

OUR MISSION

To provide individualized information and support to connect children, youth and their families to appropriate resources in the community

THE COMPONENTS

- ◆ *Network of Care Website*
- ◆ *Information & Referral Warm Line*
- ◆ *Community Resource Initiative*

GOALS

1. To provide information and referrals to Anne Arundel County children and families through the Network of Care website and Information and Referral phone line
2. To provide a single point of entry to link families to appropriate agencies and community-based supports
3. To offer in-person, individual support in the home setting, when necessary
4. To build a comprehensive database with a single identifier for each family that will track performance measures and outcomes, and help identify gaps in services

◆◆◆ CRI Meeting Schedule ◆◆◆

Annapolis Area and Southern Anne Arundel County
Annapolis High School ◆ 2nd Thursday of the month

Northern and Western Anne Arundel County
North County High School ◆ 3rd Thursday of the month

CRI Participating Partners

AACo. Dept. of Health
AACo. Arundel Dept. of Recreation & Parks
AACo. Dept. of Social Services
AACo. Mental Health Agency, Inc.
AACo. Partnership for Children, Youth & Families
AACo. Public School System
Dept. of Juvenile Services
The Juvenile Intervention Family Independence (JIFI) Project of the Chesapeake Center for Youth Development
University of Maryland, Center for School Mental Health
Community Partners (including faith-based and secular organizations)

ANNE ARUNDEL COUNTY SYSTEMS OF CARE

1 Harry S Truman Parkway, Ste. 103 • Annapolis, MD 21401
Phone: 1-800-485-0041 ◆ Fax: 410-222-7674

www.annearundel.md.networkofcare.org

ANNE ARUNDEL COUNTY SYSTEMS OF CARE

*Serving children, youth and their families
in Anne Arundel County*

Find Resources
Gain Knowledge
Make Connections

A collaboration between the Anne Arundel County Public School System and the Anne Arundel County Partnership for Children, Youth & Families

Kevin M. Maxwell, Ph.D., Superintendent of Schools
Pamela M. Brown., Ph.D., Executive Director (AACPCYF)





ANNE ARUNDEL COUNTY SYSTEMS OF CARE

NETWORK OF CARE WEBSITE

The Network of Care website is a comprehensive resource and referral guide to family and children's services.

HIGHLIGHTS

Service Directory

Search the easy-to-use website with over 1200 community-based resources.

Library

Read peer-reviewed, evidence-based research articles relating to everyday health and wellness issues.

Links

Connect to government and non-profit organizations websites that specialize in children's issues.

Legislate

Follow state and federal legislation about children, receive email alerts and communicate directly with lawmakers before they vote.

My Folder

Create a private, secure file for information for your child - and if you choose, share it with a trusted relative, friend or doctor.

www.annearundel.md.networkofcare.org

INFORMATION & REFERRAL WARM LINE

The Information Resource and Referral Warm Line provides one-to-one support over the telephone. The phone line is staffed Mon.- Fri. from 8:30am-5:00pm.

When families with complex or multiple issues need additional assistance, a Systems Navigator is available to provide individualized, home-based support so families can make the best connections to resources.

Information and referral specialists are available to help callers find local RESOURCES with regard to:

- ◆ Mental Health Services
- ◆ Counseling
- ◆ Food/Housing/Utilities
- ◆ Advocacy
- ◆ Child Care
- ◆ Substance Abuse
- ◆ Support Groups
- ◆ Disabilities
- ◆ Crisis/Emergency Services
- ◆ Mentoring/Tutoring
- ◆ Parent Training/Seminars
- ◆ Insurance Coverage
- ◆ Medical/Dental/Vision
- ◆ Legal Services
- ◆ Recreation and Parks
- ◆ Faith-Based Services

1-800-485-0041

COMMUNITY RESOURCE INITIATIVE (CRI)

CRI is a forum, staffed by representatives from family-serving agencies, convened for the purpose of connecting families with multiple needs to community-based resources and services through an Individualized Family Action Plan.

Step 1: The Referral Process

Once a family has agreed to participate in the process, call the Systems of Care Warm Line to schedule a CRI case.

Two weeks prior to the meeting, the referring partner submits a packet of required information including consent forms.

Step 2: The Meeting

The CRI Team develops an Individualized Family Action Plan in partnership with the family.

Step 3: Follow Up

With support from CRI staff, the family and referring agency implement the Family Action Plan.

CRI staff will contact the family and referring agency for a brief follow-up and program evaluation.

Individualized Family Action Plan