

9-1-1

CALL

IF YOU CAN

TEXT

IF YOU CAN'T

TEXT-TO-911 IS NOW AVAILABLE IN MARYLAND

If you're experiencing an emergency and are unable to place a voice call, you can send a text to 911. Follow these steps to request emergency services:

1. Enter 911 in the "To" line
2. Enter a brief message that includes the location of the emergency and type of service needed – police, fire, or ambulance
3. Hit send
4. Respond to questions from the responding 911 specialist and follow the instructions he or she provides

Tips for using text-to-911:

- If text-to-911 is not available in your area, or if it is temporarily unavailable, you should receive a message from your carrier letting you know to place a phone or relay call
- Pictures and/or videos cannot be received by 911 via text
- If you include another contact on your text it may not be received by 911
- English is the preferred language for text, however some limited translation services may be available
- Text in short, simple messages; Do not use abbreviations or slang
- **Do not text and drive**

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