

Advanced County-wide Workshop on Language Access



Best Practices for Equal Access: Foreign and Sign Language Services

The Office of Equity and Human Rights and the Department of Aging and Disabilities will host a lunch and learn webinar for County Departments and our partners. The topic will be: **"Best Practices for Equal Access: Foreign and Sign Language Services."**

Our vendors will provide technical assistance, best practices, and resources for using interpreters and translators in varying circumstances.

The topics that will be covered during the workshop include:



An overview of technology and the various platforms on which translation services can be requested and provided, such as video, phone, app, mobile, closed captioning, etc.



Requesting a specialized interpreter/translator with expertise in specialized vocabulary and phrases for medical, legal, and more.



Live interpretation for virtual events and in-person events in foreign language and American Sign Language ASL. Including options for off-site and community based workers.



The importance of cultural nuance: translating text to capture and convey cultural idioms, phraseology, and contextual meaning.



Proofreading: Review of existing translated materials.



TUESDAY
16 JULY, 2024



START
12:00 PM

JOIN EVENT

