



March 25, 2009

Chief Robert Ray  
Anne Arundel County Fire  
8501 Veterans Highway  
Millersville, Maryland 21108

Dear Chief Ray,

I am writing this letter to extend my appreciation of the work of Fire Fighter Dave Jones and Dispatcher Greg Smith of the Anne Arundel County Fire Department. On Monday, March 23, I was involved in a four vehicle accident on the Baltimore Beltway during the morning rush hour. Dispatcher Smith represented the department with professionalism. He exhibited a calming effect and stayed on the phone with me until police arrived and that was not easy as I was shaking so hard, I could hardly talk.

On the scene, Firefighter Dave Jones represented the department with professionalism and kindness. Even though other accident victims sustained injuries, Firefighter Jones made the effort to ensure I was not severely injured and walked me safely to my car and continued to check on my status. Fortunately, I was the able to leave the scene in my own vehicle.

I am sure the department has many Greg Smiths' and Dave Jones', however I was able to witness dedication to their duties and to the citizens of Maryland.

Sincerely,



Dee Freeman