TELL YOUR FRIENDS AND FAMILY MEMBERS ABOUT THE FOLLOWING OPTIONS:

**A Prepaid Account**: Allows anyone to purchase prepaid phone services to receive phone calls from you. They designate one specific number to receive your calls. That number can even be a cell phone number, so you will always be able to reach them when calling.

**A Debit Telephone Account**: Allows anyone to fund your account. This will allow you to call any number that is not blocked.

**Inmates Can Fund Their Own Debit Calling Account**: By purchasing time through the commissary ordering process. Inmate will be able to purchase time in $5 and $10 increments.

**For Prepaid Accounts**, the following information is required by whoever sets up the account:
- Name and Address of person you will be calling. • The designated telephone number you will call. • The name of the Facility where you are incarcerated.

**For Debit Telephone Accounts**, the following information is required by whoever sets up this account:
- Name, address and phone number of person adding the funds. • Facility where you are incarcerated, Resident name and Resident ID #.

**The following forms of payments are accepted**:
Visa or MasterCard, Debit Cards, Western Union may be used for online or phone payments. Money Orders and Cashier’s Check may be mailed in.

**To Place Collect or Debit Call**:
Your PIN number is your Inmate ID plus the four-digit ID you created. Use only the digits in your assigned Inmate ID Number.

**Collect Calls**
- Select language
- Press 1 to place a call
- Enter your PIN, followed by the pound ‘#’ sign
- Press ‘0’ to make a collect call
- Enter the 10-digit telephone number to call

**Debit Calls**
- Select language
- Press 1 to place a call
- Enter your PIN, followed by the pound ‘#’ sign
- Press ‘1’ to make a debit call
- Enter the 10-digit telephone number to call
- To make an international call, enter ‘011’, country code, and the telephone number to call

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