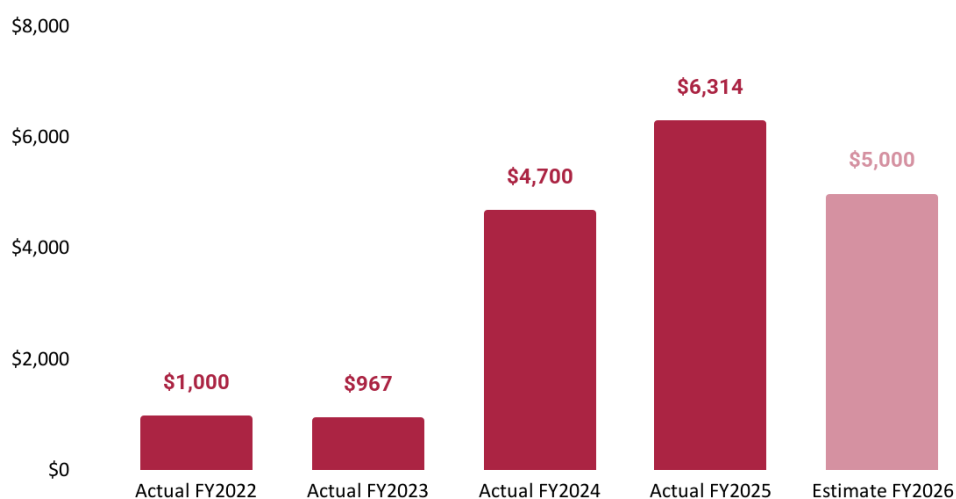
454 COUNTY FARMS

16 MINI-GRANT APPLICATIONS FOR AGRICULTURAL NEEDS

9 FINANCE AND BUSINESS DEVELOPMENT ASSOCIATES

62 BUSINESSES PARTICIPATING IN GROWING THE COUNTY'S TECHNOLOGY SECTOR

Average amount approved per grant has increased since FY24 for agricultural needs



Housing Commission: Profile

Mission Statement

The Housing Commission, a local public agency, provides safe, decent, and quality affordable housing, and supportive services to eligible persons with limited incomes, through a variety of federal, state, local, and private resources to assist low-income families as they strive to achieve self-sufficiency and improve the quality of their lives and to provide solutions to the increasing affordable housing dilemma in Anne Arundel County.

- Utilize development to increase housing availability and improve quality of life

- Self sufficiency and personal asset development

- Equal opportunity housing



Department Goals

1. To increase the availability of decent, safe, and affordable housing which will improve the quality of life and economic vitality of the residents of Anne Arundel County.
2. To promote self sufficiency and asset development of families and individuals for the residents of Anne Arundel County.
3. To ensure equal opportunity in housing for all residents of Anne Arundel County.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
HC-1.1.6	Increase the number of new units available through development	0	0	0	0 housing units	✓
HC-1.2.6	Increase the number of communities renovated under the Rental Assistance Demonstration (RAD) program.	0	2	4	0 communities renovated	✓
HC-2.1.7	Increase the percent of families graduating from the self-sufficiency program	5%	14%	3%	25%	⚠ Trend unclear
HC-3.1.8	Increase or maintain the number of homeless and special needs vouchers leased through continued partnership, grant funds, and HUD programming	477	500	519	650 vouchers	📍 On track

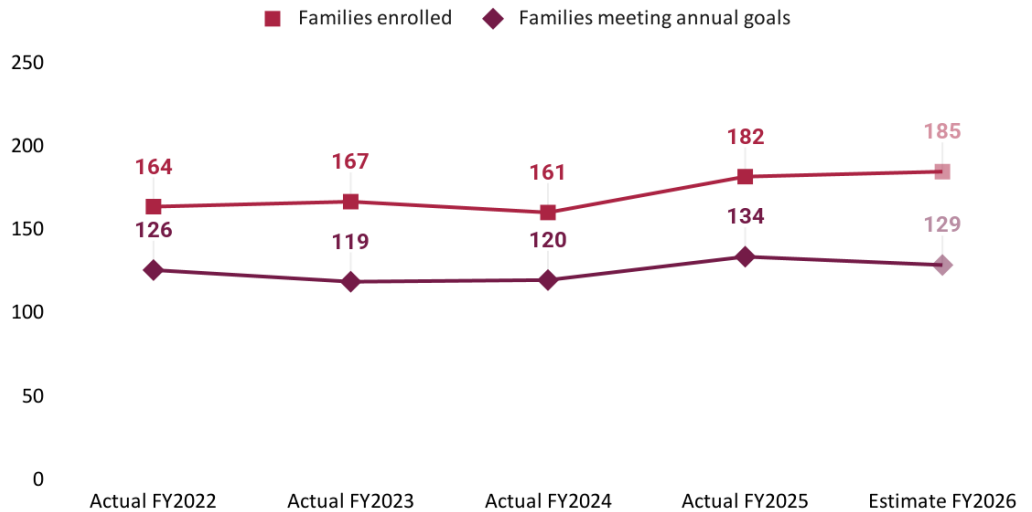
FY2025 BY THE NUMBERS

**41 HOUSING
COMMISSION
STAFF**

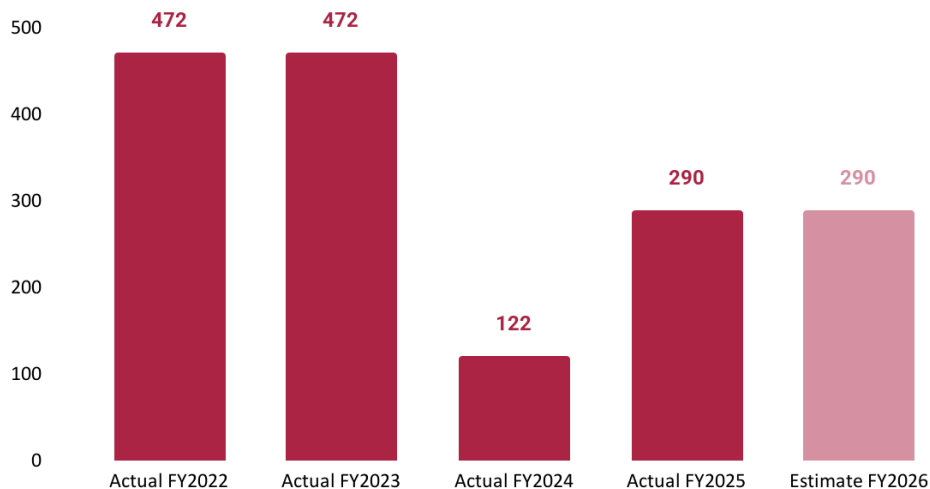
**30 SERVICES
OFFERED IN THE
SELF-SUFFICIENCY
PROGRAM**

**17 NEW
ENROLLMENTS IN
THE SELF-
SUFFICIENCY
PROGRAM**

Number of families enrolled in the Self-Sufficiency Program saw a slight increase in FY25 with over 70% meeting their annual goals



Number of units in communities needing to be renovated in Rental Assistance Demonstration (RAD) program has decreased since FY23



**23% OF VOUCHERS
WERE UTILIZED BY
HOMELESS OR SPECIAL
NEEDS POPULATION**

Mental Health Agency: Profile



Department Goals

1. To provide managing and monitoring services of state-contracted behavioral health programs to promote recovery and health among residents in Anne Arundel County.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

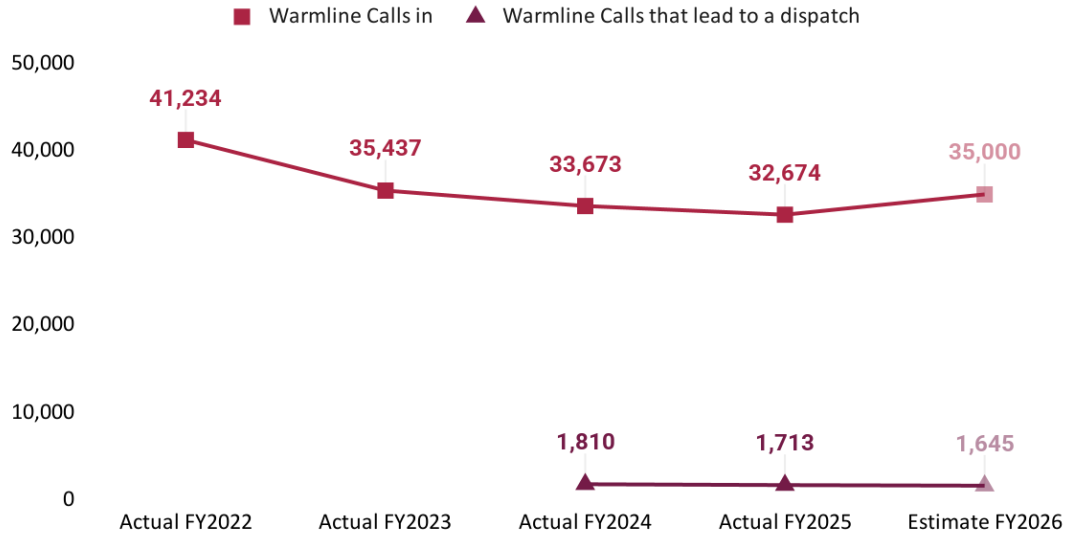
Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
MH-1.1.8	Increase access to state-contracted behavioral health programs not covered by Medicaid fee for service.	85	85	85	80 programs	✓
MH-1.2.7	Maintain linkage to treatment resources at 100%.	100%	100%	100%	100%	✓

FY2025 BY THE NUMBERS

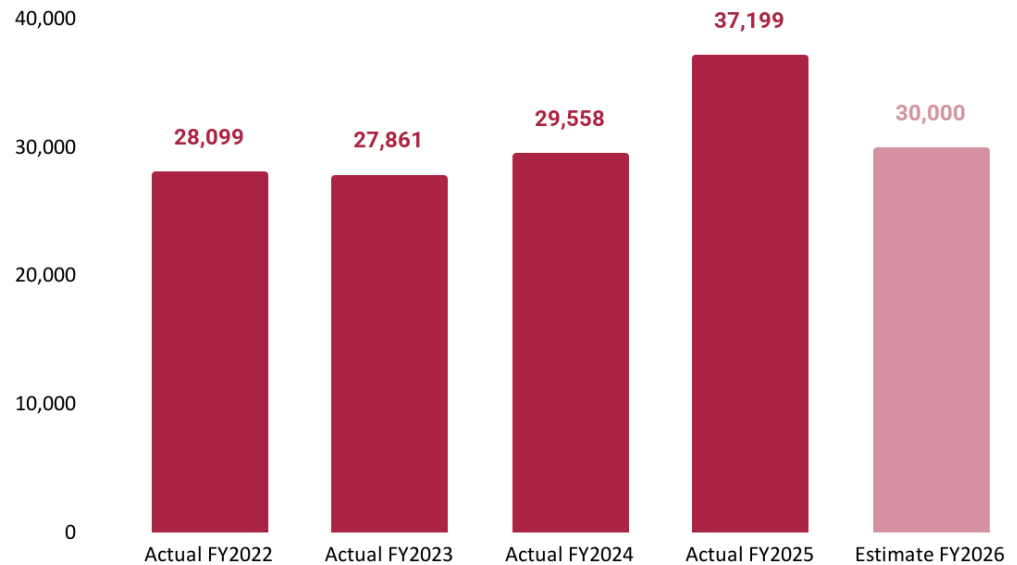
47.3 FULL TIME CRISIS RESPONSE SYSTEM STAFF

100% OF WARMLINE CALLS  LINKED TO SERVICE

Since COVID, number of warmline calls in has decreased but remains relatively steady



Participants in state-contracted services increased in FY25

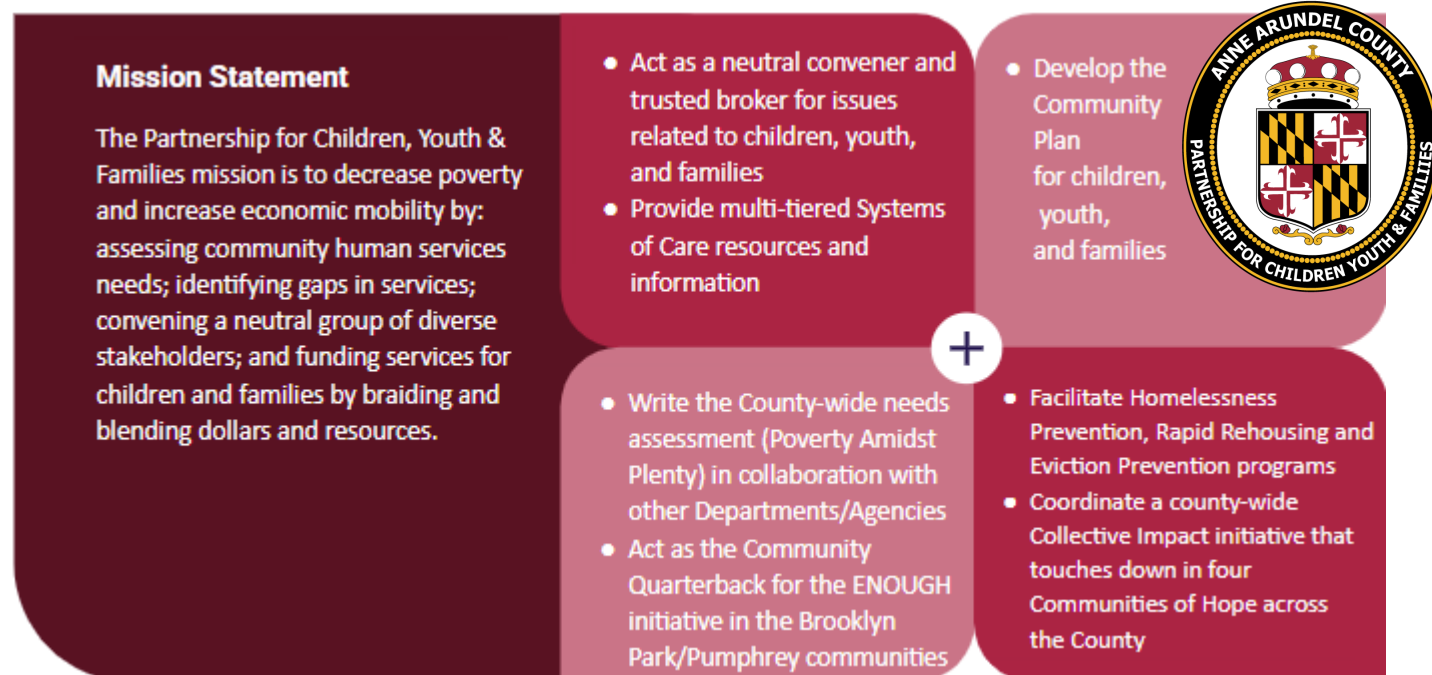


**52 TRAININGS
/ OUTREACH
EVENTS**

**99 MINUTES:
AVERAGE
LENGTH OF AN
ASSESSMENT**

5.5 STATE-CONTRACTED SERVICE AWARDS PER STAFF ON AVERAGE

Partnership for Children, Youth & Families: Profile



Department Goals

1. Ensure families with children are economically stable and have their basic needs met.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
YP-1.1.15	Increase the number of families in Anne Arundel County who achieve economic stability.	81%	82%	82%	85%	On track
YP-1.2.9	Increase the number of families in Anne Arundel County that achieve housing stability	68%	83%	81%	85%	On track

FY2025 BY THE NUMBERS

12 SYSTEMS OF CARE STAFF

12 FAMILY STABILITY PROGRAM STAFF

2,223 PANTRY-ON-THE-GO / OTHER COMMUNITY FEEDING EVENTS HELD

235 FAMILIES SERVED IN NAVIGATION

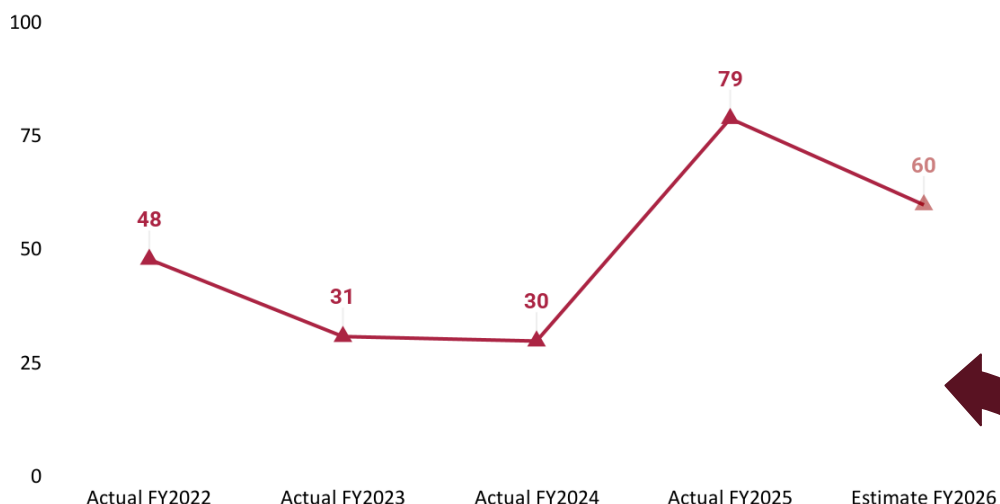
1,301 RESOURCE LINE CALLS RECEIVED

26.1 FAMILIES HELPED PER NAVIGATOR, ON AVERAGE

**195 HOMELESS
FAMILIES / FAMILIES
AT RISK SERVED**

**90% OF FAMILIES
HAVE AN ACTION
PLAN DEVELOPED
WITHIN 14 DAYS OF
REFERRAL**

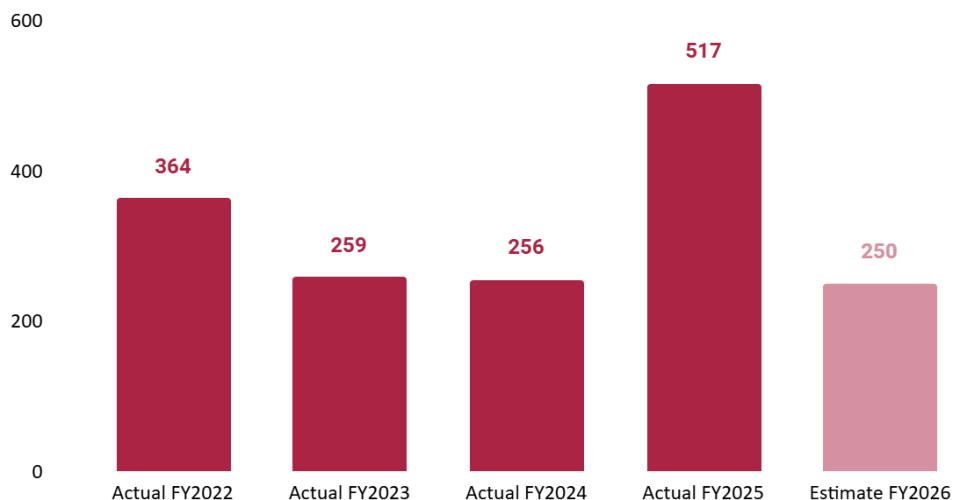
Average number of days between program entry and household placement for rehousing programs jumped in FY25



As we begin to recover from the pandemic, some conditions are improving (like lower unemployment rates). However, many economic challenges (like inflation) and functional challenges (like a significant loss of childcare providers and limited affordable housing stock) continue to make economic stability difficult for families. Newly announced cuts to critical programs such as SNAP and Medicaid will put further strain on our most vulnerable families. The Partnership received critical funding through two statewide initiatives - Maryland Blueprint and the ENOUGH Act - starting in FY2025 that provide additional services and supports for our most vulnerable families. As we embrace these new endeavors, and find new ways to fund and provide much-needed programs and services to our highest-need families, we anticipate our performance in this category will improve.

539,763 PEOPLE SERVED AT PANTRY-ON-THE-GO / OTHER COMMUNITY FEEDING EVENTS

Number of children served in Family Stability programs doubled in FY25 from FY24



After several years of national economic growth and stability, with an increased focus on access to basic needs, affordable health services (ex. Affordable Care Act), and a shrinking unemployment rate, poverty is once again on the rise. Policies enacted at both the national and state levels between FY 2016 – FY 2020 that reduced benefits or access to programs like SNAP benefits (food stamps), subsidized and public housing, and workforce development contributed to increases once more in the wealth gap.

Public Library: Profile



Mission Statement

We are a Community Connector, using our resources and partnerships to educate, enrich, and inspire the lives of all people. The Library supports the County Executive's vision by:

- Working for an empowered, healthy, and educated community
- Working for safe, sustainable community spaces

- Provide access to information for education and life enrichment

- Provide educational, civic, and social engagement programs

- Provide safe, welcoming spaces for community gathering

Department Goals

1. To provide access to information for education and life enrichment.
2. To provide educational, civic, and social engagement programs.
3. To provide safe, welcoming spaces for community gathering.

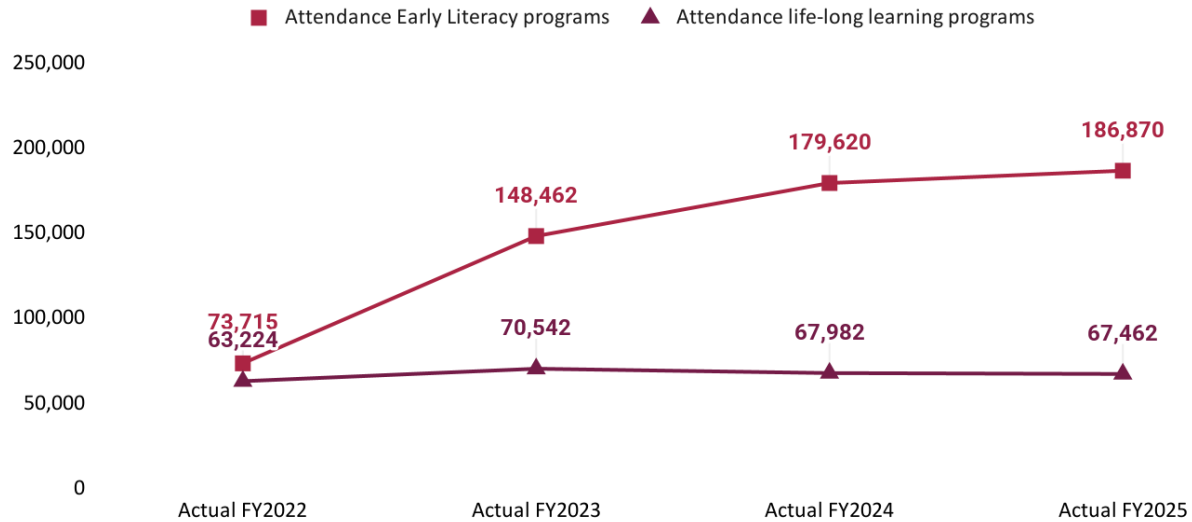
Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
LB-1.1.6	Increase customer satisfaction with print and electronic resources.	91%	88%	91%	Public Library is reevaluating their strategic planning and will be changing their metrics for FY26	
LB-1.2.5	Increase customer satisfaction with the quality and reliability of library's basic technology resources.	88%	88%	90%		
LB-2.1.5	Maintain quality programs dedicated to Early Literacy in children ages from newborn to five-years old (pre-school children).	81%	78%	79%		
LB-2.2.5	Maintain quality life-long learning programs for individuals ages six and up (school-age children through adults).	86%	84%	87%		
LB-3.1.6	Increase customer satisfaction with the quality and comfort of Library facilities.	89%	86%	90%		

FY2025 BY THE NUMBERS

Attendance for Early Literacy (newborn to 5yrs.) has been increasing since FY22, while Life-long learning programs (6yrs. and up) has remained relatively steady



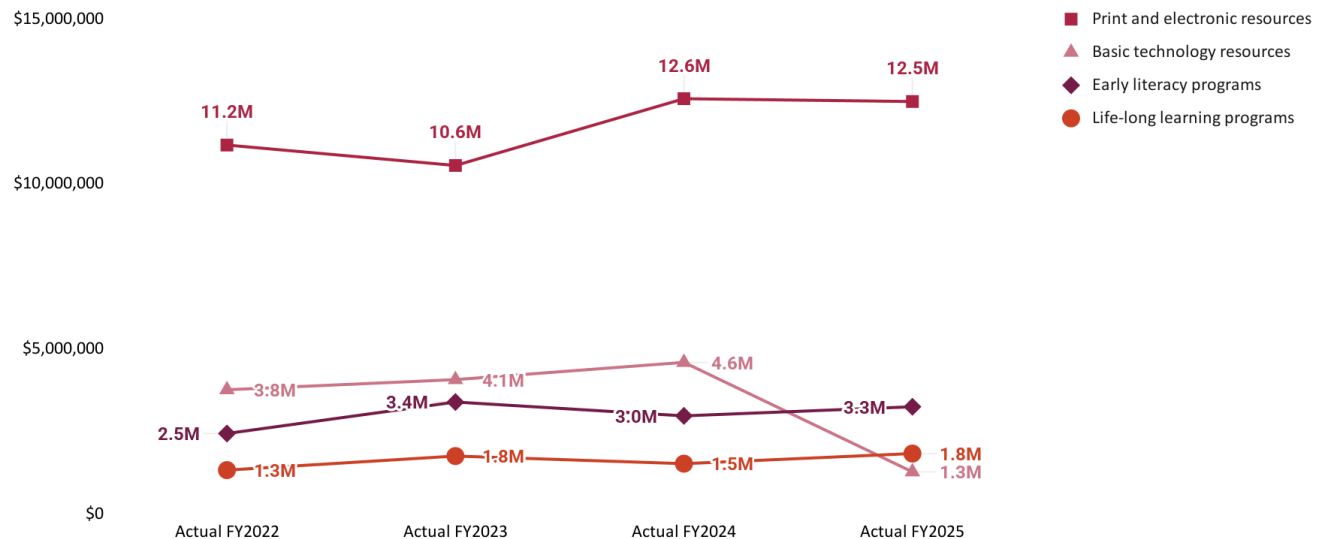
15 PROJECTS COMPLETED FOR LIBRARY FACILITIES

242,442 ITEMS PURCHASED BY LIBRARY

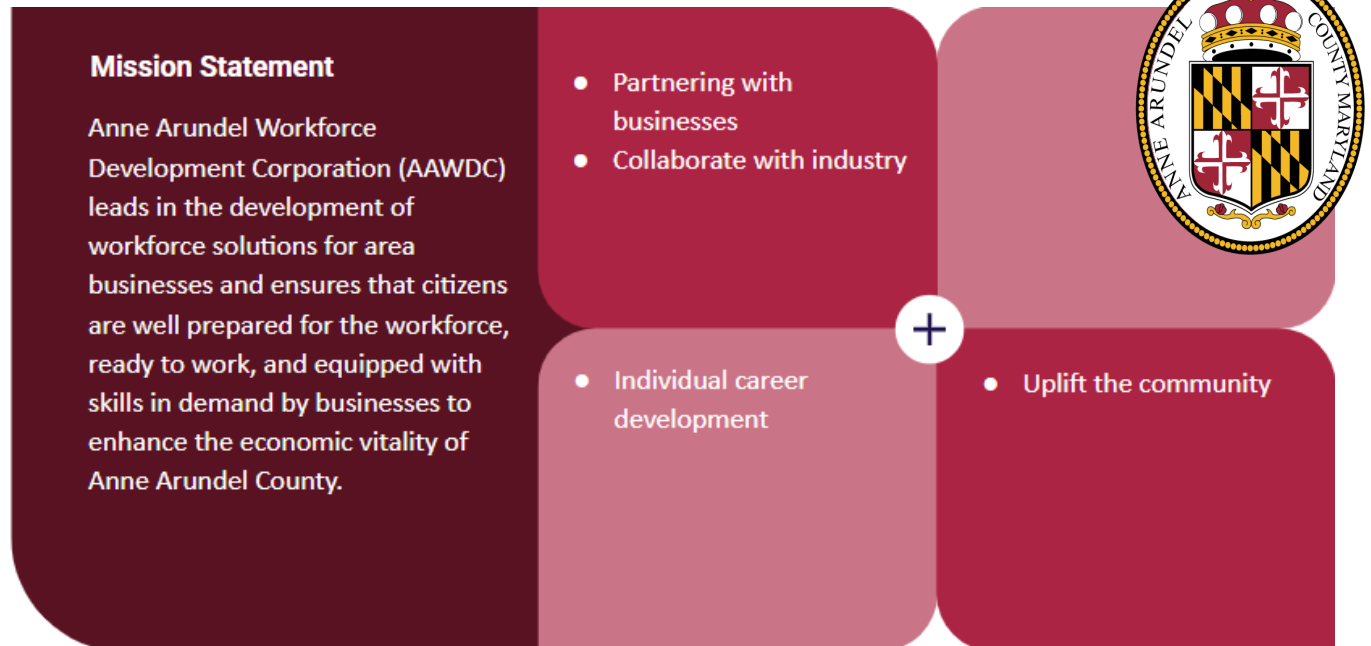
\$2.06 COST PER COLLECTION USE

3,305,251 COMPUTER & WI-FI SESSIONS **2.7** YEARS AVERAGE AGE OF PUBLIC COMPUTER

Staff and materials budget highest for print and electronic resources, basic technology decreased in FY25



Workforce Development Corporation: Profile



Department Goals

1. Provide services to Anne Arundel County businesses that help them build, attract, retain, and upskill the workforce needed to be competitive
2. Provide Anne Arundel County residents with career development services that help them start, transition, and advance their careers

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
WD-1.1.2	Increase the number of county businesses who receive workforce development services.	324	461	1,592	800 businesses	✓
WD-1.2.11	Increase the number of individuals prepared to enter employment in high growth industries through partnerships with businesses	327	287	192	350 individuals	✗
WD-1.3.5	Increase the number of workforce services provided to county businesses	Data not provided	6,226	4,209	7,000 services	⚠ Trend unclear
WD-2.1.17	Increase the number of residents connected to career development services that lead to continued employment after 12 months	Data not provided	Data not provided	531	1,000 employed after 12 months	📍 On track

WD-2.2.6	Increase the number of unemployed and underemployed residents connected to better employment opportunities that lead to family sustaining wages.	82	21	48	65 residents	 On track
WD-2.3.7	Increase the number of youth and young adults connected to internships and work and learn opportunities.	<i>Data not provided</i>	40	44	63 youth	 On track

FY2025 BY THE NUMBERS

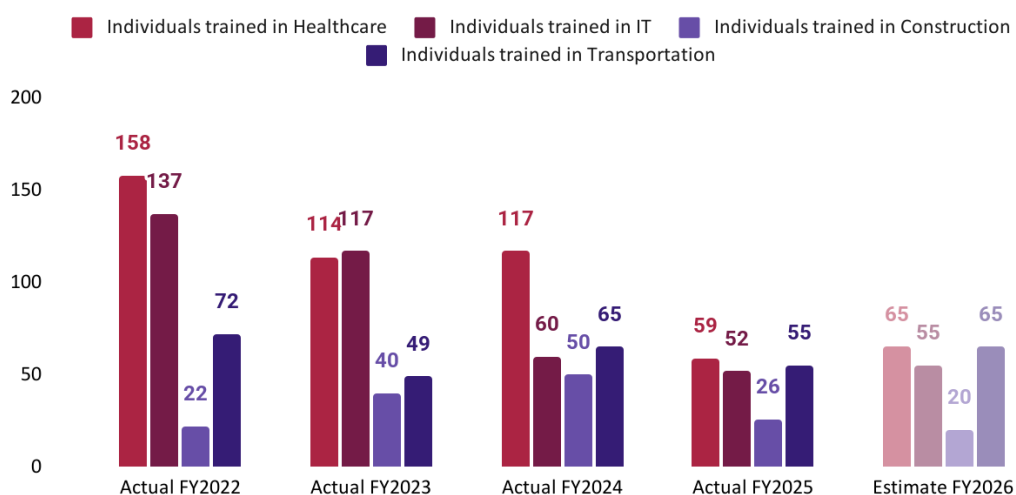
1,592 BUSINESSES

**RECEIVING
WORKFORCE
DEVELOPMENT
SERVICES**

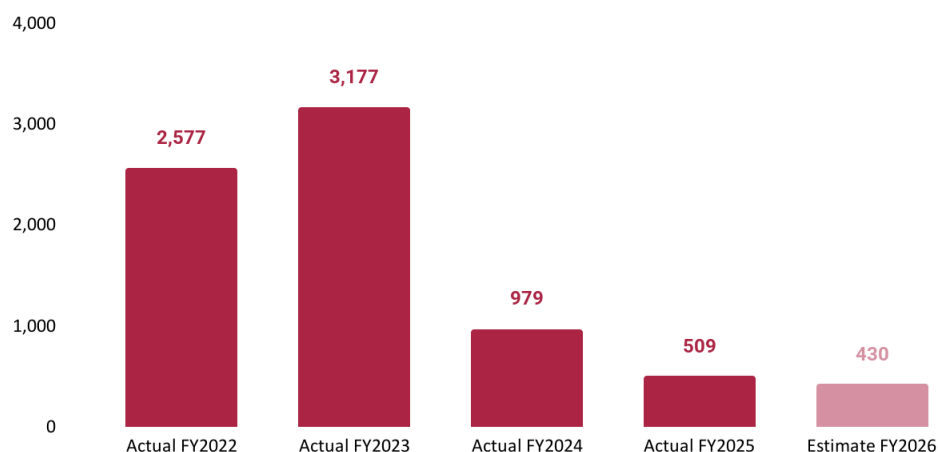
**151 WORKSHOPS
HELD**

**601 YOUTH
PARTICIPATING IN
INTERNSHIPS/
WORK/LEARNING
OPPORTUNITIES**

Number of individuals trained in Healthcare decreased in FY25, training in IT and Transportation has remained relatively steady past 2 years



Active participants in career development services that lead to continued employment after 12 months has seen a decrease since FY23

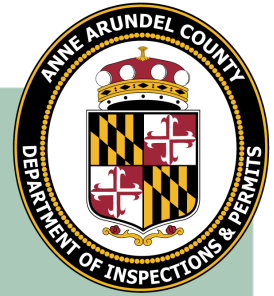


**122 BUSINESSES
PROVIDING
INTERNSHIPS/WORK/
LEARN OPPORTUNITIES**

10.8 CAREER COACHES

**137 INFORMATION
SESSIONS**

Department of Inspections & Permits: Profile



Mission Statement

The Department of Inspections and Permits provides efficient plan review and permit processing for development projects; ensures compliance with approved plans, building codes, County standards, laws, and regulations; timely investigation of unauthorized and unpermitted developments; issues permits and commercial licenses efficiently; and inspects private stormwater facilities to protect the health, safety, and welfare of residents and the preservation of the natural environment of Anne Arundel County.

- Reviews plans and permit processing efficiently for development projects
- Issues permits and commercial licenses

- Investigates complaints for unauthorized and unpermitted developments
- Inspects private stormwater facilities for regulatory compliance

- Ensures compliance with approved plans, building codes, County standards, laws, and regulations through inspections

Department Goals

1. To provide timely plan review and permit processing so developers can safely proceed with construction.
2. To provide timely inspection of all building and trade permits to ensure compliance with plans, codes, standards, laws, and regulations and to protect public health, safety, and welfare.
3. To provide preventative maintenance inspections of all constructed private stormwater management facilities in the county database at least once every three years.
4. To provide timely initial investigations of reported unauthorized or unpermitted construction to ensure compliance with codes, standards, laws, and regulations and to protect public health, safety, and welfare.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
IP-1.1.10	Maintain an average of 3 days or better to have all completed permit packages entered into the permit workflow.	Data not provided	92%	95%	99%	On track
IP-2.1.9	Increase the percentage of building and trade permit inspections completed within 3 business days of the initial inspection	100%	100%	100%	100%	✓

IP-2.2.6	Increase the percentage of inspections of all grading permits to an average of once every two weeks.	45%	49%	56%	58%	 On track
IP-3.1.7	Inspect every private stormwater management facility in the county (SWMF) database at least once every three years.	24%	32%	38%	40%	 On track
IP-4.1.9	Increase the percentage of initial investigations of reported authorized and unauthorized and unpermitted construction within three business days.	100%	100%	100%	100%	

FY2025 BY THE NUMBERS

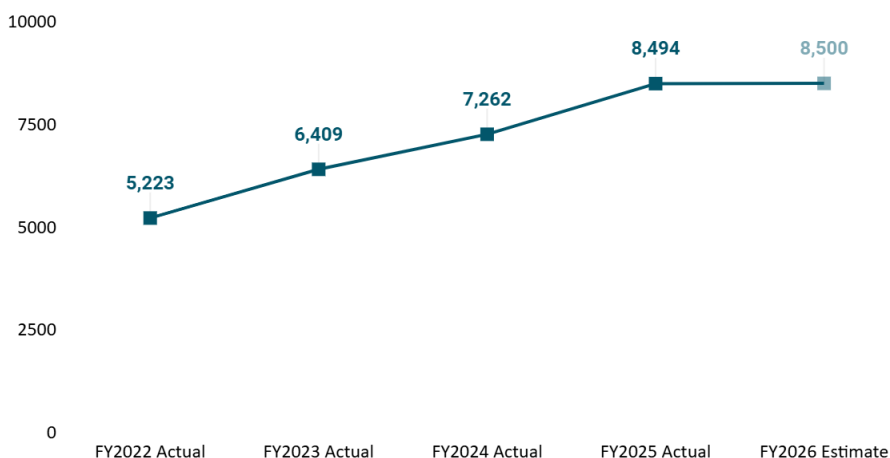
3,215.8 AVERAGE
NUMBER OF PERMIT
APPLICATIONS

21.5 INSPECTIONS
SERVICES INSPECTORS

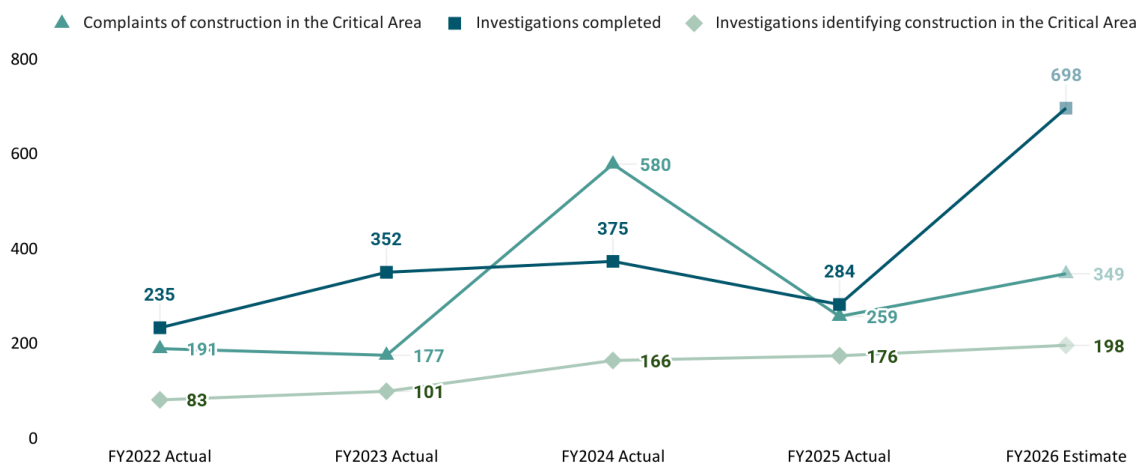
84,277 INSPECTIONS
COMPLETED

4 CODE ENFORCEMENT
INSPECTORS

Amount of inspections for private stormwater management facility in the county (SWMF) has been increasing since FY22



Since FY22 there's been an increase in construction in the Critical Area



Department of Public Works: Profile



Department Goals

1. Maintain no more than 15 breaks per 100 miles of water mains annually.
2. Maintain 100% compliance with all regulatory requirements for nitrogen and phosphorus levels in treated water discharged.
3. Reduce the number of missed curbside collections per 1,000 households served (mcoll/1000hh) each year.
4. Increase the percentage of preventative maintenance checks performed annually on the County's traffic control signals.
5. Maintain the dollar value of change orders to not exceed 10% of capital project funding.
6. Achieve State compliance by treating 400 acres of the County's impervious area annually.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Bureau of Utility Operations

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PW-1.1.7	Percent of compliance with regulatory requirements	100%	100%	100%	100%	✓
PW-1.2.7	Number of water main breaks per 100 miles of distribution pipe	10.6	14.6	16.0	16 water main breaks	✓
PW-2.1.8	Percent in compliance with regulatory requirements for nitrogen and phosphorus	100%	100%	100%	100%	✓

PW-2.2.8	Number of SSO (sanitary sewer overflows)'s per 100 miles of collection system piping	2.7	3.1	2.6	2.7 SSO's	
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Bureau of Waste Management Services

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PW-3.1.12	Number of missed curbside collections per 1,000 households	17.8	19.8	15.6	7 per 10,000 missed	 On track
PW-3.2.11	Total tonnage of recycled material collected	125,469	119,922	115,337	150K tons	

Bureau of Highways

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PW-4.1.6	Percent of signalized locations receiving annual preventative maintenance	62%	73%	48%	100%	
PW-4.2.8	Percentage of potholes repaired within 48 hours	93%	96%	100%	100%	
PW-4.3.9	Average Countywide Road Rating Pavement Condition Index (PCI)	79	81	82	82 PCI	

Bureau of Engineering

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PW-5.1.8	Percentage of annual capital improvement expenditures for change orders	6.3%	3.6%	4.5%	4%	 On track

Bureau of Watershed Protection and Restoration (WPRP)

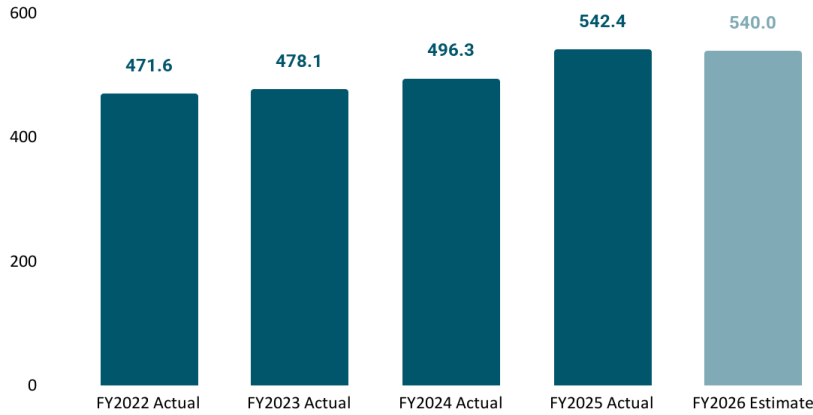
Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PW-6.1.14	Impervious acres treated	661	896	527	400 acres	

FY2025 BY THE NUMBERS

12 WATER TREATMENT FACILITIES

145 WATER REGULATORY PARAMETERS

Average number of samples collected per operator saw an increase in FY25



14 COLLECTION CONTRACTS

172,196 HOUSEHOLDS SERVED FOR CURBSIDE COLLECTION

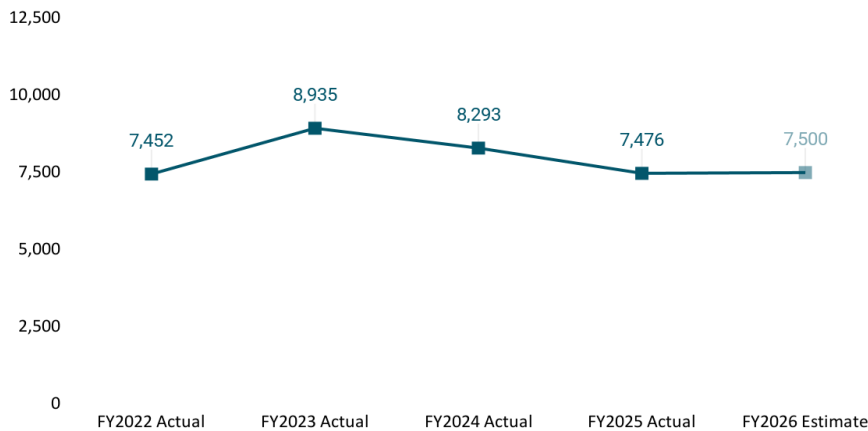
39 RECYCLING PRESENTATIONS TO COMMUNITY GROUPS

137 SIGNALIZED LOCATIONS RECEIVING ANNUAL PREVENTATIVE MAINTENANCE

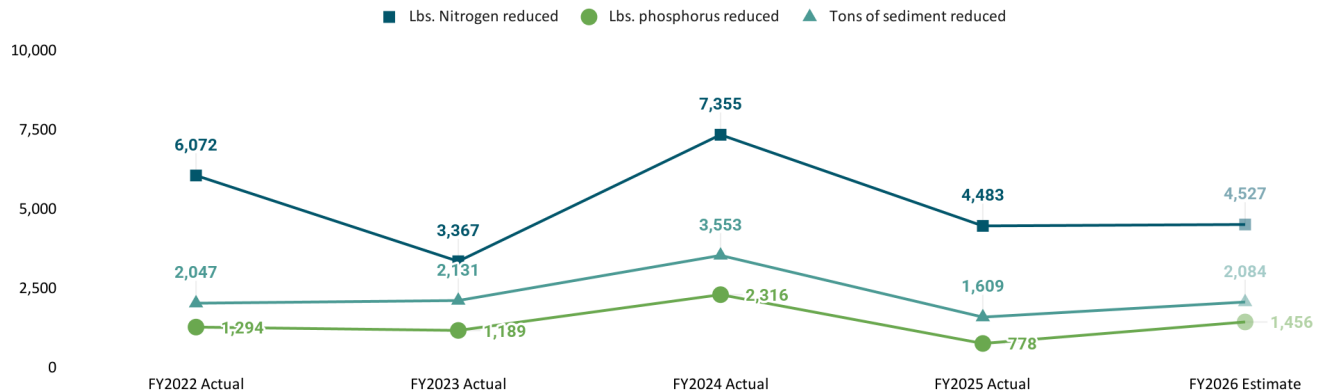
196 PROJECTS IN PAVEMENT MANAGEMENT PROGRAM

7 PROJECT MANAGERS STORMWATER MANAGEMENT

Number of curbside collection investigations has been decreasing and in FY25 reached FY22 record



Pounds of nitrogen reduced dropped in FY25, while reduction in phosphorous and sediment has remained relatively steady in the County's impervious areas



Department of Recreation & Parks: Profile



Department Goals

1. To develop regional and community parks for Anne Arundel County citizens to explore.
2. To expand opportunities for the youth and adults of Anne Arundel County to enjoy.
3. To provide quality affordable child care services to the citizens of Anne Arundel County.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
RP-1.1.10	Increase the number of total park acres.	12,780	11,940	11,984	12,710 acres	On track
RP-1.2.7	Increase the number of trail miles available.	121	122	122	142 miles	On track
RP-2.1.10	Increase the number of program registrations.	295,795	345,262	333,451	275,000 registrants	
RP-3.1.14	Increase the number of available child care spaces in Anne Arundel County.	3,023	3,240	3,267	4,000 spaces	On track
RP-3.2.15	Increase the number of child care locations offered in economically disadvantaged areas of Anne Arundel County at a significantly reduced cost to families.	4	7	8	10 Child enrichment centers	On track

FY2025 BY THE NUMBERS

78 FULL TIME STAFF

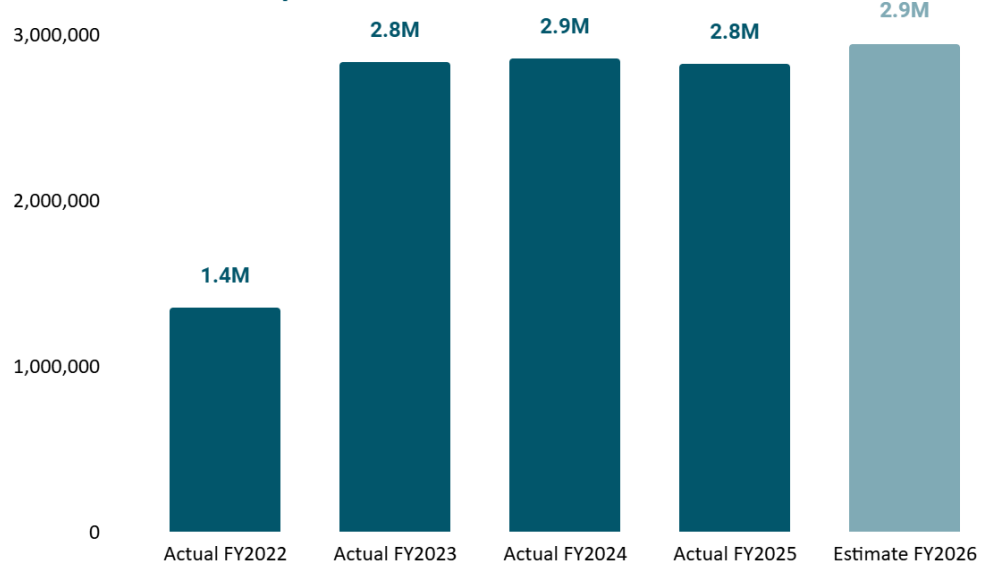
125 PART TIME STAFF

164 PARKS

245 STAFF FOR
SCHOOL YEAR

106 STAFF FOR
SUMMER

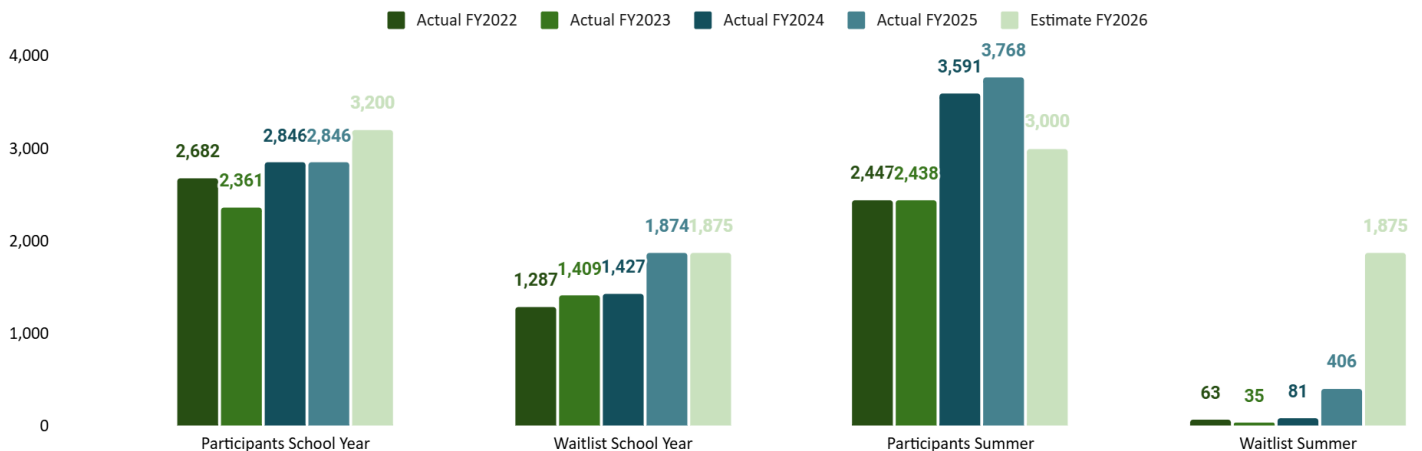
Since FY22, park attendance has been above 2.5 million



\$435 COST PER PARTICIPANT PER SCHOOL YEAR MONTH, ON AVERAGE

\$180 COST PER PARTICIPANT PER SUMMER WEEK, ON AVERAGE

Number of participants in summer has increased since FY24, but the waitlist tripled in FY25



Office of Administrative Hearings: Profile

Mission Statement

Administrative Hearings hears petitions for and issues decisions regarding zoning reclassifications, special exceptions, and variances to zoning and critical-area provisions of the County Code to ensure development in Anne Arundel County is done in a manner that is well-planned.

- Hears petitions for and issue decisions on zoning matters
- Provides relevant information to petitioners, interested parties, and the public

- Assures procedures are accessible and navigable

- Maintains records of all decisions



Department Goals

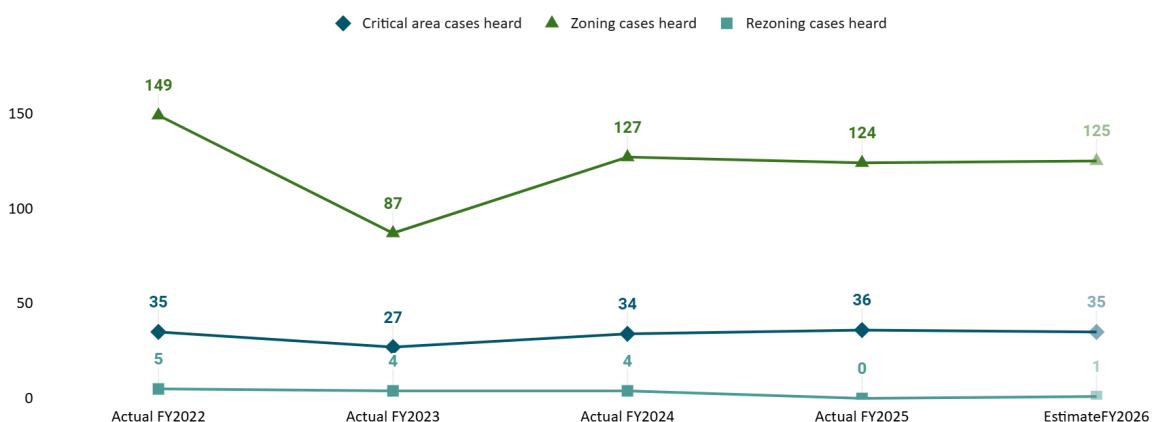
1. To hear petitions for and issue decisions regarding zoning reclassifications, special exceptions, and variances to zoning, and critical-area provisions of the County Code.

Department Performance Data (Impact Metrics)

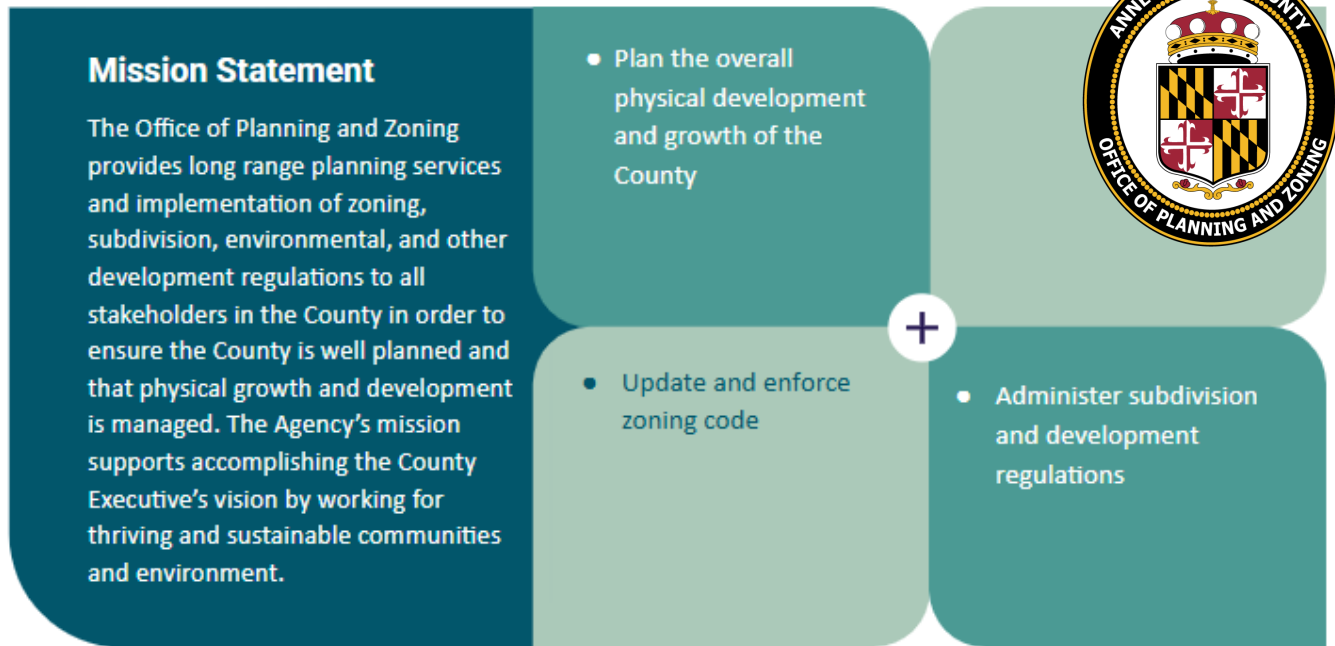
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
AH-1.1.12	To maintain at less than 30 days, the average number of days to issue a decision on a petition regarding zoning matters.	10	10	9	10 days	✓

Zoning related topics remains the top cases heard



Office of Planning & Zoning: Profile



Department Goals

- To provide timely review for submissions of Subdivision Sketch Plan, Subdivision Final Plan, Preliminary Plan, and Site Development Plan.
- To provide timely review of Zoning Petition file contents, preparation of Zoning Petition staff reports and preparation of Zoning Verification letters.

Department Performance Data (Impact Metrics)

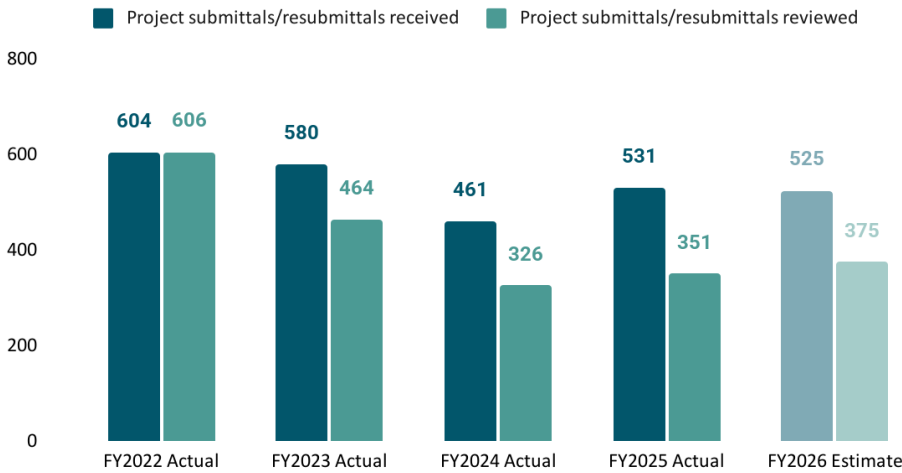
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
PZ-1.1.12	Review and provide written comments to applicants of Development Project original submittals and resubmittals within 60 days of submittal 90% of the time.	98%	92%	89%	90%	✓
PZ-2.1.9	Transmit Zoning Petition file contents not less than 20 days prior to the hearing to the Administrative Hearing Officer 100% of the time.	100%	100%	100%	100%	✓
PZ-2.2.8	Transmit to the Administrative Hearing Officer the Office of Planning and Zoning staff reports for Zoning Petitions not less than seven days prior to the hearing 100% of the time.	100%	100%	100%	100%	✓

PZ-2.3.9	Prepare Zoning Verification Letters within seven days of receipt of request 90% of the time.	97.9%	98.9%	99.7%	100%	
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FY2025 BY THE NUMBERS

FY25 saw a decrease in the ratio of projects received to projects reviewed



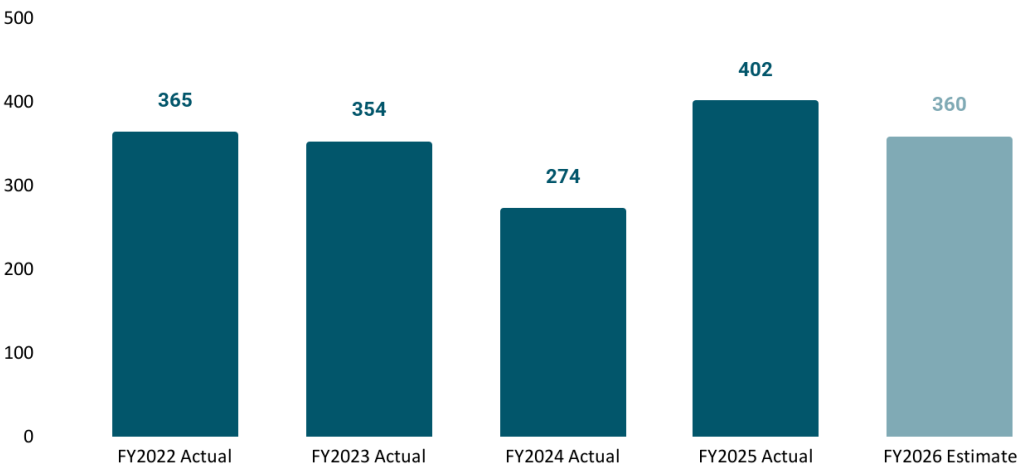
69 SKETCH PLAN
SUBMITTALS/
RESUBMITTALS RECEIVED

313 PROJECT
SUBMITTALS/
RESUBMITTALS
REVIEWED WITHIN 60
DAYS

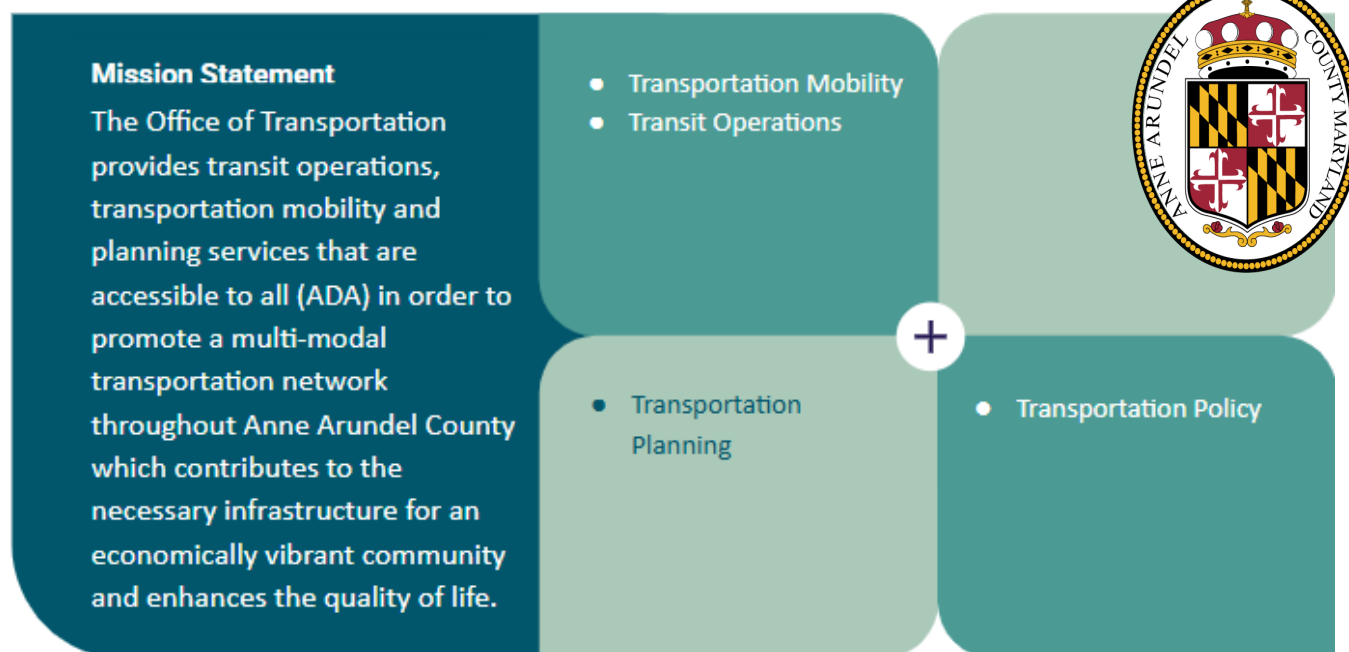
209 ZONING
APPLICATIONS
REQUIRED TO BE
TRANSMITTED TO
THE
ADMINISTRATIVE
HEARING OFFICER

408 ZONING
VERIFICATION
REQUESTS
RECEIVED ANNUALLY

FY25 saw an increase in number of zoning verification letters completed within seven calendar days



Office of Transportation: Profile



Department Goals

1. To improve transportation service options to citizens and visitors of Anne Arundel County so it is easy to move around the County and improve their quality of life.
2. To improve transportation planning services for local, regional, and state stakeholders to ensure that the transportation system runs efficiently for the residents and visitors of Anne Arundel County.

Department Performance Data (Impact Metrics)

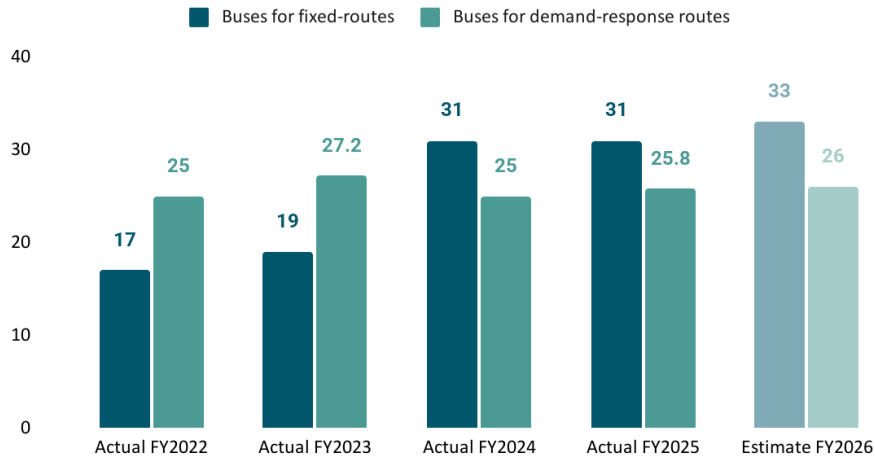
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Impact Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
TR-1.1.16	Improve the On-Time Performance of Transit Services.	96%	96%	95%	95%	✓
TR-1.2.5	Increase the percentage of households within convenient access of a transit stop via appropriate bicycle or pedestrian infrastructure.	43%	46%	65%	75%	📍 On track
TR-2.1.7	Increase the percentage of arterial roadways in the County with a planned improvement based on a corridor planning study.	25%	25%	25%	30%	📍 On track

In FY25, 65.2% of households were within ½ mile walking distance via appropriate pedestrian infrastructure or within 1 miles bicycling distance via appropriate bicycle infrastructure. This was considerably higher than the 46.1% in FY24. This is primarily due to the expansion of the areas being served by the North and South County Call and Ride Zones call and ride zones. It is estimated that in FY26, the percent of households will increase to 66%. This will be both due to the increase in biped infrastructure and an increase in housing in already served areas of the County. The Council adopted Transit Development Plan calls for expansion of call and ride service areas which will increase the numbers noticeably in the future.

FY2025 BY THE NUMBERS

Number of buses for fixed-routes increased in FY24 and is estimated to increase in FY26



64 BUSES OPERATIONAL

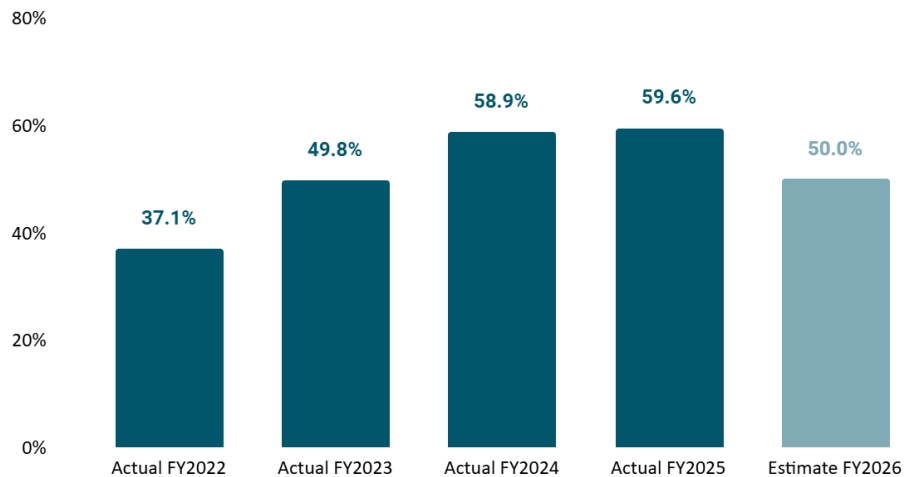
5.8 RIDERS PER TRIP, ON AVERAGE

3 ELECTRIC VEHICLES

89,404 FIXED ROUTE VEHICLE HOURS

35% OF QUALIFYING LANE MILES WITH BICYCLE AND PEDESTRIAN INFRASTRUCTURE MEET THE MASTERPLAN STANDARD 

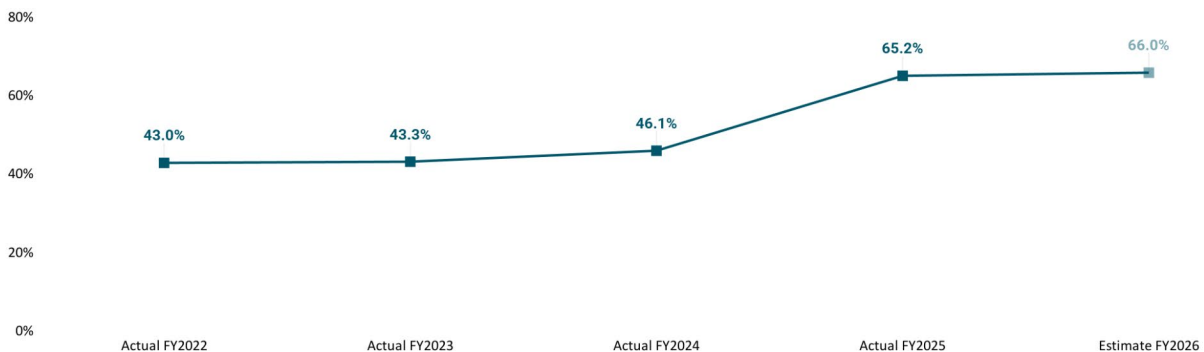
More than half of comments resulted in a change to plans or programs in FY24 and FY25



10 STUDIES UNDERWAY

18 MEETINGS AND PROGRAMS

Percent of households with convenient access to a transit stop via appropriate bicycle or pedestrian infrastructure increased in FY25 due to increased Ride and Call Zones



Detention Facilities: Profile



Mission Statement

The Department of Detention Facilities provides for the public safety through the detention and confinement of arrestees, pretrial detainees, and convicted offenders in safe and secure facilities; monitors alternatives to incarceration; and prepares inmates for community reentry.

- Provides safe and secure facilities

- Monitors incarceration alternatives

- Prepares inmates for reentry into the community

Department Goals

1. To assure public safety with safe and secure facilities that meet correctional standards and provide quality services.
2. To provide incarceration alternatives to decrease the number of incarcerated individuals.
3. To provide quality reentry services to inmates within the required timeframes.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
DF-1.1.16	Decrease the number of assaults in the facilities to assure the safety and security of staff and inmates.	131	123	106	100	On track
DF-1.2.14	Provide quality services within the required timeframes.	731	896	900	900	✓
DF-1.3.17	Provide quality medical services 95% of the time within the required timeframes.	91%	94%	98%	98%	✓
DF-1.4.9	Ensure staff is properly trained and meeting training requirements	New measure		70%	90%	On track
DF-2.1.11	Efficiently monitor alternative incarcerations with 90% accuracy.	76%	77%	81%	80%	✓

DF-3.1.11	Increase participation in reentry services.	492	428	356	492	X
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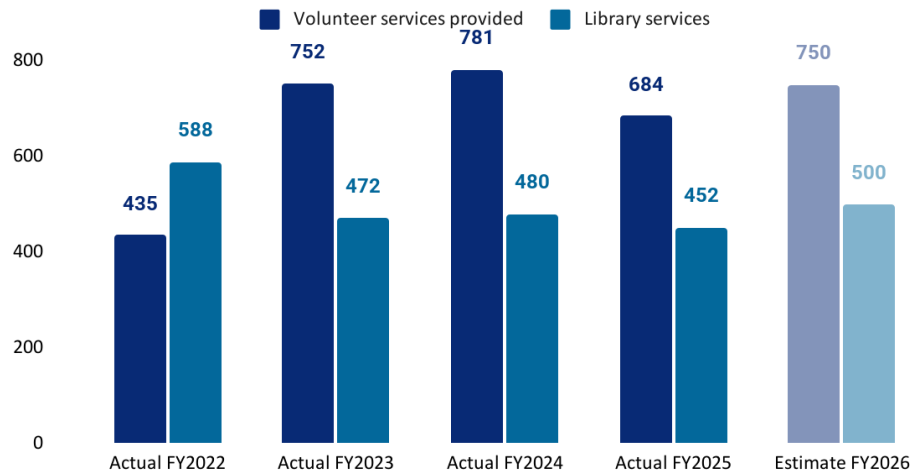
FY2025 BY THE NUMBERS

**100 ON MARYLAND
COMMISSION ON
CORRECTIONAL
STANDARDS (MCCS)
AUDIT SCORE**

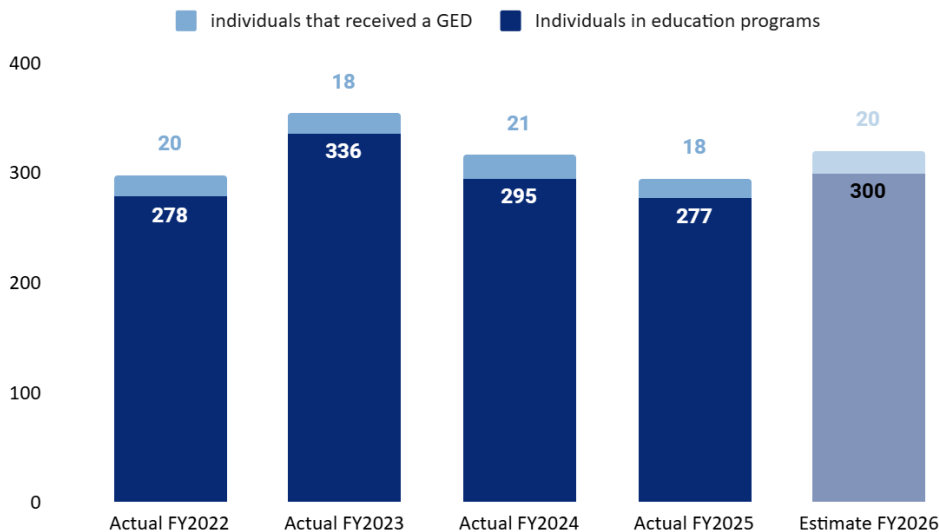
236 VOLUNTEERS

**9,492 INMATES
RECEIVE MENTAL
HEALTH SERVICES**

Since FY22 volunteer services increased and have remained relatively steady



On average 6% of individuals in education programs receive a GED



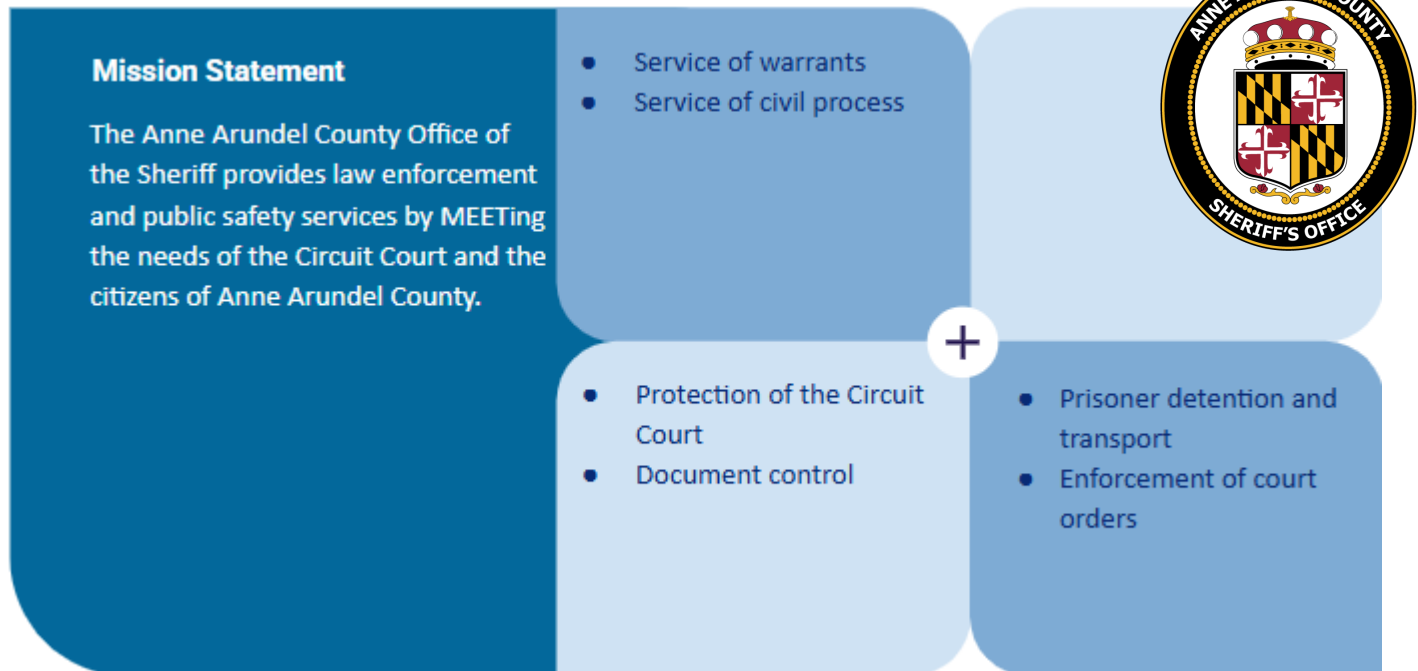
**26 STAFF MONITORING
ALTERNATIVE
INCARCERATION
INDIVIDUALS**

**35 CERTIFIED TRAINERS
AND ADJUNCT
INSTRUCTORS**

38 STAFF AND CONTRACTORS PROVIDING REENTRY SERVICES

3,984 INMATES ATTENDED RELIGIOUS SERVICES

Office of the Sheriff: Profile



Department Goals

1. To provide service of criminal warrants to increase the public safety of citizens in Anne Arundel County.
2. To provide service of civil processes to maintain the efficiency of process service for the courts.
3. To provide protection services of the Circuit Court for the safety of those working and conducting business at the Circuit Courthouse for Anne Arundel County.
4. To provide document control services to increase safety for citizens in Anne Arundel County.
5. To provide safe transportation of prisoners between holding facilities and the court and to provide safe detention of prisoners while housed at the Circuit Courthouse.

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Objective	Actual FY2023	Actual FY2024	Actual FY2025	2030 Target	Status
SH-1.1.11	Reduce the number of unserved criminal warrants.	13,462	14,473	14,820	14,537	On track
SH-2.1.13	Providing service for 90% of court orders (peace orders, protective orders, and extreme risk protective orders) within the specified time frame.	90%	90%	90%	90%	✓
SH-2.2.9	Providing service for 90% of civil processes within the specified time frame to maintain court efficiency for landlord/tenant processes.	100%	100%	100%	100%	✓

SH-3.1.6	Maintain the screening of all visitors to the Circuit Court at 100%.	100%	100%	100%	100%	✓
SH-3.2.9	Maintain minimum daily staffing to meet courthouse security needs 100% of the time.	100%	100%	100%	100%	✓
SH-4.1.10	Process all received paperwork within one business day of receipt.	100%	100%	100%	100%	✓
SH-5.1.15	Maintain 100% sight /sound separation for female and male prisoners while at courthouse.	100%	100%	100%	100%	✓
SH-5.2.9	Maintain the screening of all prisoners entering the courthouse detention facility at 100%.	100%	100%	100%	100%	✓

FY2025 BY THE NUMBERS

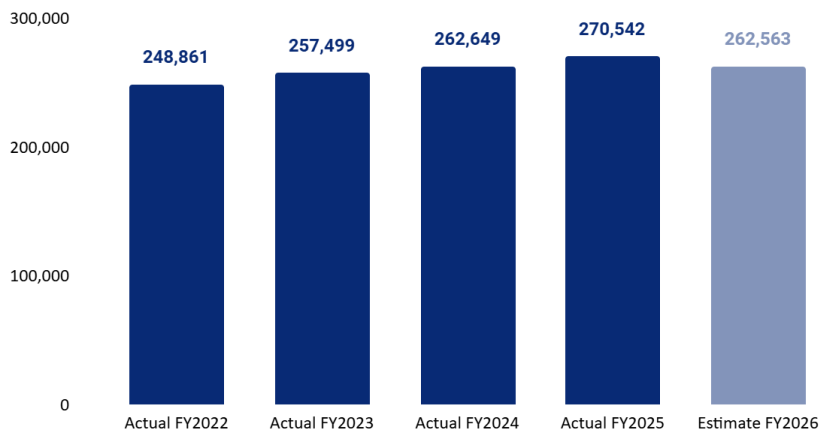
9 DEPUTIES ON WARRANT TEAM

12 DEPUTIES ASSIGNED TO CIVIL PROCESS

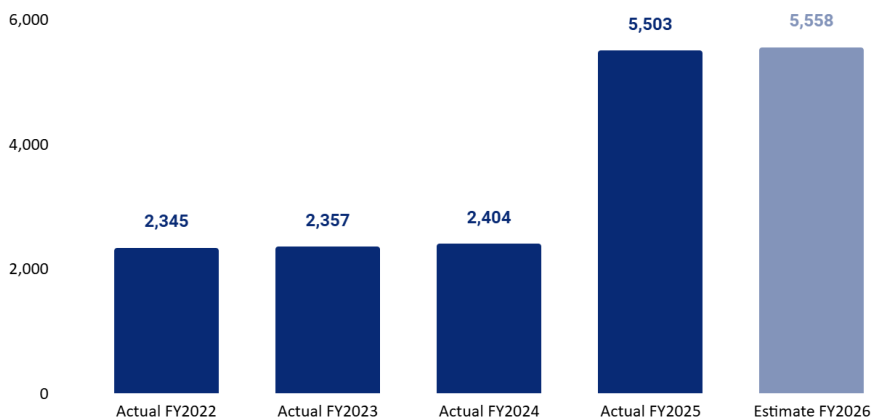
20 DEPUTIES ASSIGNED TO SECURITY OPERATIONS

161 ARRESTS AT THE COURTHOUSE

Number of patron and employee security screenings done has been slightly increasing since FY22



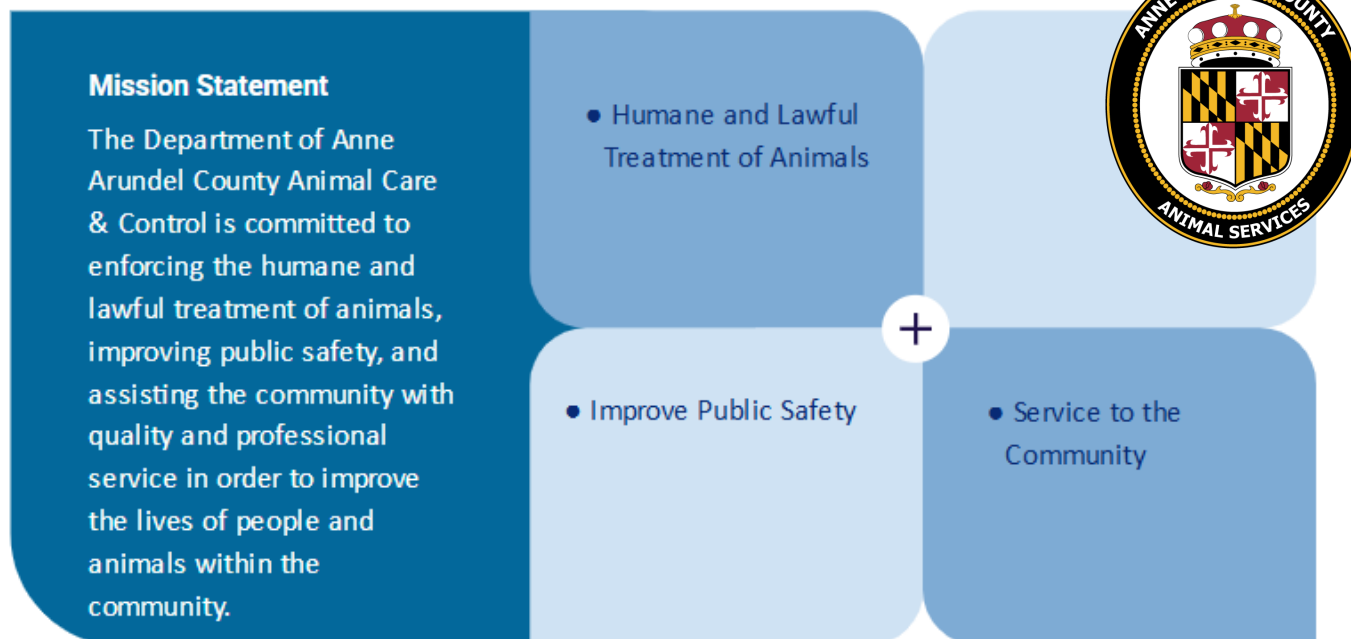
Number of court sessions staffed increased significantly due to a new policy to provide a deputy in every courtroom to enhance courtroom safety



68,916 DOCUMENTS RECEIVED AND SORTED FROM THE COURTS

924 HOURS SPENT TRANSPORTING PRISONERS

Animal Services: Profile



Goals

1. To enforce and promote the humane and lawful treatment of animals.
2. To provide public safety through law and code enforcement.
3. To provide the community with prompt and professional services through being a safe haven for animals, increasing healthy animals in the community, and reducing the surplus pet population.

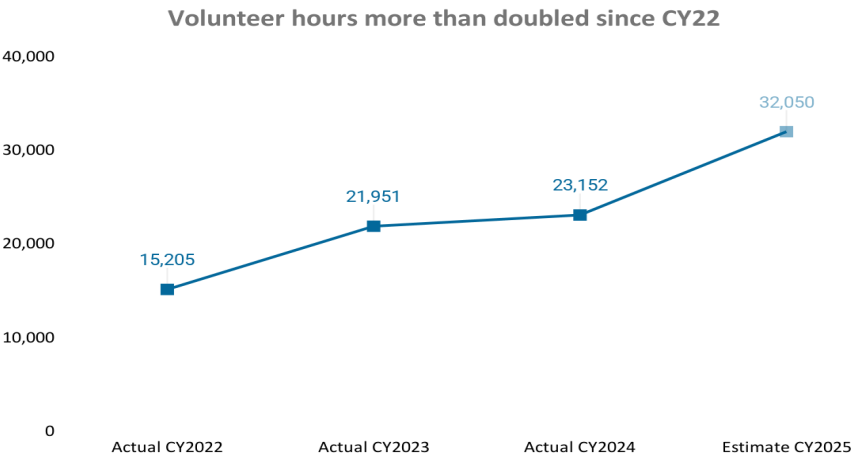
Impact Metric	Objective	Target	CY24	Met
1.1.16	Increase the number of residents educated on the humane and lawful treatment of animals.	290 residents	276.7 residents	 On track
2.1.23	Reduce the animal-related incidences to humans/or other animals.	1,810 incidences	1,772 incidences	 On track
3.1.18	Increase the number of free spay and neuter surgeries.	160 surgeries	82 surgeries	
3.2.27	Decrease the number of live intakes at the shelter.	3,840 intakes	4,613 intakes	
3.3.12	Increase the utilization of medical clinics provided to pet owners to ensure a healthier, safer pet population in Anne Arundel County.	2,575 animals	2,368 animals	 On track
3.4.21	Increase the percentage of live outcomes.	75%	69%	 On track

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Measure	Actual CY2022	Actual CY2023	Actual CY2024	Estimate CY2025
AC-1.1.16	Average number of volunteer hours per volunteer	297.2	295.3	276.7	294.5
AC-2.1.23	Number of investigated incidences	1,728	1,830	1,772	1,800
AC-3.1.18	Number of free spay/neuter surgeries	153	0	82	74
AC-3.2.27	Number of Live Intakes (strays, give-ups, owner requested)	3,843	4,225	4,613	4,575
AC-3.3.12	Total number of animals receiving services at clinics	2,178	2,168	2,368	2,300
AC-3.4.21	Percent of animals with live outcomes (includes owner-requested euthanasia)	71.4	71.6	69.0	73

2024 BY THE NUMBERS

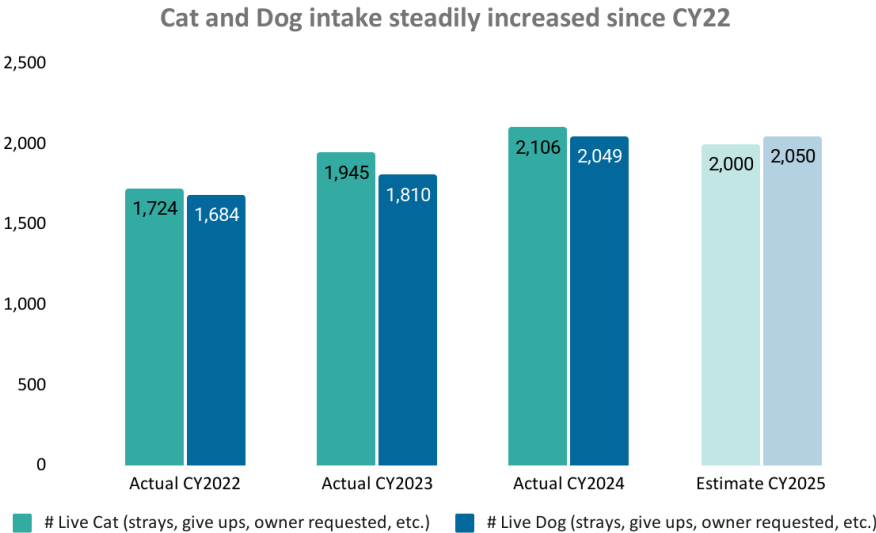


84 VOLUNTEERS

291 FOSTERS

89 WARNING LETTERS ISSUED

1,079 DOG BITES TO HUMANS



Fire Department: Profile

Mission Statement

We stand ready as an all-hazards organization to assure the safety of our communities.

We respond to calls for service, medical, fire, and other emergencies, and promote fire prevention strategies and life safety programs.

- Emergency medical services, basic and advanced life support
- Emergency fire and rescue services

- Emergency special operations services, including technical and confined space rescue, marine and swift water rescue, and hazardous materials

- Prevention, investigation, and community outreach services, including arson investigation, code enforcement, fire inspections, and public education programs



Goals

1. To provide emergency medical services to County residents and visitors in order to reduce deaths and injuries from medical emergencies and traumatic events.
2. To provide fire suppression services to County residents and visitors in order to reduce death, injury and property losses from fire emergencies.
3. Provide fire inspection and fire investigation services to County residents and visitors in order to minimize fire deaths, injuries, and property damage.
4. Provide community outreach services to County residents and visitors in order to minimize fire deaths, injuries, and property damage and increase the cardiac arrest survival rate.

Impact Metric	Objective	Target	CY24	Met
1.1.20	Improve first arriving Advanced Life Support (ALS) capable unit travel time to critical incidents to 480 seconds or less, 90 percent of the time.	90%	80.46%	 On track
1.2.20	Improve the travel time of the first-arriving EMS provider with an Automated External Defibrillator (AED) to critical incidents to 240 seconds or less, 90 percent of the time.	90%	56.54%	 On track
1.3.20	Improve first-arriving EMS provider travel time to non-critical incidents to 480 seconds or less, 90 percent of the time.	90%	79.55%	 On track
2.1.17	Improve first arriving fire engine travel time to structure fires to 240 seconds or less, 90 percent of the time.	90%	70.55%	
3.3.13	Percent of arson cases closed by arrest	25%	8.75%	
3.4.13	Percent of incidents/cases investigated and closed	25%	12.43%	 On track
4.1.9	Increase the number of public education and community outreach events.	250	189	 On track
4.2.7	Increase the number of smoke alarms installed.	200	69	

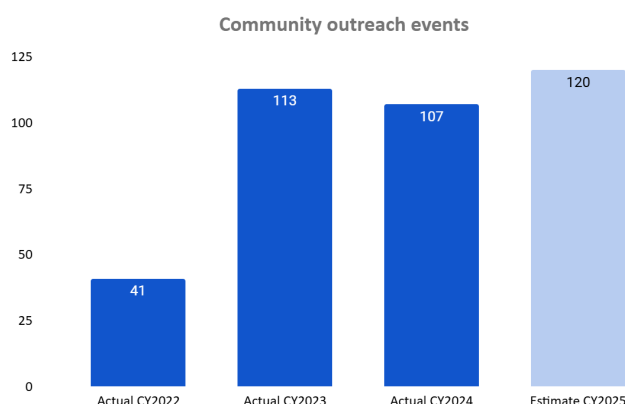
4.3.9	Annually increase the number of civilians taught cardiopulmonary resuscitation (CPR).	3,000	2,201	 On track
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Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Name	Actual CY2022	Actual CY2023	Actual CY2024	Estimate CY2025
FD-1.1.20	ALS incidents - first ALS travel time: percentage under 480 sec	82.76	81.16	80.46	81
FD-1.2.20	ALS incidents - first EMS w/Automated External Defibrillator (AED) travel time: percentage under 240 sec	58.21	57.77	56.54	58
FD-1.3.20	BLS incidents - first EMS travel time: percentage under 480 sec	79.29	79.2	79.55	81
FD-2.1.17	Structure fires - travel time for first arriving engine: percentage under 240 seconds or less	68.55	70.15	70.55	70
FD-3.3.13	Percent of arson cases closed by arrest	0	17.57	8.75	20
FD-3.4.13	Percent of incidents/cases investigated and closed	73.67	66.03	12.43	75
FD-4.1.9	Number of public education and community outreach events	116	221	189	250
FD-4.2.7	Total number of smoke alarms installed	45	129	69	120
FD-4.3.9	Number of people CPR trained (civilians)	186	1,179	2,201	2,300

2024 BY THE NUMBERS



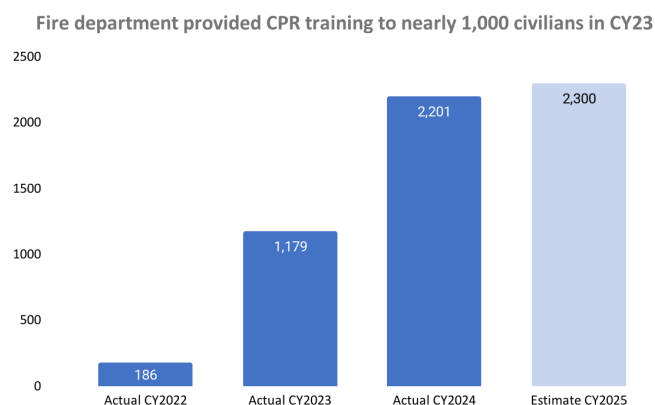
28,717 FIRE CALLS FOR SERVICE

365 RESCUE CALLS FOR SERVICE

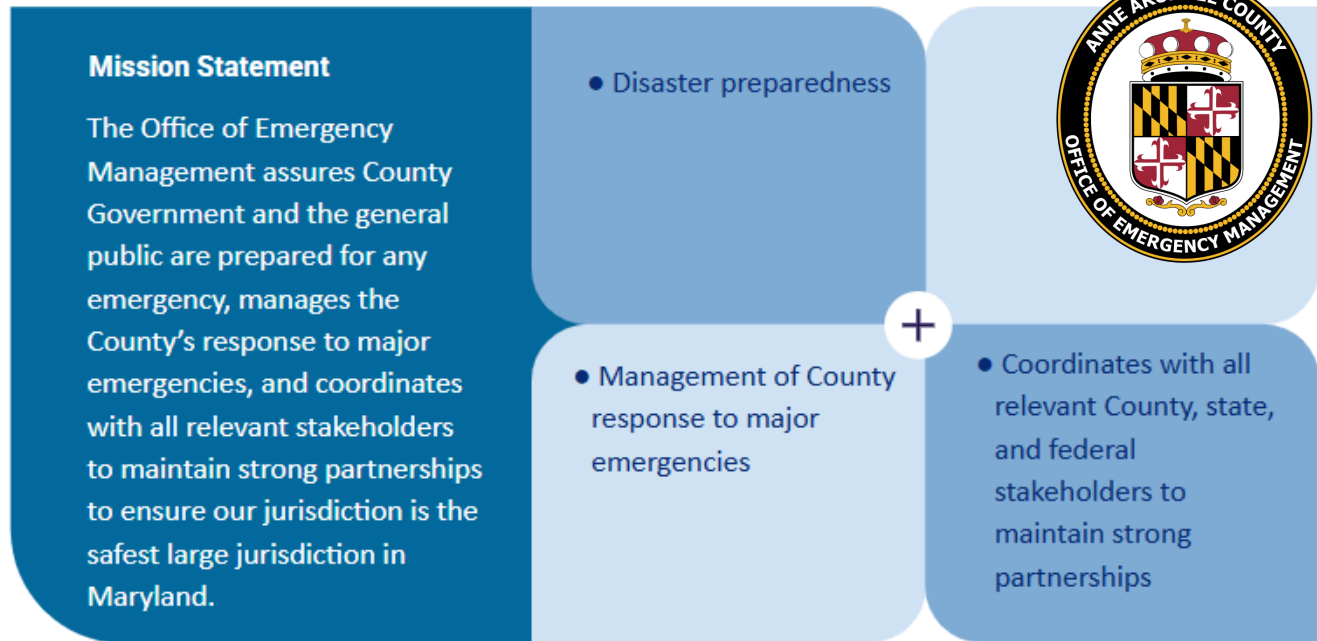
80 SPECIAL OPS CALLS

189 PUBLIC EDUCATION & COMMUNITY
OUTREACH EVENTS

11,840 PEOPLE IMPACTED



Office of Emergency Management: Profile



Goals

1. To assure the public is prepared for emergencies and disasters that can impact Anne Arundel County.
2. To increase the percent of training offered to vulnerable groups.
3. To manage the County's preparedness, response, and recovery to major emergencies or disasters.

Impact Metric	Objective	Target	CY24	Met
1.1.24	Increase the number of training offered to the public.	180	195	✓
2.1.14	Increase the percentage of training targeting vulnerable groups.	55	54	On track
3.1.21	Increase compliance of Emergency Operations Center (EOC) representatives with the required training.	80	79.85	✓
3.2.11	Increase number of exercises offered to Emergency Operations Center (EOC) representatives	19	25	✓

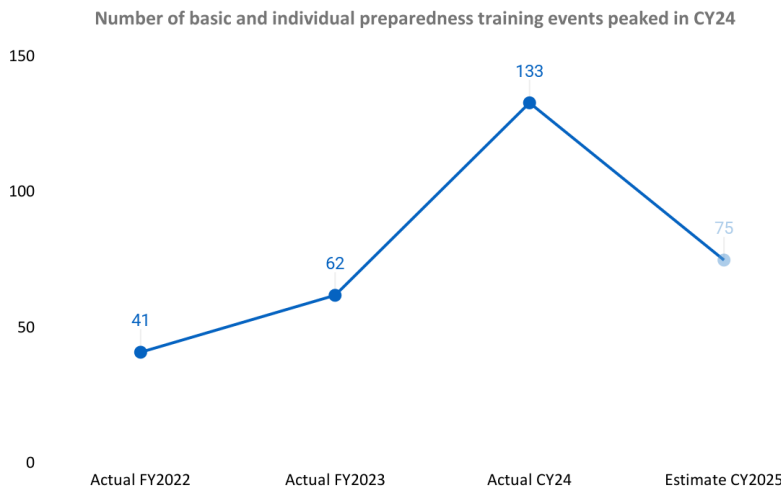
Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Name	Actual FY2022	Actual FY2023	Actual CY2024*	Estimate CY2025
EM-1.1.24	Total number of trainings offered (in person or live online)	76	110	195	133
EM-2.1.14	Percent of all hazard training targeting Vulnerable Groups	54	51.81	54	50
EM-3.1.21	Percent of Reps in full compliance	41.73	54.54	79.85	80
EM-3.2.11	Number of exercises offered to EOC representatives	9	10	25	16

*Emergency Management switched to calendar year at end of FY24

2024 BY THE NUMBERS

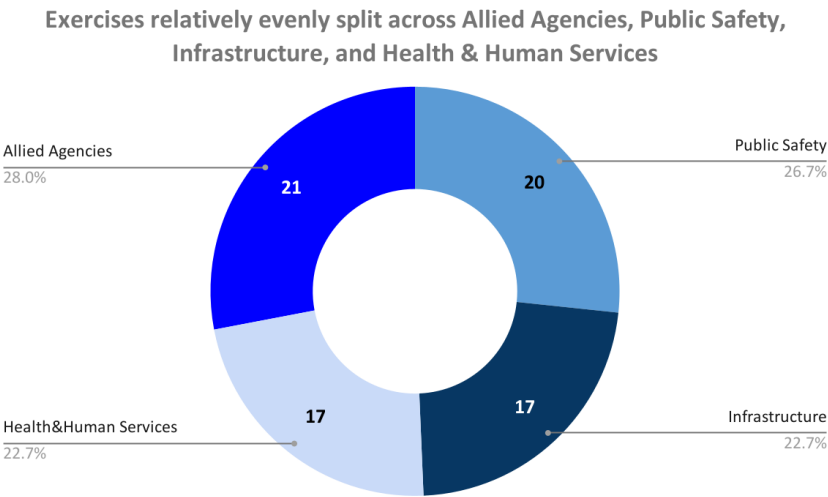


8 Business Preparedness Trainings

9 Winter Weather Preparedness Trainings

194 Total Trainings

1,126 Alert Anne Arundel Mass Notification subscribers



Police Department: Profile



Goals

1. To improve the community of Anne Arundel County for residents and visitors through fighting crime and driving down crime.
2. To save the lives of residents and visitors of Anne Arundel County through rapid response and intervention.
3. To build community partnerships for residents and visitors of Anne Arundel County through active engagement and a diverse police force.

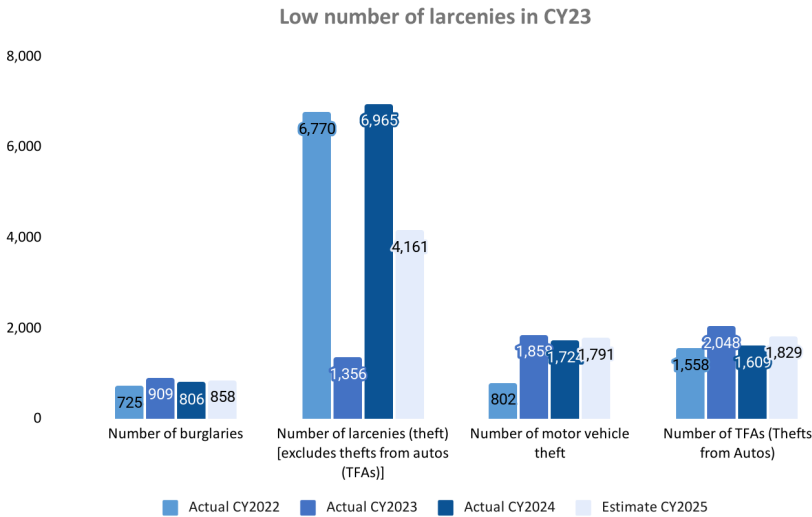
Impact Metric	Objective	Target	CY24	Met
1.1.12	Increase the percentage of serious violent crime cases closed.	100%	24%	
1.2.10	Increase the percentage of serious property crime cases closed.	100%	0.22%	
2.1.6	Reduce the average emergency response time (in minutes) for high priority calls for service.	3.88 min	3.88 min	
2.2.8	Increase the number of Safe Station referrals.	100%	70%	 On track
2.3.12	Reduce the number of vehicle collisions where there was a fatality.	0	38	
3.1.10	Increase the percentage of minority police officers in the Department.	30.6%	30.18%	
3.2.5	Increase the number of hours officers spend on community engagement.	1,500 hours	1,656 hours	
3.3.6	Increase the percentage of minority youth who participate in the juvenile diversion program.	0 participants	156 participants	

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Measure	Actual CY2022	Actual CY2023	Actual CY2024	Estimate CY2025
PD-1.1.12	Percent of serious violent crime cases closed	129	26	24	25
PD-1.2.10	Percent of property crime cases closed	11	3.11	0.22	1.67
PD-2.1.6	Average response time for Priority 1 calls (minutes)	3.9738	3.9118	3.8849	3.8984
PD-2.2.8	Percentage of individuals with a Safe Stations assessments connected to treatment	70	71	70	71
PD-2.3.12	Number of vehicle collisions with a fatality, including a pedestrian	34	30	37	34
PD-3.1.10	Overall percentage of minority officers	29.9	30.0	30.6	30
PD-3.2.5	Number of hours spent on community engagement (Minimum estimate)	5,279	4,968	1,656	1,656
PD-3.3.6	Number of diversion participants that are minority youth.	51	157	156	157

2024 BY THE NUMBERS



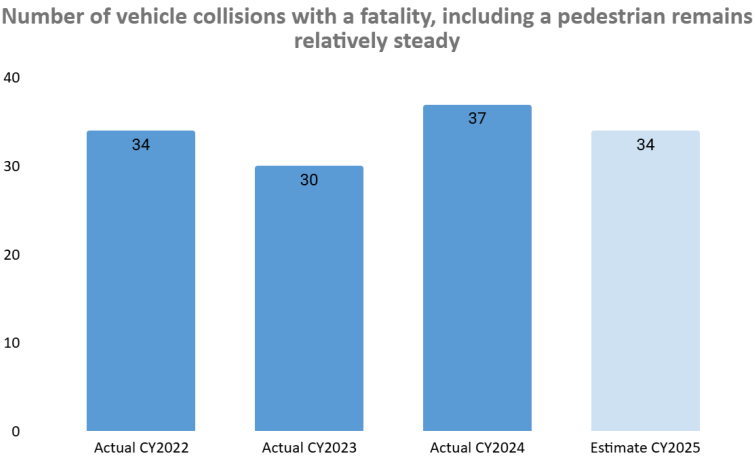
48 PATROL POSTS
COUNTYWIDE

52 DISTRICT DETECTIVES
(DDU, TPU, TNT)

306 PATROL OFFICERS

252 JUVENILES DIVERSION
PARTICIPANTS

136 RECRUITMENT EVENTS- FISCAL
YEAR



OpenData

The County Council of Anne Arundel County passed [Bill 30-22](#) the Open Data Act, which went into effect on June 13, 2022. The Open Data Act makes two important stipulations: data must be downloadable and in a central location. Most of the available datasets can be found on various county websites in various formats and locations; however, the Open Data initiative makes this and other government data available on a single site and in an easily accessible format. View Anne Arundel County's OpenData Portal [here](#) and begin exploring the available datasets.

In 2025, our aim was to increase the amount of datasets available working with departments to identify gaps in processes and systems. Quarterly meetings were held with departments to grow our OpenData catalog.

Thanks to departments' commitment to transparency and continued effort to provide relevant and important information to constituents, we saw an increase in datasets available on OpenData. Next year, we hope to focus on datasets that are most commonly requested from the public.

OpenData Highlights

As we continue to work with various departments and publish data, we also welcome public interest as the data is ultimately for your knowledge and usage. We always appreciate feedback and comments, please use this [form](#) to request a dataset or let us know how we can improve this report.

Overview of departments and datasets published in 2025	
Department	# of datasets
AAEDC	2
AAWDC	1
ACDS	3
Aging and Disabilities	3
Budget Office	2
Central Services	2
DPW	2
Elections	1
Fire	1
Health	5
Housing Commission	1
Partnership for Children, Youth, and Families	2
Personnel	1
Police Department	2
Social Services	1
Transportation	1
Grand Total	30

Datasets published from January 1, 2025-October 16,2025

Department	Dataset Name	Update Frequency
AAEDC	AAEDC Published Reports Repository	Annual
AAEDC	DAP Federal Transition Survey	One Time
AAWDC	AAWDC Workforce Innovation and Opportunity Act 2023 QTR 3 performance reports	Quarterly
ACDS	CDBG	Annual
ACDS	CoC	Annual
ACDS	Eviction Prevention	Annual
Aging and Disabilities	ALP FY25 Q4	Quarterly
Aging and Disabilities	MAP Reports	Quarterly
Aging and Disabilities	Maryland Access Point Quarterly Report FY24 Q3	Quarterly
Budget Office	FY25 Approved Capital Data	Annual
Budget Office	FY26 Approved Capital Data	Annual
Central Services	AED and BCK Inventory List	Monthly
Central Services	Fleet Work Order	Quarterly
DPW	Curb Ramps	Annual
DPW	Guardrails	Annual
Elections	Party Affiliation	Monthly
Fire	Fire Department Service Calls	Monthly
Health	FY25 Q1 - Child Fatality Review Performance Measures - Department of Health	Quarterly
Health	FY25 Q1 - Fetal and Infant Mortality Review - Department of Health	Quarterly
Health	FY25 Q3 - Restaurant Inspections	Quarterly
Health	Gun Lock Distribution	Annual
Health	Healthy Start	Quarterly
Housing Commission	Leased Units per Month by Fund	Annual
Partnership for Children, Youth, and Families	Partnership Food Distribution Data FY20 - FY25Q3	Annual
Partnership for Children, Youth, and Families	Partnership Warmline Call Data FY23 - May 2025	Annual
Personnel	Retirements by plan	Annual
Police Department	End of Year Crime Data	Annual
Police Department	Use of Force statistics	Annual
Social Services	Department of Social Services Child Welfare	Annual
Transportation	Fixed Route Ridership	Annual

Appendix: How to Read the Department Performance Entries

The mission statement can be seen on the department's website, and Department Performance

Mission Statement

The Ethics Commission administers, interprets, and enforces the Anne Arundel County Public Ethics Law to ensure the impartiality and independent judgment of County employees and elected officials, and to prevent improper influence, or the appearance of improper influence so that the residents of Anne Arundel County can maintain their highest trust in the conduct of County officials.

Core services outline the main duties of every department and can also be found on the department's website and Department Performance

Core Services

- Administer public ethics law.
- Investigate and adjudicate alleged violations of the Public Ethics Law.
- Review and maintain financial disclosure and lobbyist records.
- Maintain a list of entities doing business with the County and all registered lobbyists.
- Provide ethics advice and training to all County employees and elected officials.
- Provide administrative and legal support to the Ethics Commission.
- Provide analysis and recommendations to the Executive and Legislative branches of County government.

All departments have metrics with the following number structures: Goal, Objective, Measure.

Department Code or abbreviation may also appear before the number sequence. Goals can have more than one objective, as a department can have various initiatives to meet the goal.

Goal Objective Measure
↓ ↓ ↓
1.1.5

Dept. Code Goal Objective Measure
↓ ↓ ↓ ↓
ET 1.1.5

The metrics listed below for each department are only a subset of the metrics used to measure performance; a full list can be found on [OpenPerformance](#). The focus of this report is the impact metric for each department's goals and objectives.

GOALS & OBJECTIVES

Goal	Objective	Impact Metric	Status
To provide advisory opinions and administer Public Ethics Law.	Respond to a request for informal advice within 15 days.	1.1.5	Yes/No
	Respond to and publish an Advisory Opinion within 30 days as required by law.	1.2.5	Yes/No
To investigate and adjudicate formal and informal ethics complaints.	Review all ethics complaints within 45 days.	2.1.6	Yes/No
	Provide findings of fact and conclusions of law within 45 days of a hearing.	2.2.5	Yes/No
To review and maintain employee, elected official, and candidate financial disclosure and conflict of interest statements and make them available for public inspection.	Ensure any deficient financial disclosure or conflict of interest statement is corrected within 15 days of receipt.	3.1.8	Yes/No

Report prepared by ArundelStat. Contact us at ArundelStat@aacounty.org if you have any questions.

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The Best Place
For All

