

GOOD

ANNE ARUNDEL COUNTY FIRE DEPARTMENT

August 2021 Edition

Good News #122: Thank You - Medic Unit 12 & Ambulance 209

Good News #123: Thank You - Co.40 Annapolis - Clipper Cay Condo Fire

Good News #124: Kudos - Officer Bradley Ward and Team - Pour Dog House

Good News #125: Well-Earned Praise! - Medic Unit 13 FF Koehn & FFPM Higgin

Good News #126: Thank You - Co.42 Deal & Co.09 Harwood Lothian - Hutchesons

Good News #127: Thank You - Medic Unit 3 FFPM Valerie Haines & FF Colton Zalek

Good News #128: Thank You - Co. 19 Cape St. Claire





Good News #122

Lt. Kenneth Klasmeier (Ret.) - Thank You A-209 & MU-12

August 9, 2021

Dear Chief Wolford:

I am writing this letter on behalf of my late brother, Lieutenant Kenneth James Klasmeier, who retired about twelve years ago trom the County Fire Department after 38 years of service.

Ken passed on August 6, after a five year bout with cancer.

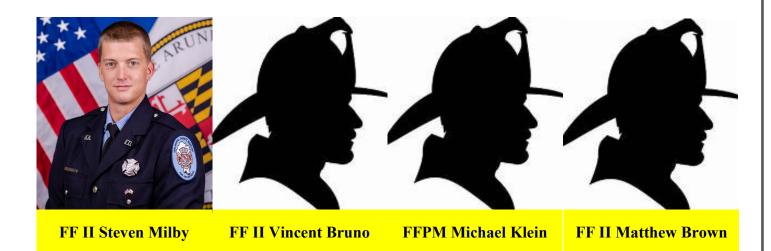
On Saturday, July 31, Ken, as a result of excruciating pain, called the Department to request transport to Johns Hopkins Hospital where he was immediately admitted. He told me, during a subsequent phone conversation from the hospital, how professional the two responding units were as they moved him from his residence to Johns Hopkins. Before he passed, Ken asked me to prepare a letter for him to sign thanking the responding units for the sensitive care they provided. Sadly, because Ken has passed, he cannot sign the letter so I am writing in his name.

The Firefighters/Paramedics Ken would like to thank are:

FF Milby Badge 2140 Unit A209 FF Bruno Badge 1975 Unit A209 FF/PM Klein Badge 1366 Unit MU 12 FF Brown Badge 1791 Unit MU 12

Please accept this letter not only on Ken's behalf, but with the extreme gratitude of the entire Klasmeier family. Your guys made a difference.

Sincerely. Sum & Clasmue





Clipper Cay Condo Fire - Thank You Co.40 Annapolis and Surrounding Companies

Date: Tue, Aug 24, 2021 Subject: Clipper Cay Condo fire on August 13, 2021

Greetings,

Several area fire trucks came to our Anne Arundel Co. home, the 63-unit Clipper Cay Condo in Heritage Harbour, on the evening of August 13, 2021. We believe that Company 40 and others were there to put out the lightning-caused fire on our roof. We owe you all a huge debt of gratitude.

Everyone got out safely, some with your help getting down the stairs. One firefighter came to our door, Unit ###, and said we must leave immediately -- we had been struggling to catch Kenzie, our cat, who was scared from the fire alarm and hiding in tight places. As we failed to get the cat, the firefighter assured us that he would get her. So we left with hope. Later on that same fire-fighter found us outside the building and told us Kenzie was too fast for him. And a little later than that, an older firefighter came to us and said to my husband, "Let's go up and get your cat." And that's what they did! We were so relieved and happy and want those firefighters to know we really appreciate what they did! Our cat means the world to us.

We also appreciated the woman from the Fire Department who came and spoke individually to many of the Clipper Cay residents who had gathered at our community Lodge. I was impressed by her kindness in not just taking the information but her deep listening to each one. She had a manner that made us feel that all will be well.

I don't know if you can convey our story to other firehouses, but we have seen you at work-dangerous work--and we admire what you do.

Blessings to all, Sylvia and John Oliva





Good News #124 Kudos to Officer Brad Ward and Team

From: Eric Davey Date: Fri, Aug 13, 2021 Subject: Officer Brad Ward and Team - Kudos To: firechief@aacounty.org

Hello Chief Wolford,

My name is Eric Davey and I am new minority business owner in Anne Arundel County called Pour Dog House. During these difficult times I believe it is important to praise those that go above and beyond to help small business owners like myself.

Officer Bradley Ward and his team were instrumental in educating myself and my partners on the codes and regulations in Anne Arundel County. He was extremely knowledgeable, thorough and detailed in his inspections which we are grateful for. He was stern but fair and to the point. He treated each one of us with respect and made us feel comfortable asking the necessary questions we did not have an answer for. I am extremely grateful for his service and what you guys do . We feel like we are the safest, most educated staff in AA County.

Again, Thank you and Kudos to Officer Ward.

Cheers, Eric Davey PDH



FF III Bradley Ward



Good News #125 Well-earned Praised! - Co.13 Riviera Beach Medic Unit 13 FFPM Ryan Higgins & FF Tyler Koehn

From: Spalding, Marcie Date: Mon, Sep 13, 2021 Subject: Well-earned praise! To: firechief@aaco.org

Good afternoon,

On August 14th at approximately 3pm I called 911 and reported that I had passed out in my home, alone. I had been very sick for two days and as it turned out I had a very severe case of the Delta strain of COVID. The responding ambulance team is so deserving of kudos and my appreciation!

We arrived at BWMC shortly after 3pm and, due to overcrowding, were asked to wait in the ambulance. I was too sick to sit in the waiting room so one medic remained in the ambulance with me while the other waited in the hospital for a bed to be assigned. They stayed there with me until 9:38pm! They gave me comfort, and even made me laugh a few times to ease my fear and anxiety. I know it had to be so frustrating but neither of them ever showed anything but kindness, patience, and professionalism. Once inside the ER I was told my fever was 104, my BP was very low, and pulse ox 87. I owe those two gentlemen my utmost gratitude! As does my family!

I spent 6 days in critical care with COVID and pneumonia but today I am back to work and feeling much better. My daughter is an EMT (Burtonsville VFD Mont. Co.) and often wonders how her patients end up. We talk frequently about how important it is to show them comfort, compassion, and kindness and know that while this may just be a day at work for the responders it could be a very traumatic time for them. I was too sick to get their names, but I am hoping this letter makes it to the team that was with me and lets them know that I am fine now and will never forget that day and the excellent care I received from them. Thank you...from the bottom of my heart!

God bless you all for what you do, and may He keep each of you safe on every shift!

Medic Unit-13

Respectfully, *Marcie Spalding* Security Manager, FSO/CSSO Annapolis Junction, MD 20701



FF Tyler Koehn

FFPM Ryan Higgins



Good News #126 Hutcheson - Thank You Co.42 Deale, Co.09 Harwood Lothian, & EMS 3

Thursday, August 26, 2021

Dear Chief Trisha L. Wolford

My name is Shannon Hutcheson. On Aug 19th my husband Kevin went into cardiac arrest and anaphylactic shock while swimming at Herrington Harbor, with our 4yr old son. They were passing time while our other son (7yr) was at soccer camp. The last thing that Kevin remembers is getting stung 2x on the top of his head. He said about 30 min later he had this overwhelming feeling something wasn't right and that he needed to get out of the pool and get help. He made it to the lifeguards before he passed out and lost a pulse. The lifeguards instantly called 911 and began to administer CPR. It just so happened there was a Doctor at the pool that day, she stepped when the lifeguard was having trouble.

Your First Responders arrived within minutes and began the necessary lifesaving measures that saved Kevin's life. He's home today because of the fast, deliberate, and skilled responses taken by your First Responders. Kevin spent 4 days in the ICU before being transferred to the Cardiac Unit for 2 days. I was able to bring him home yesterday, 8/25 and reunite him with our 2 small boys, 2 dogs, family, and friends.

Kevin and I are both Emergency Managers with FEMA and have always had an admiration and gratitude for the First Responders who go to work every day to save lives, while risking their own. Thank god for you all and knowing how to thrive during a crisis. Our community is truly blessed to have your talented, skilled, and trained responders.

Amongst all the chaos and questions from our AA Police Dept, I was unable to process who and where are the responders came from. I have no doubt you know who and where these folks came from and I hope you can share my letter of thanks and appreciation. We know we can never repay the gift they have given to our family, more time to live and love one another. Kevin is an amazing baker and when he's back on his feet we would love to share some of best baked goods. Would you please let me know who and where we can deliver them? If they are unable to accept baked goods from our home, I'll order a basket instead. Please let me know.

Much love and thanks to you all! The Hutchesons- Kevin, Shannon, Oliver, Graeme



Good News #126 Hutcheson - Thank You Co.42 Deale, Co.09 Harwood Lothian, & EMS 3



Much love and thanks to you all! The Hutchesons - Kevin, Shannon, Oliver, Graeme

A429 EMT Lindsey Murray **EMT Shannon Rohr EMT Paul Loiacono**

Engine 91

Lt Tad Farlow FFIII James Russell FFII Glen Whitely;

Engine 421 Lt. Matthew Marsiglia FF/PM Wendy Mullins FFIII Christopher Pahl FFII Justin Ramos; FF/EMT-I Kevin Riser

Medic 9

EMS 3 (name unavailable)





Good News #127 Thank You - Co.3 Riva, Medic 3 - FFPM Valerie Haines & FF Colton Zalek

From: Doreen Tiffany Date: Tue, Sep 14, 2021 Subject: First Responders Val and Colton

I am hoping this letter is going to the right station. On August 28th at approx. 9:30 AM I placed a 911 call from my father's home in Heritage Harbour, Annapolis. I was alone in the house and was quite upset as the 911 operator stayed on the line with me. Within minutes a set of fire engines and ambulance arrived. Everyone was amazing to both myself and my dad.

There were 2 paramedics that worked with my Dad, stayed with me until I was comfortable and other family members arrived. I do not have their last names but the first names were Val and Colton.

The genuine care and gentleness showed to my Dad and my family was amazing and I really don't know what I would of done without them.

Later in the day, unfortunately, we had to make the final call that Dad had passed away. I actually requested Val and Colton but they were on another call. Later that afternoon they showed up at our house to give their condolences to our family. Who does that? First responders see and do so much everyday and one would think it sometimes become routine. Not for these two exemplary individuals. They truly were my angels that day. I wish I had their last names or ID number but I am hoping you can find them in your records with the information I have given you. They truly should be recognized. Please let them know again how much I appreciated all the smiles, there assurance and heartful conversations. I am back in Minnesota now and I think of them daily and have told the story to all my friends here how amazing they were.

Keep doing what you do and employing people like Val and Colton. You really do make a difference and are appreciated.

Doreen Quinn Tiffany

FFPM Valerie Haines & FF Colton Zalek



Good News #128 EMS Call - Thank You Co.19 Cape St. Claire

From: Randi B Sent: Monday, September 6, 2021 Good news book submission

Hi Chris!

Attached please find a note received from a member of our community. She sent a word of thanks and a donation for kindness shown to her during a recent EMS call. She was grateful that the crew made the experience and her trip to the hospital less scary.

Thank you!

Randi Beavers Acting VP/Secretary, CSCVFC #19

Anach You for all you do special Hanks to Jogan, Brendan (a Brandon). I don't remember lol. & Junn for making my trip to the hospital tess ine Grmstr

EMT Logan

EMT Brandon

EMT Lynn