

Brodie
Management, Inc

January 10, 2012

Fire Department Headquarters
8501 Veterans Highway
Millersville, MD 21108

Captain Michael Ladd
EMT-P Steven Lehnhoff

To Battalion Chief Robert Brewer:

I would like to take this opportunity to extend my deepest appreciation to the Woodland Beach Fire Department especially that of two individuals: Captain Michael Ladd [REDACTED] and Fire Fighter Steve Lehnhoff [REDACTED]

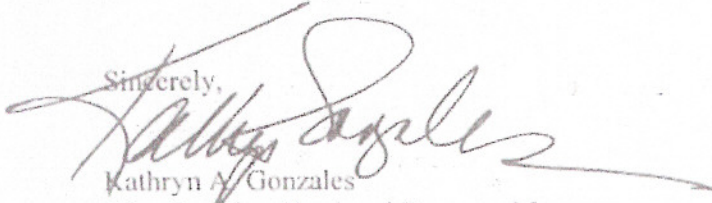
We recently had a sprinkler head break which caused extensive damage to three units. The quick response of the Woodland Beach Fire Department and the assistance of Captain Ladd and Fire Fighter Steve Lehnhoff went above and beyond the call of duty. Due to their efforts damage was controlled and residents affected felt more secure during a time of great stress and anxiety.

The Hamlets Condominiums at South River Colony is a 55 and older community. As we know, the older we get the more we are set in our ways. By the time I arrived, owners affected were comforted to know that the Fire Department was there, shutting down the sprinkler system and assisting in water extraction based on equipment carried on their Fire Trucks.

This is not the first time we have felt such great appreciation for these individuals. They have serviced our community for a long time and have always created an air of team work and cooperation. In this day and age, you should be proud of individuals such as these, who risk their lives every day for the well being of others.

In closing, please make sure that you acknowledge these two individuals as outstanding personnel under your supervision. In order to provide great service and comfort to those in times of need takes special individuals of which I firmly believe Captain Ladd and Fire Fighter Steve Lehnhoff are truly just that!

Sincerely,


Kathryn A. Gonzales
Vice President/Regional Property Manager
Brodie Management, Inc
Managing Agent for
Hamlets Condominium at South River Colony

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