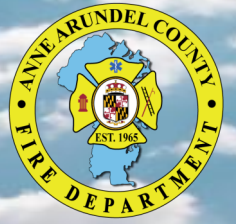




# GOOD NEWS



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

### May 2021 Edition

Good News #104: **Letter of Thanks from Patient**

Good News #105: **Risk Management Safety All-Stars - Health & Safety Office**

Good News #106: **National Fire Academy Accolades**





# GOOD NEWS



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

### Good News #104 Letter of Thanks from Patient

From: **McCollum, Kathy**

Date: Thu, May 13, 2021

Subject: Patient Letter of Thanks

To: Chaudhari, Chirag, Larbalestrier, Alisa, Sperry, Carol Ann, Young, Beverly, Ratnakar Mukherjee, Badro, Bassim Dr., Coale, Cheryl, Kahan, Marjorie, Wolford, Trisha, Frost, Christine

Cc: Hunt, David, Vibhakar, Neel

Please find attached a letter from a very grateful patient. I know how hard our team works to make sure our patients get to the care they need as quickly as possible. This letter speaks to that amazing collaboration from EMS and the field, to the ED, to the cath lab and to the floor. Thank you for all you do!

Kathy

*Kathy McCollum*

*President and CEO*

*University of Maryland Baltimore Washington Medical Center*

*301 Hospital Dr.*

*Glen Burnie, MD 21061*

### Medic- 26



**FF/PM Casey Ross**



**FF II Patrick Kraushaar**

### Engine - 261



**Lt. Dominic Smart**



**FF/PM Robert Bonner**



**FF/PM Matthew Marsiglia**



**GOOD NEWS**



# **ANNE ARUNDEL COUNTY FIRE DEPARTMENT**

## **Good News #104 Letter of Thanks from Patient**

Jan M Bult  
Millersville, MD 21108

Ms. Kathleen McCollum  
CEO Baltimore Washington Medical Center  
301 Hospital Drive  
Glen Burnie, MD 21061

Dear Ms. McCollum,

After having worked as a President & CEO for over 20 years and dealt with a Board consisting of senior executives and CEO's of multi-billion-dollar companies, I know how challenging your work can be. Sometimes you deal with (as I called it) "nonsense" that can occupy a lot of time. Many times, people find all kind of reasons to complain about anything. With this letter I want to do exactly the opposite and express my gratitude to the very professional and effective staff that saved my life.

On April 24 I had serious chest pain that necessitated calling 911. The ambulance came quickly with extremely competent EMT's on board. I was hooked up to the ECG and it was clear that I had a heart attack. The information was transmitted to your hospital and the staff was immediately prepared when I arrived.

After arrival in the Emergency area, I experienced how fast and effective the staff was working to get me ready for the next steps. I remember the calm and professional attitude of Dr. Bassim Badro who supervised all preparations before I was rushed to the catheterization room.

In the Cath lab, Dr. Mukherjee was ready with his team to start to determine where the blockage was and to place stents where necessary. This work was done very effective and professionally. No time was wasted. I felt at ease, was very calm and knew that I was in very competent hands.

After the stents were placed, I saw the relief on the face of the team and realized that a successful procedure was performed. I told Dr. Mukherjee during my follow-up visit, that I am not a dramatic person but wanted to thank him for saving my life. He humbly answered that it was the entire team that had worked well. The EMT's in the ambulance, the quick admittance procedure and then the entire catheterization staff. After the procedure I stayed in the hospital and experienced the care given by the nurses with constant monitoring to make sure I was all right.

His comments made me realize that everyone had done a fantastic job and therefore I decided to write you this letter to express my gratitude. This must be one the rewarding moments in your capacity as CEO, knowing that you are surrounded by so many well qualified and professional experts who make a real difference in the lives of so many.

Sincerely yours

  
Jan M. Bult





# GOOD NEWS



## ANNE ARUNDEL COUNTY FIRE DEPARTMENT

**Good News #105**  
**Risk Management Safety All-Stars - Health & Safety Office**



Risk Management Safety  
Presents:  
**Safety All-Stars**



Risk Management Safety would like to recognize Safety All-Stars from across Anne Arundel County during National Safety Month. These All-Stars were nominated by coworkers who recognized the individual's or group's commitment to safety within their department.

### Fire Department, Health & Safety

The Health & Safety Unit of the Fire Department performed a critical role in the administration of COVID-19 vaccines to Anne Arundel County employees. Pictured from left to right: FF/PM Chris Chase, FF/PM Kevin Turner, FF/PM Ryan Jones, FF/PM Adam Hartlove, Lt. Jeff Pecor, Capt. Joe Cvach



**Capt. Joe Cvach**



**Lt. Jeff Pecor**



**FF/PM Adam  
Hartlove**



**FF/PM Ryan  
Jones**



**FF/PM Chris  
Chase**



**FF/PM Kevin  
Turner**



**GOOD NEWS**



# **ANNE ARUNDEL COUNTY FIRE DEPARTMENT**

## **Good News #106 National Fire Academy Accolades**

From: Zikmund, Maddison

Date: Mon, May 31, 2021

Subject: Accolades

To: firechief@aacounty.org <firechief@aacounty.org>

Chief Wolford,

This week, I have the pleasure of instructing at the NFA with two of your officers in our class - John Kobell and Dustin Zahm. They have both provided excellent dialogue and discussion as part of our class. I also have appreciated their open mind approach to potentially new or unpopular concepts (community risk reduction, safety, and wellness).

Maddison Zikmund

Deputy Director | Fire Chief

City of Fridley Public Safety Department

7071 University Ave. N.E., Fridley, MN 55432



**Capt. John Kobell**



**Lt. Dustin Zahm**