

Utility Billing Rates—Effective July 2019

Rate Changes

Water—\$2.83/1,000 gallons

Sewer—\$4.97/1,000 gallons

Capital Facility Connection Recoupment Fee—\$2.86/1,000 gallons over 30,000 gallons

Environmental Protection Fee—\$27.5% of all water and 27.5% of all wastewater charges

Unmetered Wastewater Usage Charge—\$69.58



**DPW
& YOU**
Making a difference, together

Billing/Customer Service

410-222-1144, press 5
custserv@aacounty.org

Customer Relations

410-222-7582
pwcust00@aacounty.org

Ways to Save Money on Your Utility Bill

- 1) **Check toilets for leaks using food coloring, coffee, or tea.** Lift the top off the tank; place 30 drops of liquid into the tank; wait 30 minutes without flushing. If any of the coloring has seeped into the bowl, there is a leak.
- 2) **If you repair a leak, you *may* be eligible for an adjustment:**
<http://www.aacounty.org/departments/finance/forms-and-publications/LeakAdjustmentRequest.pdf>
- 3) **Filling a pool?** Customers with public water & wastewater may submit a request for a credit on the sewer portion of the bill within 30 days of filling a pool: *<http://www.aacounty.org/departments/public-works/utilities/forms-and-publications/PoolCredit.pdf>*
- 4) **Need help paying a bill or with other resources?** Visit: *<https://www.aacounty.org/boards-and-commissions/partnership-for-children-youth-families/forms-and-publications/2018-aaco-partnership-resource-list.pdf>*