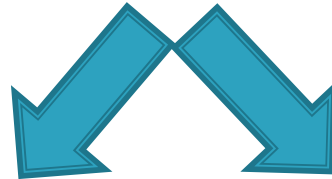




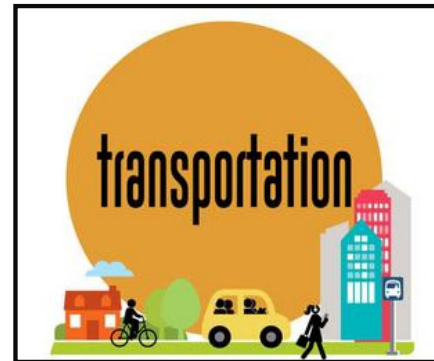
ANNE ARUNDEL COUNTY MARYLAND



Aging and Disabilities



Transportation



OFFICE OF TRANSPORTATION

OVERVIEW

Anne Arundel County Office of Transportation (OOT) provides **curb-to-curb para-transit service** for seniors and persons with a disability.

Paratransit is a **shared-ride service**, staff will make every attempt to accommodate your travel requests, but they must schedule the times that are available and fit the needs of the greatest number of people.

Connecting Specialized Transportation Users and Rides

...traveling for many different trip purposes...



Work/Training



Shopping/Recreation



Dialysis



Medical Appointments



Human Services



OFFICE OF TRANSPORTATION

ELIGIBILITY CRITERIA

Eligibility requirements for curb-curb service are:

- ▶ Age 18 and older with a disability.
- ▶ Age 62 if you are currently in the program.
- ▶ Age 65 for all new clients.
- ▶ Resident of Anne Arundel County.

Eligibility requirements for taxi service are:

- ▶ Age 18 and older with a disability.
- ▶ All persons currently in either program Age 55–61 will remain eligible for the taxi program.
- ▶ Age 65 for all new clients.
- ▶ Resident of Anne Arundel County.
- ▶ \$5.00 per booklet, limit 10 per month (\$50.00)



REQUIRED STEPS

- ▶ **Meet the Criteria.**
- ▶ **Complete an Application. (All Users)**
- ▶ **Every user has to schedule their trips. (Subscription Trips Included)**



SCHEDULING TRIPS and TIPS

- Appointments must be made 24 to 72 hours in advance of your trip (*No Same Day trips*). Based on Availability.
- Appointments can be made three(3) to seven (7) days in advance of your trip. Based on availability.
- Reservationists take trip requests from 7:00a.m.–9:00p.m. (7) days a week at (410)222-0022/(410)222-0225/(410)222-0047.
- Every user is responsible for confirming his/her pick up time.
- Reservations can be one-way or round-trip.
- You can request up to three (3) round-trips per call.
- The actual pick-up time that is offered and accepted by you will be your “Ready Time.” *Please note: the vehicle will wait no longer than 5 minutes after your original scheduled pick-up time.*
- Cancelled appointments should be provided up to and no later than 8 p.m. the day prior to scheduled pick.
- The vehicle may arrive up to 15 minutes before your Ready Time and up to 15 minutes after your Ready Time.
- Every effort will be made to schedule a return pick-up no later than 30–60 minutes after the time you have requested.
- Every effort will be made to schedule your trip so that you do not arrive more than 30 minutes based on your travel location.
- Subscription Service Trips– same place, at the same time, at least once a week (Will hold for 2 months and then call to reschedule)



CONTACT INFORMATION

Office of Transportation
2664 Riva Road 3rd Floor
Annapolis, MD 21401

7409 B&A Boulevard
Glen Burnie, MD 21061

Main Office
410-222-7440

Operations Main
410-222-0022
410-222-0225
410-222-0047

Operations Manager
410-222-7385

Contract Manager
410-222-7327

Taxi Voucher
410-222-4222



OFFICE OF TRANSPORTATION