Dear Community,

Animal Care & Control is OPEN. However, some changes made after the COVID-19 global pandemic began will continue for the foreseeable future:

- Our shelter is open during its normal business hours for you to view and/or adopt animals, reclaim lost pets, license your pets or conduct most other shelter business  Appointments are not needed.

- Due to our intake area’s small available space, we will continue to accept incoming animals and loan out traps BY APPOINTMENT ONLY. This helps to ensure the safety of both people and animals. Please email ACCIncoming@aacounty.org or call 410-222-3894 to bring in your own pet or one you have found (there is no charge for this service), to schedule humane euthanasia services (fees apply for this service) or to obtain a trap for a domestic animal or wildlife inside the living space in your home (free to Anne Arundel County residents).

- Our $5 Rabies Vaccination/$20 Microchip Clinics will continue on specific scheduled dates. Services will be provided on a first come, first served basis. For more information, please visit our website: www.aacounty.org/services-and-programs/rabies-clinic

We appreciate your patience as we continue to provide our services in ways that meet the needs of the community, both citizens and animals, and also continue to protect our team members. We encourage your additional feedback.

The shelter’s public operating hours are 10 a.m. - 3 p.m. Tuesdays, Thursdays, Fridays, and Saturdays and 10 a.m. - 6 p.m. on Wednesdays. Our animal viewing galleries are open. Our dog gallery closes from 2 p.m. - 3 p.m. on Wednesdays and at 2 p.m. Tuesdays, Thursdays, Fridays, and Saturdays.

For emergencies or to have a found domestic animal picked up, please call 410-222-3939 between 8 a.m. - 11 p.m. weekdays or 10 a.m. - 6 p.m. Saturdays or email ACCDispatch@aacounty.org.

We ask our rescue partners to contact us at ACCFoster@aacounty.org if they are interested in any animal.

Animal Care & Control will continue to provide live virtual tours on its Facebook page that showcase the available animals at the shelter and answer questions from the public (www.facebook.com/AACAnimalCareControl). Many people who have adopted from us first “met” their new pets on one of these virtual tours. Times may vary, but they generally occur about 9:30 a.m. Mondays through Saturdays. We value the connection these tours help us feel with our community and hope the convenience of being to tour the facility from home can continue to help minimize the number of in person visits to maximize safety for all.

Thank you so much to everyone for your support of our shelter staff, our volunteers, our fosters and our animals in need.

Sincerely,

Animal Care & Control