

**Anne Arundel County**  
**Water and Wastewater Service**  
**Effective January 1, 2012**

<b>Water Rate</b>	<b>Wastewater Rate</b>
\$2.68/1,000 gal	\$4.71/1,000 gal

**Capital Facility Connection Recoupment Fee:**  
\$2.04 /1,000 gal exceeding 30,000 gal max. quarterly capital facility residential connection charge rate limit.

**Unmetered wastewater usage charge:**  
Billed quarterly - \$135.65  
Mayo service area - \$113.04

**Environmental Protection Fee:**  
20% of all water charges  
20% of all wastewater charges  
(Does not apply to the Mayo Service Area)

**New: Account Maintenance Fee**  
(covers meter reading and billing services)  
Metered Accounts \$6/bill  
Unmetered Accounts \$3/bill

**State Bay Restoration Fee:**  
Residential property \$7.50/bill  
Non-residential property  
(billed quarterly) \$7.50 per EDU\*  
Non-residential property  
(billed bi-monthly) \$5.00 per EDU\*

\*Equivalent Dwelling Unit

**Late Fee:**  
If payment is not received by the net due date, a 10% late fee is added to the bill.

**Turn Off/On Charges: \$50**  
If payment is not received by due date and account is scheduled to be turned off, a \$50 fee to cover administrative costs is charged. Once the account is scheduled for turn off, ALL payments must be paid in cash, certified check or money order at the County Cashier's office in Glen Burnie, Annapolis or Heritage Complex on Riva Road or on-line at [www.aacounty.org](http://www.aacounty.org).

***Meter readers and Emergency Services crews may not accept payments or make extensions.***

**Final Bills:**

For property transfers and changes in tenancy, a final bill will be prepared for \$35.00

**Meter Reread Request Fee:**

Request to reread and verify meter reading is \$35.00 per request. If the reading is incorrect, the charge will be waived.

**Returned Check Fee:**

A fee of \$25 will be rendered for any check returned by the bank unpaid.

**Readings from Private Water Companies:**

In some areas, the County provides wastewater service, but water is provided by a private company. In those cases, the County wastewater charge is based on the water consumption as reported to the County by the private company.

**Estimated Bills:**

Occasionally, it is impossible to read a meter at the scheduled time - usually due to inclement weather conditions. In such cases, an estimated bill is rendered based on the average consumption for the prior year. Estimated bills may be a little higher or lower if actual usage was abnormal, however, the next actual reading will automatically adjust for any variation in the estimate.

**For more information...**

**Billing questions** - Please call 410-222-1144, Monday thru Friday, 8:00 a.m. to 4:30 p.m.  
From Washington, D.C.: 410-970-8250, Ext. 1144

**Emergency Services** - Please call 410-222-8400 any-time, 24 hours a day. Emergency services will not restore service if turned off for non-payment.  
(From South County - 410 451-4118)

**Public Works' Customer Relations** - 410-222-7582  
For concerns about your Department of Public Works delivered services, Monday thru Friday 8:00 a.m. to 4:30 p.m.

