

Get Started How To Apply

When applying, please be sure to have the following documentation.

*A completed **Program Application Form**.

*A completed **Liability Form**.

***A copy of your Maryland State driver's license or Maryland State issued I.D.** from the Motor Vehicle Administration (MVA) with a residential address in Anne Arundel County (AACO). If the address on I.D. is not same as your residence, a copy of your change of address card from the MVA is also needed.

*A completed **ETA Rides-On-Demand order form** (order form can be found at (www.aacounty.org/aging) and a **check or money order** for the amount you want to add to your account.

*Persons age 18 or older with a disability must include a copy of their most recent SSI or **SSDI award letter or Disability Verification Form**.

Program Fees

**Estimated costs are as follows:
Estimated fare before county match**

*5 miles = \$25.88

*10 miles = \$35.80

*20 miles = \$56.40



www.aacounty.org/aging

Easy Travel Access



Rides-On-Demand Program



**Anne Arundel County
Department of Aging & Disabilities**

2666 Riva Rd. Ste. 400
Annapolis, MD 21401
410-222-4222 (4CAB)

TTY users, call via Maryland Relay 7-1-1
www.aacounty.org/aging

Easy Travel Access

Unlock Your Access

The Anne Arundel County Department of Aging and Disabilities Easy Travel Access (ETA) Rides-On-Demand program offers new rideshare service to qualified residents.

How can I qualify?

- Must be Anne Arundel County resident,
- 55 years of age or older, or
- 18 years of age or older with a disability.

How can I apply?

Mail your application, order form, and other documents to the Annapolis address or simply visit us at one of our two locations listed below Monday - Friday between 8:30 a.m. to 3:30 p.m.

*AACO Department of Aging & Disabilities
ETA Rides-On-Demand
2666 Riva Rd. Ste. 400
Annapolis, MD 21401

*Walk-in locations
2666 Riva Road, 2nd floor, Annapolis
7320 Ritchie Highway, Glen Burnie

When can I use ETA Rides-On-Demand?

The ETA Rides-On-Demand program has the following reservation and service hours:

Monday – Friday from 5:30 AM – 11:30 PM

Saturday from 7:30 AM – 10:00 PM

Sunday from 7:30 AM – 7:30 PM

What is ETA Rides-On-Demand?

The ETA Rides-On-Demand program provides transportation service to qualified applicants. With ETA Rides-On-Demand, same-day service is available with at least two hours notice. An appropriately equipped car, van, or SUV operated by professional drivers will pick you up at your desired location and deliver you directly to your destination with ease. To return, you can simply call to request a return trip if you do not already have one scheduled.

What is the cost of using ETA Rides-On-Demand?

ETA Rides-On-Demand is a transportation service provided through the Department of Aging and Disabilities that offers fares at approximately 50% of the normal cost. Each qualified resident is able to receive a 50% county match of up to \$75 a month, for either ETA Rides-On-Demand or the ETA Taxi Voucher program. Vouchers are sold in increments of \$5.

Where can I go using ETA Rides-On-Demand?

You can use ETA Rides-On-Demand to travel within Anne Arundel County and to destinations up to 20 miles outside the Anne Arundel County line. This excludes trips to BWI Thurgood Marshall Airport.

Can I bring others on my ride?

Yes! You can bring up to two (2) of your Personal Care Assistants (PCA) along at no additional charge.

Will I share my ride or make stops to pick up other people?

No. Your ride is for you and your chosen passengers only.

Can I make stops during my trip?

No. The drivers will only provide pick-ups and drop-offs to the locations requested in the reservation. They cannot go through any drive-thrus such as banks, pharmacies, restaurants, etc.

How far in advance can I reserve my ride?

You can schedule your ETA Rides-On-Demand ride up to 30 days in advance. You can also schedule recurring trips for employment, school, appointments, etc.

Are there any other tips for using ETA Rides-On-Demand?

Although you can request a trip in as little as 2 hours, it is recommended that trips are reserved as early as possible and that sufficient funds are kept on your card for at least two one-way trips at all times.