

## ❖ CENTRAL RECORDS ENHANCEMENTS

### **Traffic Stop Data Sheet Processing**

Based on state law effective January 2002, Central Records compiled and reported data to the state on over 32,500 traffic stops for 2002. This data was gathered from the twenty-three largest agencies in the state, and the Maryland Justice Analysis Center, University of Maryland, released the first Report to the State of Maryland on Law Eligible Traffic Stops for 2002. It was sent to the Governor and Legislature on December 8, 2003.

Representatives from Baltimore County Police and Prince Georges County Police visited Central Records to observe and review our processing system and procedures.

### **Hours of Operation**

Central Records has new hours of operation from 7:00 AM to 5:00 PM Monday through Thursday and from 7:00 AM to 4:30 PM on Friday.

## ❖ COMMUNICATIONS SECTION

During 2003, the Communications Section implemented Phase II of Wireless E-911, which enables 911 call takers to receive the location of the cell phone and the cell site location from the wireless caller, if the cell phones being used by the caller has the new technology. Four additional 911 trunks were added for wireless callers, making a total of eight trunks dedicated to wireless calls.

The Communications Section implemented a new 911-telephone system. The new equipment, with mapping capabilities that meet the needs of Phase I and Phase II wireless E-911, was operational April 2003. The state-of-the-art equipment includes a new logging recording capability, as well as a quick playback recording capability at each call take position. A telephone records management system is also in operation.

Preparation continues for the new radio system, which replaces the radio infrastructure and equips officers with new radios to improve radio communications. In addition to being digital ready, the new radios provide a better filter therefore mitigating interference from the cellular carriers.

## ❖ 911 Communications Center Annual Inspection

The Communications Section underwent their annual 911 Inspection, conducted by the Maryland Emergency Number Systems Board, which is responsible for ensuring that Public Safety Answering Points (PSAP) throughout Maryland comply with state and national operational standards. The Maryland Emergency Number Systems Board found the 911 Center *to meet or exceed all requirements and standards.*