Checklist on Choosing an Assisted Living Facility

- *Identify an individual's medical, emotional, social, and spiritual needs. What will happen when and if these needs change?*
- Consider a person's life-style needs and preferences, e.g. location/size of home, semi-private or private room and bath, handicapped accessibility, etc.
- ____ Request a copy of the facility's statement of deficiencies and Plan of Correction from the most recent survey.
- ____ Assess the overall cleanliness and maintenance of a home.
- ____ How often are a resident's room cleaned and linens changed?
- <u>Request a copy of the Resident Agreement (Contract).</u> Pay special attention to costs, services provided, and discharge policies. Consider having a lawyer review it.
- ____ Determine how long the client's financial resources will last based on the facility's monthly fee. <u>Looking</u> <u>ahead, consider what will happen if the client is not able to pay the full amount.</u>
- *Request a copy of the Uniform Disclosure Statement. Identify hidden costs not clearly indicated on the Resident Agreement.*
- ____ Inquire about Management/ Staffing credentials, Staff-to-Resident ratios.
- ____ Request copies of Staffing and Personal Care schedules.
- ____ What activities are offered and how often are they provided?
- ____ Talk to staff and residents to determine comfort level with the facility.
- ____ Check for a current license from The Office of Health Care Quality.
- _____ Visit a facility during the week and weekend to observe the services offered, and what it's like to live there.
- ____ Will free transportation be provided to and from medical appointments?
- ____ Review approved diet menus. Will special dietary needs and requests be met?
- *____ What are the Fire and Emergency Disaster Procedures and Plans? How often are they practiced? Are Exit Alarms working?*
- ____ Request a copy of and discuss the individualized Service Plan.
- ____ Inquire about any restrictions on Visiting Privileges.
- ____ Are residents required to use a particular pharmacy?
- ____ Are there restrictions on visiting Senior Centers and other Programs?