



NORTH ARUNDEL AQUATIC CENTER

7888 Crain Hwy, Glen Burnie, MD 21061

Phone: 410-222-0090 Fax: 410-222-0106

Birthday Party Policies and Procedures

1. Reservations are on a first-come, first-serve basis and must be made at least two weeks in advance. June through December reservations will be accepted early spring. January through May reservations will be accepted late fall. Please check the website at www.aacounty.org/recparks for updated information.
2. Full payment must be made in person, and a signed contract must be completed no more than ten days after reserving a date and no less than seven days before the date requested. Time and date requested will be forfeited if payment is not received within this time. You will not be notified of forfeited parties. Party dates are not valid without a signed contract and proof of payment.
3. Birthday parties may be canceled due to inclement weather or circumstances beyond our control. Please call the aquatic center concerning thunderstorms and snowstorms with regard to your reservation. (Patrons are not allowed in the water during thunderstorms.) Such cancellations will receive a full refund. In lieu of a refund, the party may be rescheduled for the first available date.
4. Birthday parties are scheduled for two hours. **There is a thirty-person group maximum allowance.** All group participants will receive a wristband at the front desk for their time session. **The two hours includes party room time, setup, cleanup of the party room and swim time.** All guests must leave at the end of their two-hour time session for preparation of the next party. **If guests are not cleared out within the two-hour session, the rental fee will be doubled.**
5. **Early setup is not available.** Nothing may be taped/attached to the surfaces of the facility. Balloons and table decorations are acceptable. Piñatas and confetti are prohibited. No candles are allowed in the facility.
6. **Food and drinks are only allowed in the designated area. No glass containers of any kind are allowed. NO alcohol or tobacco products are permitted on County property. Cameras are not permitted in the locker rooms.**
7. The attached pool rules must be obeyed at all times by guests. Pool staff should be notified of any non-swimmers in your group. As the sponsoring person, you are responsible for the behavior and actions of your guests.
8. Based on concerns for the safety of participants, pool staff has the authority to close the pool and/or prohibit anyone from the pool area. Please see attached Pool Rules. Abuse of any of the above rules will result in dismissal from the facility with no refund.

REFUND POLICY

- Registrant assumes risk of changes in personal affairs or health.
- Once the party has started, you will receive a partial refund if the facility has to be closed for more than half of the rented time.
- Refunds may be approved with written notification received seven working days prior to scheduled start of program.
- A \$25.00 administrative fee will be applied to all refunds.