

# The Good News Book

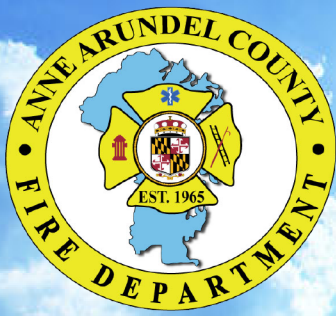
## May 2022 Edition

- Good News # 152:** Thank You - Co. 33 Glen Burnie, Medic 33B  
**Good News # 153:** Thank You - Co. 18 Marley Station, Engine and Medic 18 C-Shift  
**Good News # 154:** Thank You - Co. 9 Harwood - Lothian, B-Shift  
**Good News # 155:** Thank You - Office of the Fire Marshal, Lt. Robert Flynn

Hello everyone, and welcome to the May edition of The Good News Book!

This month was a busy one! We celebrated our mothers both in and out of the department, we showed reverence and remembrance to all our service members who gave their lives serving and protecting this great nation, and showed gratitude and appreciation for our department EMS personnel and nurses throughout our county, state and country. In and around everything that was going on both nationally and locally, we continued to provide the residents of Anne Arundel County with consistent and professional service. This month we have 5 entries into our Good News Book. Thank you to everyone involved in all of these calls and situations, and thank you to all of our members for all of your hard work, dedication and professionalism day in and day out.

-Command Staff-



# The Good News Book

**Good News # 152**

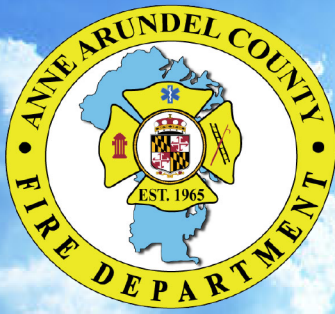
**Thank You! - Co. 33 Glen Burnie, Medic 33b**

Last month crews from The Anne Arundel County Fire Department responded to a call for a resident having chest pain.

During their care and transport it was determined that the patient had a potentially life threatening heart rhythm. Lt. Coleman and FF/PM Perks performed Advance Life Support interventions and notified the hospital on the status of their patient. Once at the hospital the patient was taken directly to an operating room where the cardiac intervention team was able to treat and stabilize the patient.

The patient was able to meet and thank part of our team that was able to respond to his call for help. We certainly think that Lt. Coleman and FF/PM Perks along with our local hospital staff were able to “Rise to the Challenge” and help this resident!





# The Good News Book

Good News # 153

Thank You! - Co. 18 Marley Station, Engine and Medic 18, C-Shift

Marly Station Fire Department  
Station 18. Paramedics  
7762 Baltimore Annapolis Blvd.  
Glen Burnie, Md 21060

Dear Captain,

I recently had to use your company ambulance for transport to local hospital. Their response and arrival were very rapid. I am so very thankful that they were there.

I do not remember much about the experience except that the crew / team was wonderful. They were calm, supportive, organized, knew what they were doing and kept me as calm as was possible. They gave me all the assistance necessary plus more by anticipating my emergent needs. I remember that they were at my side whole time I was on the ambulance stretcher from here at home until transfer to the hospital bed. They must have been there during the MRIs and CAT scans. About that part I am fuzzy. You can't believe how supportive that was.

I am guessing that the following is pertinent in case they see this problem again:

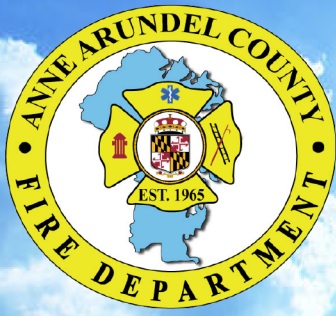
I am on a medication called Veneflexine. Excerpt from CVS medication info: A severe and sometimes deadly problem called serotonin syndrome can happen. The risk may be greater if you also take certain other drugs. Call doc stat if you have agitation, change in balance; confusion; hallucinations; fever; fast or abnormal heartbeat; flushing; muscle twitching or stiffness; seizures; shivering or shaking; sweating a lot; a severe diarrhea, upset stomach or throwing up or a very bad headache.

I had nausea, vomiting, diarrhea, severe shivering and a very, very bad headache.

Thanks to the EMTs who helped me survive.

Respectfully,

Lorraine Colletta



# The Good News Book

Good News # 153

Thank You! - Co. 18 Marley Station, Engine and Medic 18, C-Shift

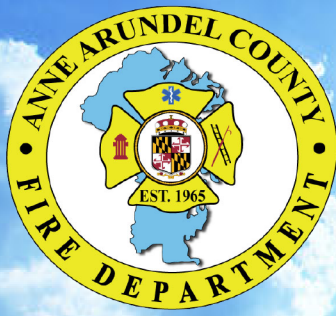
**Engine -181**

Lt. Mark Frye  
FF III Scott Taylor  
FF II Brian Plumber

**Medic -18**

FF/PM Jonathan Biggs-Moore  
FF Jacob Shafer





# The Good News Book

Good News # 154

Thank You! - Co. 9 Harwood - Lothain, Engine 9, B-Shift

Chief Trisha L. Wolford  
8501 Veterans Highway  
Millersville, MD 21108

Chief Wolford,

The purpose of this letter is to thank your department and specifically one individual.

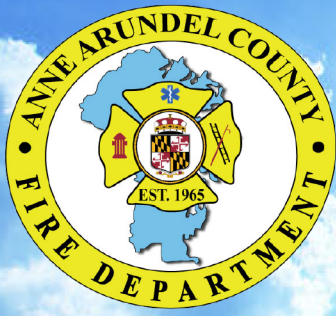
On Sunday May 22 we had flown to Galveston, Texas to visit with our son and his family. At about 4:00 am on Monday morning we were woken by our telephones ringing. You can imagine the panic that arose, being away from home and getting phone calls in the middle of the night. The calls were from our alarm monitoring service, Simply Safe. They said that they had received a fire alarm from our house, and they had called the fire department. Now we are really in a panic.

We had put our house on "Vacation Watch" with the Anne Arundel County Police Department for the period that we would be away. Not really knowing what to do we called the non-emergency number of the Anne Arundel Police Department. We told them of our situation, and they switched us over to the Fire Dispatcher. Before I could finish telling the dispatcher my problem, she told me that she was in contact with the fire crew at my house. She asked me if she could put me on hold, when she came back she said that she had spoken with the on-site fire crew and they had told her that they had checked all around the house and could not see or smell any indication of a fire. The dispatcher then asked me if I wanted the crew to enter my house and how they would be able to get in. I gave her the information and waited for a response. Within a couple of minutes, I received a call from Travis (sorry but I did not get his last name), he said that they were in the house and had cleared all floors and everything was OK. He asked me if I wanted him to reset the alarm and I told him yes.

Within 2 minutes I was getting calls from Simply Safe that our fire alarm was going off. Just after those calls, I got a call from Travis (I assume from Fire Company 9 – Harwood - Lothian) that they had seen the sheet that delineates the devices on the alarm system and determined that the offending smoke alarm was the one in the downstairs hallway. They had disabled it so that they could rearm the system without the alarm sounding.

You are to be commended for the professionalism displayed by everyone that we had contact within your department. It is a very bad feeling when you are 1,200 miles away and your house might be on fire. We would especially like to thank Travis for the curtesy and concern shown for our safety and peace of mind.

Don & Lucy Arthur



# The Good News Book

Good News # 154

Thank You! - Co. 9 Harwood - Lothain, Engine 9, B-Shift

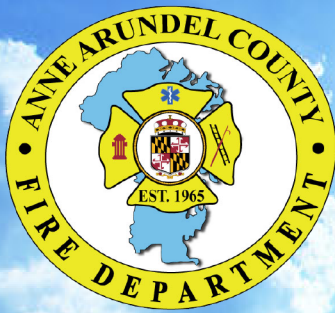
## Engine -91

Lt. Travis Harrigan

FF III Harvard Hohensee

FF II Thaddeus Lesniewski





# The Good News Book

Good News # 155

Thank You! - Office of the Fire Marshal, Lt. Robert Flynn

On Wed, May 25, 2022 at 11:51 AM Earl Downs <

> wrote:

Good afternoon,

I wanted to reach out and say what a pleasure it was to work with MR. Robert Flynn. From our first meeting to the second, he was very informative and his guidance was direct and well received. We (Salt and Pepper bbq) really appreciated that. ★★★★★!

Thank you for your time!

Earl Downs

