



# GOOD NEWS



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

### January 2020 Edition

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## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

### Good News #18 2020.01.10 Fire Marshal's Office & Medic-3 Riva

From: **Darryl**  
Date: Mon, Jan 13, 2020 at 11:50 AM  
Subject: THANK YOU  
To: Trisha Wolford

Trisha, last Friday my wife experienced a severe migraine headache while at work. Knowing that she needed help she went down to the Fire Marshal's Office seeking assistance. The staff there immediately came to care for her. Learning that she is an Afib sufferer and certain signs she was presenting, they felt it was best that she receive immediate higher care. They summoned a medic unit which transported her to AAMC. Fortunately all tests were ok and nothing serious was diagnosed.

Judy and I want to pass along to you our appreciation for the Fire Marshal's staff and the crew of the responding medic unit for their professionalism and compassion.

Darryl

Darryl  
Anne Arundel County Police Department  
8495 Veteran's Highway  
Millersville, MD 21108



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

**Good News #19 2020.01.12 Medic-33B Glen Burnie**

'Maria Frontuto' via FireChief <firechief@aacounty.org>

Sat, Jan 18, 2020 at 10:33AM

Reply-To: Maria Frontuto

To: firechief@aacounty.org

Hello,

I was provided your e-mail so that I may convey a friend's (and my own) message of thank you to AA County EMT, Charles Lookingbill and William Reading. Both of these gentleman from the Glen Burnie Station (33B I'm told) responded to a call on Sunday 1/12/2020 for a fall off Thelma Ave. My friend was the person who fell off a ladder and broke his hip. They not only showed up quickly, but both were extremely thoughtful and sensitive to my friend's pain. They allowed me to ride with them and even took the best route to the hospital so they didn't "jostle my friend in the back". My friend said he was scared as this was his first emergency, but mentioned these two EMS guys helped him feel at ease as much possible, given the circumstances.

I was informed Mr. Reading is not normally with the Glen Burnie station, but typically stationed at Jacobsville. I do hope this message somehow helps and/or reaches both gentlemen as we wanted to do something, but found it difficult with separate stations and unknown schedules.

Thank you for your time to read this. Have a great weekend!

Best,  
Maria

Sent from my iPhone



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

### Good News #20 2020.01.23 Sherwood Forest Response Engine-18 Marley

#### Compliment on your team

**William Chandler**

Mon, Jan 27, 2020 at 6:34 PM

To: firechief@aacounty.org

Dear Chief Trisha Wolford:

I want to thank you for and congratulate you on the professionalism of the Anne Arundel County Fire Department. My wife Holly Gwin and I benefitted from that professionalism during and after an emergency at our home in Sherwood Forest on 23 January.

All aspects of our experience with your department were first rate:

- The 911 dispatcher was quick, calm, effective—and ensured that we got out of the house and protected ourselves.
- Your first truck arrived in a short time and moved into quick, well-organized action.
- A lead firefighter named Dominick (unfortunately, I missed his last name), carefully but quickly examined our home to determine what action should be taken. He was calm, efficient, courteous, and reassuring. Even though he found no fire to fight he made sure that the situation was under control. Most importantly, he advised on how to correct the problem we had experienced and not to hesitate to call 911 if we needed help again.

That last point is important because he urged us to get our electrician to examine the house “ASAP.” We did and, long story short, we had an “open neutral” on the BGE line into the house. The line had broken and partly burned against a tree outside the house and had sent 240 volt power surging through all the 120 lines. BGE described it as “definitely a fire hazard.” Our electrician and furnace repairman said we were lucky we took action so fast.

We credit your team’s guidance for helping us avoid a potentially catastrophic situation. We want you to know your team’s professionalism reflected well on your leadership.

William Chandler  
Robin Hood Road  
Sherwood Forest, MD 21405



# ANNE ARUNDEL COUNTY FIRE DEPARTMENT

## Good News #21 2020.01.21 Office of State Fire Marshal Gratitude Co.32-Linthicum, Amb-349 Ferndale, Community Outreach & Public Education



Larry Hogan  
*Governor*  
Boyd K. Rutherford  
*Lt. Governor*

STATE OF MARYLAND  
DEPARTMENT OF STATE POLICE  
OFFICE OF THE STATE FIRE MARSHAL

1201 Reisterstown Road/C Building  
Pikesville, MD 21208  
410-653-8980  
Fax 410-653-8988  
Toll Free 800-525-3124



Colonel William M. Palozzi  
*Secretary*  
Brian S. Geraci  
*State Fire Marshal*

January 22, 2020

Fire Chief Trisha L. Wolford  
Anne Arundel County Fire Department  
8501 Veterans Hwy  
Millersville, MD 21108

Dear Chief Wolford:

I would like to commend your personnel for their assistance provided to me and the Office of the State Fire Marshal on Tuesday, January 21, 2020. This week is Community Risk Reduction week which is being embraced across the country. Yesterday despite the extremely cold weather your folks came out to assist us with a side by side burn to show the importance of residential sprinklers and smoke alarms. The demonstration was conducted at the headquarters of the National Fire Sprinkler Association and was live streamed on our Facebook page.

I do appreciate our long standing partnership with your department, please relay my thanks again to all of the personnel who are listed below we could not have done this without them.

The following personnel were present:

<u>Station 32</u>	<u>Ambulance 349</u>	<u>Media Relations</u>
Lt. Lt. Anthony Hynson	FF Rachel Eppig	Captian Erik Kommeyer
FF James Bedford	FF Cole Eicholtz	Daniel Scotten
FF Elliott Horner		
FF Kevin Jones		
FF Isaac Riggs		

Sincerely,

Brian S. Geraci  
Maryland State Fire Marshal



# GOOD NEWS



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

### Good News #22 2020.01.30 Arundel on the Bay Fire

#### THANKS!

1 message

David Delia

Fri, Jan 31, 2020 at 9:41 AM

To: firechief@aacounty.org

Chief Wolford,

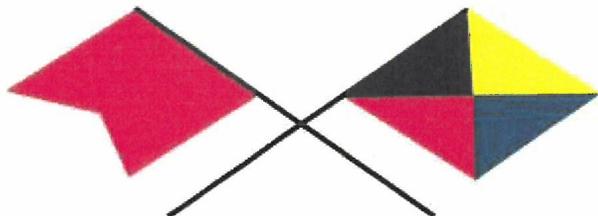
Just a quick note to express the deep thanks of our entire community for the quick, effective, and thoroughly professional way the firefighters of our county worked to contain and extinguish yesterday's tragedy. One house may have been completely destroyed and another severely damaged but without your exceptional firefighters' massive efforts we may well have experienced significantly greater damages, especially given yesterday's high winds and low tide conditions.

Know too that while one of your (USN) pumper trucks may have gotten bogged down at one of our five community-built fire drafting sites, we are immediately taking steps to increase the reinforced surface areas of two of these sites. We also hope to see county signage eventually placed at these sites and anything you can do in this regard would be greatly appreciated.

If you or any of your fine staff would like to meet at any time to discuss issues of common concern with me or any of our board/officers please let us know. Otherwise please consider addressing our neighborhood at a future general membership meeting as time and duties permit (<https://www.arundelonthebay.org/calendar.html>).

In closing, and especially since at least one USN unit was involved, please accept our nautical community's thanks with a hearty Bravo Zulu for a job very well done indeed!

-d



# Bravo Zulu

*David J. Delia, president and General Dogsboddy, POA*

<https://www.arundelonthebay.org>



## **ANNE ARUNDEL COUNTY FIRE DEPARTMENT**

**Good News #23 2020.01.30 Arundel on the Bay Fire #2**

**THANKS!**

**Richard Peyton**

Fri, Jan 31, 2020 at 9:59 AM

To: David Delia

Cc: firechief@aacounty.org

Dear Chief Wolford,

It is my home that incurred the serious damage. My wife and I are traveling, but our son was staying there while we were away. He has told us how wonderful all the firefighters were, and confirms that our house was saved because of their quick response and diligence.

Our family thanks all of the men and women in your department and you.

Best regards,  
Richard Peyton



## **ANNE ARUNDEL COUNTY FIRE DEPARTMENT**

**Good News #24 2020.01.30 Arundel on the Bay Fire #3**

### **Newport Avenue**

**Randy Kliewer**

Fri, Jan 31, 2020 at 12:05 PM

To: firechief@aacounty.org

Cc: David Delia

Dear Chief,

Thank you to you and department for the response to our home yesterday. It is reassuring to see such professional and considerate firefighters in our community. We doubly would like to thank you for the extra effort to save our neighbor's house.

We hope to rebuild in Arundel on the Bay, in the short few months we have been here in Anne Arundel County it quickly became home.

Best Regards

Randy Kliewer

Janis Binneweg

Newport Avenue