

WELCOME TO EYEMED

Vision benefits  
for every set  
of eyes

Anne Arundel  
County  
Government

eye  
Med



ANNE ARUNDEL  
COUNTY  
MARYLAND



# Why it's smart to enroll in vision benefits

1

## The network where you want to go are

- The right mix of providers – independent, plus national and regional retail
- Several online, in-network options

2

## Benefits that can help dollars go further

- Enhanced benefits with low member out of pocket amounts
- Flexibility with freedom of choice
- Extra ways to save

3

## An easy and transparent experience

- Customer Care Center excellence
- Online and mobile support tools
- Cost transparency tools

# Positive impacts start with a routine eye exam

Vision conditions and diseases that can be spotted with an exam:

- Myopia (nearsightedness)
- Hyperopia (farsightedness)
- Presbyopia
- Astigmatism
- Glaucoma
- Cataracts
- Diabetic retinopathy
- Macular degeneration

General health conditions that can also be detected:<sup>1</sup>

- Diabetes
- High blood pressure
- High cholesterol
- And more

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# Getting to know your EyeMed vision benefits

## Types of providers / Insight Network

- The right mix of providers – independent, plus national and regional retail
- EyeMed’s Insight Network is comprised of 77% independent providers & 23% retail providers
- Several online, in-network options

# Find Your Best Fit

You're on EyeMed's ***Insight network***,  
so you've got choices — lots of them

More than 115,000 provider access points at 26,700 locations, including:

INDEPENDENT  
PROVIDER  
NETWORK



LENSCRAFTERS<sup>®</sup>

PEARLE  
VISION

OPTICAL

Plus, your local retailers:  
America's Best, MyEyeDr  
and many more

Plus, online options:

LENSCRAFTERS<sup>®</sup>

OPTICAL<sup>™</sup>

Ray-Ban

GLASSES.COM

contactsdirect

# How to find an eye doctor



Use the Provider Locator  
at [eyemedvisioncare.com](https://eyemedvisioncare.com)

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Download and use the EyeMed Members App  
(available in the App Store or Google Play)

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Call our call center 866-800-5457 to talk to a representative. The fastest way to talk to a live representative:



**M-F: 7:30am-11pm EST**  
**Sat: 8am-11pm EST**  
**Sun: 11am-8pm EST**



# Getting to know your EyeMed vision benefits

Summary of benefits / Special offers / Claim process

- Benefits that can help dollars go further
- Flexibility with freedom of choice
- Extra ways to save

# Your vision benefits

Service	In-network member cost		
<b>Exam</b> with dilation (Once every 12 months)	\$10 copay		
<b>Frames</b> (Once every 12 months)	\$150 allowance with \$0 copay and 20% off balance over allowance		
<b>Lenses and Lens Options</b> (Once every 12 months)			
Standard plastic lenses		Lens options	
Single vision	\$0 copay	UV treatment	\$15
Bifocal	\$0 copay	Tint	\$15
Trifocal	\$0 copay	Standard scratch coating	\$15
Standard progressive	\$30 copay	Polycarbonate	\$40
Premium progressive	\$50- \$75 copay	Poly (under age 19)	\$0
Tiers 1-3		Standard anti-reflective	\$40
Tier 4	\$30 copay, 20% off retail less \$120 allowance	Photochromic- non glass	\$75
		Other	20% off
<b>Contact lenses</b> (Once every 12 months)			
Contact lenses – conventional	\$150 allowance with \$0 copay and 15% off balance over allowance		
Contact lenses – disposable	\$150 allowance with \$0 copay		
Contact lens fit & follow-up – standard	Up to \$40		
Contact lens fit & follow-up – premium	10% off retail price		



# A few more benefit basics

**Your frequency is:** Once every twelve months based on date of service

**Contacts are in lieu of lenses only:**  
That means you are entitled to a full pair of glasses (frame & lenses) OR contacts and frames (you would then receive a 20% discount on your lenses).



# Plus, rotating Special Offers that can be combined with the benefit

## Offers currently include:

- Pearle Vision<sup>®</sup>: Extra \$50 off a complete pair purchase
- Target Optical<sup>®</sup>: \$25 off everyday low prices
- contactsdirect.com: Save 10%
- Glasses.com: Get up to \$50 off any non-prescription pair of designer sunglasses above \$200
- LasikPlus<sup>®</sup>: \$800 off LASIK

Visit member web at [eyemedvisioncare.com](http://eyemedvisioncare.com) or the EyeMed app. Register and sign in. Select special offers & shop the savings.



# Enjoy more extras: Member-only savings & discounts



40% off

additional pair of glasses



15% off

standard LASIK prices or  
5% off the promotional price



20% off

any remaining balance  
over the frame allowance



15% off

any balance over the conventional  
contact lens allowance



20% off

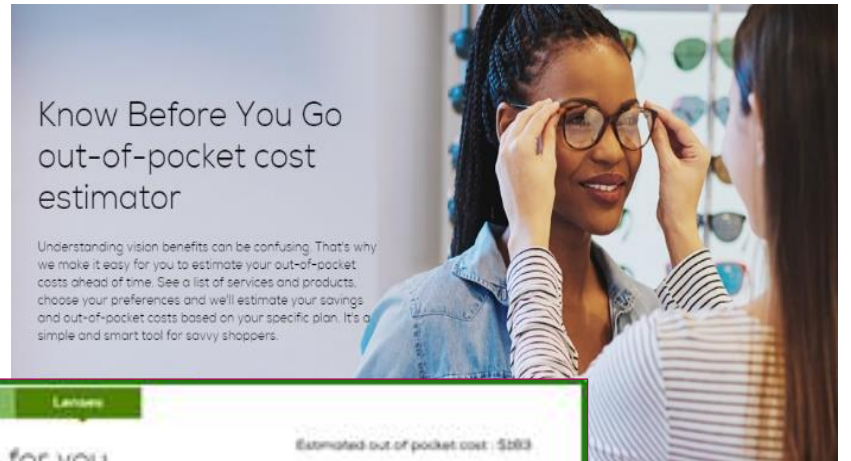
any non-covered items,  
including non-prescription  
sunglasses

At participating in-network providers. Some exclusions may apply. Log into Member Web for details.

# Cost estimator tool

## Our Know Before You Go calculator:

- Members choose anticipated services and products
- Easy-to-understand explanations of differing types of frames, lenses, add-ons and contacts
- View plan-specific estimated out-of-pocket cost



Visual Needs | Frames | Lenses

The right options for you Estimated out of pocket cost: \$183

What kind of lens will you require?

Single Vision  Used Bifocal  Standard No-Line Progressive  Premium No-Line Progressive

[Back](#)

We've done the math, and here's the good news.

You will have estimated savings of \$179.50 thanks to your Great Savings vision insurance!

Your selection:

- Eye Exam With glasses
- Basic Frame
- Single Vision
- Basic

Retail Price:	\$115
Great Savings Vision Plan Savings:	-\$179.50
Estimated out of pocket cost:	\$125.50

There's so much more to your vision benefits than copays and coverage. With member-only savings and discounts, simplified paperwork, and access to a vast network of leading retailers and independent providers, you're in good hands.

In addition to your vision benefits, you can also grab extra discounts just for being a member:

- 40% off your annual cost of complete prescription eyeglasses
- 40% off non-prescription sunglasses
- Reduced out-of-pocket on balances over your frame allowance
- Discount on balances over your contact lens allowance
- Access to special offers and coupons that are often updated in your Member Dental account

Find an eye doctor and make your eye exam appointment online today.

[Find a provider and make an appointment.](#)

[Start over](#) Disclaimer

# Claim Process



## In-Network

It's as easy as 1-2-3

1. Choose a network provider & schedule a visit
2. Identify yourself as an EyeMed member
3. Pay any applicable copays and that's it.

The provider will file the claim on your behalf



## Out of Network

- Claim forms are available online at [eyemedvisioncare.com](http://eyemedvisioncare.com)
- You can file electronically online or by downloading the form and mailing it to EyeMed
- A paid in full receipt is required with claim submission

# Getting to know your EyeMed vision benefits-

## ID cards / member services/ member tools

- A new enrollee receives a welcome kit / ID cards
- ID cards are not needed. A provider can find a member in the EyeMed system with name and date of birth
- Online and mobile support tools
- Customer Care Center excellence

# Experience more with member tools



## Member Web

[Eyemedvisioncare.com](http://Eyemedvisioncare.com)

- See benefits and eligibility status\*
- Download ID cards and EOBs
- Find an eye doctor
- Check claim status
- Special offers
- Cost estimator tool



## Mobile App

Available in the App Store or Google Play

- Benefits, eligibility & claims at-a-glance
- Find an eye doctor and get door-to-door directions
- Grab special offers
- Load and save prescriptions
- Set exam and contact lens reminders
- Pull up ID card and add to your wallet (for iOS only)



## Customer Care Center

Live representative

866-800-5457

- Extensive hours:  
Mon-Fri: 7:30am-11pm EST  
Sat: 8am-11pm EST  
Sun: 11am-8pm EST
- Review benefits, provider locator, claim status

\*Due to HIPAA regulations, members will not be able to view dependents over the age of 18

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There's more to  
love with EyeMed



eye  
Med

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