



The Visitor™ Video Visitation

Friends and family members 18 years and older, wishing to conduct a video visit with you will need to go to the following website to create an account and register for visitation: **www.icsolutions.com**

- Video Visits are subject to monitoring and recording.
- Visits must be scheduled at least 24 hours prior, and up to 4 weeks in advance.
- Video Visits can be up to 25 minutes
- Inmates have 3 Onsite Video visits per week. No more than 2 adults and 1 child, or 1 Adult and 2 Children.
- There is no limit for Offsite Video Visits from home. These visits cost \$6.25 and are paid for by the Visitor when the schedule a visit.
- Any violation of the visitation rules may result in the termination of your visit and/or suspension of your visitation privileges and the privileges of your visitor.
- Inmates must be on time for their visits.
- It is the Inmate's responsibility to check the Visitation Kiosk daily to see if you have a visit scheduled.
- Visitors and Inmates may log in no more than 5 minutes early and can be no more than 15 minutes late.
- To connect to a visit, press **Video** on the Visitation Kiosk and log in using the same PIN used to place telephone calls.
- To view a list of your scheduled visits, press **Portal** on the Visitation Kiosk and log in using the same PIN used to place telephone calls.
- To cancel the visit, press **Cancel** next to the visit after you have logged into the Portal.
- If your friends and family need visitation assistance, please tell them to go to www.icsolutions.com and click on Visitation under Support for instructions.