

# SNOW INFO TO KEEP YOU ON THE GO!



ANNE ARUNDEL  
COUNTY  
MARYLAND

# DPW & YOU



# OUR PROMISE TO YOU

Our dedicated drivers and staff will work diligently to ensure your safety on County Maintained Roads. We have undertaken the strategy of **concurrent plowing** and dedicated equipment is assigned to Arterial, Collectors and Residential Roads. Arterial and Collector Roads are plowed to bare pavement.








## OUR PROMISE TO YOU

Our next priority will be ensuring each Residential Road is passable.

**Passable** means that although the road may be snow- packed, at least one travel lane will be accessible with a front-wheel drive car. All-weather tires are a must. If our snowplow driver determines that your street meets our definition of passable, no further service will be provided.



# Anne Arundel County Travel Guide

				
0 – 6 Inches <i>Slippery Roads!</i>	6 – 14 Inches <i>Hazardous Roads!</i>	14 – 22 Inches <i>Treacherous Roads!</i>	22 Inches and Above <i>Emergency Travel Only!</i>	Freezing Rain or Ice <i>Very Treacherous Roads!</i>
<u>Main and Collector Roads</u> Continuous plowing. Thru lanes plowed to bare pavement up to 24 hours after the end of the storm.	<u>Main and Collector Roads</u> Continuous plowing. Thru lanes plowed to bare pavement up to 24 - 36 hours after the end of the storm.	<u>Main and Collector Roads</u> Continuous plowing. Thru lanes plowed to bare pavement up to 24 - 48 hours after the end of the storm. Expect narrowed and/or blocked lanes due to accumulations.	<u>Main and Collector Roads</u> Continuous plowing. Thru lanes plowed to bare pavement up to 36 - 60 hours after the end of the storm. Expect narrowed and/or blocked lanes due to accumulations.	<u>Main and Collector Roads</u> Continuous salting and/or sanding until road conditions improve. Bridges, ramps, underpasses freeze first. Possible traffic signal outages and tree limbs in roadway.
<u>Residential Streets</u> Plowing equipment will enter the residential streets after the main and collector roads are completed. Streets will be passable* (but not cleared to bare pavement) up to 36 hours after the end of the storm.	<u>Residential Streets</u> Plowing equipment will enter the residential streets after the main and collector roads are completed. Streets will be passable* (but not cleared to bare pavement) 2 - 3 days after the end of the storm.	<u>Residential Streets</u> Plowing equipment will enter the residential streets after the main and collector roads are completed. Streets will be passable* (but not cleared to bare pavement) 3 - 4 days after the end of the storm.	<u>Residential Streets</u> Plowing equipment will enter the residential streets after the main and collector roads are completed. Streets will be passable* (but not cleared to bare pavement) 4 - 6 days after the end of the storm.	<u>Residential Streets</u> Sanding and/or salting begins, as needed, up to 24 hours after the storm ends. Possible traffic signal outages and tree limbs in roadway.

•Passable means that the road may be snow packed, only one travel lane is accessible, and all-weather tires are a must. During a blizzard or State of Emergency, Anne Arundel County forces, even supplemented with contractors, may **not** meet the published Travel Guide's levels of service.

## WHAT LEVEL OF SNOW REMOVAL SERVICE CAN YOU EXPECT ?

Simply log on to our web site at [www.aacounty.org/snow](http://www.aacounty.org/snow) and click on “Snow Level of Service Inquiry.” Enter your house number and street name. A Level of Service screen will appear to advise you on service timeframes. **If we have not met our published level of service for your type of street**, please enter a service request by clicking on “Request Service” at the bottom of the screen. You may also monitor near real-time snow removal activity by clicking on the “Snow Removal Map” under Featured Services.

## THINGS YOU CAN DO TO HELP US SERVE YOU

**DO** call 911 for a bona fide emergency, such as a need for police, fire, or ambulance service. For scheduled health-related medical attention (dialysis, oxygen, etc.), call the Emergency Operations Center (EOC) at 410- 222-0600 in storms of 4" or more. The EOC also coordinates transportation of essential medical personnel.

**DO** know where to call to report concerns with routine snow removal service. For County Maintained Roads, select from the listing of County numbers shown on the last page of this booklet. Any road with a route number is the responsibility of the State Highway Administration. You can contact them at 410- 841-1002.

## HELP US SERVE YOU BETTER

**DO** park your vehicles in your driveway if at all possible. If off-street parking is not available, parking your vehicles on one side of the road is recommended. If our snowplow driver cannot safely access your street due to on-street parking, service will be delayed until adequate access is available or until smaller equipment becomes available.

**DO** caution your children to stay clear of snow removal equipment and stay away from snow banks at the road's edge.

**DO** clear your sidewalk of snow accumulation. Your neighbors will thank you, and so will the children who are walking to school.

## THINGS YOU CAN DO TO HELP US SERVE YOU

**DO** have vehicles properly winterized and equipped with snow tires or chains. Carry a “survival kit” in your vehicle with blankets, candles, matches, nonperishable foods, drinking water, protective clothing, sand (or other traction material), and a shovel.

**DO** eliminate all non-essential travel during storms.

Maintain a full tank of gas if travel during adverse weather is absolutely necessary.

**DO** check for the proper operation of home emergency equipment such as battery-operated radios, flashlights, emergency heating sources, smoke detectors, carbon monoxide detectors, and fire extinguishers. Store some non-perishable foods for use in emergencies and keep an adequate supply of medications and baby supplies on hand, if needed.



## IMPORTANT PHONE NUMBERS

### Road Districts (Storms up to 4")

**Eastern District..... 410-222-6120**

Brooklyn Park, Glen Burnie, Pasadena, Harundale, Riviera Beach, Severna Park, Millersville - north of West Benfield Road, Broadneck Peninsula, Arnold and Annapolis (21409)

**Western District..... 410-222-7940**

Millersville-south of West Benfield Road, Odenton, Severn, Laurel, Harmans, Linthicum, Ferndale Annapolis Junction, Hanover, Jessup, Crownsville, Crofton, Gambrills

**Southern District..... 410-222-1933**

Edgewater, Mayo, Riva, Davidsonville, West River, Lothian, Galesville, Harwood, Tracy's Landing, Shady Side, Friendship, Deale, Churchton, Rose Haven, Bay Country, Annapolis (excluding the city and 21409)

### Department Operations Center

**410-222-4040**

Storms over 4" and Severe Ice Storms

## IMPORTANT PHONE NUMBERS

### Emergency Operations Center

**410-222-0600**

Storms 4" or more

Assistance with emergency food, shelter, or critical non-emergency care such as dialysis or oxygen.

**911 Center .....911**

Bona fide emergencies such as fire, police, and ambulance service

### Maryland State Highway Administration

**410-841-1002**

Service on roads that have a route number

**Web Sites: Enter an Online Snow Service Level Inquiry!**

[www.aacounty.org/snow](http://www.aacounty.org/snow)