

# RTA Rider Survey Results



RIDER CHARACTERISTICS

## Fixed-Route Rider



## Paratransit Rider



5x/week



Work



Age  
25 – 49



No Vehicle



< \$20,000/year



1x/week



Age  
65 +



Medical

## 5 top things passengers want

Reliable buses

More frequent buses

More punctual buses

SUNDAY SERVICE

Sunday service

INCREASED SATURDAY SERVICE

More Saturday service

IMPROVEMENTS

SERVICE NEEDS



70% Meets need

### Areas/destinations needing connections:

#### Howard County

- Clarksville
- Elkridge to Ellicott City
- Fulton/Maple Lawn/APL
- Turf Valley/Chapelgate

#### Anne Arundel County

- Annapolis
- Glen Burnie
- Crofton
- Maryland Live/BWI
- Pasadena

#### Northern Prince George's Co./City of Laurel

- Bowie (from Anne Arundel County)
- Greenbelt
- New Carrollton

AND more connections to Baltimore