

DEPARTMENT OF PUBLIC WORKS

DPW Maps and Engineering Records Available on the Internet

Need to know where your sewer cleanout is? Or need to know if there is public water and/or sewer in a certain part of the County? It is now easier to obtain this information.

Interactive mapping and geographic information for Anne Arundel County is now available on the County web site. The website allows you to view or print:

- Topographic maps
- Satellite imagery
- Aerial photography
- Survey Monuments and Reports
- Overview maps that show water and sewer line locations
- Detailed “*Operating Map*” data of water and sewer
- As Built Engineering Record Drawings:
 - Water
 - Sewer
 - Storm Water
 - Road

Map data is available for any location in Anne Arundel County. Finding what you’re looking for is easy. You can:

- Zoom in and pan
- Key in an ADC Map Book Page and Grid
- Key in your street address

County *Operating Map* data also allows you to find your sewer cleanout in relation to your house.

Save Time

Researching utility and survey information online will save you time. In the past, this type of information could only be obtained by visiting

the Department of Public Works offices on Riva Road in Annapolis. Now you can get the drawings and maps you need at your convenience any time day or night.

Save Money

When maps, plans and reports are purchased in our office there is a charge for each type of publication you buy. When you get your information online you can view it, save it, or print it at no charge.

Save Travel

Traveling to DPW probably means a trip in your car or the bus. The average time an individual spends traveling to and from our office is 40 minutes. This is valuable time wasted, not to mention sitting in traffic and burning gasoline. Now you can get the maps, plans and reports you need without leaving your home or office.

The web site address is:

<http://gis-sun.aacounty.org/dpw/>

A “Help” button on the web site will answer most questions.

For more information contact:

File Room Personnel
Anne Arundel County Department of Public Works
Annapolis, MD 21401
Phone: 410-222-7049
Fax: 410-222-4579

For map data content questions:

engrechelp@aacounty.org

For general website information:

engrecwebmaster@aacounty.org

For digital data and map pricing and availability:

<http://www.aacounty.org/DPW/Engineering/TechPublication.cfm>

Water Meter Replacement Program to Begin Work

The Department of Public Works' Bureau of Utility Operations in a continual effort to maintain and improve the public drinking water system, will be replacing old water meters with newer, more efficient radio read meters starting in the fall of 2005. Utility Operations plans an on-going program to replace all its water meters every 12-15 years to make meter reading more efficient and billing more accurate.

This beginning phase of the project, which is expected to replace approximately 6000 meters, will begin in October or November of 2005 and will be completed within six months. This first phase of the planned work will take place in parts of the Crofton area.

The Bureau makes every effort to read each of its metered accounts four times a year to insure that customers receive actual rather than estimated bills. By replacing older meters with new, up to date technology, Utility Operations will improve efficiency and cost effectiveness. With the new meters, readers will no longer have to open the meter vault and physically read the meter. The new meter will send out a radio signal which gives the reading to the meter reader as he passes by the home. This will allow them to read more meters in less time, and will also eliminate the problem of locating the meters when there is snow on the ground.

The new meters are pre-tested and come with an accuracy guarantee of plus or minus 1.5%. Older meters tend to slow down over time and to measure only a percentage of the actual amount of water that passes through them. Since the new meters more accurately measure the water flowing through them, some customers may see a slight increase in their consumption levels and therefore their bills.

Customers can expect to see workers accessing their current meters through the existing meter vaults in order to install the new meters. The county has contracted with VSI Group to do the actual change-out of the meters. Their employees will have identification badges that identify them as VSI employees "working for Anne Arundel

County." Customers can help installers perform their tasks more efficiently by insuring easy, safe access to the meters. For example:

- do not park vehicles over meters
- keep pets away from meter vault locations
- unlock gates when meters are in fenced areas
- remove any plantings, flowers, shrubs, trees, etc. that are blocking meters
- do not put sheds, driveways, fences, stepping stones, etc. over meters.

Inquiries about the meter replacement program may be directed to Customer Relations at 410-222-7582.

Helpful Telephone Numbers for The Department of Public Works

24-hour EMERGENCY service for water and wastewater
(after 3:30 p.m.) ... 410-222-8400
South County... 410-451-4118

After 3:30 p.m., weekends and holiday EMERGENCY Service for
stormdrains, roads, traffic lights/signs... 410-222-6120

For weekday EMERGENCIES (between 7:00 a.m. and 3:30 p.m.)
involving stormdrains, roads, or traffic lights/signs, please call the
appropriate district office. If you do not know what district to call,
please call any of these Customer Relations numbers...

Customer Relations...	410-222-7582
General Information...	410-222-7500
Billing Information...	410-222-1144
Bulk Item Trash Service, Recycling Information, Trash Collection...	410-222-6100
Northern Roads District...	410-222-6120
Southern Roads District...	410-222-1933
Central Roads District...	
Crownsville Yard...	410-222-7940
Central Roads District...	
Odenton Yard...	410-222-6126

**During snow emergencies (4" or more) customers in all roads
districts please call... 410-222-4040**

Anne Arundel County
Department of Public Works
2662 Riva Road
Annapolis, Md. 21401-7374
www.aacounty.org/dpw

