

# GOALS AND OBJECTIVES

## FY2004

The goals and objectives set forth for fiscal year 2004 (July 1, 2003 through June 30, 2004) were met with considerable success. The substantive quality of each goal and objective was considered for its positive impact upon the Department and the citizens of Anne Arundel County.

### **First Goal for FY 2004 – *to enhance the Department’s effectiveness and improve upon the quality of the Department’s response to community concerns and problems.***

The three key objectives of this goal were:

- ❖ Sustain a community policing/problem solving philosophy in accordance with the Department’s shared values, with emphasis on solutions-oriented strategies.
- ❖ Continue to monitor Department staffing to ensure consistency with need and workload demands.
- ❖ Continue developing innovative responses to racial, religious, ethnic, and other hate incidents. Ensure all hate complaints are detected, reported, investigated, and concluded with arrests. Educate the public about how to identify and report hate incidents.

### **Objective One**

The first of these objectives was met with the continued efforts of the Collaborative Supervision and Focused Enforcement Program (C-SAFE, known formerly as HotSpots) communities in Brooklyn Heights and Pioneer City, made possible with grants funded through the Governor’s Office of Crime Control and Prevention (GOCCP). In both C-SAFE communities, a team of county agencies work closely with residents, landlords, and businesses to enhance the quality of life for citizens living and working in these communities.

Additionally, the Training Academy continues to provide specific Community Oriented Policing blocks of instruction for the recruit officers. In-service training also provided community oriented policing topics to all officers.

### **Objective Two**

The second objective was met through close monitoring of staffing to ensure personnel resources were deployed effectively to meet workload demands. Specifically, the Drug Abuse Resistance Education (DARE) Unit and the Youth Activities Program were eliminated and the officers were reassigned to the Patrol Division. In addition, several non-patrol positions staffed with sworn personnel were temporarily reassigned to the Patrol Division.

Continuous recruitment efforts were reinstated to effectively respond to regular attrition rates. The Department continues to monitor staffing and workload demands, striving to enhance citizen satisfaction with delivery of services and strengthen public safety.

### **Objective Three**

The Intelligence Unit continues to aggressively detect and investigate hate incidents. The Police Community Relations Councils of each police district are provided with information to help identify and report hate incidents. The Department also encourages citizens to visit <http://www.aacopd.org/reportsuspicious.htm> to report hate incidents.