Telephones



Telephones are provided in all dormitories for use between the hours of 7:00 a.m. and 12:00 Midnight, Sunday through Thursday, and 7:00 a.m. and 1:00 a.m. Friday and Saturday. Telephones on A1, A2, A3, A4/A5, and Receiving and Discharge remain on for 24 hours. Phones are operated on a collect call basis and cannot be operated with money. To ensure that everyone has access to the telephone, be aware that calls are limited to 20 minutes and are automatically terminated by the phone system thereafter.

The collect call phone service is provided by an outside company. Calls are sensitive to line noise and may be terminated prematurely by noise on the line as well as using Call Waiting, changing telephones during the call; having other extensions picked up during the call; placing the call on hold or muting the call; pushing buttons on the telephone; taping or banging the receiver; excessive background noise. Additionally, please note that attempts to connect a 3-way call will result in call termination.

For information on telephone use by inmates with hearing impairments, see "Accommodations for persons with Disabilities."

Please be advised that all calls made from collect call phones are recorded. If an attorney wishes to accept collect calls, he or she may write to the Facility Administrator and request that his or her phone number be exempted from recording.