



During this unprecedented time our department has received many emails, calls and questions. Below please find a list of FAQ's and responses we hope will provide our residents with the information they need. We will continue to push out COVID-19 resources and information through our website and social media.

Recreation and Parks COVID -19 FAQ's

Updated June 18, 2020

General Questions:

- What facilities, buildings and offices are closed?
 - **The Recreation and Parks Headquarters located at 1 Harry S. Truman Parkway, Annapolis, MD 20401 is currently closed.**
 - **In all parks, visitor's centers remain closed, at this time.**
 - **Playgrounds will be open Friday, June 19, 2020.**
 - **Outdoor restroom will be open Saturday, June 20, 2020 and will be cleaned regularly.**
- What are some good resources to read more about COVID-19?
 - **Visit the Anne Arundel County website's resource hub for COVID-19. This information has been compiled in order to inform and protect county residents from this dangerous disease. <https://www.aacounty.org/coronavirus/>**
- What is the department's policy on refunds as it relates to COVID-19?
 - **Facility / School / Field Use Reservations: We ask you to send an email cancellation to permits@aacounty.org with the requester name/organization, date of use, facility/school and request number if possible.**
 - **School Reservations: We ask you to send an email cancellation to permits@aacounty.org with the requester name/organization, date of use, facility/school and request number if possible.**
- What Recreation & Park events are postponed or canceled?
 - **Please view the department's cancellation page and calendar for up to date information on closures and cancellations.**

Cancellations: <https://www.aacounty.org/departments/recreation-parks/cancellation-notice/>

Calendar: <https://www.aacounty.org/departments/recreation-parks/recreation-and-parks-calendar/summary>

Parks:

- Can we walk in the park or trails?
 - **Yes, the parks will remain open for exercise activities (jogging biking, walking, hiking etc.) Visitor centers, playgrounds and restrooms, will remain closed until a time when [Anne Arundel County Department of Health](#) has deemed them safe for use.**
 - **Anne Arundel County Department of Recreation and Parks' regional parks will operate on their regular schedules. Effective starting on March 16, 2020 regional parks fees were waived.**

Social distancing guidelines are strictly enforced.

- **Please practice social distancing and abide by Governor Larry Hogan's Public Health Advisory "Safer at Home" and stay safe. Thank you for your cooperation.**

<https://governor.maryland.gov/wp-content/uploads/2020/05/Gatherings-SIXTH-AMENDED-5.13.20.pdf>

- Are park pavilions available?
 - **Starting on June 20, 2020, Outdoor rental facilities can be reserved at normal rates.**
 - **Outdoor rental facilities will remain at normal capacity, reservations are required.**
- Can we access the water at park beaches or boat ramps for recreational fishing, paddle boarding and kayaking?
 - **Yes, recreational boating will now be permitted as well - as long as it can be done safely. Boaters must follow current social distancing requirements. Guidance for boat ramps and marinas here: <https://governor.maryland.gov/.../05/Marinas-One-Page-May-5...>**
 - **Recreational fishing is allowed in parks where permitted.**
- Are beaches open?
 - **Yes, the beaches at Ft. Smallwood Park, Mayo Beach Park and Beverly Triton Nature Preserve are open.**
 - <https://www.aacounty.org/departments/recreation-parks/parks/water-accessibility/index.html>**
 - **The dog beach at Quiet Waters is currently open. Visitors are encouraged to practice social distancing while visiting. Human swimming is not permitted**

- Are Dog Parks open?
 - **Yes, as per the Governor's order, all regional and community dog parks are now open. Please visit <https://www.aacounty.org/services-and-programs/dogs-in-the-park> for a list of our special areas set aside for off-leash dog activities. Visitors are encouraged to practice social distancing while visiting.**
- Are county Golf Courses open?
 - **Yes, Compass Pointe Golf Courses in Pasadena, is open. Tee times will be spread out for social distancing.**
 - **Golf carts will be available for use on Friday, May 7, 2020, walkers are welcome. All current social distancing provisions continue to be in place. We encourage golfers to wear face coverings and maintain 6 ft distance between people. State guidance here: <https://governor.maryland.gov/.../2020/05/Golf-One-Pager-May-...>**
- Is Historic London Town and Gardens open?
 - **Yes, Historic London Town and Gardens has re-opened in conjunction with county and state regulations as well as guidance from the Center for Disease Control. As such, there are several new policies planned to keep you and all visitors healthy and safe.**

For more information, please visit <https://www.historiclondontown.org/reopening>

- Can we access the Dairy Farm?
 - **No, the Dairy Farm is closed to the public. Gates will be closed for recreational activities during the uncertain time of COVID-19.**
- Can we camp at the Park?
 - **No camping is not permitted at this time.**

Childcare:

- When will registration open for the 2020-2021 school year and how will we be notified?
 - **Based upon the capacities we were allotted by the Office of Child Care during the 2019-2020 school year, available spaces are now open for registration on our website. Please be aware that, based upon the status of group size restrictions, available staff & the AACPS fall reopening plan, our maximum capacities may have to change in the Fall. As soon as more information is available from Anne Arundel County Public Schools, we will notify registered parents of the plan moving forward.**

Please visit <https://www.aacounty.org/departments/recreation-parks/child-care/>

- Will we get a refund of child care payments?
 - All school year child care parents were given an opportunity April 1st-May 22nd to request either a refund or a credit for future service. Those are being processed now. For an update regarding the status of your refund, please email us at sacc@aacounty.org.
 - All summer child care parents were given an opportunity June 12th-June 18th to request either a refund or credit for future service. Those are being processed now. For an update regarding the status of your refund, please email us at sacc@aacounty.org.
- Will Summer SACC programs be available?
 - Yes, they are now available! For more information please click here: <https://www.aacounty.org/departments/recreation-parks/child-care/forms-and-publications/summer-childcare-program.pdf>

Sports/Athletics:

- Can we hold practices on the fields?
 - Athletic fields are open for use if you have an approved permit from Recreation & Parks. Return to Play Guidelines must be followed.
- The Return to Play Guidelines can be viewed here:
<https://www.aacounty.org/departments/recreation-parks/cancellation-notice/Return%20to%20play%20GUIDELINES%206.1.2020%20FINAL.pdf>
- Will we be getting refunds for cancelled/missed programs/games?
 - Yes, if programs are cancelled by Recreation and Parks, refunds will be issued. If you are registered for a Spring program you will be contacted regarding a refund.