



Anne Arundel County Police Department
8495 Veterans Highway Millersville, Maryland 21108
(410) 222-8050
www.aacounty.org/police



Timothy J. Altomare
Chief of Police

May 15, 2020

Dear Community,

On May 13, 2020 Governor Hogan advised that he was lifting the stay at home requirement effective at 5 p.m. on Friday May 15, 2020 and that individual jurisdictions would have the ability to determine what is best for their area in accordance with the governor's order. On May 14, 2020 County Executive Stuart Pittman said animal shelters are allowed to open in accordance with the state executive order.

For Animal Care & Control this means we will be open our normal business hours beginning Saturday, May 16, 2020, when we will be open from 10 a.m. - 3 p.m. However, we will be providing services at the building BY APPOINTMENT ONLY. We will be limiting the number of people with access to the building to those only necessary for the level/type of services being provided. If it is determined that a person must enter the building for services to be rendered, they will have their temperature taken before entering and must wear a mask.

This is a difficult time for all of us, the community, our staff and our volunteers. We are navigating uncharted waters and we ask for your patience as we try to do this in a manner that not only meets the needs of the community (people and animals) but also complies with the directives of the governor and county executive and continues to reduce the spread of COVID-19. This means we will continue to keep the number of people in the building to a minimum and handle as many transactions virtually and/or outside as possible.

The normal shelter operation hours are 10 a.m. - 3 p.m. Tuesday, Thursday, Friday, Saturday and 10 a.m. - 6 p.m. on Wednesday. Shelter visitors must wear masks and follow social distancing protocols when at the facility, even outside.

For the below services, please call 410-222-3919 or email ACCFrontDesk@aacounty.org

- To reclaim an animal
- To obtain supplies for your pet due to financial hardship
- If you are interested in adopting a specific animal. Our pre-screen application is available at www.aacounty.org/departments/animal-control/forms-and-publications/adopting-pre-screen.pdf. To expedite the process, we request you complete this and send it in with the supporting information requested prior to scheduling your visit to the shelter.
- To bring in donations that may be given to needy pet owners, rescues or used at the shelter
- For licensing services we request the applications be mailed in, however, if you are unable to do this we can make an appointment to assist you in person.

For the below services, please email ACCIncoming@aacounty.org or call 410-222-3894

- To surrender a pet

- For humane euthanasia services
- To obtain a trap for a domestic animal or wildlife inside the living space in your home

For rabies clinic services, please email ACCCLinic@aacounty.org or call 410-222-3920. You must have an appointment to obtain this service and must follow the protocols in place.

For field-related services/emergencies, please call 410-222-3939 or email P93505@aacounty.org (if you cannot reach us via phone)

We ask our rescue partners to contact us at ACCFoster@aacounty.org if they are interested in any animals.

Volunteers, fosters and staff have been amazing in helping to clear out the shelter by taking home animals. Anne Arundel County residents who are interested in alleviating space issues at the shelter as they arise are encouraged to help us by filling out our foster application: www.aacounty.org/departments/animal-control/forms-and-publications/Foster_Application.pdf. Email the completed form to ACCFoster@aacounty.org. We will process foster applications as quickly as possible.

Animal Care & Control staff is working to create a **schedule for our volunteers** to assist us in the care of animals and assisting the public in accordance with the shelter and community needs. We ask our volunteers to be patient with us as we develop this schedule. We haven't previously had to schedule their hours, but we want to ensure we do not have more people in the building than necessary.

Services that will not available until further notice include:

- Shelter tours
- Community education programs
- Accepting donations other than canned cat/dog food, dry cat food, litter, leashes, collars or cat carriers
- Visits to the shelter to look at the animals without the intent of adopting or reclaiming
- Microchip clinics

Animal Care & Control will continue to provide live virtual tours on Facebook when possible to show the animals here at the shelter and answer questions from the public. Times may vary, but we anticipate that the live virtual tours will occur around 9:30 a.m. Mondays - Saturdays.

We greatly appreciate the community's support as we navigate this difficult time.

Sincerely,
Animal Care & Control