



Fire Department
8501 Veterans Highway
Millersville, MD 21108
Phone (410) 222-8200
www.aacounty.org



Trisha L. Wolford
Fire Chief

March 20, 2020

To My Anne Arundel County Community,

The Anne Arundel County Fire Department has been working in conjunction with County Executive Steuart Pittman, the Health Department and all of our County agencies as we closely monitor and respond to COVID-19 in our community.

Members of your Anne Arundel County Fire Department continue to answer your calls for service. From the moment you call 911 to the moment our units arrive on the scene, you may find that you are being asked more questions than usual. Please help us provide the best and safest service possible by answering those questions to the best of your ability. When our members arrive, they will be wearing masks and eye protection. If necessary, our personnel will put on additional personal protective equipment such as gowns and larger face shields. These measures are the best practices recommended by the Centers for Disease Control and our Medical Director. All of these steps are critical to ensure the safety of our providers, the continuity of our services, and the health and well-being of our community.

Please do not call 911 if you have questions about COVID-19. The Anne Arundel County Health Department has set up a Warm Line for inquiries. The number to call is 410-222-7256. Your COVID-19 questions and will be answered on weekdays from 7:30 a.m. to 10:30 p.m. and 10 a.m. to 4 p.m. on the weekends.

We are in close consultation with the Anne Arundel County Health Department and staff at Anne Arundel Medical Center and Baltimore Washington Medical Center on every call where a patient exhibits signs or symptoms similar to that of COVID-19. Our stations, equipment, and vehicles are cleaned and disinfected in accordance with current federal, state, and local recommendations. I can assure you that we are taking all of the necessary steps to ensure the well-being of our members and the community.

I want to thank you for your continued trust and support. Please remember to wash your hands, practice social distancing, limit your trips to public places, and know that the Anne Arundel County Fire Department, and ALL of our County agencies are here to serve.

Sincerely,

A handwritten signature in black ink, appearing to read "Trisha L. Wolford".

Trisha L. Wolford
Fire Chief