

DEPARTMENT OF PUBLIC WORKS

Effective January 1, 2012:

Anne Arundel County Will No Longer Issue Pool Credits on Utility Bills

***Recently Doubled Credits for Excess Water Usage Will Help
Offset Water-Specific Summertime Consumption***

Applications for 2011 Pool Credits must be received in the Anne Arundel County Office of Finance-Utility Billing and Customer Service on or before December 30, 2011. Anne Arundel County will no longer grant pool credits for any prior or future requests after December 30, 2011.

County Council-passed Bill 37-11 doubled the Sewer Credit for Excess Summer-time Use and may help offset pool fill ups and other summertime excess water usage. These credits will only be calculated in your first full billing cycle after April 30th. To take full advantage of the increased sewer credit, the Office of Finance encourages customers to plan summertime water usage accordingly.

Contact a Office of Finance-Utility Billing Customer Service representative to find out when the sewer credit is processed for your specific area. Representatives are available at 410-222-1144 or CUSTSERV@aacounty.org.