



**GOOD**  
*News Book*

**1/13/2024 - ENGINE 19 / MEDIC 17**

Dear Mr. Pittman:

I would like to commend members of the Anne Arundel County Fire Department (Cape St. Claire unit) and the Emergency Medical Technicians (EMTs) who responded to a very critical medical situation involving my wife. The response occurred on Friday, 12 January, at around 10 pm.

I wish I could provide you the names of all those involved in the response but due to the nature of the emergency and the condition of my wife, I was unable to obtain the names of all those who responded. However, every member who was involved was extremely professional in every possible way. They exuded confidence and certainly made me feel very comfortable that they had the situation well in hand.

Needless to say, my wife's situation was very serious. Getting her to the hospital quickly was critical as she had an extremely high fever. She wound up staying six days in the hospital with a very serious infection.

I am extremely grateful for the quick response and extraordinary professionalism of the team that assisted my wife that evening. Anne Arundel County should be proud to have such professionals on its team.

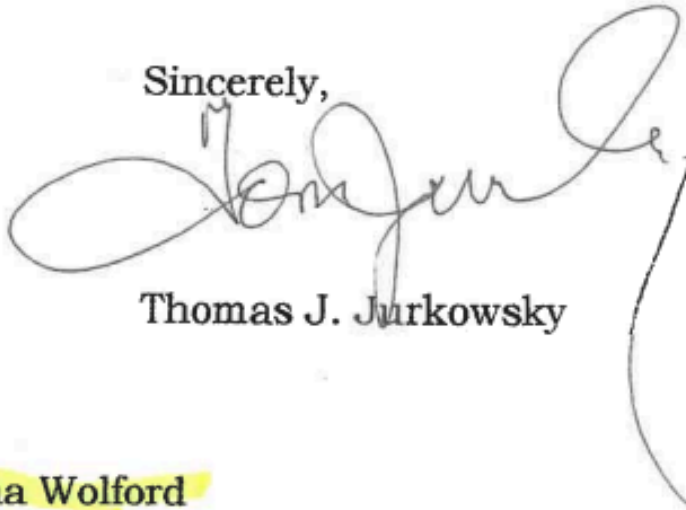


**GOOD**  
*News Book*

**1/13/2024 - ENGINE 19 / MEDIC 17**

I would deeply appreciate if somehow records could be researched to learn the names of those involved. They should be commended for their extraordinary professionalism, skills and training. Please pass along our deepest thanks, gratitude and respect.

Sincerely,



Thomas J. Jurkowsky

Copy to:  
Fire Chief Trisha Wolford



**GOOD**  
*News Book*

**1/13/2024 - ENGINE 19 / MEDIC 17**

**ENGINE 19**



**Lt. William Hodges**



**FFIII Christopher Bucevicius**



**FF Sven Seidel**

**MEDIC 17**



**FF/PM Adrienne Rogers**



**FF Daniel Griffith**



# GOOD News Book

## 2/25/2024 - MEDIC 12

On Sunday afternoon my mother went to visit my grandfather at his assisted living to find him in complete respiratory distress after what appeared to be a grand mal seizure with aspiration. The hospice nurse came to the bedside and was informed to "call an ambulance" for transfer to the Hospice Inpatient Care Center. The nurse called 911 (not understanding the center meant private ambulance) and medic 12 and Shannon responded to the scene.

They explained to my mother they were unable to transport my grandfather to the hospice center, informing they can only transport to the ED. After some back and forth, and probably some push back from my mother (sorry!), they assisted with helping with my grandfather, placing oxygen to help get him comfortable, and getting him into my mothers car for transport to the hospice facility. With my grandfather on their oxygen, they followed her to the facility and assisted her on getting him into the hospice care center. She did not need to go above and beyond with assisting my mother past what was done at scene, but the overwhelming sense of caring and professionalism that was shown to my family is irrefutable. My mother praised Shannon for her compassion, understanding, and willing to do whatever she could to help in the situation that was still under her policies and protocol. Her service to my family and the community won't be forgotten. My mother is a veteran nurse of 45+ years from working the inner city hospitals to geriatrics, and has seen a lot, but it's always different when it's your own family.

Thank you to the medics and fire crew who responded to the scene, and an extra thank you to Shannon who made a very scary situation less terrifying for my family. He did pass away today, under the extraordinary care of the hospice staff with family by bedside, so thank you again with your assistance getting him where he needed to go.

Susanne Truver, RN, BSN, CEN

### MEDIC 12



FF/PM Shannon Kay



FF Noah Wharton



# GOOD News Book

## 2/28/2024 - MEDIC 5

Hello, on Wednesday February 28, 2024, I experienced a diabetic episode at the Nautilus Diner in Crofton, MD. 911 was called, and ambulance services were provided. Two of your employees, B. Weaver #2170 and A. Taylor #2308 responded and extended compassionate, knowledgeable, professional, and excellent care to me, I am extremely grateful and proud of the work done by the two. This email is sent to inform you that your employees represented your department in an excellent manner. Hats off to them for a Job Well Done. Thank you for your time and attention and please recognize the two employees for services rendered and JOB WELL DONE.

Lillian M. Staten

### MEDIC 5



FF/PM Brian Weaver



FF Alexander Taylor