

**PROMPT 1:** I UNDERSTAND HOW AN ELEVATED WATER STORAGE TANK SUPPORTS WATER SERVICE RELIABILITY AND PUBLIC SAFETY, AS WELL AS HOW POTENTIAL SITES ARE EVALUATED.

Answer Choices	% of Respondents	# of Respondents
Strongly Agree	37%	94
Agree	43%	108
Neutral	10%	25
Disagree	7%	17
Strongly Disagree	3%	8

Total responses: 252; Skipped: 13

**PROMPT 2:** WHEN CHOOSING A SITE FOR THE TANK, HOW WOULD YOU LIKE DPW TO PRIORITIZE THE SITE SELECTION CRITERIA (RANK THE OPTIONS BELOW FROM 1-5; 1 = HIGHEST PRIORITY TO 5 = LOWEST PRIORITY)

Answer Choices	Highest Priority 1 (% / #)		2 (% / #)		3 (% / #)		4 (% / #)		Lowest Priority 5 (% / #)		Total # of Responses
Environmental Impacts	30%	67	18%	40	32%	71	13%	30	7%	16	224
Tank Visibility and Aesthetics	22%	48	36%	79	24%	52	13%	29	4%	9	217
Impact to Personal Property Values	47%	105	28%	64	11%	25	5%	11	9%	20	225
Construction Noise and Traffic	2%	5	9%	20	22%	47	32%	67	34%	72	211
Cellular Tower Potential	8%	17	8%	17	11%	23	30%	63	43%	89	209

Total responses: 245; Skipped: 19

**PROMPT 3:** WHICH OF THE FOLLOWING FACTORS ARE MOST IMPORTANT FOR THE HERITAGE HARBOUR ELEVATED WATER STORAGE TANK? (RANK THE OPTIONS BELOW FROM 1-3; 1 = MOST IMPORTANT TO 3 = LEAST IMPORTANT)

Answer Choices	Most Important 1 (% / #)		2 (% / #)		Least Important 3 (% / #)		Total # of Responses
Reliable Water Service	47%	104	26%	57	27%	60	221
Minimizing Visual Impacts	38%	87	13%	29	50%	115	231
Fire Protection and Safety	25%	56	58%	131	17%	37	224

Total responses: 244; Skipped: 20

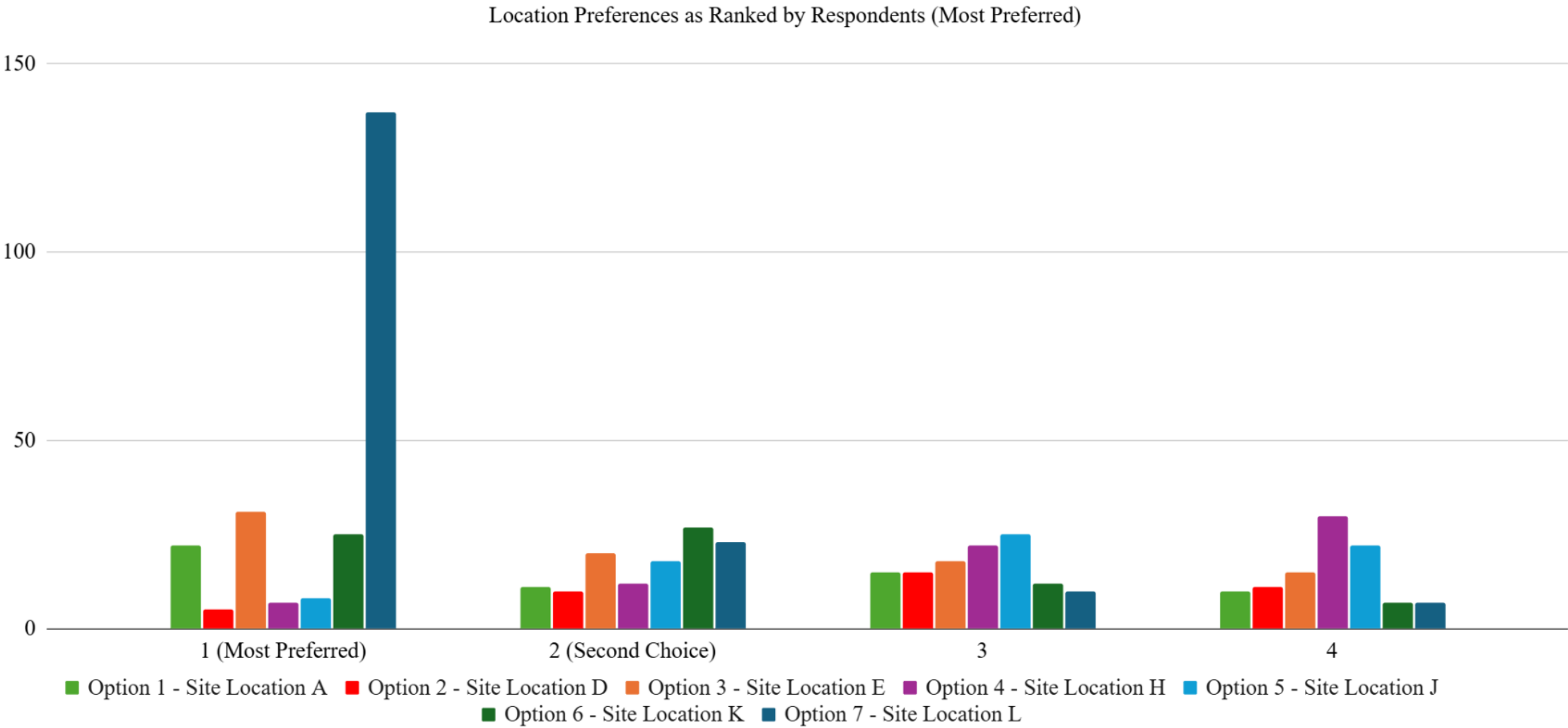
**PROMPT 4:** OF THE LOCATION OPTIONS CURRENTLY UNDER REVIEW, WHICH SITE WOULD YOU PREFER FOR THE ELEVATED WATER STORAGE TANK? (RANK THE OPTIONS BELOW FROM 1-7; 1 = MOST PREFERRED TO 7 = LEAST PREFERRED)

Site Selection Preference (Ranked Choice Results), # of Respondents

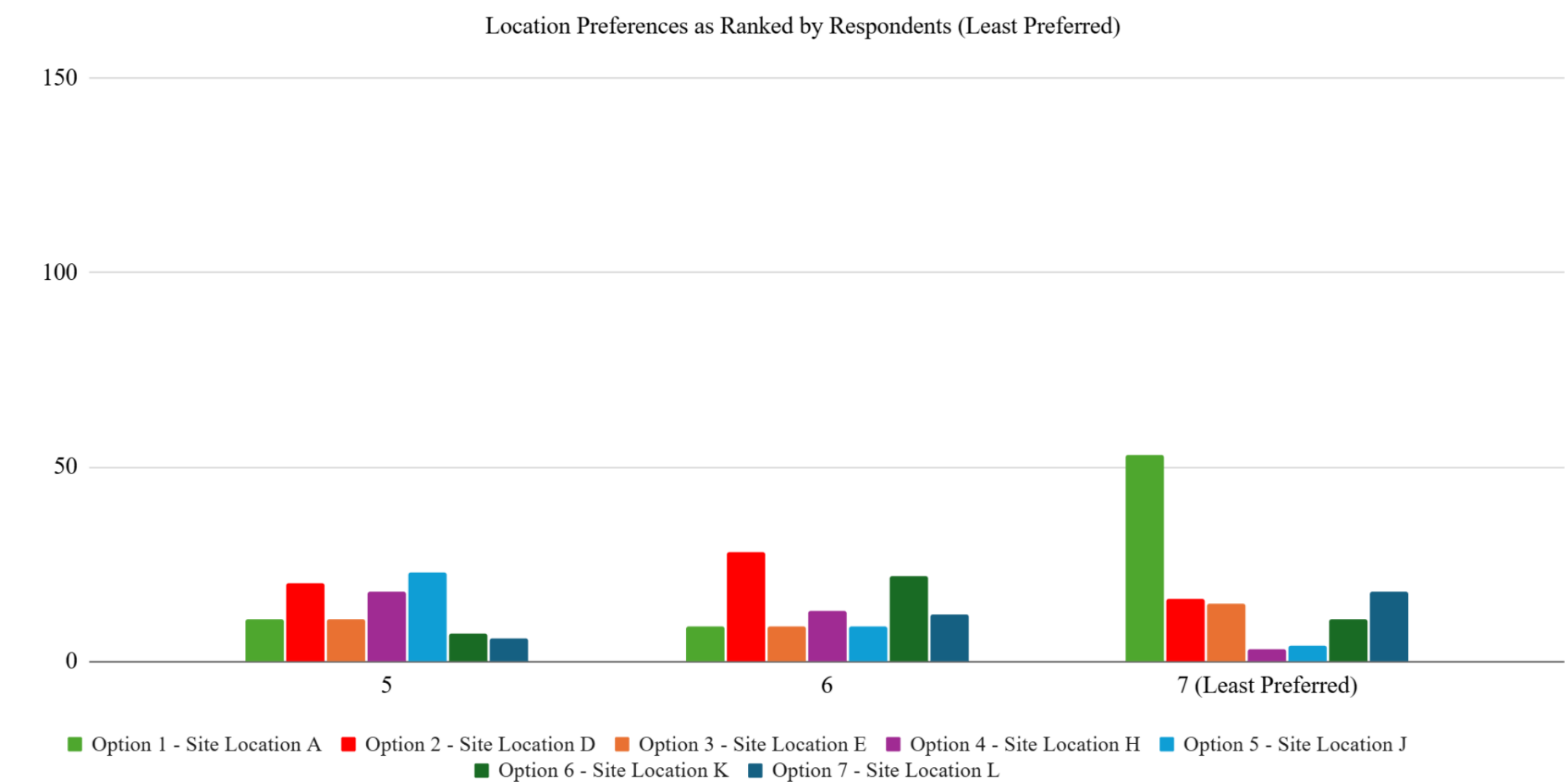
	1 (Most Preferred)	2 (Second Choice)	3	4	5	6	7 (Least Preferred)
Option 1 - Site Location A (Approximately 960 Bermuda Lane, Annapolis)	22	11	15	10	11	9	53
Option 2 - Site Location D (427 Ashers Farm Road, Annapolis)	5	10	15	11	20	28	16
Option 3 - Site Location E (1890 Crownsville Road, Annapolis)	31	20	18	15	11	9	15
Option 4 - Site Location H (534 Defense Highway, Crownsville)	7	12	22	30	18	13	3
Option 5 - Site Location J (1907 & 1909 Crownsville Road, Annapolis)	8	18	25	22	23	9	4
Option 6 - Site Location K (534 Defense Highway, Crownsville)	25	27	12	7	7	22	11
Option 7 - Site Location L (Open space off North River Road, Annapolis)	137	23	10	7	6	12	18

Total responses: 245; Skipped: 19

Site Selection Preference (Graphic Representation), Most Preferred Locations, # of Respondents



Site Selection Preference (Graphic Representation), Least Preferred Locations, # of Respondents



PROMPT 5: AFTER THIS SESSION, I FEEL MORE INFORMED ABOUT THE HERITAGE HARBOUR ELEVATED WATER STORAGE TANK PROJECT.

Answer Choices	% of Respondents	# of Respondents
Strongly Agree	41%	68
Agree	44%	73
Neutral	9%	15
Disagree	4%	6
Strongly Disagree	2%	4

Total responses: 166; Skipped: 98

**PROMPT 6: I LIKED THE FORMAT OF THIS OPEN HOUSE, INFORMATIONAL POSTER SESSION.**

Answer Choices	% of Respondents	# of Respondents
Strongly Agree	37%	61
Agree	34%	55
Neutral	20%	32
Disagree	6%	10
Strongly Disagree	4%	6

Total responses: 164; Skipped: 100

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**PROMPT 7: THE SESSION TIME AND LOCATION WERE CONVENIENT FOR ME.**

Answer Choices	% of Respondents	# of Respondents
Strongly Agree	45%	73
Agree	44%	72
Neutral	9%	14
Disagree	2%	3
Strongly Disagree	1%	2

Total responses: 164; Skipped: 100

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**PROMPT 8: THE INFORMATION PRESENTED DURING THE SESSION WAS CLEAR AND EASY TO UNDERSTAND.**

Answer Choices	% of Respondents	# of Respondents
Strongly Agree	33%	54
Agree	41%	67
Neutral	20%	32
Disagree	5%	8
Strongly Disagree	2%	3

Total responses: 164; Skipped: 100

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**PROMPT 9:** I FELT MY PERSPECTIVE WAS VALUED AND THAT I HAD AN OPPORTUNITY TO ASK QUESTIONS AND PROVIDE FEEDBACK DURING THE SESSION.

Answer Choices	% of Respondents	# of Respondents
Strongly Agree	36%	59
Agree	33%	54
Neutral	22%	36
Disagree	5%	9
Strongly Disagree	4%	7

Total responses: 165; Skipped: 99

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Heritage Harbour WPZ Elevated Water Storage Tank  
Open House (Supplemental Information Session)

Comment Responses

Common response topic legend:  
#1: Booster pump alternative  
#2: Broad Creek Site options  
#3: Cost and funding  
#4: Property value and aesthetic impacts  
#5: Risk of tank failure  
#6: Replacement of piping and backfeeding  
#7: Site availability  
#8: Water storage needs and development influence

Question	Written Responses/Comments	County Response
WHEN CHOOSING A SITE FOR THE TANK, HOW WOULD YOU LIKE DPW TO PRIORITIZE THE SITE SELECTION CRITERIA?	We need a reliable water tank to ensure sufficient pressure + fire safety.	Acknowledged.
	Componsation Assumed; poor cell tower service now — could use more.	Acknowledged.
	When choosing a site, it should not be in a developed area. Having a 200' tower would cast an extensive shadow. Has a shadow study been conducted for the sites? Can you share this information?	No, however further investigation of sites could include a shadow study, if appropriate for the site.
	I'd think placing tank at existing commercial location would be good.	Acknowledged.
	Cellular tower potential = 6; Total cost = 2	Please refer to common response #3.
	Plus project cost of sites	Please refer to common response #3.
	I just want water security.	Acknowledged.
	Put on county property on Harry Truman away from private homes!!	Please refer to common response #2.
	No construction info was provided to make an informed decision.	Acknowledged.
	Who would be paid for tower?	Please refer to common response #3.
	Not near properties is recommended	Acknowledged.
	Recommend placing Water Tower in the Heritage Harbour community near where campers and boats are currently being stored since most of the water is needed in 1200 homes in that community.	Acknowledged.
	I cannot meaningfully prioritize these criteria without complete data. The County has not provided detailed comparison between sites, actual land availability status, comparison with modern booster pump alternatives, or safety analysis. Presenting "viable" sites that aren't actually available is misleading and wastes community time.	Please refer to common response #1.
	It is unacceptable to place this tower anywhere that could negatively impact anyone's property values in any way, particularly when an alternative exists on land that is already city-owned. If this tower were going to be built in a neighborhood impacting the property values of any person working on behalf of this effort, I'm more than certain they would share the	Please refer to common response #4.
	Actually, I could of checked each of the boxes above. I am concerned with all the impacts - visibility, property values, noise and other uses.	Acknowledged.
	The Moose Lodge location has all these negatives connected to it. They all should be rated #1 Priority, because we do care about all of it!	Acknowledged.
	If I could, I would rate the following 3 criteria all with the highest priority: Tank Visibility and aesthetics, Impact to personal property values and Construction noise and traffic	Acknowledged.
	The tower should be built in an area that does NOT impact residential communities!!!!	Please refer to common response #4.
	The other 4 choices are very important to me.	Acknowledged.
	The tank should not be near a residential area impacting property values or neighborhood aesthetics.	Please refer to common response #4.
	Given the need for the water tower ( which is very present), my opinion is that the chosen site should consider all of the factors mentioned but remember the tank's visibility in relation to its surrounding area and its potential impact upon neighboring property values. The chosen site should have a relatively close connection to the main water line and its environmental impact should be as minimal as possible. Those are a lot of important factors to juggle. *Name and address redacted*	Acknowledged.
	I don't want to have this unsightly monster in our neighborhood. Would you want a 200' tower in your community?	Acknowledged.
	You must know that the water problem isn't really a Heritage Harbour problem but it stems from all that construction they've done on riva road with all those apartments, shops and businesses being built and construction is still continuing. Put the water tower near Riva road.	Please refer to common response #8.
	My primary consideration is if tank is ruptured where will all of that water go? Do not want my property flooded!!!!!!	Please refer to common response #5.
	Water pressure and supply are my main concerns	Acknowledged.
	Only allows to pick one	Acknowledged.
	Cost to the taxpayer should be a consideration as well as speed of actual project	Please refer to common response #3.
	DPW should consider the fall zone and the safety of the residents. There shouldn't be homes within 300 ft of the tower.	Please refer to common response #5.
	5 should be the highest on future surveys.	Acknowledged.
	I don't think the county will reimburse me for loss of funds.	Please refer to common response #4.
	We need the water tank, so build a water tank and stop being big babies.	Acknowledged.
WHICH OF THE FOLLOWING FACTORS ARE MOST IMPORTANT TO YOU FOR THE HERITAGE HARBOUR ELEVATED WATER STORAGE TANK?	The lines currently under the road fail once to twice a year - that needs to be addressed. The cut off for the main lines do not support correct isolation and back feeding so there is additional work to be decided.	Please refer to common response #6.
	Since the storage tank does not benefit my community (Twin Hills), the only thing important for this question is minimizing visual impact.	Acknowledged.
	Put it where it can be built quickly!	Acknowledged.
	2 = property values	Acknowledged.
	All three factors are important, but this question assumes a tower will be built. The County has not demonstrated that a tower is necessary when modern booster pump systems could solve water pressure issues without the visual impact, safety risks, or property value impacts of a 200-foot structure. Before choosing between tower locations, the County should provide a complete cost-benefit analysis comparing towers vs. modern variable frequency drive (VFD) booster pump systems.	Please refer to common response #1.
	I've lived in H. H. for 24 years and have NEVER experienced a "low water pressure" condition. NEVER!!!	Acknowledged.

OF THE LOCATION OPTIONS CURRENTLY UNDER REVIEW, WHICH SITE WOULD YOU PREFER FOR THE ELEVATED WATER STORAGE TANK?	As currently scoped, the water tower is closest to the neighborhood where I live yet will not service or provide benefit to us. That is to say, if reliable water service and fire protection are most important, then why put the water tower closest to houses it will not help.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?" All water users within the pressure zone, as well as any residents within 1,000 feet of a water hydrant, will be positively impacted with reliable water service. Additionally, residents in nearby areas without hydrants would benefit from additional reliability of tanker trucks' ability to tap into hydrants at the edge of the system to refill for firefighting availability. The County's overall water system also stands to benefit from the tank due to less strain and degradation on the pumps at the Heritage Harbour Booster Pumping Station.
	Obviously, fire protection for the homes is most important; but again all of the issues above are important.	Acknowledged.
	Tower should not affect property surrounding it	Please refer to common response #4.
	Faulty question logic due to forced prioritization. Left blank.	Acknowledged.
	Neighborhoods in the surrounding areas of the Moose Lodge site are on well water and not provided any advantages by this water tower.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	We have not experienced any problem with water supply at our Heritage Harbour home	Acknowledged.
	One could assume reliable water service provides fire protection and safety. The question is also leading you heavily to choose visual impact over safety/reliability ( which should be tied together) vs opportunity for both	Acknowledged.
	Only allows to pick one	Acknowledged.
	It seems that reliable water service would be part of fire protection	Acknowledged.
	actually all 3 are just as important	Acknowledged.
	Most of the residents around the Moose lodge are on well so we don't benefit from the tower	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	Do not have any problems with water + have been in HH since 2006. Stop adding developments and huge apt. buildings!	Please refer to common response #8.
	All of the above are important factors to take into consideration.	Acknowledged.
	If this tank site will support HH, put it in area "A." Pretty simple decision.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	2 + 3 are secondary. No water = less fire safety.	Acknowledged.
	If your house was on fire, would you really be saying let it burn but we don't see the tank and that was worth losing my house?	Acknowledged.
	It does not appear that other lots are actually available at this time, or would be available in the future.	Please refer to common response #7.
	I agree that the sites listed are already ranked in the best preferred order.	Acknowledged.
	If option 1 is selected, do everything to reduce environmental impact! Loss of trees. Erosion issues.	Acknowledged.
	Use county land. Keep away from homes.	Acknowledged.
	Anywhere but Heritage Harbour (x2)	Acknowledged.
	Commercial location	Acknowledged.
	Don't care	Acknowledged.
	This serves my neighborhood - HH - should be in my neighborhood	Acknowledged.
	Shorter is better! (Water main)	Acknowledged.
	None of the above!!! Should be inside the Heritage Harbour community where I happen to reside!	Acknowledged.
	Site L is the only viable location. It has the best objective ratings, it's away from neighborhoods, and is on City-owned land.	Acknowledged.
	I have not ranked all as I am not familiar with all locations except Bermuda Lane which I know is in Heritage Harbour.	Acknowledged.
	Site L is the only option that makes sense and that actually works for everyone. Even the County's own assessment says it has low visual impact and low environmental impact - the best ratings of all seven sites. It's across I-97 from dense residential neighborhoods, so it doesn't unfairly impact any specific community. And because it's City-owned land, there's no uncertainty about whether a private owner will sell. The County should work with the City of Annapolis to secure this site immediately. Site E - Moose Lodge, is completely unacceptable. This site puts homes within 300 feet of a 200-foot water tower (within the fall zone). The County needs to ensure that NO homes are within 300 feet of any tower they build. When we brought this up at the October meetings, County staff dismissed it as a "very small chance." But it happened in our state - in 2002, a water tower in La Plata, MD collapsed - 3 people died, over 100 were injured. Also, homes in fall zones become difficult or impossible to insure. They are ineligible for FHA financing. And a 200-foot industrial tower next to residential homes will decrease property values by 15-20%, especially once cellular antennas get added. This creates visual blight, makes homes unmarketable, and permanently damages the neighborhood. Site E should be removed from consideration entirely. SITES A, D, H, J, K - These aren't actually viable. I can't meaningfully rank sites that aren't actually available. This survey should only include sites where the County has confirmed the land can actually be acquired. What about booster pumps? The County has decided they are building a tower and refuses to seriously evaluate modern booster pump systems as an alternative. If site L can't be secured from the City, I would rather see booster pumps than a tower anywhere near residential neighborhoods.	Please refer to the common responses.
	Option 6 and 7 are interchangeable. Either would be the preferred site versus any of the other 5. The first 5 are terrible choices as they ALL present an eyesore and negative impact on personal property values in the surrounding area.	Please refer to common response #4.
	As a resident of Twin Hills, I do not support the water tower location at the Moose Lodge. As far as I can tell, Option 7/Location L is the only viable option.	Please refer to common response #7.
	Site L is the only option that should be considered as it sits on city-owned land and will have the least impact on property values or visual aesthetics. No other option is acceptable.	Please refer to common response #4 and 7.
	Site L is the only viable option.	Please refer to common response #7.
	It appears that there really are only two choices. One being the Moose lodge but for me that's the worst choice. The tower would not only be an eye sore as it's right adjacent to my community as well as a detraction for potential sale of property. I, too, have talked to realtors and yes, the tower would be a detraction.	Please refer to common response #4.
	When I first heard the name of this project I thought the water tower was to serve ONLY the community of Heritage Harbour. I hope those who fill out this survey pay attention to the actual area to be serviced since it is beyond the immediate community of Heritage Harbour.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	There is no other location we could realistically consider.	Acknowledged.
	Based on my research, the Site "L" is the only viable site. 3 or 4 sites are not even available for sale. Build it at site "L" where it won't cause any visual blind, property value decrease and spoil the rural character of Crownsville/Annapolis area.	Please refer to common response #4 and 7.
	I don't want to weigh in here, as I am not a resident of any of these areas.	Acknowledged.
	Site L is the only option.	Please refer to common response #7.
	None of the other sites are actual options. Some properties aren't available, have significant environmental impacts, or are located within communities.	Please refer to common response #7.
	Heritage Harbor water issues should not be solved by causing a decrease in my property value or impacting my quality of life	Please refer to common response #4 and the FAQ page for the question
	My preference is site L, which will have NO impact on residential communities!!	Acknowledged.

	This is the only site that does not disrupt the homes and surrounding areas	Acknowledged.
	I strongly object to this being built near any residential property that it does not serve, and strongly prefer that existing infrastructure is upgraded instead.	Please refer to common response #6 and the FAQ page for the question
	I strongly object to this being built near any residential property that it does not serve, and strongly prefer that existing infrastructure is upgraded instead.	Please refer to common response #6 and the FAQ page for the question
	E=Land available, cleared, and ready. Low environmental impact.	Acknowledged.
	Benefits the entire water pressure zone without impacting neighborhoods.	Acknowledged.
	There is simply no other acceptable site. Not to mention it's city owned property and doesn't affect any neighborhood.	Acknowledged.
	This is the least impactful visually and environmentally, is away from neighborhoods, and is owned by the city. We do not want a 200-foot industrial tower built right next to our neighborhood. IF a tower must be installed, it should not impact my property value or the aesthetic of my neighborhood.	Please refer to common response #4.
	It would seem all other sites have great impacts on the surrounding communities. Also cost of acquiring land except for Option 7. #7 makes the most logical sense with the understanding construction costs may be slightly more due to topography compared to other 6 sites.	Acknowledged.
	Site L is the only site I could support. It is already city owned and minimizes the impact on property values and the environment. If you actually care about your community as much as you claim to, this is the place to put it.	Please refer to common response #4.
	I firmly oppose Option 3 - Site Location E, 1890 Crownsville Rd	Acknowledged.
	i ranked three sites. The other four should not be considered	Acknowledged.
	Please do not bring it to the Moose Lodge. It would not even support my neighboring community as we are on well-water but would have to live with the ugly tower and not even benefit from it.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	This is the only site that makes sense while addressing everyone's needs and concerns.	Acknowledged.
	Location L would appear to be the most pragmatic, common-sense choice from most, if not all, perspectives.	Acknowledged.
	None of the other options are desirable. Only site L would have the least impact to the surrounding community.	Acknowledged.
	It would be nice if you provided a map so people would know exactly where these locations are. My suggestion is to put it as far away from Heritage Harbour as possible.	Acknowledged.
	Do not build the tower at the Moose Lodge! Please choose a more suitable location farther from our neighborhoods.	Acknowledged.
	The only way that Option 1 is viable would be for a ramp to be build off of Route 50 which seems cost prohibitive. Consideration needs to be given to fast time frame to completion as well as disruption of neighborhoods. Tax payer cost should also be considered.	Acknowledged, please see common response #3.
	Abandon the Moose lodge site and the other ones that are too close to homes	Acknowledged.
	Options 6 and 7 would have the least impact to tank visibility, aesthetics and personal property values since there are no homes in the vicinity.	Acknowledged.
	The moose lodge site is completely unacceptable. It would be a significant eyesore to a community (twin hills) that is zoned RA and relies on well water	Acknowledged.
	Without knowing who owns the land/how the construction will take place, it doesn't offer enough information.	Acknowledged.
	Site A (Bermuda Lane) — I do not want all the construction equipment, vehicles, materials and man power using a dead end residential culdesac for the elderly residents.	Acknowledged.
	On county land away from homes!	Acknowledged.
	I'm not familiar with all the above name places	Acknowledged.
	Absolutely need a tank	Acknowledged.
	Hard to find these locations when the addresses were viewed on my laptop. It should be where there is the least disruption to people's lives.	Acknowledged.
	I think the best site with the least impact to personal property values is site A. Also it is the only site in Heritage Harbour.	Acknowledged.
PLEASE SHARE ANY ADDITIONAL COMMENTS OR SUGGESTIONS ABOUT THE PROJECT.	Great job + presentation! Thank you!	Acknowledged, thank you.
	My concern is property value if water tower is visible from my home on *redacted*	Acknowledged, please see common response #4.
	Further meetings + presentations will be helpful going forward to engage the community	Acknowledged.
	Please. Do not install near residential properties or close to communities.	Acknowledged, please see common response #4.
	Recommend placing a water tower inside the Heritage Harbour community near where they currently store campers and boats.	Acknowledged.
	Absolutely 100% for Site L and 100% against any other site.	Acknowledged.
	Not familiar with all the locations, but would prefer to be as far away as my property in Heritage Harbour as possible!	Acknowledged.
	Site L is the only realistic choice.	Please see common response #7.
	Why would the county ever consider any site that would put a tower in close proximity to housing developments when they have 2 wooded sites away from any residential properties?	Siting a storage tank requires balancing a variety of factors to find the best solution for all stakeholders.
	Site L is the only option that makes sense and that actually works for everyone. Even the County's own assessment says it has low visual impact and low environmental impact - the best ratings of all seven sites. It's across I-97 from dense residential neighborhoods, so it doesn't unfairly impact any specific community. And because it's City-owned land, there is no uncertainty about whether a private owner will sell. The County should work with the City of Annapolis to secure this site immediately. Site E - Moose Lodge, is completely unacceptable. This site puts homes within 300 feet of a 200-foot water tower (within the fall zone). The County needs to ensure that NO homes are within 300 feet of any tower they build. When we brought this up at the October meetings, County staff dismissed it as a "very small chance." But it happened in our state - in 2002, a water tower in La Plata, MD collapsed - <b>3 people died, over 100 were injured</b> . Also, homes in fall zones become difficult or impossible to insure. They are ineligible for FHA financing. And a 200-foot industrial tower next to residential homes will decrease property values by 15-20%, especially once cellular antennas get added. This creates visual blight, makes homes unmarketable, and permanently damages the neighborhood. Site E should be removed from consideration entirely. SITES A, D, H, J, K - These aren't actually viable. I can't meaningfully rank sites that aren't actually available. This survey should only include sites where the County has confirmed the land can actually be acquired. What about booster pumps? The County has decided they are building a tower and refuses to seriously evaluate modern booster pump systems as an alternative. If site L can't be secured from the City, I would rather see booster pumps than a tower anywhere near residential neighborhoods.	Please refer to the common responses. The claim that the LaPlata water tower collapse killed 3 people and injured over 100 is false. Please see common response #5 which clarifies that these fatalities and injuries were from unrelated tornado damage. The small 100-year old historic water tower failure does not reflect modern tank design or construction standards.
	Site L is the only viable alternative - best ratings, away from neighborhoods, and City-owned land	Acknowledged.
	Support for Site L and opposition to Moose Lodge	Acknowledged.
	Site L is the only option that should be considered.	Acknowledged.
	Site L is the only viable option.	Please see common response #7.
	Understand the need for the tower but believe if it's for Heritage Harbor then they should be willing to have to tower within their community. As I am on well, the tower would be no benefit to me or anyone in my community.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	I did attend the open house. Unfortunately the visuals were a little hard to see given their size and distance from the floor. I'm not a tall person-- I was able to listen to the discussions which was very helpful.	Acknowledged.
	Do not build it where people strongly oppose it, meaning do not build it at Moose Lodge.	Acknowledged.
	Including the Moose Lodge site was a serious misjudgment. The proposed structure would become the tallest in Annapolis, disrupting the historic character of the community, negatively impacting nearby property values, and causing significant concern among residents. The Site "L" is the best - it will allow to improve water service, and at the same time, it will not cause harm to nearby residents.	Annapolis has 12 structures taller than 200' according to FAA obstruction data, with four of them being 600'. Most of these are antenna towers. Additionally, please see common response #4.

I thought the maps needed to show more detail of the surrounding area. I used Google Earth and Google maps in addition to material provided to make what I feel are good recommendations.	Acknowledged.
Prior to March 2025, this project seemed to be proceeding without transparency, and without taking homeowners interests into consideration. We are expecting the results of this survey to be made public ASAP following the submission deadline.	Acknowledged.
Thank you for educating and working collaboratively with the public!	Acknowledged, thank you.
The details about this project should have been a PowerPoint presentation not easel and poster boards. With a PowerPoint presentation, everyone present will see and hear the same information. Questions and answers asked will be heard by all	Acknowledged. Most respondents provided positive feedback for the open house style meeting but some provided feedback otherwise.
This tower should be built in an industrial area not near people's home	Acknowledged.
I am not opposed to solving water pressure issues and I support infrastructure improvements. I am, however, very concerned about a 200-foot industrial water tower being built next to my home without a proper evaluation of alternatives, without complete data, and without genuine consideration of better options. I am grateful for the work of our community coalition for bringing issues surrounding this project to light. The only site that I, as a local and impacted homeowner, can support being developed for a water tower is Site L (low visual and low environmental impacts). This is the only proposed site that benefits the entire water pressure zone without impacting any specific neighborhood. I am strongly opposed to the Moose Lodge site due to the high visual impact and negative impact on property values. Site L is the only acceptable site for this project. Thank you.	Acknowledged, please see common response #4.
I strongly object to this being built near any residential property that it does not serve, and strongly prefer that existing infrastructure is upgraded instead.	Please refer to common response #6 and the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
Costs of various tower heights and various connection pipe lengths for each alternative should have been provided to taxpayers to help identify the top 3 finalists before starting property acquisition negotiations. Having this information could have affected my ranking of the alternatives.	Please see common response #3.
I implore you to take the voice of the community strongly into consideration when selecting the means by which you intend to solve the water issues for Heritage Harbor. The surrounding neighborhoods should not pay the price for improving water security for Heritage Harbor.	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
Appreciate all the hard work and planning being done by the AA County DPW. Gaining significant constituent input into the process and eventual choice is so important. Kudos to you !	Acknowledged, thank you.
Strongly support site location L and oppose the Moose Lodge location and all other locations close to that which are near residential homes surrounding that area.	Acknowledged.
Why did you exclude county property along Truman Parkway?	Please see common response #2.
Although I'm not able to come to the meetings, I want to continue to be informed of the status of the project.	Acknowledged.
Not near or visible to any homes.	Acknowledged, please see common response #4.
It is ludicrous that sites are included in this survey that landowners have clearly indicated they will not sell.	Please see common response #7.
Site L is the only site I support. All others are a reflection of hypocrisy - claiming to care about your community members while damaging their property values and the environment around them.	Please see common response #4.
Placing a 200ft water tower at the moose lodge site should not be considered. This is a RA zoned neighborhood (Twin Hills). This tower would completely ruin the RA aesthetics of the neighborhood and provide no benefits as we are not on city water.	Please refer to common response #4 and the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
whichever is the most practical at lower cost	Acknowledged.
Keeps this out of my front yard.	Acknowledged.
The extra cost of putting the tower away from homes is worth it.	Acknowledged.
The site adjacent to the Moose Lodge would be a ludicrous choice undeserving of any rational consideration whatsoever!	Acknowledged.
The impact if the tower is built in a residential area will detrimental to the property values	Please see common response #4.
Thank you for educating us, and requesting our feedback.	Acknowledged, thank you.
You should have posted a map of the locations. You know all the construction on Riva road is sucking up all the water, not the Heritage Harbour community.	Please see common response #8.
Where will the water go if tank is ruptured?????	Please see common response #5.
Build WT at site of current WT in Riva near the DMV	Please see common response #2.
It's not the right place to put it at the Moose Lodge. I am opposed to the water tower being placed there.	Acknowledged.
The tank is sorely needed and has been for several years. I hope for completion ASAP!	Acknowledged.
Next time put more information in the announcement about potential sites. In info I got only mentioned two sites	Acknowledged.
Was tower collapse safer zone included in your assessment?	No, please see common response #5.
Thank you very much for keeping us informed! I chose Site E as my first choice because of its minimal environmental impact and the fact that the County will face less opposition from owners of this site, and thus less delay and litigation expense.	Acknowledged.
I am worrying about the pressure the elevated tank will put on our faucet and appliances.	You are unlikely to notice any change in water pressure. However, the maximum water pressure may rise by approximately 5 psi during periods of low water use (low-risk).
i think the area behind the moose lodge is a spot of less impact and less visual	Acknowledged.
Thank you for the opportunity to respond to this project and the opportunity to ask questions at the information session at the American Legion.	Acknowledged, thank you.
PLEASE do not locate IN the Asher's Farm Community. That would have a VERY negative impact on the community.	Acknowledged.
The Moose Lodge location is by far the worst in my opinion as it most adversely impacts the neighborhood's surrounding it. The best option is to select one of the locations near the Waterworks park	Acknowledged.
DPW should be more concerned about how the project affects the quality of life of the surrounding homes and families. Do not build towers near homes and definitely not within 300ft of homes and communities.	Please refer to common response #4 and 5.
As a Heritage Harbour resident, I'm very much in favor of this project because our water supply is critical. I strongly believe either option 6 or 7 are the best alternatives. Thank you.	Acknowledged.
Tank should be hidden into foliage and painted green to camouflage it. Adding cell tower makes sense on top in same location	Acknowledged.
I'd like to see the misinformation sent out by the stop the tower people challenged	Acknowledged.
Thanks for engaging the community with transparency; the presenters were highly knowledgeable.	Acknowledged, thank you.
Why is the county looking to develop a water tower at the moose lodge when there are many other sights that have a far lower visual impact? Why would the county pay 750k for 2 acres of land from the moose lodge when similar properties have recently sold for ~200k (1888 Crownsville rd, 1907 mackiebeth ct). Site L is owned by the city/ county and has a far lower visual impact	Siting a storage tank requires balancing a variety of factors to find the best solution for all stakeholders. The County pays market value for property based on independent appraisals and market value is not dictated by state tax assessments.

	I would like to know if the current infrastructure will be replaced as well. With the last water line break my section of the neighborhood had 3 water lines leak once the water pressure was restored. If a new tower is built which will in turn increase water pressure throughout the system how many more water lines will break needing even more repair. It seems as though the existing water lines will need replacement as well to accommodate increased water pressure. Also, how will this new tower affect our property values, taxes & utility rates? If property values decline, will we be compensated? Who is paying for this project?	Please refer to common response #3, 4, and 6.
	Totally agree and support this project. Great presentation by all! Thank you for your time and effort.	Acknowledged, thank you.
	From *redacted personal information* , we lived in a lake community *redacted location* that had similar water pressure issues. About 1974, a water tower was installed and water pressure etc. issues were resolved. The community was about 30 years old and primarily summer homes.	Acknowledged.
	Need chairs for old people - i.e. me	Acknowledged.
	Excellent vibe	Acknowledged, thank you.
	Please choose location within HH!	Acknowledged.
	OK I've said my part!	Acknowledged.
	The people at the front door were awesome. I really appreciate how nice everyone was.	Acknowledged, thank you.
	The Moose Lodge site should be removed from consideration. It will greatly impact Twin Hills and Asher Farms property values. The tower has no positive attributes for these communities, as they are well and septic. If this tank is being built to benefit Heritage Harbour, build it in Heritage Harbour!	Please see the FAQ page for the question "Who will benefit from this new Elevated Water Storage Tank?"
	Superb! I know that there are trade-offs and there will be some unhappy campers, but fire safety and drinking water are paramount. Excellent format. Very competent representatives of DPW.	Acknowledged, thank you.
	Well done - we thought it was going to be an auditorium setting with much talking over each other and arguing.	Acknowledged.
	This was very well organized. Have more county or community meetings in this style. Excellent job!	Acknowledged, thank you.
	I feel that calling the Heritage Harbour Water Storage Tank was a poor choice of name - I believe it has exasperated the discussion and made it more of an "us" vs "them." It's an issue for all served and could perhaps have been labeled with the Service Areas number.	Acknowledged.
	Thanks for allowing my input and answering my questions	Acknowledged, thank you.
	I want to thank DPW for taking the time and effort!	Acknowledged, thank you.
	Please do not build in D, E, H, or J as this will greatly affect our communities and families. A, K, and L are much better options.	Acknowledged.
	1. Will current waterline infrastructure be replaced to support the increased water pressure? 2. Will we be compensated for reduced home value?	Please see common responses #4 and 6.
	Handouts of the posters should have been provided or a link to the information	Acknowledged.
	Long overdue	Acknowledged.
	Thank you for taking the time to do this.	Acknowledged, thank you.
	Just build the tank and stop trying to please the naysayers. "I want water but not in my neighborhood." How childish.	Acknowledged.
	It was an eye opener but it was also too noisy and too crowded.	Acknowledged.
	It would be helpful to have print outs of the map indicating where the sites are and who owns the property. Also would like to know if the property is for sale.	Acknowledged.
	On the 1.5 acre site, suggest you incorporate native plantings to minimize mowing and encourage birds. Look at potential for green roof on the water tower itself + booster pump station if feasible, look at alternative revenue sources, such as cell tower + solar power.	Acknowledged.
	The most important is having enough water to provide the fire fighters to reach the demand of water that would be needed for any emergency dealing with fire would be very important.	Acknowledged.
	The close-up map of location A is misleading. It shows the RV lot and a lot of trees. It does not show the houses immediately adjacent to the RV lot. Yet attendees are being asked to vote on location preference. In addition, there is only one road to location A through a neighborhood. 18-24 months of pain.	Acknowledged.
	Need 2nd line first! I think adding a second line to the system should be constructed first, and then a tank could be built later. With only one supply for the community and the tower still puts us at risk!	Please see common response #6.
	Thanks. Good job. Staff was knowledgeable about our concerns.	Acknowledged, thank you.
	This presentation offers a lot of valuable information but your office has already committed to installing this million gallon monstrosity that devalues the nearby property. A water pump system would be less expensive and invasive!	Please see common response #1.
	I would have liked to know beforehand all the 7 sites. I thought there were only two.	Acknowledged.
	Thank you for the opportunity to review and comment. Should not call it Heritage Harbour project — Truman Pkwy/South Haven/Crownsville benefits.	Acknowledged, thank you.
	It was too noisy to hear presentations. Few people asked all the questions. Information was repetitive as people in front asked the same questions.	Acknowledged.
	Get it done	Acknowledged.
	This meeting was better organized and much more informative than the March public meeting.	Acknowledged, thank you.
	It would have been more helpful if there was a large map showing only the sites that were being considered or have the ones not available in another color	Acknowledged.
	Makes sense to put on North River Rd - away from homes!	Acknowledged.
	Good format	Acknowledged.
	K, L	Acknowledged, thank you.
	My questions were answered very well. Thanks everyone for their time coming out after work.	
	Thanks much - great session	Acknowledged, thank you.
Please share any additional comments or suggestions about DPW's Open House (DIGITAL ONLY):	These types of session would of been beneficial back in 2014 when the project was first introduced.	Acknowledged.
	We appreciate you taking the time and resources to have our voices heard. I hope that our voices will have an impact in the decision making. Thank you	Acknowledged, thank you.
	See comments already provided	Acknowledged.
	Our concerns were completely disregarded.	Acknowledged, please see the common responses for further explanation.
	The presenters were not able to answer the most important questions about the site selections. Our concerns were not given the appropriate weight and were frequently characterized as subjective opinions rather than legitimate issues.	Acknowledged, please see the common responses for further explanation.
	This was a great format!	Acknowledged.
	I was very disappointed when told that cost analysis has not been done for each site and won't be done until after a location is decided. It is an important consideration and should have been done for each site with the breakdown of land acquisition and construction costs.	Please see common response #3.
	Some of the reps at the poster boards were unable to answer some questions. I also found it concerning that only one site was available! The county did not do its due diligence which is unfair to our community. It seems that site L would not impact any residential community.	Please see common response #7.
	Good job.	Acknowledged, thank you.

	While the Legion Hall was ok for the Open House, it might have been better to have chosen a bit larger venue where the information tables could be spread out more and you wouldn't feel so cluttered and at times hard to hear questions and answers. The format was great but a larger room would have been preferable.	Acknowledged.
	As there was only 1 previous public meeting in March which I attended with an opportunity for public discussion, I would have preferred for a short presentation at these 2 meeting last week that would have allowed for public discussions. At the very least 45minutes of the 2 hour timeline could have allowed for that public discussion which would have allowed for a public voice of concerns as well as positives.	Acknowledged.
	There was no seating. A power point presentation with questions would have been preferred.	Acknowledged.
	wish there had been a brochure type handout showing the sites and details - had a hard time finding details online (but I finally found the information)	Acknowledged.
	DPW staff/volunteers for this event were great. So knowledgeable and helpful	Acknowledged, thank you.
	The location and time were very convenient. And the representatives were very knowledgeable, respectful and helpful.	Acknowledged, thank you.
	A larger room would have been better. It was hard to visualize all possible sites; map should have been larger and roads identified more prominently. Those classified as "no" should have been marked with a slash through them. The suggestion to get more information online afterwards was an excellent one. The County speakers were approachable and answered our questions very well, considering the crowd.	Acknowledged, thank you.
	i think it was a good honest and open meeting	Acknowledged, thank you.
	Great job!	Acknowledged, thank you.
	I would like to know when the decision was originally made to go with the Moose Lodge location and who made that decision. I also think there should be be a more structured Q&A session where citizens can ask questions about the project and all attendees can hear the responses.	Please see common response #2.
	Despite the good intentions of putting on this open house, it was very crowded and I could not approach the posters and I didn't have an opportunity to ask questions. It was so noisy I couldn't hear anything that was being said. I learned much more by going to the web site and reading the handout. I think a more effective approach would have been to include the handout in the mailing that announced the open house. YouTube type videos explaining what was said at each station would have been a better way to convey the information.	Acknowledged.
	Your team is doing a great job, thank you	Acknowledged, thank you.
	The presenters were highly knowledgeable.	Acknowledged, thank you.
	too small a venue and too crowded	Acknowledged.
	Would have been nice to have a larger venue with a speaker & an opportunity for questions & answers. There were so many people we could not get near the posters to view them closely, & only a few of us were able to ask questions because the room was too small to accommodate everyone	Acknowledged.
	I would have preferred a presentation. The station approach was very chaotic. The room was packed and it was very difficult to hear presentations.	Acknowledged.
Comment Card Feedback (PRINT ONLY):	<ul style="list-style-type: none"><li>• Compare cost of water tower height vs cost of pipe connecting to tower</li><li>• What is the cost per foot of tower height?</li><li>• What is the cost per foot of pipe running to water tower?</li><li>• Using this information, which site has the lowest infrastructure cost?</li><li>• Rank the sites</li><li>• Land acquisition costs may vary and override infrastructure costs per site</li></ul>	Please see common response #3.
	For site A, could Heritage have rights to lease space for cell sites?	The County does not plan to explore cellular antennas on the Heritage
	Is the info of the posters provided online?	Yes, please refer to <a href="https://www.aacounty.org/public-works/engineering/capital-projects/heritage-harbour-elevated-water-storage-tank/meeting">https://www.aacounty.org/public-works/engineering/capital-projects/heritage-harbour-elevated-water-storage-tank/meeting</a>
	Project property value impact in vicinity of tower	Please see common response #4.
	We do not want the tower to be built in the Heritage Harbour area.	Acknowledged.