Anne Arundel County Systems of Care is a multi-tiered approach to providing individualized information and support to connect children, youth and their families to appropriate resources in the community.

What We Do
Our goal is to provide a single point of entry to link families to appropriate agencies and community-based supports.

How We Do It
- Information & Referral Phone Line
- Family Navigation
- Community Support Teams (CRICT and ECCRICT)

System of Care Partners
- Anne Arundel County Partnership for Children, Youth & Families
- Anne Arundel County Public Schools
- Anne Arundel County Government – Office of the County Executive
- Anne Arundel County Health Department
- Anne Arundel County Department of Recreation & Parks
- Anne Arundel County Department of Social Services
- Anne Arundel County Mental Health Agency
- Department of Juvenile Services
- University of Maryland School of Medicine, Department of Psychiatry
- Anne Arundel Community College
- Anne Arundel County Crisis Response
- Chesapeake Center for Youth Development
- Seedco
- United Way of Central Maryland
- Anne Arundel Workforce Development Corporation
- Developmental Disabilities Administration
- Parent advocates

Anne Arundel County Systems of Care
1 Harry S Truman Parkway, Ste. 103
Annapolis, MD 21401
Phone: 1-800-485-0041 Fax: 410-222-7674

A collaboration between Anne Arundel County Public Schools and the Anne Arundel County Partnership for Children, Youth & Families

Linking Families to Resources
Who We Help

We help all children and families in Anne Arundel County and specialize in the following populations:

**Children and Families Impacted by Incarceration**
Children with at least one parent who is currently, or was previously, incarcerated or on probation.
Contact: **Tracey Cherry**
SOC Supervisor, Impact of Incarceration/Kinship Navigator
SRCher88@aacounty.org

**Disconnected Youth**
Youth aged 16 to 24 who are not working and/or not in school.
Contact: **Shay Brooks**
Disconnected Youth Navigator
SRBroo99@aacounty.org

**Homeless Youth**
Youth aged 24 and under who are unaccompanied and lack a regular, fixed, safe nighttime residence.
Contact: **Elma Jones**
Homeless Youth Navigator
SRJone23@aacounty.org
410-202-4903

Information Resource and Referral Phone Line

The Information Resource and Referral Phone Line provides one-to-one support and assistance over the telephone. Information and referral specialists are available to help callers find local resources including:
- Mental Health Services/Counseling
- Food/Housing/Utilities
- Advocacy
- Child Care
- Substance Abuse
- Support Groups
- Disabilities
- Crisis/Emergency Services
- Mentoring/Tutoring
- Parent Training
- Insurance Coverage
- Medical/Dental/Vision
- Legal Services
- Recreation and Parks
- Faith-Based Services
- Earn Benefits Online Eligibility Screening

Connect to Family Navigation and Community Support Teams

(CRICT and EC CRIC Teams)
Families partner with our staff (family navigators) and/or agency representatives to develop Individualized Action Plans that meet the family’s needs.

**To Access Family Navigation Services:**
Simply call the Systems of Care line at 1-800-485-0041 and speak to one of our navigators.

**To Connect with the Community Support Team:**
Call 1-800-485-0041 to schedule a 1-hour meeting with the Community Resource Initiative/Care Team (CRICT) or the Early Childhood CRICT team. At the meeting, the team will help develop an Individualized Action Plan in partnership with the family. After the meeting, the family and our staff (with support from team members) will implement the Action Plan. Our staff will follow-up with the family and other involved parties to ensure the family’s needs are met.

1-800-485-0041
Monday – Friday
8:30am – 5:00pm