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Name: Karen Kiehne

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Comments: I work with developmentally disabled individuals in AACo. I recently stopped by the station on Mountain Road with a man named Lee, who loves to listen to his scanner for police and FD info. We asked for a tour of the facility and Michael Keller was wonderful! He very kindly showed us every nook and cranny of the ambulance and fire truck in the station. He took his time explaining all the different items to Lee and really made the visit special. We took a picture of Lee and Mr. Keller and Lee has it on his wall at home. I want to thank him for going out of his way to accommodate us, when we did not even call ahead. He was very kind and understanding of Lee's special needs and should be commended not only for the job he has been trained for, but also for the care he gives to individuals when representing the Fire Department. He really made our day.