



GOOD News Book

6/17/23 - ENGINE 21

Dear Chief Wolford,

I hope this letter finds you in good health and high spirits. I am writing to express my heartfelt appreciation and gratitude to Steve, Cameron and PJ (Station 21) for their exceptional contributions and unwavering dedication during our Sound the Alarm event on June 17, 2023 in Severn MD.

They exhibited professionalism, expertise, and commitment which was not only impressive but inspiring. Our group visited over 60 homes/apartments, installed a total of 10 fire alarms, checked 8 existing fire alarms and provided fire safety education in the local community.

Steve, Cameron and PJ demonstrated remarkable initiative and a willingness to go above and beyond. In fact, in addition to our agenda and instructions, they found time to repair brakes on a local kid's bike. Their exceptional interpersonal skills and ability to foster positive working relationships created a collaborative and supportive environment.

Please accept my heartfelt thanks once again. It was an honor to work alongside the 3 of them. Their contributions have not gone unnoticed and are sincerely appreciated.

With deepest appreciation,

Angela Pettis
So. Maryland Board Member
American Red Cross



PO Stephen Hammond



Lt. Patrick Kraushaar



FF Stewart Gibson



GOOD News Book

6/14/2023 - EMS TRAINING



WES MOORE
GOVERNOR

ARUNA MILLER
LT. GOVERNOR

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June 14, 2023



COLONEL
ROLAND L. BUTLER, JR.
SUPERINTENDENT

Division Chief Michael Pfaltzgraff
Anne Arundel County Fire Department
8501 Veterans Hwy
Millersville, MD 21108

Dear Chief Pfaltzgraff,

In January 2022, the Maryland State Police Aviation Command (MSPAC) was notified that due to strict COVID-19 restrictions, our personnel would be unable to participate in Advanced Cardiac Life Support (ACLS) training at the American Heart Association (AHA) Training Center, SiTEL. With only three months until the classes started, our personnel reached out to members of your Training Center staff for assistance.

Between April 19th and May 19th 2022, the Anne Arundel County Fire Department Training Center, in conjunction with MSPAC Aircrew Training personnel, facilitated six of these mandatory training classes assisting us in training over 75 Aviation Command clinicians. This display of partnership and professionalism from your department goes above and beyond the call of duty and assisted the MSPAC immensely.

In August 2022, MSPAC was notified that we could no longer affiliate our AHA Instructor credentials with SiTel. Again, we reached out to our partners from your department who graciously allowed us to use your training center in Millersville and the required training tools to complete the course. Between August 2022 and March 2023 your personnel transferred and affiliated all of our instructor and AHA credentials to align with your training center. This process involved the training of eight of our staff as instructors in three different disciplines. Once again, your training staff went above and beyond all expectations by hosting this training and taking on our instructors under your affiliation. The professionalism and dedication demonstrated by the Anne Arundel County staff highlights the incredible system within which we operate.

Due to the hard work, dedication to excellence and interagency collaboration, I hereby issues the attached Letters of Recognition to the following members of the Anne Arundel County Fire Department:

Captain Megan Barnum
FF/Paramedic Jeannie Hannas
FF/Paramedic Brian Pardoe
FF/Paramedic Jason Moore

FF/Paramedic Autumn Snyder
FF/Paramedic Ethan Frayman (BWI FD)
Elizabeth Weiss

Respectfully,

Major Michael Tagliaferri
Commander
Maryland State Police Aviation Command

GOOD
News Book

ANNE ARUNDEL
COUNTY
FIRE DEPARTMENT

6/14/2023 - EMS TRAINING



FF/PM Jeannie Hannas



Capt. Megan Barnum



FF/PM Brian Pardoe



FF/PM Jason Moore



FF/PM Autumn Snyder



**FF/PM Ethan Freeman
(BWI)**



Elizabeth Weiss



GOOD
News Book

7/13/2023 - ROBERT HOENIG

Dear Chief,

I am writing to you in regard to FF/EMT Robert Hoenig. On 7/13/23, he was standing in line at the checkout counter in the Bowleys Quarters Walmart on Carroll Island Rd. He heard the staff start calling for someone to call 911. He quickly rushed over to see if he could help. Upon his examination, the lady had no pulse and was not breathing. FF Hoenig quickly started CPR on the patient and was doing so until the medic crew arrived. Upon my arrival, he was still assisting by using the BVM, thus freeing up the medic crew to be able to do ALS skills.

Ultimately we were able to obtain ROSC on scene. If it had not been for his quick intervention of rapid CPR, the outcome most likely would not have been positive. So I wanted to reach out to you and thank him for acting quickly, while off duty, and making a dramatic difference in the outcome of this call.

Thank you,

Christopher Rossi MS, NRP, MICRB
Battalion Chief 32
B Shift



FF/PM Robert Hoenig



GOOD News Book

7/31/2023 - ENGINE 5

Good afternoon Ms Wolford,

My name is Merle Arbogast and I'm emailing you to let you know I had an incident yesterday in which Waugh Chapel Rescue Squad responded. As we age we get forgetful I am almost 64 years of age and forgot my medication yesterday and while driving got very confused disoriented and so forth the police department called your squad for me and I just wanted to let you know these people are absolutely a wonderful team starting with your supervisor named Matt Artz and Zach Thomas (# 2233) engine 51 or that might be a five one but I especially want to tell you what a wonderful job Ms Rachel Eppig (# 2067) also engine 5-1 she was extraordinary she kept me calm she was very polite she explained everything to me so that I could understand even though I was very disoriented she held my hand and assured me that I would be okay and that I was in good hands and that made me feel so much better because as you can imagine I was very scared my blood pressure was 200 and something over whatever I can't remember the bottom number but she did an absolute wonderful job to keep me calm and made sure that she took a couple of the vitals twice to make absolutely sure that she was correct this young woman is a asset to your team she is a wonderful kind courteous caring human being and you should be extra glad to have this person as well as others on your team with sincere thanks.

Mr. Merle Arbogast



FF/PM Rachel Eppig



Lt. Matthew Artz



FF Zachary Thomas