

Bi-Annual Report 2025

MAY 30, 2025

ArundelStat Bi-Annual Report



The Best Place
For All



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Welcome from ArundelStat!

We are excited about this publication as we are expanding the ways we communicate the work the ArundelStat team does to make Anne Arundel County the best place for all.

MISSION:

Our mission is (1) to increase data use and collection across County departments, (2) to improve the impact and efficiency of county services by strategically monitoring and assessing outcome-focused performance, and (3) to enable County Leadership to make data driven decisions and empower residents to engage with government from an informed position.

VISION:

To foster a data-driven culture throughout Anne Arundel County by leading data transparency and by providing quantitative and qualitative analysis to make Anne Arundel County - The Best Place for All.

CORE SERVICES:

- Foster a data-driven culture within Anne Arundel county government
- Enable departments to make data-driven decisions to improve program effectiveness
- Provide internal consulting services to departments by conducting research, performing analysis, and creating visualizations
- Lead data access and transparency for county residents

Learn more about ArundelStat and the team on ArundelStat's [website](#)

What's in this publication?

This report covers two initiatives the ArundelStat team is working on with governmental and quasi-governmental agencies.

- Department Performance
- OpenData

What's next for Arundel Stat?

Some of ArundelStat's current and future projects include public-facing dashboards as well as internal process reviews. This includes:

- Continuing to assist departments with research projects, process consultation and program evaluation

For any questions about a department's performance data, information available on the website or in this report, please contact ArundelStat@aacounty.org

Department Performance

Department Performance is an initiative that began in Fall 2019. The goal of department performance is to strategically monitor and assess outcome-focused performance. Working closely with governmental and quasi-governmental agencies (Agencies), this initiative shows the work being done by each department. Agencies can tell their unique story as they demonstrate how they are improving the impact and efficiency of County services. When a specific story of a department is told, the results are compelling, and it not only shows the great work that is being done within the department but also better highlights the contribution of that department to the broader work in the county.

Agencies submit data monthly to the ArundelStat and have annual meetings to review the goals, objectives, and programs to ensure that the work being done is fully captured. Department Performance highlights the following:

- Agency contribution to the overall success of the county
- Alignment with administrative priorities
- The success of individual programs or initiatives

The following pages include a condensed version of the data reported on OpenPerformance. Calendar year departments are included in this report, as fiscal year departments will be published in the following report. The decision to report on calendar or fiscal year is dependent on a department's internal data procedures. The list of the departments and their respective reporting timeframe can be found on page 5.

A complete version of Department Performance can be found in [OpenPerformance](#) on the Anne Arundel County website. Additionally, links to performance data for each department can be found on the department's main page. The performance data for each department can be downloaded from the Anne Arundel County OpenData [portal](#).

****FISCAL YEAR DEPARTMENTS WILL BE INCLUDED IN THE NEXT BI-ANNUAL REPORT****

ArundelStat 2025 plans and goals

Data, data, data is everywhere around us and we're expanding and improving how we communicate the work departments have accomplished and will continue to accomplish. If you haven't subscribed to the CECS newsletter, sign up [here](#). You'll learn more about events happening around the County, including department news, stats and events!

[OpenArundel](#) is a collection of tools to help constituents find answers about budget process, land use and resources. OpenData and OpenPerformance are housed here and hopefully, by our next issue a redesign has occurred. If you have any feedback about the site and usage, email us at arundelstat@aacounty.org.

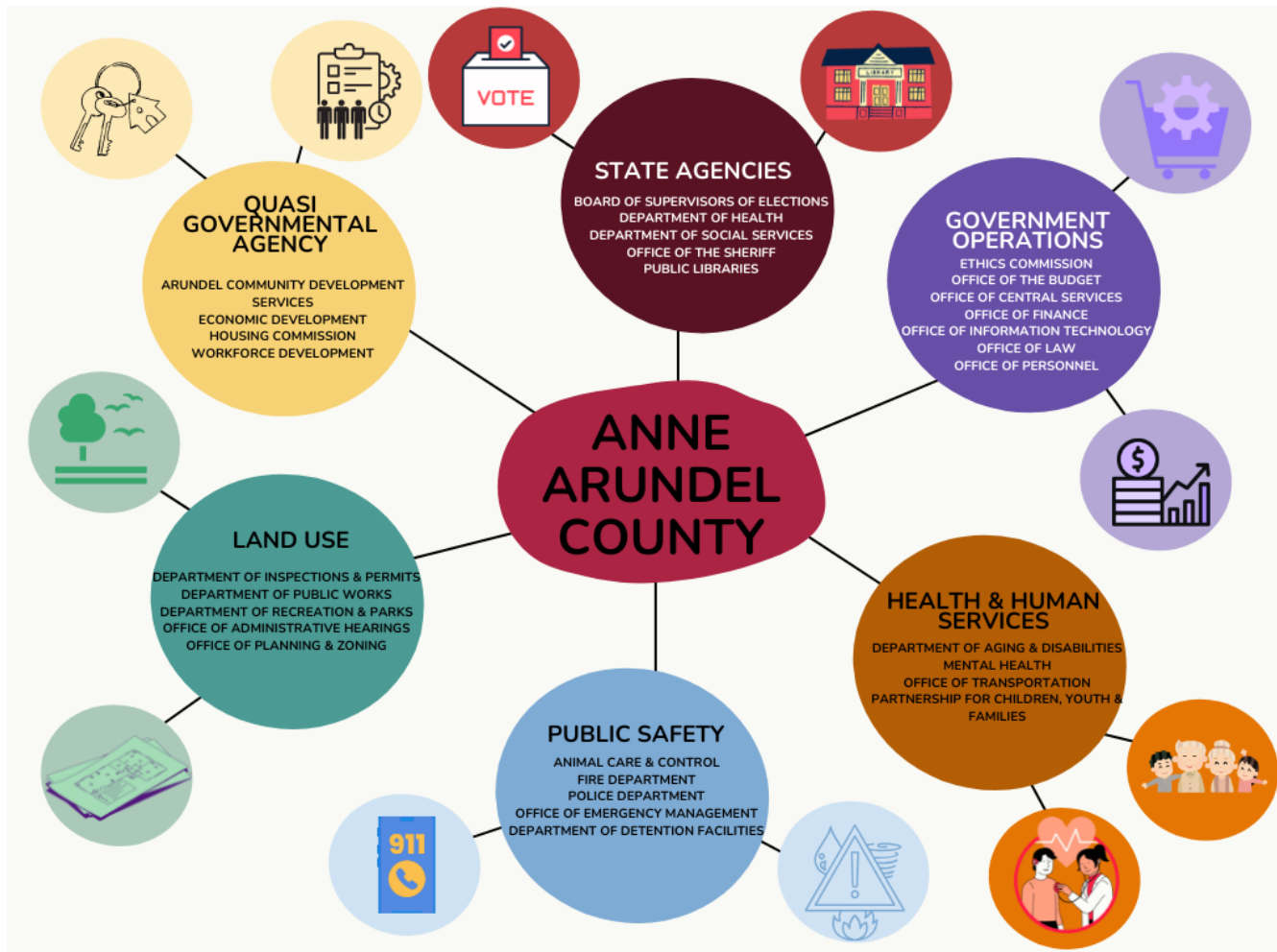


Community Engagement if you have attended [EngageArundel](#) sessions you have learned about various topics from Anne Arundel County Public Schools, Navigating the County Budget and Effectively Advocating for Community Needs, Winter is Coming to OpenData and OpenGovernment. We hope to host a couple more webinars this year to connect with residents and how they can use data in their lives.

Look out for the upcoming dashboards

- Community Wellbeing Index with OEHR - Summer 2025

Department Organization



**For Department Performance, Budget reports on a calendar year even though the data is for the fiscal year. For Budget purposes, Animal Care and Control is under the Police Department. However, it is reported separately for Department Performance.*

Ethics Commission: Profile

Mission Statement

The Ethics Commission administers, interprets, and enforces the Anne Arundel County Public Ethics Law to ensure the impartiality and independent judgment of County employees and elected officials, and to prevent improper influence, or even the appearance of improper influence so that the residents of Anne Arundel County can maintain their highest trust in the conduct of County officials.

- Administer public ethics law.
- Investigate and adjudicate alleged violations of the Public Ethics Law.

- Provide ethics advice and training to all County employees and elected officials.
- Provide administrative and legal support to the Ethics Commission.



- Review and maintain financial disclosure and lobbyist records.
- Maintain a list of entities doing business with the County and all registered lobbyists.

- Provide analysis and recommendations to the Executive and Legislative branches of County government.

Goals

1. To provide advisory opinions and administer Public Ethics Law.
2. To investigate and adjudicate formal and informal ethics complaints.
3. To review and maintain employee, elected official, and candidate financial disclosure and conflict of interest statements and make them available for public inspection.
4. To review and maintain lobbyist registration and bi-annual disclosure reports to ensure compliance with law.

Impact Metric	Objective	Target	CY24	Met
1.1.5	Respond to a request for informal advice within 15 days.	15 days	2.1 days	
1.2.5	Respond to and publish an Advisory Opinion within 30 days as required by law.	30 days	14 days	
2.1.6	Review all ethics complaints within 45 days.	45 days	0 days	
2.2.5	Provide findings of fact and conclusions of law within 45 days of a hearing.	45 days	No hearings	N/A
3.1.8	Ensure any deficient financial disclosure or conflict of interest statement is corrected within 15 days of receipt.	15 days	0.4 days	
4.1.6	Review all filed lobbyist registration and bi-annual disclosure forms within 15 days and take any actions necessary to ensure completeness and timeliness of filings as required by law.	15 days	5 days	

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

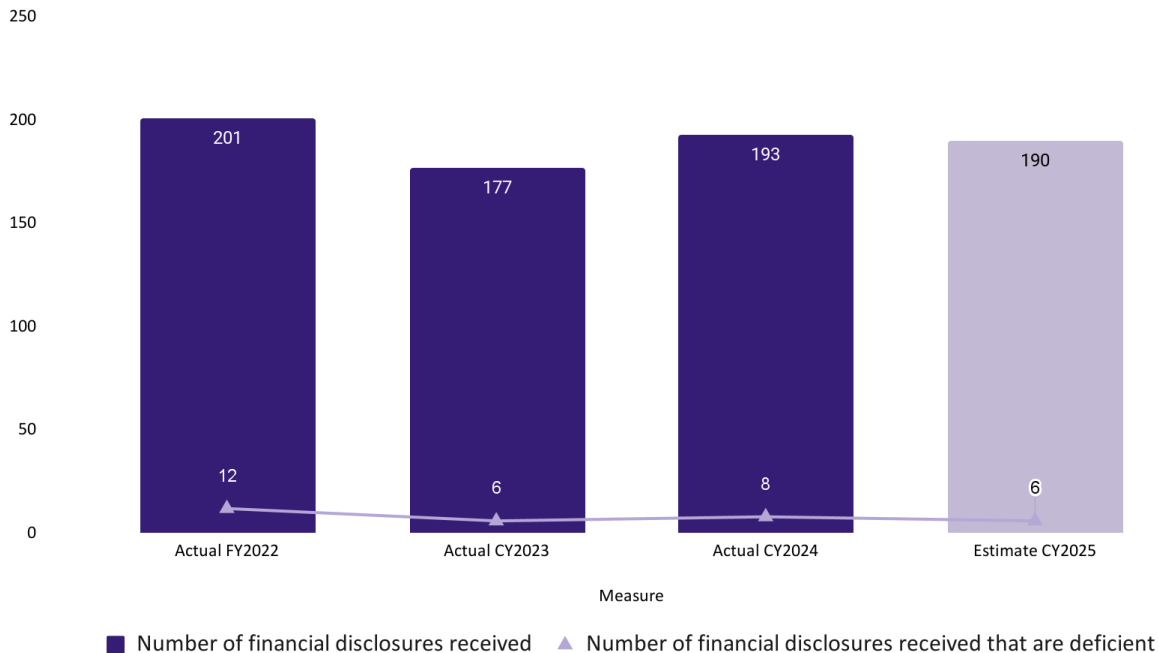
Metric	Measure	Actual FY2022	Actual CY2023	Actual CY2024	Estimate CY2025
ET-1.1.5	Average number of days to respond to a request for informal advice	2	2.3	2.1	5
ET-1.2.5	Average number of days to respond to and publish an Advisory Opinion	0.5	3.2	14	15
ET-2.1.6	Percent of ethics complaints reviewed within 45 days	-	0*	0*	100
ET-2.2.5	Percent of findings completed within 45 days	*	*	*	100
ET-3.1.8	Average number of days to correct a deficient financial disclosure or conflict of interest statement	1.8	1	0.4	1
ET-4.1.6	Average number of days to review lobbyist registration and bi-annual disclosure forms	5	5	5	5

*0 Ethic Complaints received for CY23 and CY24

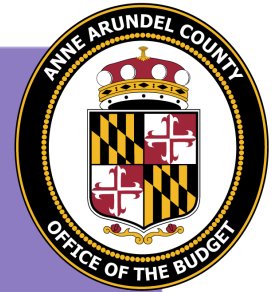
2024 BY THE NUMBERS

6 COMMISSION MEMBERS **2** MEMBERS OF STAFF **0** ETHICS COMPLAINTS RECEIVED
66 CONFLICT OF INTEREST STATEMENTS RECEIVED
193 FINANCIAL DISCLOSURES RECEIVED

All required financial disclosures received; very few were deficient requiring additional information



Office of the Budget: Profile



Mission Statement

The Office of the Budget provides a comprehensive range of fiscal, revenue, and budgetary management, coordination, planning, and analysis functions for County government and fiscal, policy, and management advisory services to the County Executive to ensure necessary public services are delivered effectively at the lowest possible cost.

- Prepares the County's annual operating and capital budgets.

- Conducts reviews of departmental and office operations.



- Provides County leadership with informational analysis to guide planning and decision-making, policy development, and allocation of financial resources.

- Assures taxpayer funds are spent wisely and in a manner consistent with the vision and mission of Anne Arundel County.

Goals

1. To provide County leadership with sound financial planning and management analysis that maintains the County's fiscal health.

Impact Metric	Objective	FY24	
1.1.9	Prepare revenue estimates for operating and capital budgets that are balanced, informed, and sustainable.	7.70% variance between General Fund & actual revenues	Budget does not estimate future years
1.2.7	Prepare a spending plan for the operating and capital budgets that are balanced, informed, and sustainable.	0.6% variance between General Fund & actual expenditures	
1.3.8	Review departmental expenditures and operations for affordability and consistency with operating and capital budgets.	100% actual expenditures <= departmental final appropriation	
1.4.10	Monitor personnel plan and oversee the control of positions to efficiently and effectively use financial resources in staffing.	0.3% General Fund budgeted and General Fund actual turnover	

Department Performance Data (Impact Metrics)

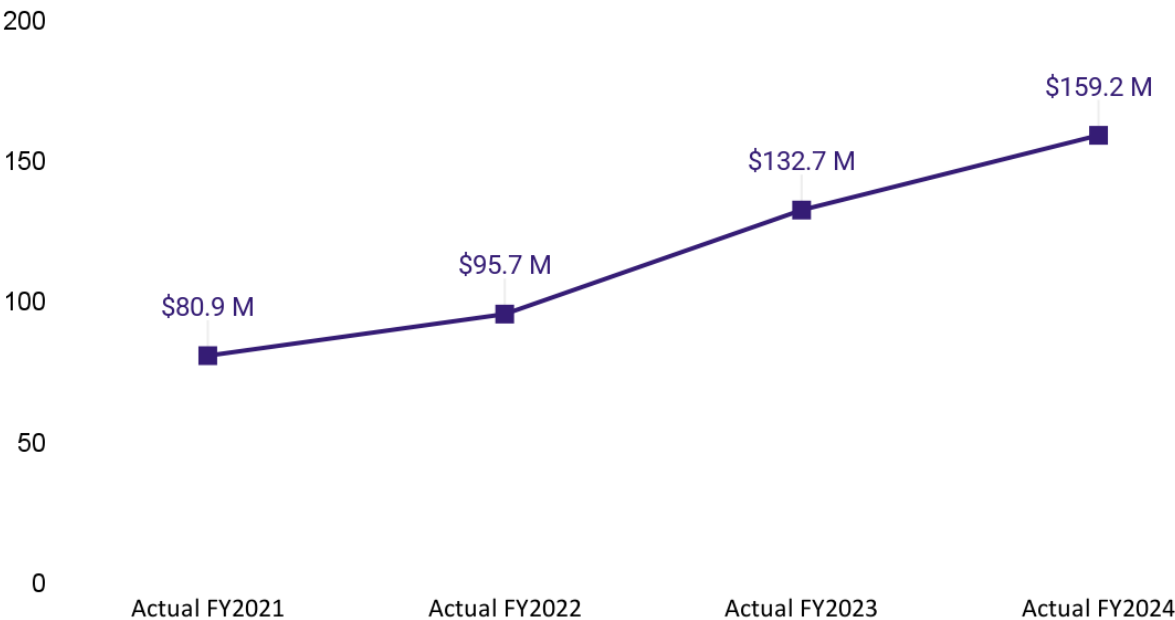
The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Measure	Actual FY2022	Actual FY2023	Actual FY2024	
BU-1.1.9	Percent variance between General Fund budget and actual revenues	12.84	5.95	7.70	Budget does not estimate future years
BU-1.2.7	Percent variance between General Fund budget and actual expenditures	0.7	1.5	0.6	
BU-1.3.8	Percent of actual expenditures at or below departmental final appropriation	100	100	100	
BU-1.4.10	Percent variance between General Fund budgeted and General Fund actual turnover	88.3	-9.0	0.3	

2024 BY THE NUMBERS

8,714 PURCHASE REQUISITIONS REVIEWED
\$13M GENERAL FUND BUDGETED FOR CONTINGENCIES

Rainy Day Fund Balance (in millions of dollars) has nearly doubled since FY21



Animal Care & Control: Profile



Mission Statement

The Department of Anne Arundel County Animal Care & Control is committed to enforcing the humane and lawful treatment of animals, improving public safety, and assisting the community with quality and professional service in order to improve the lives of people and animals within the community.

- Humane and Lawful Treatment of Animals

- Improve Public Safety

- Service to the Community

Goals

1. To enforce and promote the humane and lawful treatment of animals.
2. To provide public safety through law and code enforcement.
3. To provide the community with prompt and professional services through being a safe haven for animals, increasing healthy animals in the community, and reducing the surplus pet population.

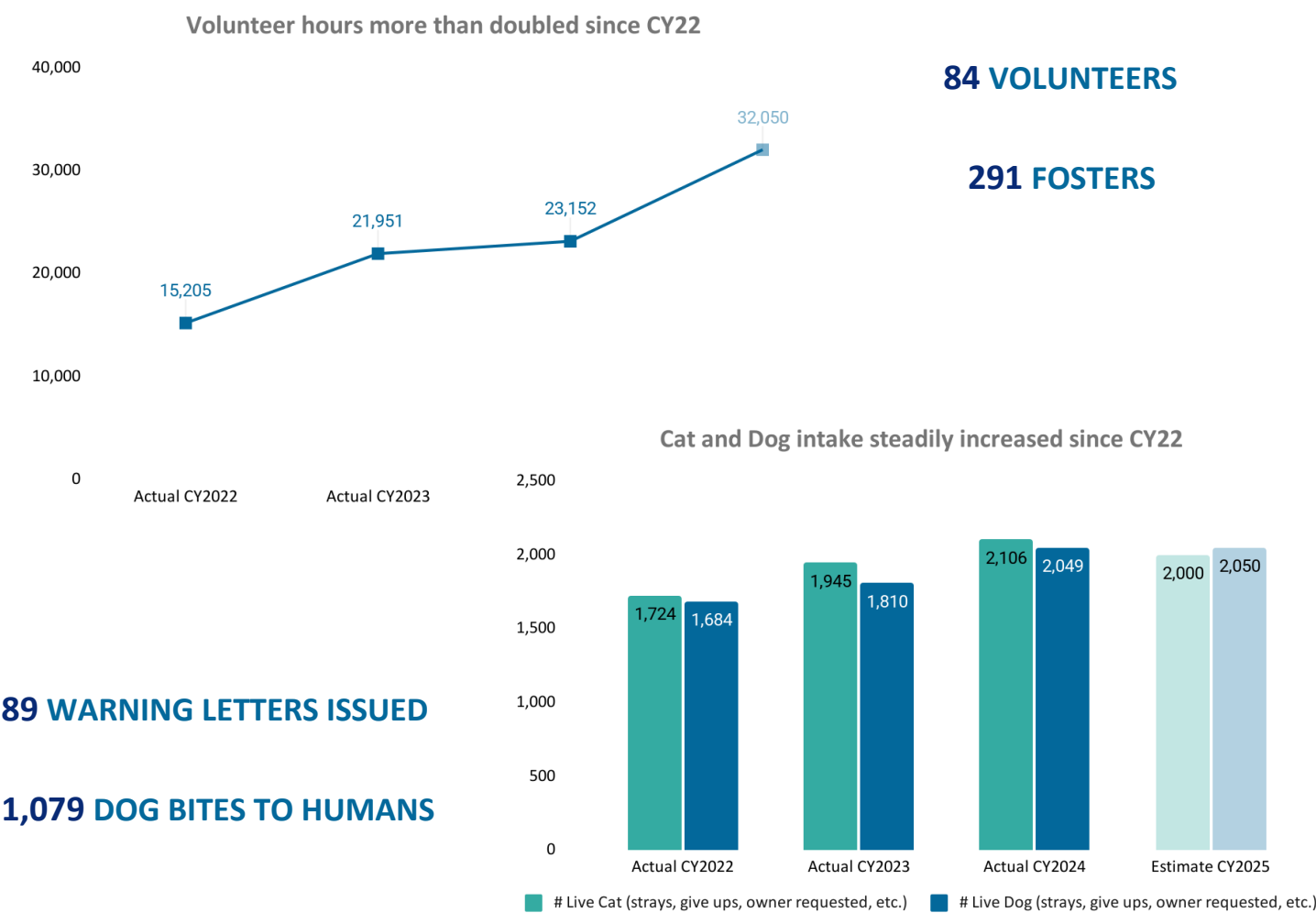
Impact Metric	Objective	Target	CY24	Met
1.1.16	Increase the number of residents educated on the humane and lawful treatment of animals.	290 residents	276.7 residents	On track
2.1.23	Reduce the animal-related incidences to humans/or other animals.	1,810 incidences	1,772 incidences	On track
3.1.18	Increase the number of free spay and neuter surgeries.	160 surgeries	82 surgeries	X
3.2.27	Decrease the number of live intakes at the shelter.	3,840 intakes	4,613 intakes	On track
3.3.12	Increase the utilization of medical clinics provided to pet owners to ensure a healthier, safer pet population in Anne Arundel County.	2,575 animals	2,368 animals	On track
3.4.21	Increase the percentage of live outcomes.	75%	69%	On track

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Measure	Actual CY2022	Actual CY2023	Actual CY2024	Estimate CY2025
AC-1.1.16	Average number of volunteer hours per volunteer	297.2	295.3	276.7	294.5
AC-2.1.23	Number of investigated incidences	1,728	1,830	1,772	1,800
AC-3.1.18	Number of free spay/neuter surgeries	153	0	82	74
AC-3.2.27	Number of Live Intakes (strays, give-ups, owner requested)	3,843	4,225	4,613	4,575
AC-3.3.12	Total number of animals receiving services at clinics	2,178	2,168	2,368	2,300
AC-3.4.21	Percent of animals with live outcomes (includes owner-requested euthanasia)	71.4	71.6	69.0	73

2024 BY THE NUMBERS



Fire Department: Profile

Mission Statement

We stand ready as an all-hazards organization to assure the safety of our communities.

We respond to calls for service, medical, fire, and other emergencies, and promote fire prevention strategies and life safety programs.

- Emergency medical services, basic and advanced life support
- Emergency fire and rescue services

- Emergency special operations services, including technical and confined space rescue, marine and swift water rescue, and hazardous materials

- Prevention, investigation, and community outreach services, including arson investigation, code enforcement, fire inspections, and public education programs



Goals

1. To provide emergency medical services to County residents and visitors in order to reduce deaths and injuries from medical emergencies and traumatic events.
2. To provide fire suppression services to County residents and visitors in order to reduce death, injury and property losses from fire emergencies.
3. Provide fire inspection and fire investigation services to County residents and visitors in order to minimize fire deaths, injuries, and property damage.
4. Provide community outreach services to County residents and visitors in order to minimize fire deaths, injuries, and property damage and increase the cardiac arrest survival rate.

Impact Metric	Objective	Target	CY24	Met
1.1.20	Improve first arriving Advanced Life Support (ALS) capable unit travel time to critical incidents to 480 seconds or less, 90 percent of the time.	90%	80.46%	 On track
1.2.20	Improve the travel time of the first-arriving EMS provider with an Automated External Defibrillator (AED) to critical incidents to 240 seconds or less, 90 percent of the time.	90%	56.54%	 On track
1.3.20	Improve first-arriving EMS provider travel time to non-critical incidents to 480 seconds or less, 90 percent of the time.	90%	79.55%	 On track
2.1.17	Improve first arriving fire engine travel time to structure fires to 240 seconds or less, 90 percent of the time.	90%	70.55%	
3.3.13	Percent of arson cases closed by arrest	25%	8.75%	
3.4.13	Percent of incidents/cases investigated and closed	25%	12.43%	 On track
4.1.9	Increase the number of public education and community outreach events.	250	189	 On track
4.2.7	Increase the number of smoke alarms installed.	200	69	

4.3.9	Annually increase the number of civilians taught cardiopulmonary resuscitation (CPR).	3,000	2,201	 On track
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Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

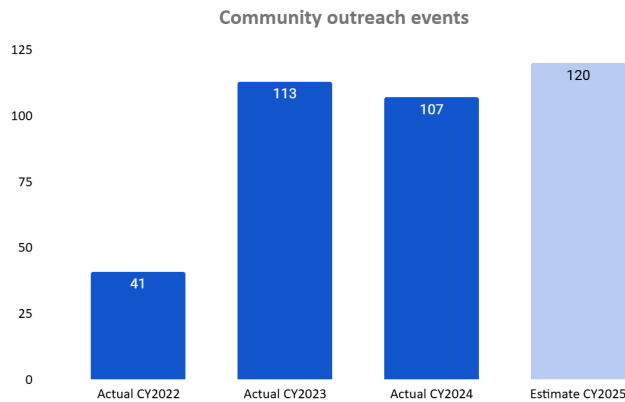
Metric	Name	Actual CY2022	Actual CY2023	Actual CY2024	Estimate CY2025
FD-1.1.20	ALS incidents - first ALS travel time: percentage under 480 sec	82.76	81.16	80.46	81
FD-1.2.20	ALS incidents - first EMS w/Automated External Defibrillator (AED) travel time: percentage under 240 sec	58.21	57.77	56.54	58
FD-1.3.20	BLS incidents - first EMS travel time: percentage under 480 sec	79.29	79.2	79.55	81
FD-2.1.17	Structure fires - travel time for first arriving engine: percentage under 240 seconds or less	68.55	70.15	70.55	70
FD-3.3.13	Percent of arson cases closed by arrest	0	17.57	8.75	20
FD-3.4.13	Percent of incidents/cases investigated and closed	73.67	66.03	12.43	75
FD-4.1.9	Number of public education and community outreach events	116	221	189	250
FD-4.2.7	Total number of smoke alarms installed	45	129	69	120
FD-4.3.9	Number of people CPR trained (civilians)	186	1,179	2,201	2,300

2024 BY THE NUMBERS

28,717 FIRE CALLS FOR SERVICE

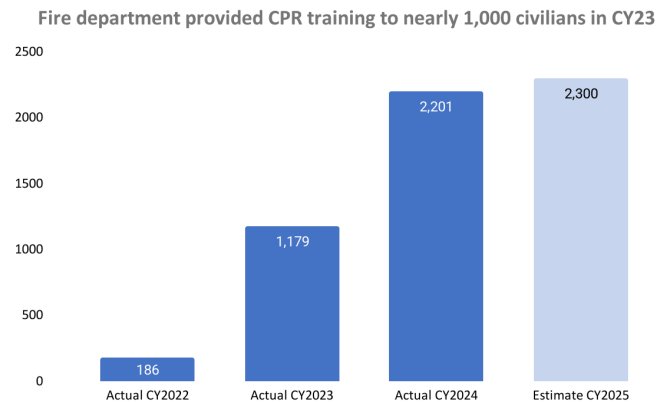
365 RESCUE CALLS FOR SERVICE

80 SPECIAL OPS CALLS

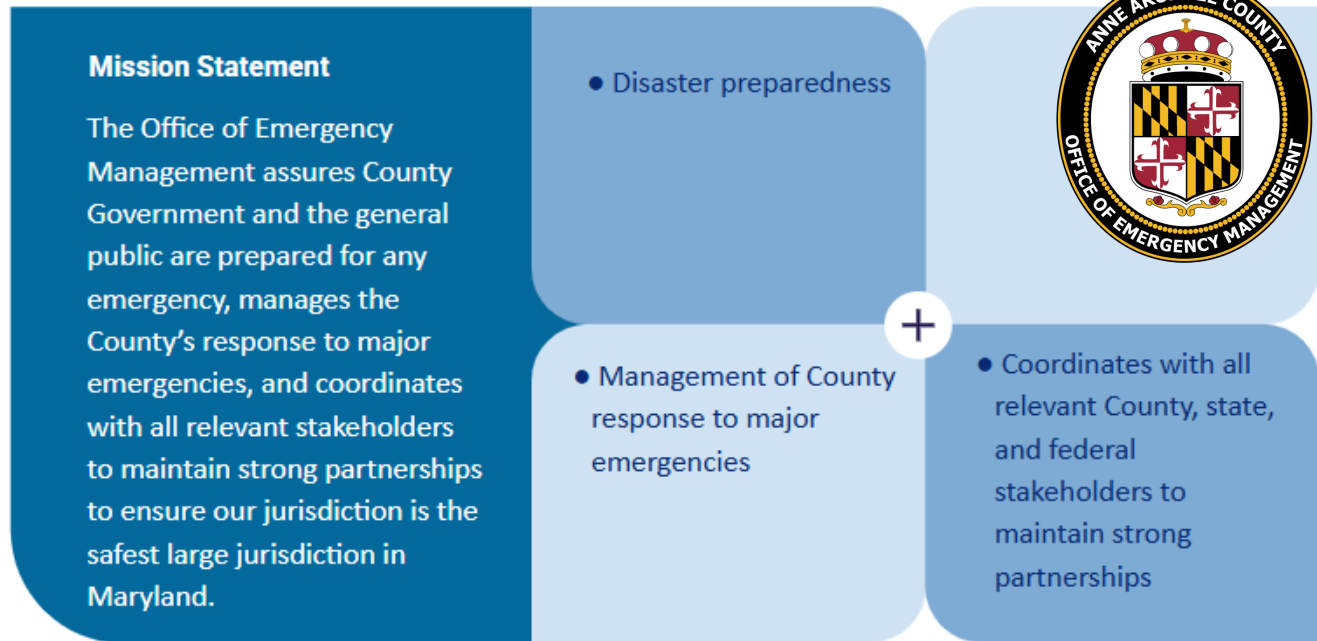


189 PUBLIC EDUCATION & COMMUNITY OUTREACH EVENTS

11,840 PEOPLE IMPACTED



Office of Emergency Management: Profile



Goals

1. To assure the public is prepared for emergencies and disasters that can impact Anne Arundel County.
2. To increase the percent of training offered to vulnerable groups.
3. To manage the County's preparedness, response, and recovery to major emergencies or disasters.

Impact Metric	Objective	Target	CY24	Met
1.1.24	Increase the number of training offered to the public.	180	195	✓
2.1.14	Increase the percentage of training targeting vulnerable groups.	55	54	📍 On track
3.1.21	Increase compliance of Emergency Operations Center (EOC) representatives with the required training.	80	79.85	✓
3.2.11	Increase number of exercises offered to Emergency Operations Center (EOC) representatives	19	25	✓

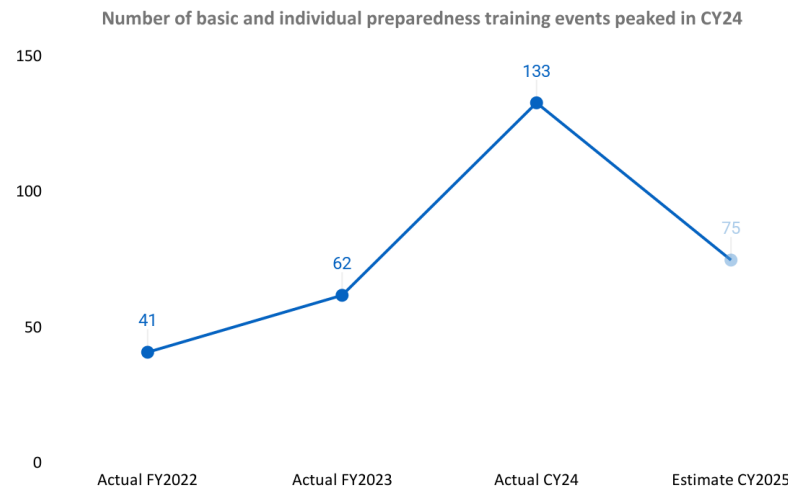
Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Name	Actual FY2022	Actual FY2023	Actual CY2024*	Estimate CY2025
EM-1.1.24	Total number of trainings offered (in person or live online)	76	110	195	133
EM-2.1.14	Percent of all hazard training targeting Vulnerable Groups	54	51.81	54	50
EM-3.1.21	Percent of Reps in full compliance	41.73	54.54	79.85	80
EM-3.2.11	Number of exercises offered to EOC representatives	9	10	25	16

*Emergency Management switched to calendar year at end of FY24

2024 BY THE NUMBERS

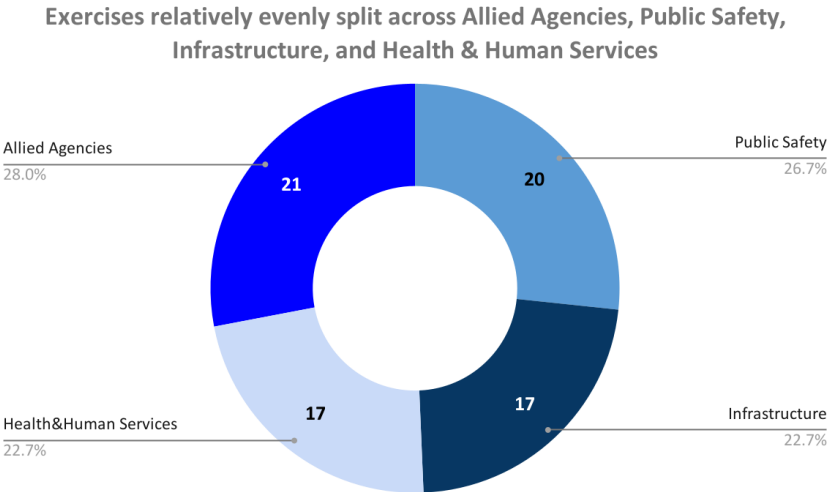


8 Business Preparedness Trainings

9 Winter Weather Preparedness Trainings

194 Total Trainings

1,126 Alert Anne Arundel Mass Notification subscribers



Police Department: Profile



Goals

1. To improve the community of Anne Arundel County for residents and visitors through fighting crime and driving down crime.
2. To save the lives of residents and visitors of Anne Arundel County through rapid response and intervention.
3. To build community partnerships for residents and visitors of Anne Arundel County through active engagement and a diverse police force.

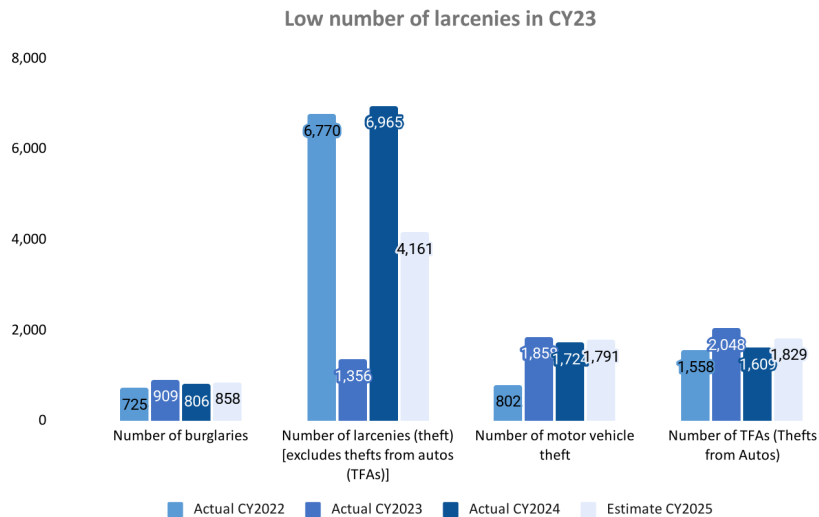
Impact Metric	Objective	Target	CY24	Met
1.1.12	Increase the percentage of serious violent crime cases closed.	100%	24%	
1.2.10	Increase the percentage of serious property crime cases closed.	100%	0.22%	
2.1.6	Reduce the average emergency response time (in minutes) for high priority calls for service.	3.88 min	3.88 min	
2.2.8	Increase the number of Safe Station referrals.	100%	70%	 On track
2.3.12	Reduce the number of vehicle collisions where there was a fatality.	0	38	
3.1.10	Increase the percentage of minority police officers in the Department.	30.6%	30.18%	
3.2.5	Increase the number of hours officers spend on community engagement.	1,500 hours	1,656 hours	
3.3.6	Increase the percentage of minority youth who participate in the juvenile diversion program.	0 participants	156 participants	

Department Performance Data (Impact Metrics)

The metrics listed below are only a subset of the metrics used to measure performance. A full list can be found on [OpenPerformance](#)

Metric	Measure	Actual CY2022	Actual CY2023	Actual CY2024	Estimate CY2025
PD-1.1.12	Percent of serious violent crime cases closed	129	26	24	25
PD-1.2.10	Percent of property crime cases closed	11	3.11	0.22	1.67
PD-2.1.6	Average response time for Priority 1 calls (minutes)	3.9738	3.9118	3.8849	3.8984
PD-2.2.8	Percentage of individuals with a Safe Stations assessments connected to treatment	70	71	70	71
PD-2.3.12	Number of vehicle collisions with a fatality, including a pedestrian	34	30	37	34
PD-3.1.10	Overall percentage of minority officers	29.9	30.0	30.6	30
PD-3.2.5	Number of hours spent on community engagement (Minimum estimate)	5,279	4,968	1,656	1,656
PD-3.3.6	Number of diversion participants that are minority youth.	51	157	156	157

2024 BY THE NUMBERS



**48 PATROL POSTS
COUNTYWIDE**

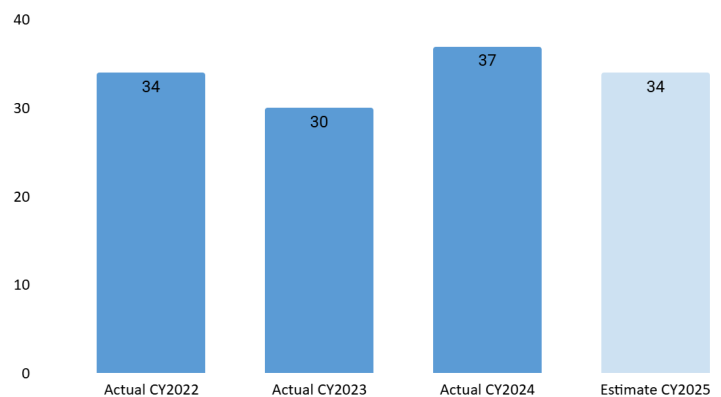
**52 DISTRICT DETECTIVES
(DDU, TPU, TNT)**

306 PATROL OFFICERS

**252 JUVENILES DIVERSION
PARTICIPANTS**

**136 RECRUITMENT EVENTS- FISCAL
YEAR**

Number of vehicle collisions with a fatality, including a pedestrian remains relatively steady



OpenData

The County Council of Anne Arundel County passed [Bill 30-22](#) the Open Data Act, which went into effect on June 13, 2022. The Open Data Act makes two important stipulations: data must be downloadable and in a central location. Most of the available datasets can be found on various county websites in various formats and locations; however, the Open Data initiative makes this and other government data available on a single site and in an easily accessible format. View Anne Arundel County’s OpenData Portal [here](#) and begin exploring the available datasets.

In 2025 we aim to increase the amount of datasets available working with departments to identify gaps in processes and systems. Quarterly meetings are held with departments to go over processes and questions and provide status updates of progress.

Overview of departments and datasets published in 2024. Ethics and Administrative Hearings datasets are being updated monthly. AAEDC updates their economic data quarterly while ArundelStat publishes the annual department performance data.

Department Name	# datasets
ArundelStat	24
AAEDC	20
OEM	1
Ethics	1
Administrative Hearings	1

Datasets published from January 1, 2025-May 7,2025

Department	Dataset Name	Update Frequency
Elections	Party Affiliation	Monthly
Fire	Fire Department Service Calls	Monthly
Health	Healthy Start	Quarterly
Aging and Disabilities	MAP Reports	Quarterly
Transportation	Fixed Route Ridership	Annual
Health	FY25 Q1 - Child Fatality Review Performance Measures - Department of Health	Quarterly
Health	FY25 Q1 - Fetal and Infant Mortality Review - Department of Health	Quarterly

OpenData Highlights

As we continue to work with various departments and publish data, we also welcome public interest, as the data is ultimately for your knowledge and usage. We always appreciate feedback and comments, please use this [form](#) to request a dataset or let us know how we can improve this report.

Appendix: How to Read the Department Performance Entries

The mission statement can be seen on the department's website, and Department Performance

Mission Statement

The Ethics Commission administers, interprets, and enforces the Anne Arundel County Public Ethics Law to ensure the impartiality and independent judgment of County employees and elected officials, and to prevent improper influence, or the appearance of improper influence so that the residents of Anne Arundel County can maintain their highest trust in the conduct of County officials.

Core services outline the main duties of every department and can also be found on the department's website and Department Performance

Core Services

- Administer public ethics law.
- Investigate and adjudicate alleged violations of the Public Ethics Law.
- Review and maintain financial disclosure and lobbyist records.
- Maintain a list of entities doing business with the County and all registered lobbyists.
- Provide ethics advice and training to all County employees and elected officials.
- Provide administrative and legal support to the Ethics Commission.
- Provide analysis and recommendations to the Executive and Legislative branches of County government.

All departments have metrics with the following number structures: Goal, Objective, Measure.

Department Code or abbreviation may also appear before the number sequence. Goals can have more than one objective, as a department can have various initiatives to meet the goal.

Goal Objective Measure

1.1.5

Dept. Code Goal Objective Measure

ET 1.1.5

The metrics listed below for each department are only a subset of the metrics used to measure performance; a full list can be found on [OpenPerformance](#). The focus of this report is the impact metric for each department's goals and objectives.

GOALS & OBJECTIVES

Goal	Objective	Impact Metric	Met?
To provide advisory opinions and administer Public Ethics Law.	Respond to a request for informal advice within 15 days.	1.1.5	Yes/No
	Respond to and publish an Advisory Opinion within 30 days as required by law.	1.2.5	Yes/No
To investigate and adjudicate formal and informal ethics complaints.	Review all ethics complaints within 45 days.	2.1.6	Yes/No
	Provide findings of fact and conclusions of law within 45 days of a hearing.	2.2.5	Yes/No
To review and maintain employee, elected official, and candidate financial disclosure and conflict of interest statements and make them available for public inspection.	Ensure any deficient financial disclosure or conflict of interest statement is corrected within 15 days of receipt.	3.1.8	Yes/No

Fiscal year departments will be included in the next Bi-Annual Report.

Report prepared by ArundelStat. Contact us at ArundelStat@aacounty.org if you have any questions.

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The Best Place
For All

