Anne Arundel County

Office of Transportation

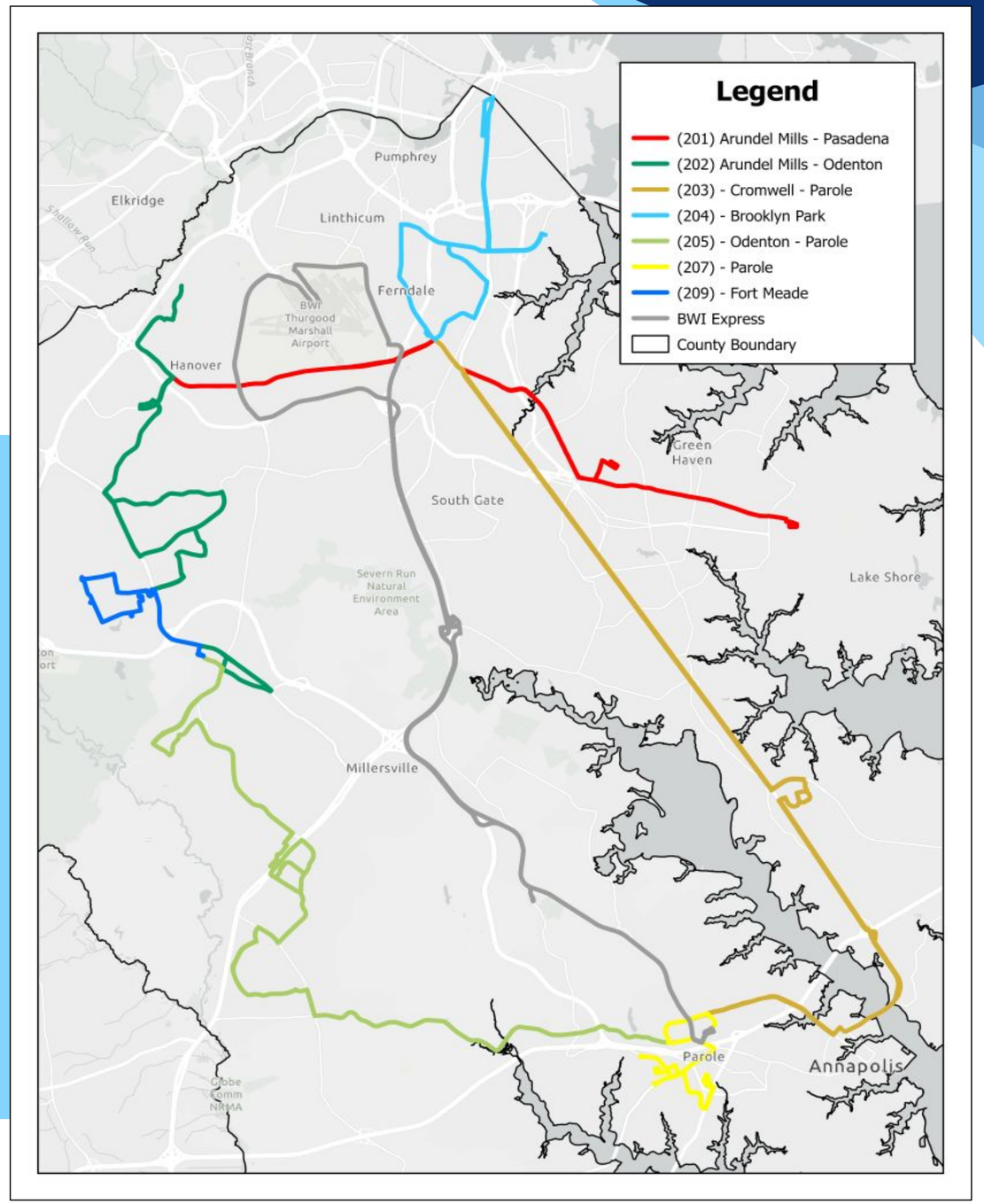
TRANSIT SERVICES

Routes, Apps, On-Demand, Paratransit

Understanding Public Transportation

ANNE ARUNDEL COUNTY

The Office of Transportation provides fare-free transit. Our network of fixed route and on demand services enhances both the quality of life and ease of movement for residents and visitors.



TYPES OF TRANSIT SERVICES

We operate three types of public transit in the county.

- **Eight (8) traditional fixed-routes.**
- **Two (2) on-demand zones in north and south county.**
- **County-wide paratransit service.**

In addition, our fixed-route and on-demand services can be accessed via several apps.

Routes | **Apps** | **On-Demand** | **Para-transit**

FIXED ROUTE SERVICES

- 201 - Arundel Mills - Pasadena
- 202 - Arundel Mills - Odenton
- 203 - Glen Burnie - Parole
- 204 - Brooklyn Park
- 205 - Odenton - Parole
- 207 - Parole
- 209 - Ft. Meade
- BWI Express

201 Arundel Mills - Pasadena

Monday - Friday	6 AM - 12 AM
Saturday - Sunday	7 AM - 12 AM

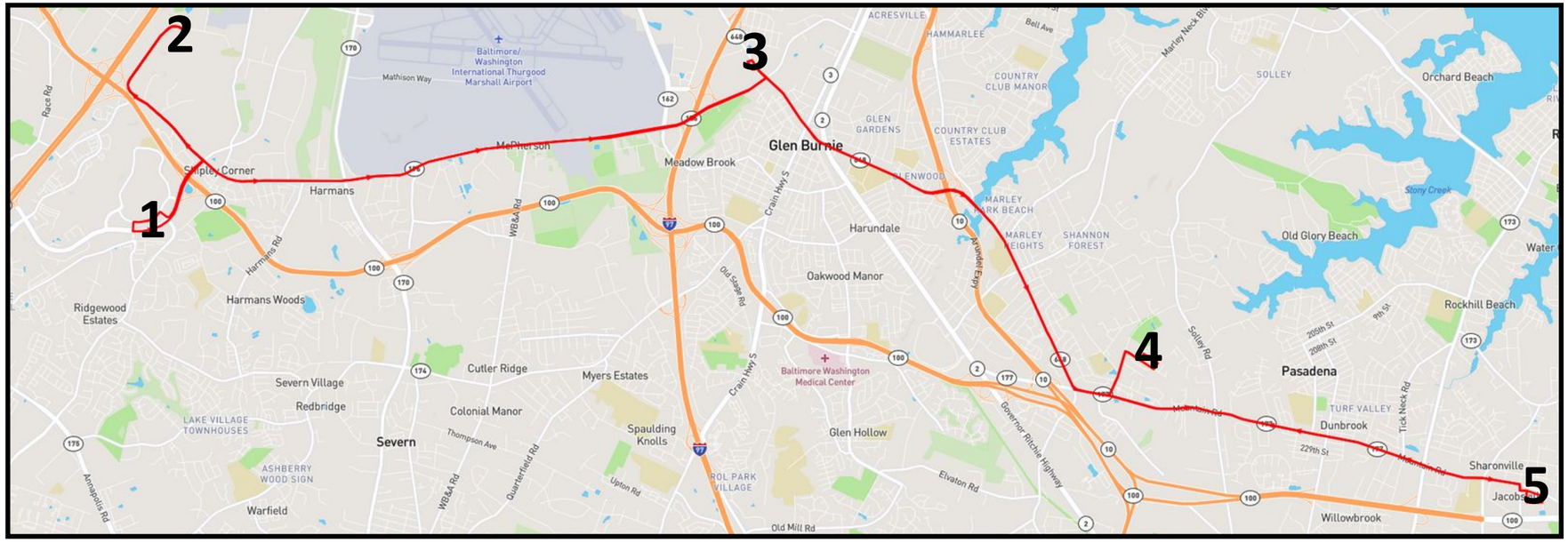
2. Magellan Circle

4. Heritage at Freetown

3. Glen Burnie Light Rail Station

5. Lakeshore Plaza

1. Arundel Mills Mall



201

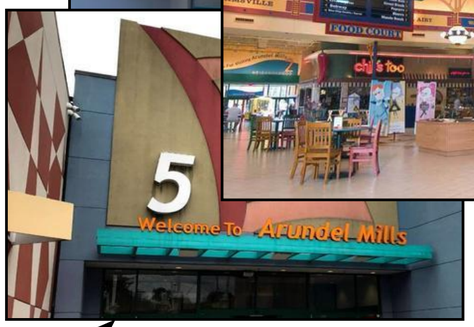
Arundel Mills - Pasadena

Monday - Friday	6 AM - 12 AM
Saturday - Sunday	7 AM - 12 AM

202 Arundel Mills-Odenton

Monday - Sunday 6AM - 12AM

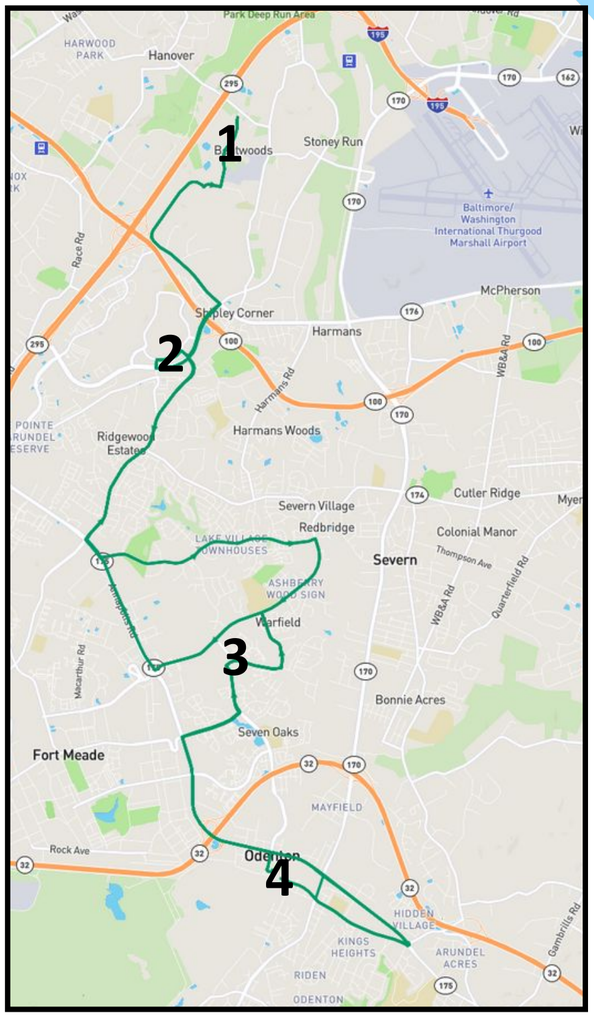
1. Preston Gateway Industrial Park



2. Arundel Mills Mall

3. Severn Residential Communities

4. Odenton MARC Station



203

Glen Burnie - Parole

Daily 6AM - 10 PM

1. Glen Burnie Light Rail Station

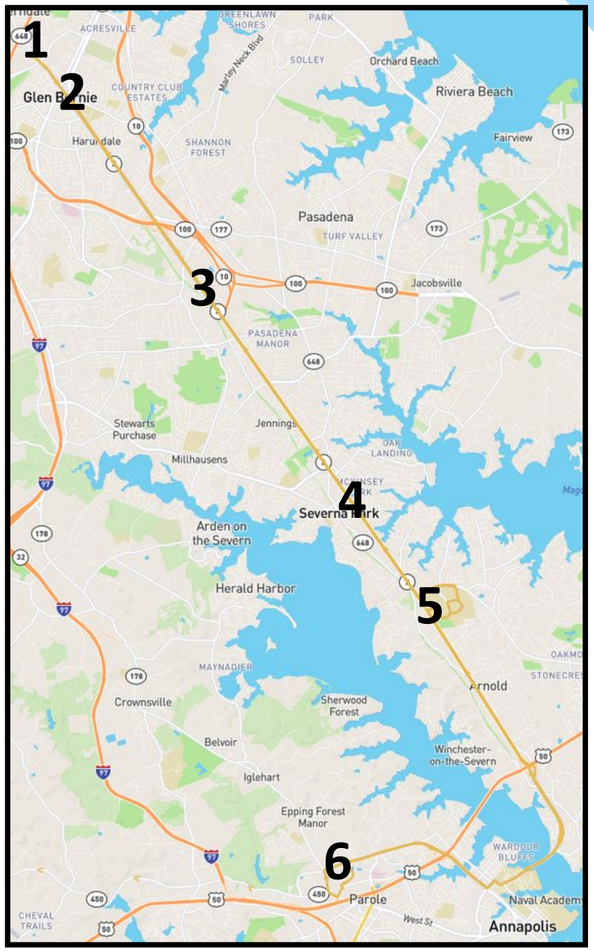
2. Downtown Glen Burnie

3. Marley Station Mall

4. Severna Park

5. Anne Arundel Community College

6. Westfield Annapolis Mall



204

Brooklyn Park

Monday - Saturday 6AM - 6PM

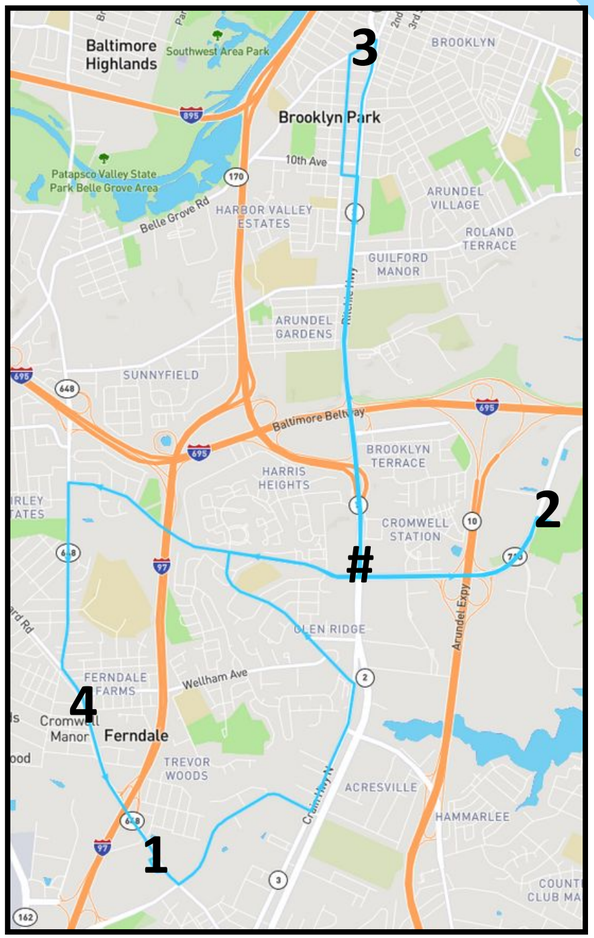
3. Brooklyn Park

4. Ferndale
Light Rail Station

Glen Burnie
Shopping Complex

2. Correctional Center
& Sports Complex

1. Glen Burnie
Light Rail Station



205

Odenton - Parole

Monday - Friday 6 AM - 7 PM

1. Odenton MARC Station

2. Piney Orchard Marketplace

3. Village at Waugh Chapel

4. Crofton Country Club

5. Westfield Annapolis Mall

207

Parole

Monday - Friday	6 AM - 6 PM
Saturday	8 AM - 5 PM

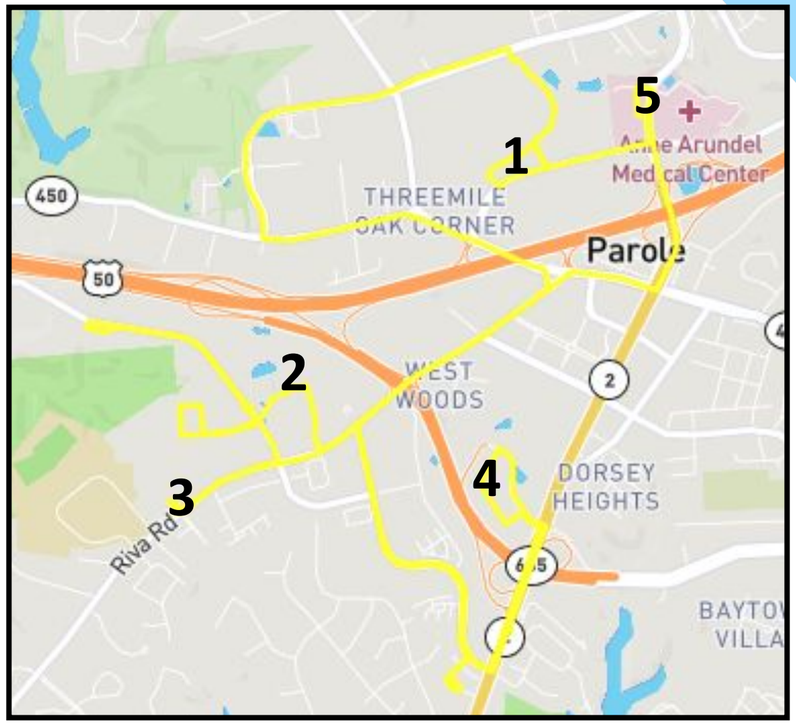
1. Westfield Annapolis Mall

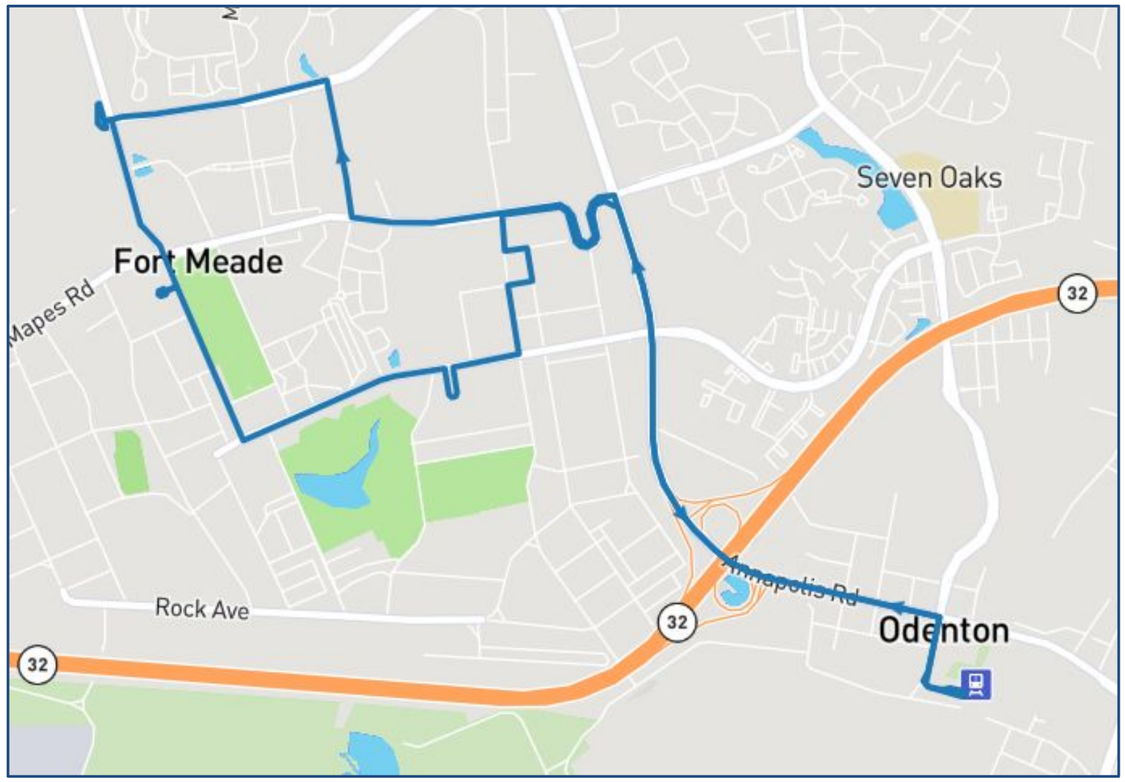
2. Harry S Truman Park and Ride

3. Heritage Office Complex

4. Annapolis Harbour Center

5. Anne Arundel Medical Center





Passio GO!

The **Passio GO!** app allows riders to see bus locations in real-time, along with passenger capacity and estimated time of arrival. The app is free to download on all Android and iOS devices.

Transit (App)

Similar to Passio,the **Transit** app allows riders to view real-time bus locations and ETAs. However, it also integrates with other transit systems, including Light Rail, MARC, WMATA, and MTA, making it ideal for riders who transfer between systems. The app is free to download on Android and iOS devices.

Anne Arundel Transit Services

Scan the QR code to visit our website and get access to all the latest transportation-related news and resources for Anne Arundel County.

ANNE ARUNDEL COUNTY
MARYLAND
Office of Transportation

2664 Riva Road (3rd Floor), Annapolis, MD 21401
Telephone: **410-222-7440** Fax: **410-222-4092**
Email: **transportation@aacounty.org**

209

Fort Meade

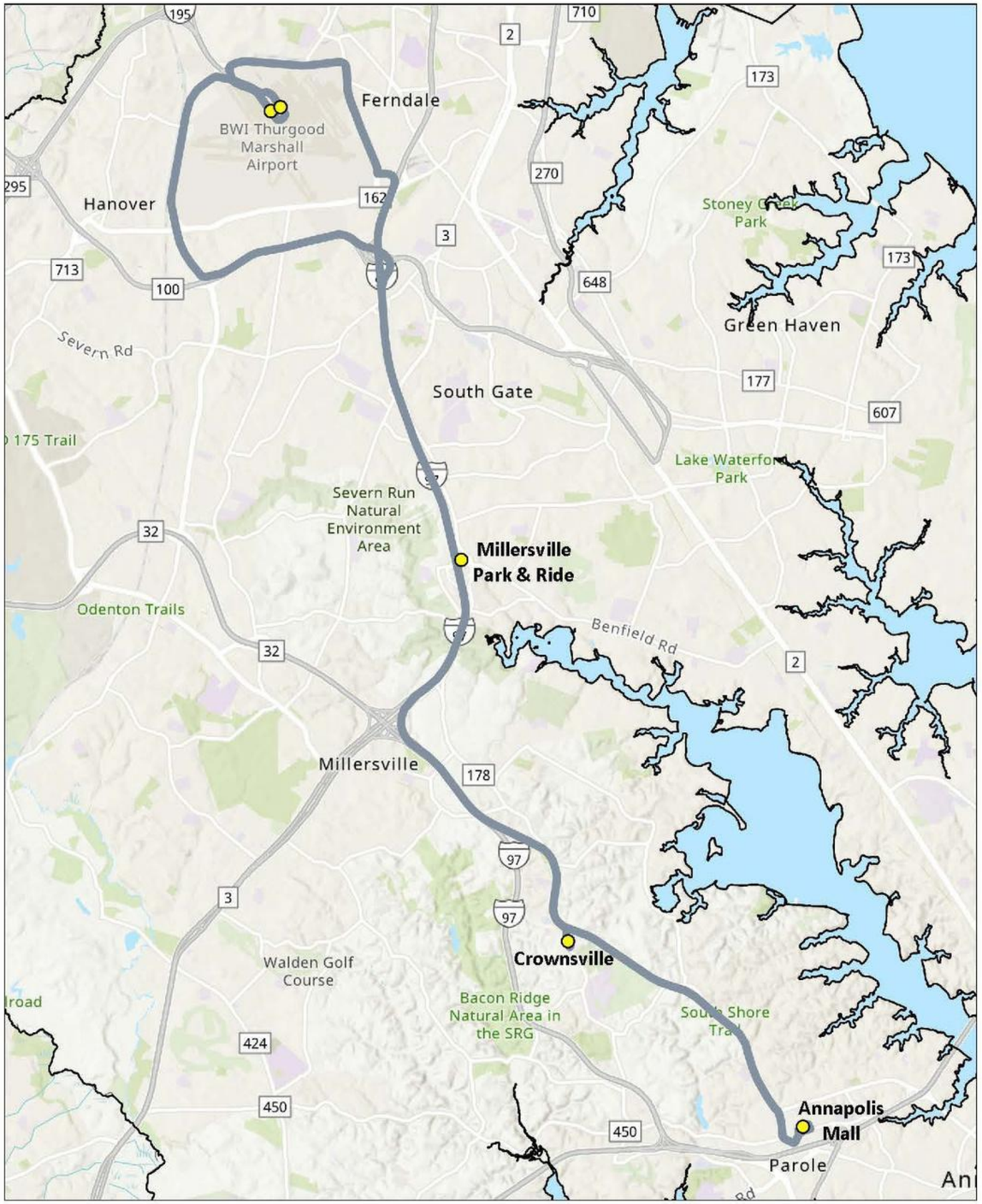
Monday - Friday 6:15 AM - 6 PM

- **Odenton MARC**
- **DISA**
- **Candlewood Suites**
- **Theatre**
- **Kimbrough Hospital**
- **Office of Personnel**

All buses are accessible
TTY MD Relay or 7-1-1

RIDE FREE

FREE WiFi



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BWI EXPRESS

BWI Airport

Daily 5 AM - 10 PM

- **Annapolis Mall**
- **Crownsville**
- **Millersville Park & Ride**
- **BWI Southwest Terminal**
- **BWI International Terminal**

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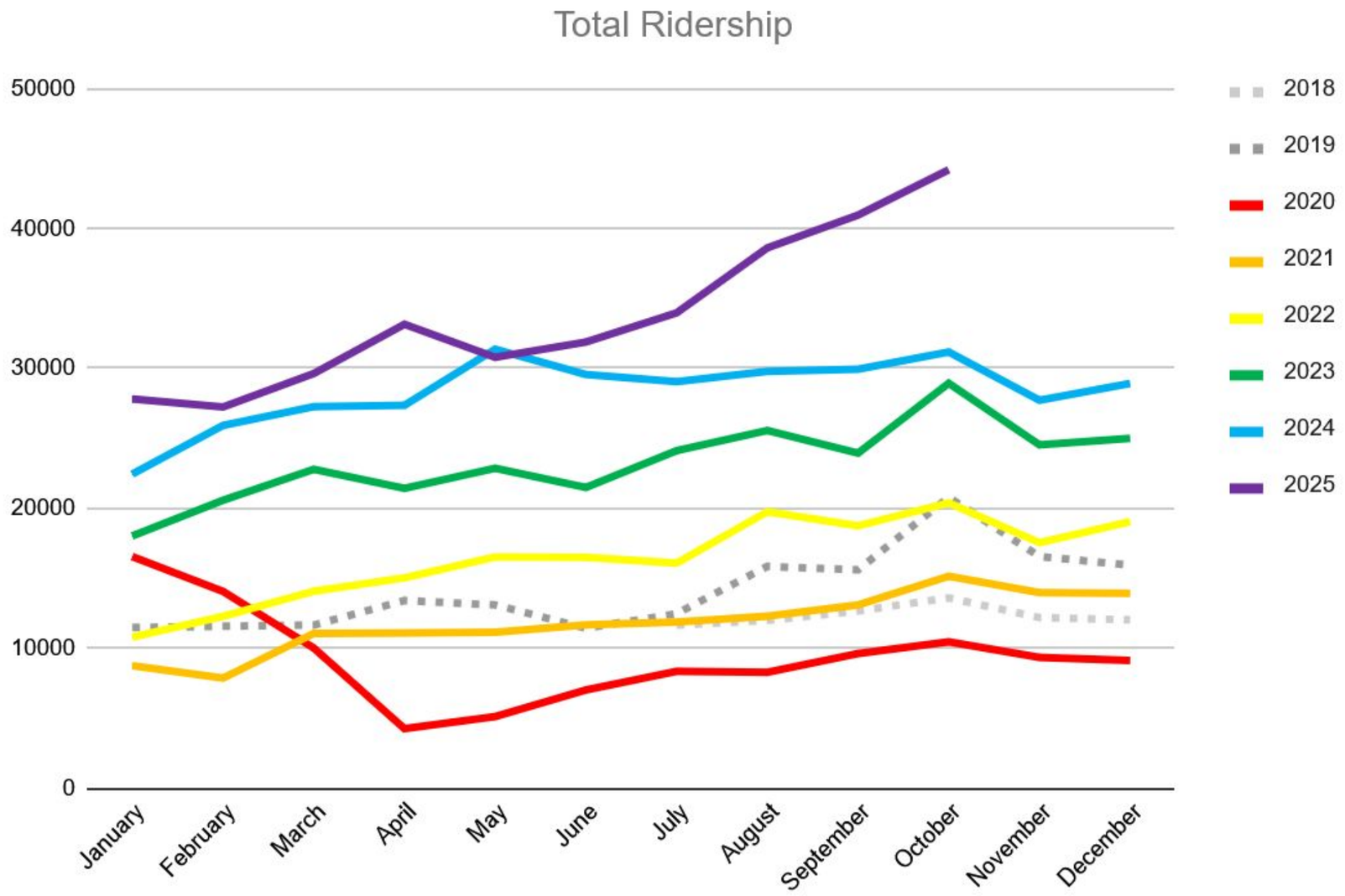
RIDE FREE

FREE WiFi

Ridership Growth



- AACO assumes operations July 2018
- Moderate growth through 2019, then steep Covid decline
- Ridership recovers end of 2022
- Steady growth through 2024
- Accelerated growth in 2025!

ON-DEMAND SERVICES

NORTH & SOUTH COUNTY CALL N' RIDE

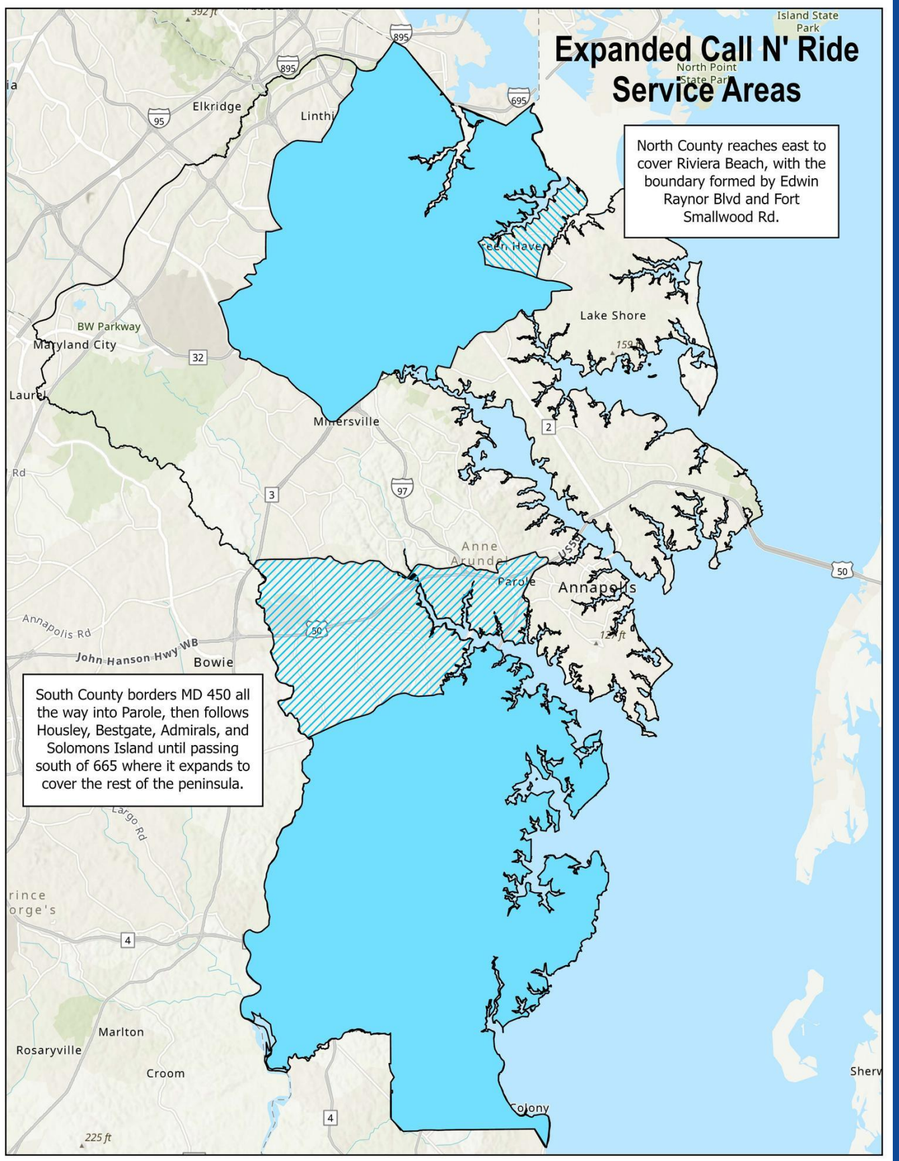
Anne Arundel County Call N' Ride Services

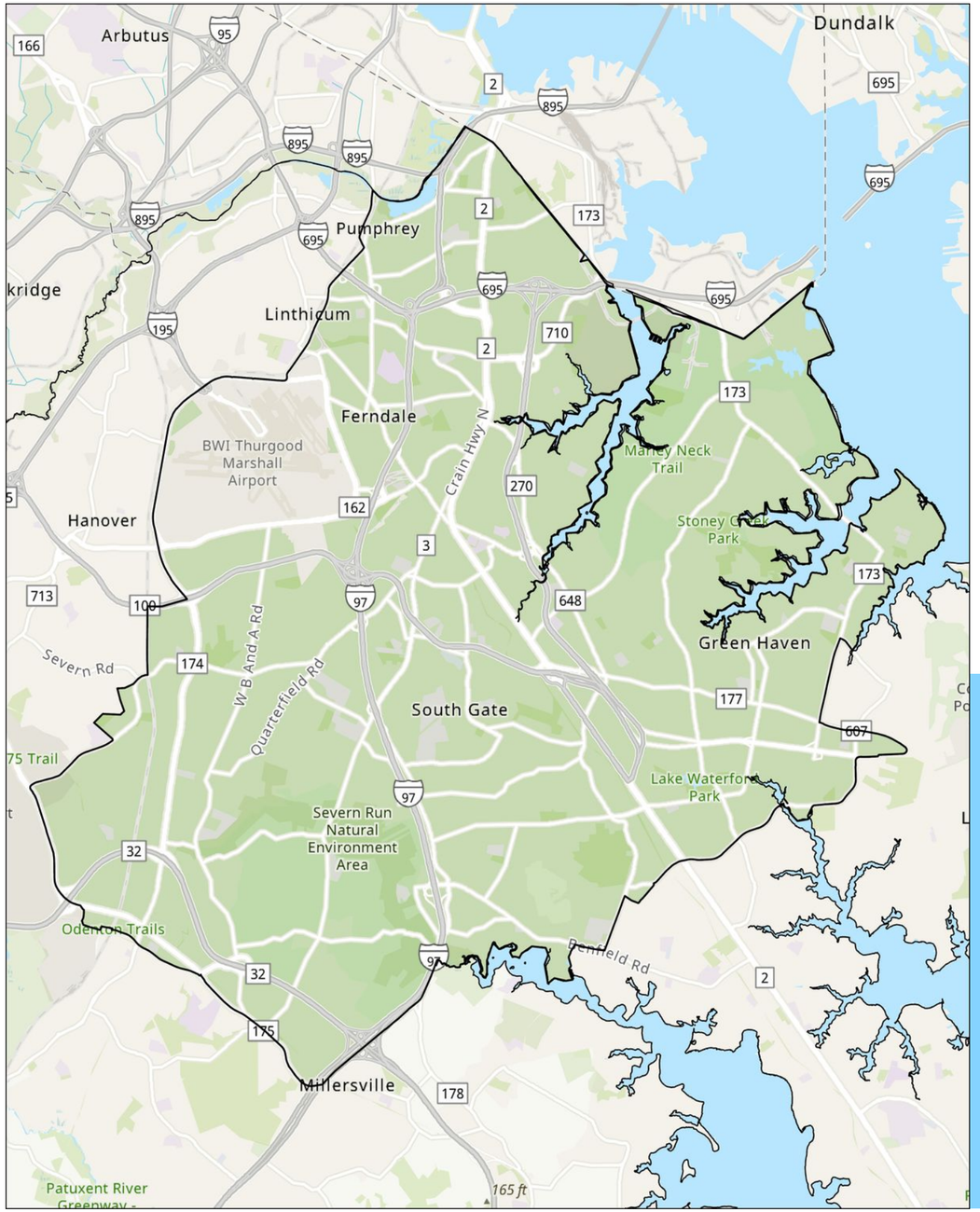
Convenience at Your Fingertips** Requesting a ride has never been easier! Simply call or use your smartphone to access our services.

Available in two distinct regions: North County and South County.

Operating Hours

- Daily from 7 AM to 7 PM.
- South County operates Monday through Friday.
- North County operates Monday through Saturday.



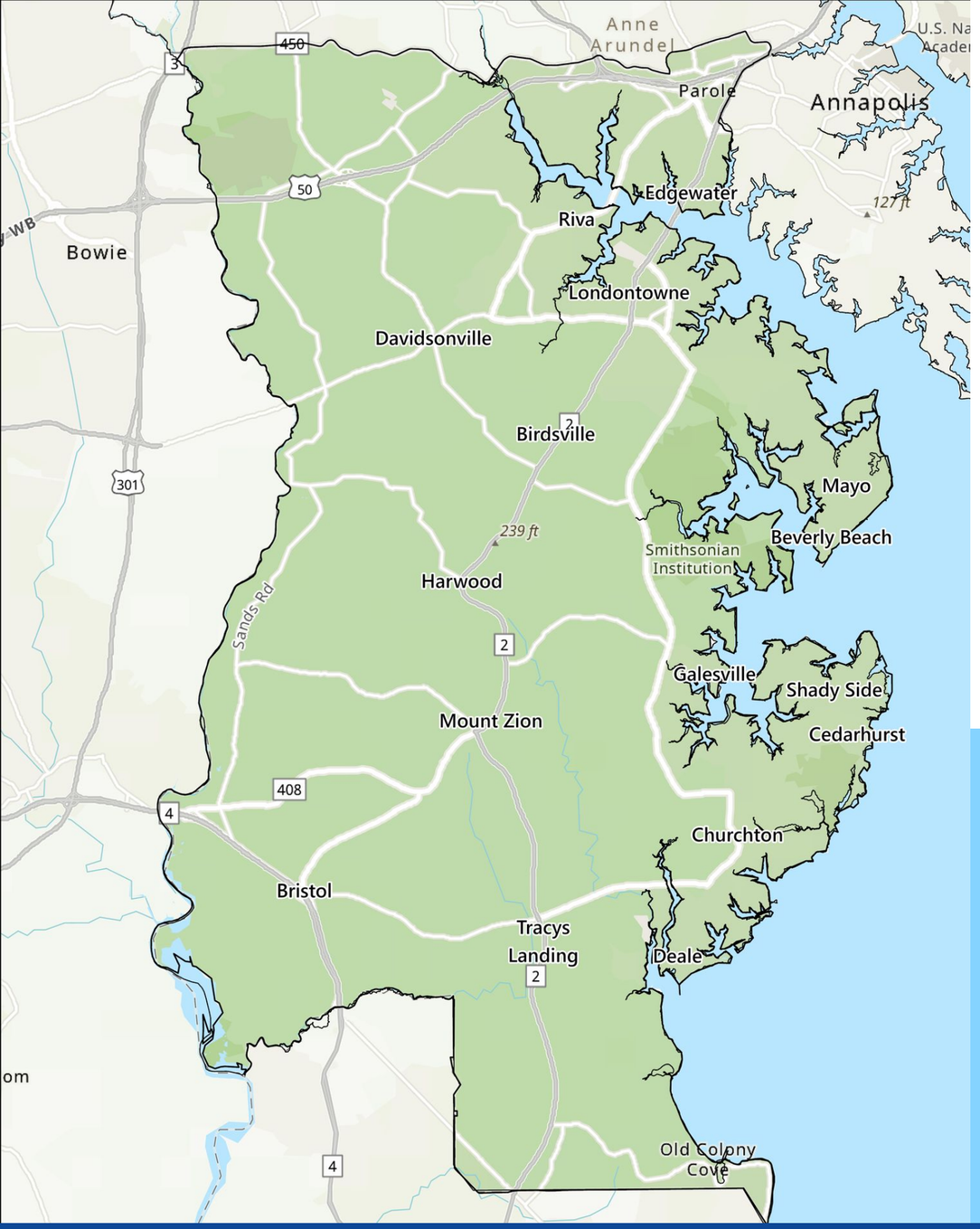


NORTH COUNTY CALL N' RIDE SERVICE

On-Demand services operates

***7am - 7pm**

***Monday - Saturday**



SOUTH COUNTY CALL N' RIDE SERVICE

On-Demand services operates

***7am - 7pm**

***Monday - Friday**

HOW TO RIDE

1. Call (410) 222-0025 - at least two (2) hours in advance for your desired trip. For pick-ups before 9 a.m., call between 5 p.m. and 7 p.m. the previous business day to schedule.
2. Schedule your pick up time - by providing scheduler with exact pickup address and desired time. If no one answers, please leave your name, address and phone number. The scheduler will return your call with your scheduled pick-up time and location.
3. Passengers can schedule your return - trip at the same time, or you may call back 2 hours before your desired return trip.
4. Pick up times - are estimated and may change due to unexpected traffic delays.

PARA-TRANSIT SERVICES

Eligibility requirements are:

- 18 and older with a disability;

(Acceptable Documentation and/or SSI award letter)

- 55 and older
- Resident of Anne Arundel County.

410-222-0022

AAC Aging & Disabilities

ETA program

ETA Rides-On-Demand Program

The new Easy Travel Access Rides-On-Demand provides transportation services to qualified applicants. To use this service after enrollment, simply call the Rides-On-Demand reservations number to schedule a ride. With Rides-On-Demand, same-day service is available with at least two-hours notice. An appropriately equipped car, van, or SUV operated by a professional driver will pick you up at your desired location and deliver you directly to your destination with ease and can also provide you with door-to-door service within Anne Arundel County and 20 miles outside the county line (excludes trips to the airport). With ETA Rides-On-Demand, the department offers fares at approximately 50% of the normal cost.

How to Apply for ETA?

To apply, you may visit us at one of our 2 locations listed below or mail your order form and other documents to 2666 Riva Rd, Suite 400, Annapolis, MD 21401.

- 2666 Riva Road, 2nd Floor, Annapolis, MD 21401 (Walk-in hours 8:00 a.m. to 3:30 p.m.)
- 7320 Ritchie Highway, Glen Burnie, MD 21061 (Walk-in hours 8:00 a.m. to 3:30 p.m.)

RTA Regional Transportation Agency Central Maryland

Partners In Care Inc. Maryland

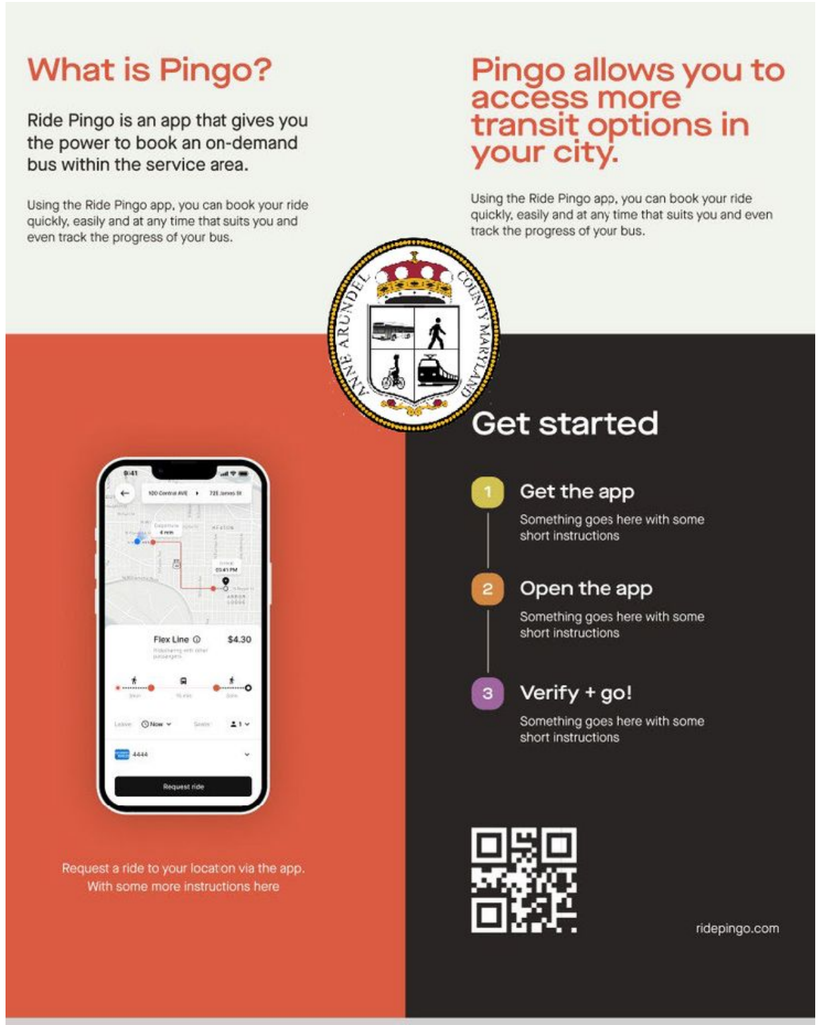
MTA Maryland

Annapolis Transit

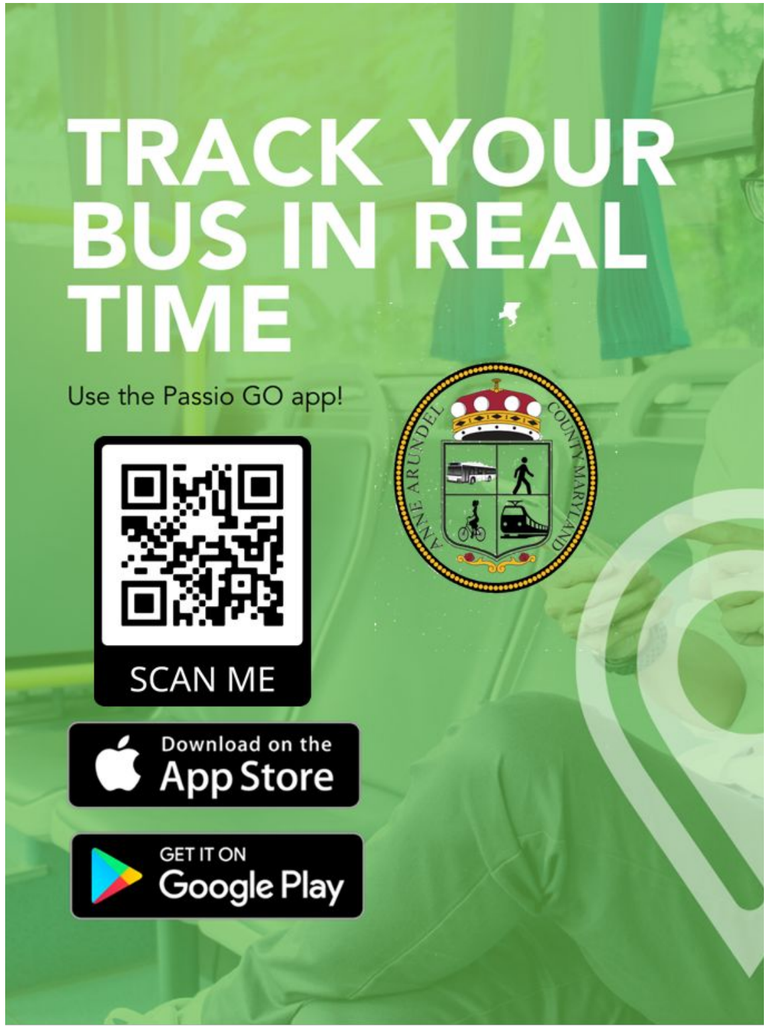
AAA Transport

TRANSIT APPS

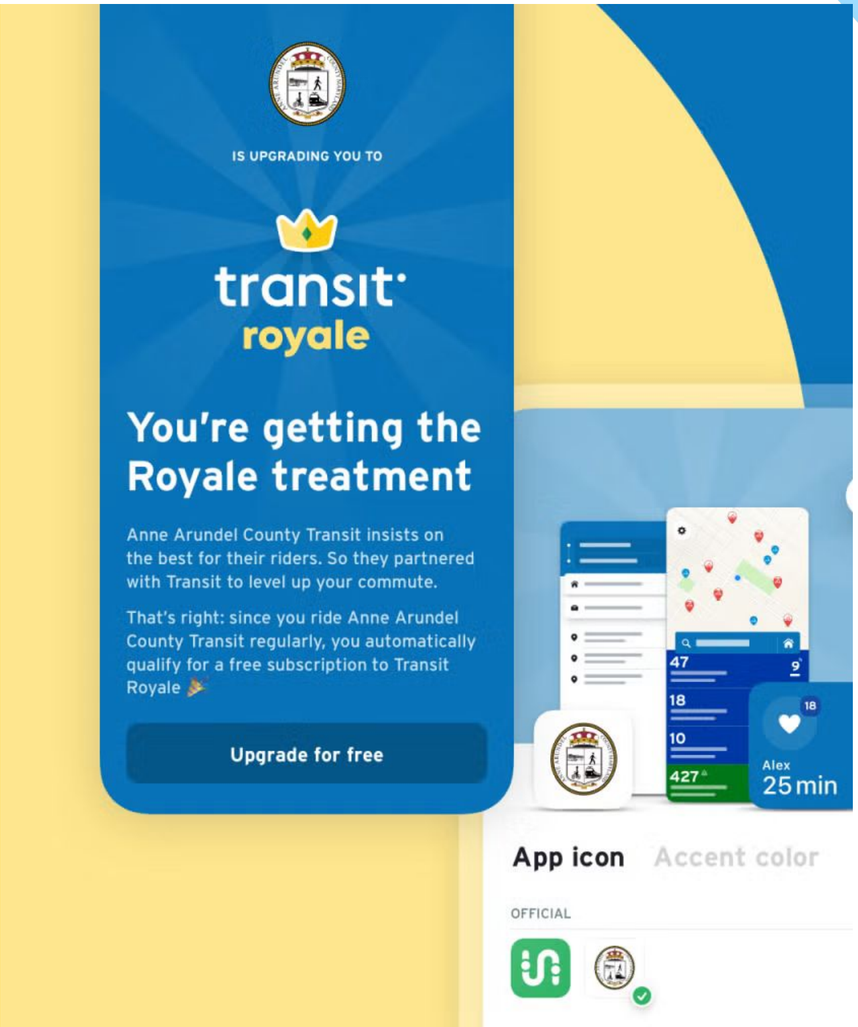
Pingo



PassioGo



Transit Royale

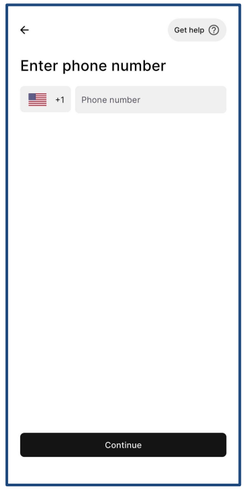


Pingo

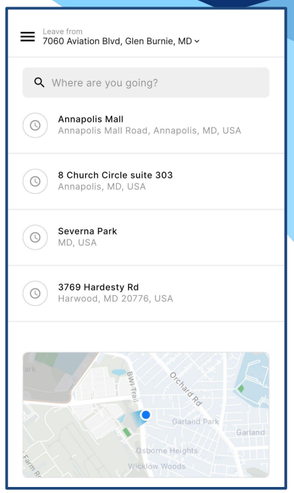
Step-by-Step Guide

1. Install Pingo from the App Store and open the app.
2. Tap ‘Get Started” to begin.
3. Create an account by entering your phone number and verification code.
4. Enter Pickup and Destination addresses.
5. Choose Date & Time
6. Select Zone (North or South)
7. Request ride.

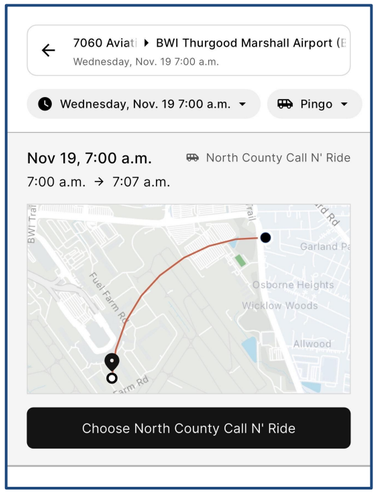
Step 1



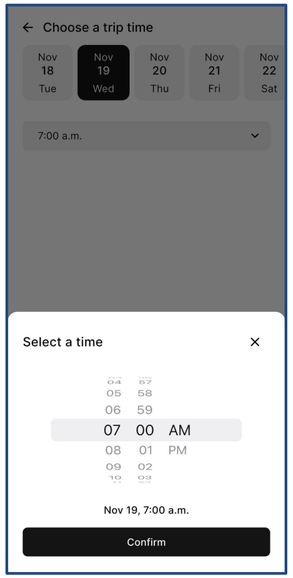
Step 2



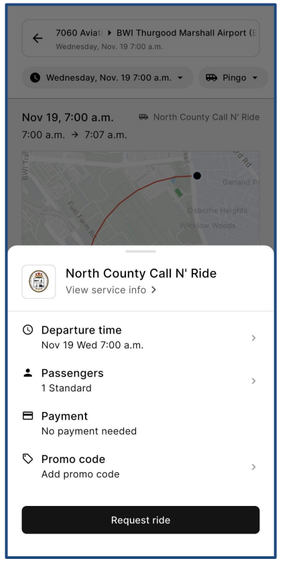
Step 3



Step 4



Step 5



Step 6

What is Pingo?

Ride Pingo is an app that gives you the power to book an on-demand bus within the southern Anne Arundel County service area.

Using the Ride Pingo app, you can book your ride quickly, easily and at any time that suits you and even track the progress of your bus.

Pingo allows you to access more transit options in your city.

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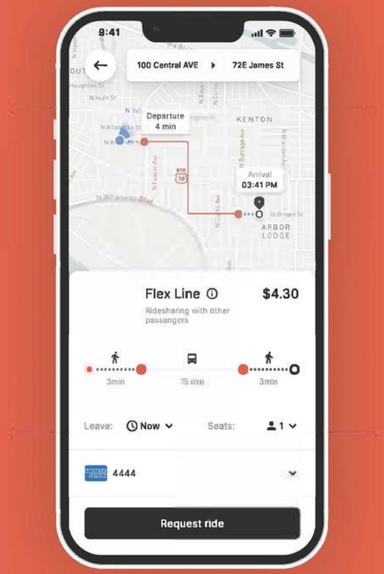


Request a ride to your location via the app.
With some more instructions here

Get started

1. **Get the app**
   Something goes here with some short instructions
2. **Open the app**
   Something goes here with some short instructions
3. **Verify + go!**
   Something goes here with some short instructions

ridepingo.com

pingo

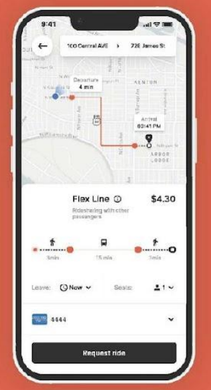
Available In App Stores

Order a bus to your door

On-demand rides for the same cost as the bus.

Tap the app → Get a bus

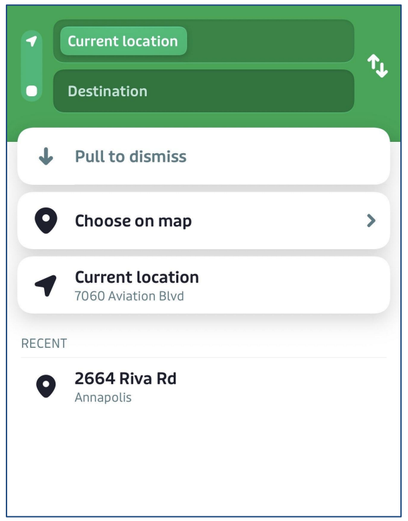
ridepingo.com



Transit Royale

Step-by-Step Guide

1. Install Transit App from the App Store and open it.
2. Tap ‘Where To” to begin.
3. Enter your destination
4. Choose where you want to travel.
5. Review trip options and departure times.
6. Find trip and view step-by-step details.
7. Start navigation ‘Go’



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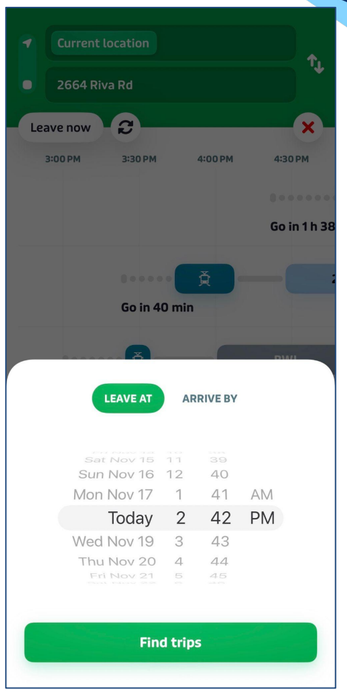

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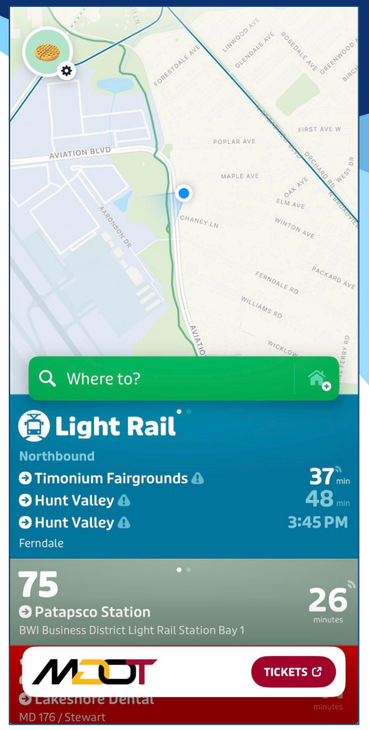
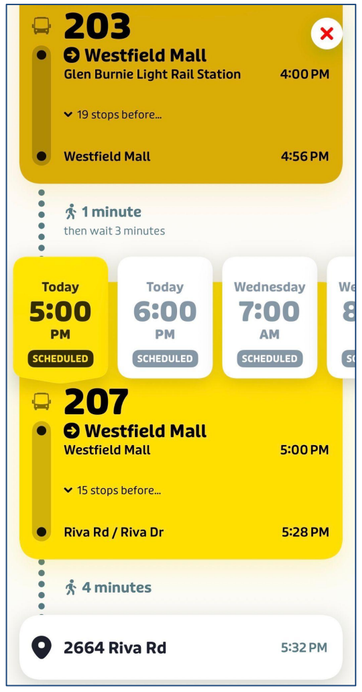
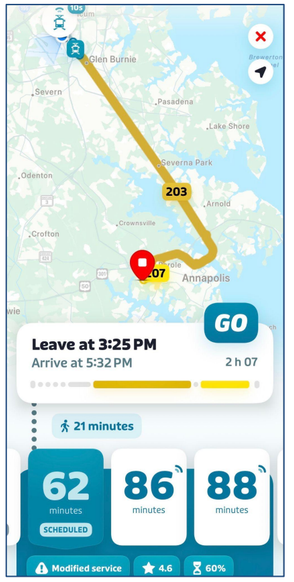


Step 3



Step 4

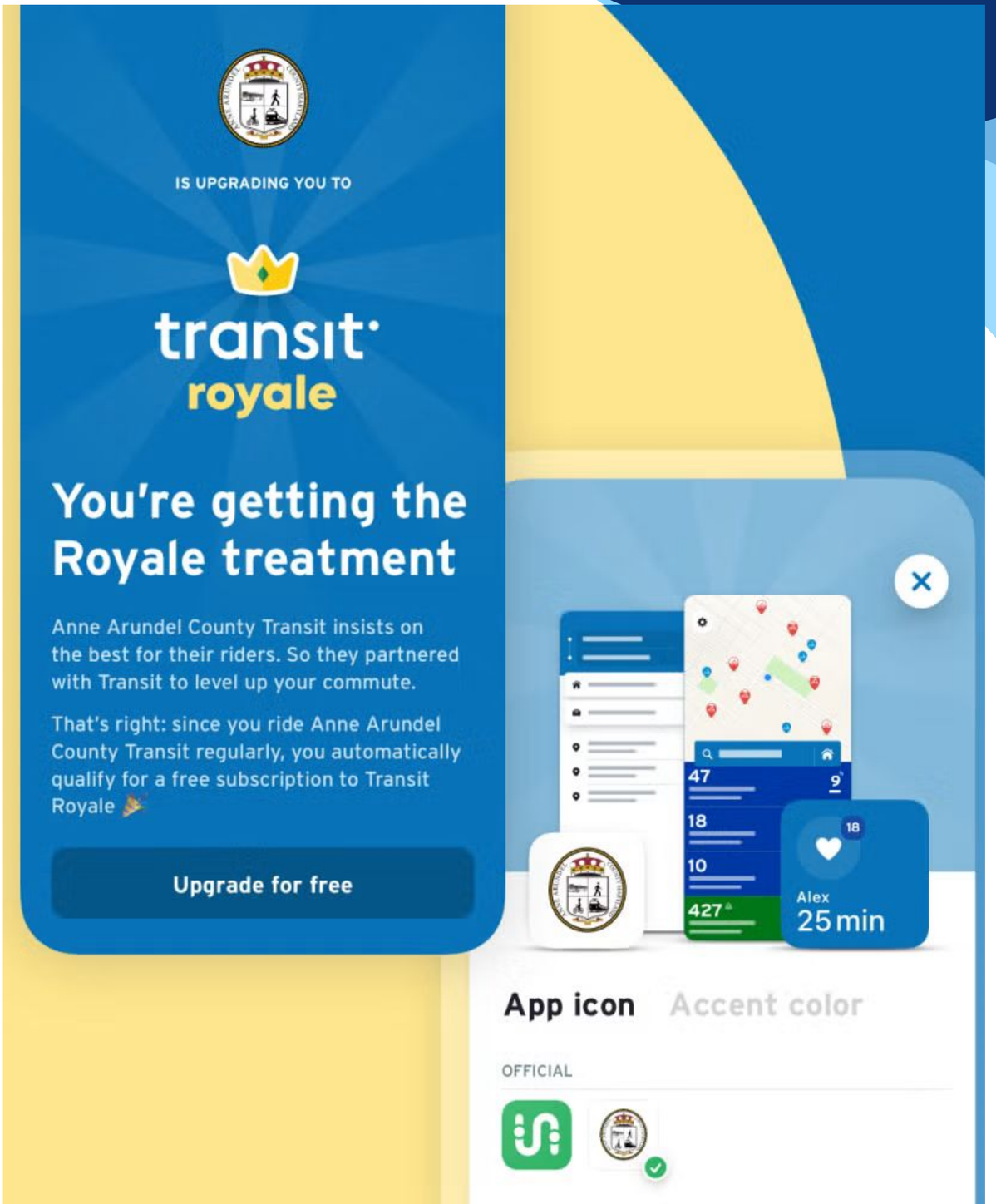


Step 5

-Exploring Anne Arundel County has never been easier, thanks to this user-friendly apps designed to customize your trip planning needs.

-Exclusive free premium access to residents using the application within the Anne Arundel County area.

-With features like personalized itineraries & real-time traffic updates, these digital tools ensure a seamless travel experience.



PassioGO

www.passiogo.com

Parole Transit Center

- First dedicated transit center in Anne Arundel County.
- Hub for AACO, Annapolis, MTA, Queen Anne's County
- Bus bays for 12+ vehicles at a time.
- Restrooms, waiting area, ticket office, vending, staff lounges and locker rooms.

Transit Operations Facility

- Purpose-built facility for OOT operations and fleet management.
- Temp buildings to start operations in 2026, permanent structures by 2030.
- Space for 30+ standard buses and EV buses, with conduit for expansion.
- Staff and contractor amenities.

Low-Emission Passenger Ferry

- We received a grant for $4.9 Million to start passenger ferry service between Annapolis and Baltimore.
- First inter-city ferry on the Bay in over 60 years.
- Intermediate stop on Kent Island
- Charging will be performed at both terminus, refueling at Annapolis.

THANK YOU

www.aacounty.org/transit

Transit Training: https://www.aacounty.org/transportation/transit/transit-training-request

Email: transportation@aacounty.org

410-222-0022