

What is Systems of Care?

Anne Arundel County Systems of Care is a multi-tiered approach to providing individualized information and support, connecting children, youth, and their families to appropriate resources in the community. Our goal is to provide a single point of entry to link families to appropriate agencies and community-based resources.

Who Do We Help?

Families and unaccompanied youth across the county who are facing challenges with any basic need and/or feeling unsafe in their current situation. Including, but not limited to: food insecurity, homelessness/eviction, truancy from school, mental health crises, and domestic violence.

How Do We Help?

- Navigation through our Warmline to connect families/youth with appropriate online resources.
- One-on-one peer support for youth via a peer navigator.
- Family navigation through our CRICT Team Meetings.

Systems of Care PARTNERS

- Anne Arundel County Public Schools
- Anne Arundel County Government - Office of the County Executive
- Anne Arundel County Health Department
- Anne Arundel County Department of Recreation & Parks
- Anne Arundel County Department of Social Services
- Anne Arundel County Mental Health Agency
- Department of Juvenile Services
- Anne Arundel Community College
- Anne Arundel County Crisis Response
- Chesapeake Center for Youth Development
- Seedco
- United Way of Central Maryland
- Anne Arundel Workforce Development Corporation
- Developmental Disabilities Administration
- Parent Advocates

ANNE ARUNDEL COUNTY Systems of Care

Linking Families to Resources



**Warmline/Intake:
+1 800 485 0041**



Monday - Friday: 8:30 AM - 5:00 PM



**1 Harry S. Truman Parkway | Suite 103
Annapolis, MD 21401**



Anne Arundel County Partnership
for Children, Youth & Families

The Information and Referral Intake Phone Line

The information and referral intake phone line provides one-to-one support and assistance over the phone. Information and referral specialists are available to help callers find local resources including:

- Mental Health Services/Counseling
- Food/Housing/Utilities
- Advocacy
- Child Care
- Substance Abuse
- Support Groups
- Disabilities
- Crisis/Emergency Services
- Mentoring/Tutoring
- Parent Training
- Insurance Coverage
- Medical/Dental/Vision
- Legal Services
- Recreation and Parks
- Faith-Based Services

C.R.I.C.T.

(Community Resource Initiatives Care Team)

CRICT is a unique group of Anne Arundel County agencies, community organizations, and System of Care Navigators that meet one-on-one with families in a forum setting.

The goal of these meetings is to develop an individualized action plan based on how each Care Team member can assist with the unique needs of the family. This format eliminates the “pass-around” and fatigue of contacting multiple agencies and services to determine qualification.

Instead, a family only needs to explain their situation once to the Care Team and the members will work together identifying available resources in their prospective agencies/departments to create a realistic and sustainable plan for the family.

Cases/Family Types We Serve:

- Family with at least one school-aged child (Standard CRICT)
- Family with a child aged 0-5 and/or an unborn child (EC CRICT)
- Family who is victim of domestic violence (VS CRICT)
- Family facing chronic homelessness (BRICKET)

Systems of Care Manager:

Deirdre Berry | srberr@aacounty.org

CRICT, EC CRICT, VS CRICT & BRICKIT

Coordinator:

Arianna Rodriguez | srrodr21@aacounty.org

Intake Coordinator:

Jessica Brockman | srkrau20@aacounty.org

