



County Executive John R. Leopold

Department of Aging and Disabilities

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For Immediate Release

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Public Notice

Annapolis, MD (Jan. 31, 2011) -- Anne Arundel County Department of Aging and Disabilities will be submitting an application to the Maryland Transit Administration (MTA) for funds to initiate an Integrated Voice Response (IVR) System. This project is to enable Anne Arundel County Department of Aging and Disabilities (DoAaD) to acquire an IVR telephone system to enhance its Transportation service, by reducing wait time for all pick-ups and providing 2 day-in-advance reminder calls.

A copy of the project proposal can be reviewed on the Department's website at anytime. Comments on this proposal should be submitted to Charles Lawrence at agchla54@aacounty.org. Comments will be received up to February 15, 2011. If significant community input is received, a formal public hearing on this proposal may be scheduled at a later date.

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