



## Current Water Service Infrastructure

The Heritage Harbour Water Pressure Zone currently receives water service through a water main running along Harry S. Truman Parkway at a single supply point. Since 2014, five water main breaks have resulted in service disruptions or outages, which have left many residents without water service.

Without an Elevated Water Storage Tank, there is currently no water storage to serve as a backup for the disruptions and outages that occur during these breaks. Even planned repairs and replacements would disrupt water service. An Elevated Water Storage Tank would enable continuation of service in a significant portion of the zone.

### History of Water Main Breaks



All five breaks happened at times of great need: **holidays, spring break or the peak of summer**

Water main breaks can be caused by any combination of **aging infrastructure, environmental factors, and operational issues**

## Impacts to the Community

- Water main breaks cause sudden service disruptions and outages for community residents
- A lack of water storage is a risk for the community due to unmet public safety needs during outages
- In an emergency, some individuals may have difficulty navigating to water fill stations

**An Elevated Water Storage Tank is an essential need for the community to ensure storage and service to all, especially in an emergency!**

For more information or to submit any questions, please email [custserv@aacounty.org](mailto:custserv@aacounty.org).