

Maryland Department of Veterans Affairs Quick Reference Guide

Maryland Department of Veterans Affairs Programs

The Service and Benefits Program staff provide information and representation to veterans and eligible dependents seeking USDVA benefits.

Phone: 800-446-4926, ext. 6450 (see back for office locations)

The Outreach and Advocacy Program informs veterans and the community about benefits and services available from federal, state, and local organizations. (i.e. housing, employment, behavioral health, and healthcare)

Phone: 410-260-3842 or 410-260-3840

Charlotte Hall Veterans Home Charlotte Hall Veterans Home is a 444 bed facility offering skilled nursing care, assisted living care, in house rehabilitation, on-site pharmacy and dental for eligible veterans and their spouses.

Admissions: 301-884-8171, ext. 409

The Maryland Veterans Trust Fund assists veterans experiencing temporary financial difficulties.

Phone: 800-446-4926, ext. 6460

The Cemetery and Memorial Program manages five state veteran cemeteries and four veteran memorials. The program also shares responsibility with the City of Baltimore over a fifth memorial, the War Memorial Building

Rocky Gap Cemetery
Flintstone, MD
301-777-2185

Eastern Shore Cemetery
Hurlock, MD
410-943-3420

Crownsville Cemetery
Crownsville, MD
410-987-6320

Cheltenham Cemetery
Cheltenham, MD
301-372-6398

Garrison Forest
Cemetery
Owings Mills, MD
410-363-6090

Memorial Program
410-354-3550

The United States Department of Veterans Affairs (USDVA) provides healthcare, benefits and access to national cemeteries to former military personnel and their dependents. The USDVA has responsibility over three administrations. They are:

- **The Veterans Health Administration**
- **The Veterans Benefits Administration**
- **The National Cemetery Administration**

For VA healthcare enrollment:

Central Maryland/Eastern Shore veterans are seen by the VA Maryland Healthcare System and can call 877-222-8387

Western Maryland veterans are seen by the Martinsburg VA Medical Center and can call 800-817-3807, press 4

Montgomery County/Prince George's County/Southern Maryland veterans are seen by the Washington DC VA Medical Center and can call 202-745-8000, ext 56333

For VA benefits questions:

Federal VA benefits, veterans can call 800-827-1000

Federal VA education benefits, veterans can call 888-GIBILL-1 (888-442-4551), 7am-6pm CT, M-F

Federal VA home loan program, veterans can call 877-827-3702

If a veteran has questions about burial in a National Cemetery, they can call 800-535-1117

If a veteran has questions about Arlington National Cemetery (managed by the Dept of the Army), they can call 877-907-8585

USDVA Veterans Crisis Line 800-273-8255, press 1 or text to 838255
USDVA National Center for Homeless Veterans 877-4AID-VET (424-3838)
USDVA Women Veterans Call Center 855-VA-WOMEN (829-6636)

MARYLAND DEPARTMENT OF VETERANS AFFAIRS SERVICE PROGRAM OFFICE LOCATIONS

Baltimore
31 Hopkins Plaza, Room 3020
Baltimore, MD 21201
800-446-4926, ext. 6450

Bel Air
Motor Vehicle Administration
Bel Air Service Center
501 W. Macphail Road
Bel Air, MD 21014
410-638-6501 (benefits specialist)
410-638-638-6507 (office secretary)

Camp Springs
Harriet Hunter Building
6420 Allentown Road
Camp Springs, MD 20748
301-248-0463

Veterans Services Program of Carroll County
(Supported by, but not an MDVA service office)
125 Stoner Avenue
Westminster, MD 21157
410-386-3800

Charlotte Hall
29431 Charlotte Hall Rd., Room 211
Charlotte Hall, MD 20622
240-577-7083

Gaithersburg
Motor Vehicle Administration Service Center
15 Metropolitan Grove Road
Gaithersburg, MD 20878
301-987-8412/301-987-9413

Glen Burnie
Motor Vehicle Administration Service Center
6601 Ritchie Highway
Ground Floor, Room 30 (for a benefits specialist)
Room 8A (for mail)
Glen Burnie, MD 21062
410-424-3039

Laurel
Howard County Multi-Service Center
9900 Washington Blvd., Suite I
Laurel, MD 20723
410-313-0229

Cumberland
13300 Winchester Road, SW
Cumberland, MD 21502
301-729-4676

Easton
11 South Harrison Street
Easton, MD 21601 (physical address)
P.O. Box 1148
Easton, MD 21601 (mailing address)
410-690-7181

Frederick
Multi-Service Center
100 West Patrick St., Rm 2120
Frederick, MD 21701
301-600-2155

Hagerstown
Maryland Motor Vehicle Administration
18306 Col. Henry K. Douglas Drive
Hagerstown, MD 21740
240-527-6894

Salisbury
Motor Vehicle Administration Service Center
251 Tilghman Road
Salisbury, MD 21804
410-219-7256

***Before visiting a service office location, call to verify hours and to confirm whether an appointment is required**



**For more information on veteran benefits and services in Maryland, visit:
veterans.maryland.gov**