



Department of Aging and Disabilities

Carol R. Baker, Ph.D.

Director

2666 Riva Road, Suite 400

Annapolis, Maryland 21401

410 222-4464 ext. 3025

<http://www.aacounty.org/Aging>

County Executive John R. Leopold

For Immediate Release

Mary P. Felter, Public Information Officer

410-222-4464, Ext. 3051

mfelter@aacounty.org

Department launches Live Chat feature

Annapolis, MD (Feb. 15, 2011) – Dr. Carol Baker, director of the Anne Arundel County Department of Aging and Disabilities, announces yet another way to connect county residents to services throughout the county and state. This new service begins Tuesday, Feb. 22, 2011.

In addition to the telephone (410-222-4257) and e-mail (info_and_assistance@aacounty.org) support that is currently available, there will be a Live Chat feature.

“This allows county residents to receive real time conversations via the Internet with an Information and Assistance Specialist,” Dr. Baker says.

The MAP (Maryland Access Point) Information and Assistance program is the first step to learning about services and resources that are available to the public. Live Chat with Information and Assistance specialists will be available during regular office hours, from 8 a.m. to 4:30 p.m. Monday through Friday.

To use this new Live Chat feature, the public should go to <http://messenger.providesupport.com/messenger/aacountymap.html> or click on the link on the main county Department of Aging and Disabilities web site, <http://www.aacounty.org/aging>.

Making Life Better