February 21, 2022

Dear Community,

Animal Care & Control is OPEN for all its usual services. However, some changes made during the COVID-19 global pandemic will continue for the foreseeable future.

The shelter’s public operating hours are 10 a.m. - 3 p.m. Tuesdays, Thursdays, Fridays, and Saturdays and 10 a.m. - 6 p.m. on Wednesdays. Our gallery that showcases available cats is open for public viewing. Our dog gallery remains closed, but dogs can be seen on a slide show in our lobby. If a dog is ready to be adopted, you usually can meet the dog in person that same day once you have been approved to adopt. Click on the blue “dog gallery” tab on this page to see this slide show of all available dogs: www.aacounty.org/departments/animal-control/animals-at-our-shelter/index.html

- The public can come to the shelter without an appointment during its open hours to view and/or adopt animals, reclaim lost pets, license pets or conduct other shelter front-desk business. For more information about our services or a specific animal at the shelter, please call 410-222-3919 during business hours or email us at ACCFrontDesk@aacounty.org.

- Due to our intake area’s small available space, we will continue to accept incoming animals and loan out traps BYAPPOINTMENT ONLY. This helps to ensure the safety of both people and animals. Please email ACCIncoming@aacounty.org or call 410-222-3894 to bring in your own pet or one you have found (there is no charge for this service), to schedule humane euthanasia services (fees apply) or to obtain a trap for a domestic animal or wildlife inside the living space in your home (free to Anne Arundel County residents).

- Our $5 rabies vaccination/$20 microchip clinics are continuing to be held on some Thursdays. Services are provided on a first come, first served basis. For more information and the dates of upcoming clinics, please visit our website: www.aacounty.org/services-and-programs/rabies-clinic

For emergencies or to have a found domestic animal picked up, please call 410-222-3939 between 8 a.m. - 11 p.m. weekdays or 10 a.m. - 6 p.m. Saturdays or email ACCDispatch@aacounty.org.

We ask our rescue partners to email Christina Lopez, p93516@aacounty.org, if they are interested in any animal.

Animal Care & Control will continue to provide its live virtual tours on its Facebook page that showcase the available animals at the shelter and answer questions from the public (www.facebook.com/AACAnimalCareControl). Many people who have adopted from us first “met” their new pets on one of these virtual tours. These live tours generally will continue to occur around 9:30 a.m. Mondays through Saturdays. We value the connections these tours help us feel with our community and hope the convenience of being to tour the facility from home can continue to help reduce the number of in-person visits that are necessary.

We appreciate your patience as we continue to provide our services in ways that meet the needs of the community’s citizens and animals and also continue to protect our team members. We encourage your additional feedback and thank you for your support of our shelter staff, our volunteers, our fosters and our animals in need.

Sincerely,
Animal Care & Control