 Anne Arundel County Office of Transportation (OOT) provides **curb-to-curb para-transit service** for seniors and persons with a disability.

Paratransit is a **shared-ride service**, staff will make every attempt to accommodate your travel requests, but they must schedule the times that are available and fit the needs of the greatest number of people.

**Connecting Specialized Transportation Users and Rides**

...traveling for many different trip purposes…

- Work/Training
- Shopping/Recreation
- Dialysis
- Medical Appointments
- Human Services
Eligibility requirements for curb-curb service are:

- Age 18 and older with a disability.
- Age 62 if you are currently in the program.
- Age 65 for all new clients.
- Resident of Anne Arundel County.

Eligibility requirements for taxi service are:

- Age 18 and older with a disability.
- All persons currently in either program Age 55–61 will remain eligible for the taxi program.
- Age 65 for all new clients.
- Resident of Anne Arundel County.
- $5.00 per booklet, limit 10 per month ($50.00)
REQUIRED STEPS

- Meet the Criteria.
- Complete an Application. (All Users)
- Every user has to schedule their trips. (Subscription Trips Included)
SCHEDULING TRIPS and TIPS

• Appointments must be made 24 to 72 hours in advance of your trip (No Same Day trips). Based on Availability.

• Appointments can be made three(3) to seven (7) days in advance of your trip. Based on availability.

• Reservationists take trip requests from 7:00a.m.–9:00p.m. (7) days a week at (410)222-0022/(410)222-0225/(410)222-0047.

• Every user is responsible for confirming his/her pick up time.

• Reservations can be one-way or round-trip.

• You can request up to three (3) round-trips per call.

• The actual pick–up time that is offered and accepted by you will be your “Ready Time.” Please note: the vehicle will wait no longer than 5 minutes after your original scheduled pick–up time.

• Cancelled appointments should be provided up to and no later than 8 p.m. the day prior to scheduled pick.

• The vehicle may arrive up to 15 minutes before your Ready Time and up to 15 minutes after your Ready Time.

• Every effort will be made to schedule a return pick–up no later than 30–60 minutes after the time you have requested.

• Every effort will be made to schedule your trip so that you do not arrive more than 30 minutes based on your travel location.

• Subscription Service Trips– same place, at the same time, at least once a week (Will hold for 2 months and then call to reschedule)
CONTACT INFORMATION

Office of Transportation
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Annapolis, MD 21401

7409 B&A Boulevard
Glen Burnie, MD 21061

Main Office
410-222-7440

Operations Manager
410-222-7385

Contract Manager
410-222-7327

Taxi Voucher
410-222-4222

Operations Main
410-222-0022
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410-222-0047