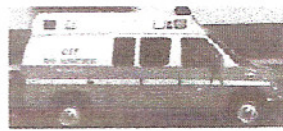


September 19, 2009

Dear Joe and other paramedics and firefighters,



Thank you for helping me on Thursday September 17, 2009. You made my first (and hopefully only) ambulance ride not seem as scary for me. Also thank you for helping my mom not be quite so scared for me, she told me that it was calming to hear a paramedic say, "Everything we, as paramedics, worry about she doesn't have." Thank you for helping her. You were all very kind in helping my mom not worry that [REDACTED] in the next five minutes on the way to the hospital.

Joe, thank you so much for distracting me on the way to the hospital, by talking about my family and your family. It helped that you were not panicked, hurriedly working, or very worried. Your sense of calm kept me from being terrified, since it is typically not a good thing to be taken by ambulance to the Emergency Room. I thank you for that peace you gave me. Please tell (I think it was your sister and niece) Happy Birthday for me on Wednesday.

[REDACTED]

Thank you those of you who also work at the Lothian Fire Department for being there to help the people who live in Lothian and surrounding areas. It is even more reassuring now to know that you are there ready to rush off and help someone, even if it's not life threatening,

[REDACTED]



Sincerely,

Julie Haas

*Good work AGAIN!
(CAS)*

FFV Joseph Hinch
FFV Brian Roche
FFII Jeff Severance
FFII Jonathan Hardee