Dear Community,

Animal Care & Control has been one of the few County buildings that the public has been allowed to enter for most of the COVID 19 pandemic -- although by appointment only. The changes we made in how we operate have been received very favorably, particularly scheduling appointments for services and providing virtual Facebook shelter tours. These changes have allowed Animal Care & Control to better serve the public.

**Masks must be worn by shelter visitors and we ask that no one enter if feeling unwell.**

- **Appointments** are encouraged to visit us to view and/or adopt animals, reclaim lost pets, license your pets or conduct other shelter business.). Call 410-222-3919 or email us at ACCFrontDesk@aacounty.org to make an appointment.
- Due to our intake area’s small available space, we will continue to accept incoming animals and loan out traps **BY APPOINTMENT ONLY.** This helps to ensure the safety of both people and animals. **Please email ACCIncoming@aacounty.org** or call 410-222-3894 to bring in your own pet or one you have found (there is no charge for this service), to schedule humane euthanasia services (fees apply for this service) or to obtain a trap for a domestic animal or wildlife inside the living space in your home (free to Anne Arundel County residents).
- Our $5 Rabies Vaccination/$20 Microchip Clinics will remain **BY APPOINTMENT ONLY** through this August. Please visit our website at www.aacounty.org/departments/animal-control/rabies-clinic-scheduling/index.html

We appreciate your patience as we continue to provide our services in ways that meet the needs of the community (both citizens and animals) and also continue to protect our team members. We encourage your additional feedback.

The **shelter’s public operating hours** are 10 a.m. - 3 p.m. Tuesdays, Thursdays, Fridays, and Saturdays and 10 a.m. - 6 p.m. on Wednesdays. Our cat gallery is open for viewing however our dog gallery viewing remains virtually open.

**For emergencies** or to have a found domestic animal picked up, please call 410-222-3939 between 8 a.m. - 11 p.m. weekdays or 10 a.m. - 6 p.m. Saturdays or email ACCDispatch@aacounty.org.

We ask our rescue partners to contact us at ACCFoster@aacounty.org if they are interested in any animal.

Animal Care & Control will continue to provide its live virtual tours on its Facebook page that showcase the available animals at the shelter and answer questions from the public ([www.facebook.com/AACAnimalCareControl](http://www.facebook.com/AACAnimalCareControl)). Many people who have adopted from us first “met” their new pets on one of these virtual tours. Times may vary, but we anticipate that these live tours generally will continue to occur around 9:30 a.m. Mondays through Saturdays. We value the connection these tours help us feel with our community and hope the convenience of being to tour the facility from home can continue to help minimize the number of in person visits to maximize safety for all.

Thank you so much to everyone for your support of our shelter staff, our volunteers, our fosters and our animals in need.

Sincerely,

Animal Care & Control

*Nationally Accredited Law Enforcement Agency*