

October 2022 EDITION

Good News # 168: Thank You - Co. 2 Woodland Beach, MU2, D-Shift Good News # 169: Thank You - Co. 12 Earleigh Heights, MU12 / EMS2 / EMS3 B-Shift

and all for To Whom It May Concern hank you I would like to take this Time to acknowle being there got the Rindress, Concern, gentleness, and compass. of 3 parametics. after suffering at hone for 2 my daughter Monie called 911 and 3 amazing ner showed up, the incident ocurred on Inidiz april Me on Och 19th you really you do !!!. are the market with yun Apecial Honding of the the function of between 4pm ~ 4:30, Medie 32 Lenthicum A Shift, Ion were to Jouand you shown this kindness to my two sons. took good c. II SAMUEL 2:5 Aspecially want to time site in the ambulance of pu did an outstanding Thank you Dominic & Darren am very impressed with apparent that you take for your kindr seriously and with pr It's ironic that you the under seperate circum and fully & the Menter Untor-Dert. Thank you to eve you were meant to be Ellen & Bern at the Balesville Department and t family. **FHANKS** EMTS who came + Af thank you, again for I and an Il Lith



Good News # 168 Thank You! - Co. 2 Woodland Beach, MU2, D-Shift

Chris Johnson To: Levon Kirkpatrick Cc: Chief Paul Cruz <

"Lt. Jennifer Macallair"

Wed, Oct 12, 2022 at 2:11 PM

, Fire Chief Trisha Wolford

Thank you FF Kirkpatrick! How so very thoughtful of her to call. I have shared this with the Good News Book team.

On Wed, Oct 12, 2022 at 1:07 PM Levon Kirkpatrick Christine,

We received a phone call from Janie Spencer of Woodland Beach today. She had nothing but praise for the crew from MU2, FF/PM Todd Dermer #1303 and FF John Jeffers #2101 who took her to the hospital Saturday (October 8th) night. She said they did a great job staying with her and taking care of her. She also had praise for the entire Anne Arundel County Fire Department saying that "they are the best" as they have taken care of her and her husband who passed away recently.

--FFII Kirkpatrick #1934 41"B" HQ reception

> <u>MU2</u> PM Robert Deremer FFII John Jeffers





wrote:



Good News # 169 Thank You! - Co. 12 Earleigh Heights, MU12 / EMS 2 / EMS 3, B-Shift

Hi Chief,

Do you know Valerie Simonds? She was recently transported to the hospital by Shannon Kay and Brandon Mettle, whom were crewing MU12 that particular day. I was at Valerie's house and rode with her to AAMC and I wanted to pass along what a great job they did.

Both Shannon and Brandon were personable and professional. You would have thought that Shannon was taking care of a good friend by the way she talked and joked with Valerie. Brandon's excellent driving got us to the hospital quickly and safely. Once ensconced in the back hallway of the ED, Brandon chatted with us and answered questions while Shannon kept us apprised of the progress (or lack thereof, the ED was busy that day) of getting into a bed.

Valerie thinks she may have gotten special treatment. I disagree with her. I think that Shannon and Brandon just give excellent care to every one of their patients because that's what they do.

A shout out as well to Jen Hughes and Kristin Schaetzly. Jen was working EMS2 that day and she helped us convince Valerie to go. Kristin was at the hospital and brought warm blankets and warmer wishes.

Please pass along to Shannon and Brandon both mine and Valerie's gratitude for their care. Thanks also to Jen and Kristin for their help and kindness. I already knew that the department is chock full of good people but it's always nice to have that reinforced.

The call particulars, for reference: October 30, 2022 MU12

> <u>MU12</u> PM Shannon Kay FFII Brandon Mettle







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> EMS 2 Lt. Jennifer Hughes

EMS 3 Lt. Kristen Schaetzly



