

Chief Robert Ray
8501 Veterans Highway
Millersville, MD 21108

March 18, 2009

Dear Chief Ray,

I am writing to extend our heartfelt thanks for the kindness, compassion, and service that your paramedics provided to our family.

Our 19-month old son, David, has [REDACTED] and [REDACTED] on February 20, 2009. The [REDACTED] and as a result, I called 911. The paramedics were subsequently dispatched (from the Waugh Chapel Station), and arrived within minutes.

For any parent, especially a mom, discovering your child is in need of emergency medical attention is beyond frightening. As a mom with a child [REDACTED] I knew for him this condition could be life-threatening. Your paramedics were professional, kind, possessed an attention to detail and compassion that brought me reassurance and comfort that David was in good, safe, and well-trained hands. They treated David not just as a patient [REDACTED], but as a little boy who was frightened and scared of both what was happening to his body and what was going on around him.

Our story has a happy ending; David was treated and released from AAMC later that evening, and fully recovered within a few days.

Our family simply cannot say thank you enough. Thank you from the bottom of our hearts for making such a difficult time a little more bearable. Thank you for doing your jobs with such professionalism and kindness.

Kindest regards,

Kim & David Law

Kim and David Law, parents to David Law II
[REDACTED]

EMT-P Samuel Keim
EMT-P Gregory Borders