



ANNE ARUNDEL COUNTY

**COMBATTING TRAFFICKING
IN PERSONS
PROTOCOL & RESOURCE GUIDE**

2022 Edition

Introduction

The Anne Arundel County Commission for Women has prepared this Anne Arundel County Combatting Trafficking in Persons Protocol and Resource Guide to facilitate collaboration among agencies, organizations, and service providers who support to survivors of human trafficking. The guide lists agencies and organizations equipped to provide services specific to human trafficking survivors, as well as local resources for referrals within Anne Arundel County, Maryland, and across the United States. Please be advised that this resource guide is not exhaustive, and not all survivors may be accepted by some agencies because of their specific provider requirements.

The assessment tool is offered to assist agencies and organizations in identifying potential human trafficking victims. The protocol guides how to respond to individuals once identified in Anne Arundel County. Both are recommended for incorporation into current agency and organizational protocols within the county.

The Anne Arundel County Commission for Women extends a special thanks to the Frederick County Human Trafficking Task Force for sharing their protocol and resource guide, and to Amelia Rubenstein for the adaptation of the Stage of Change model for human trafficking survivors based on the six stages of change for individuals with addictions by Prochaska and DiClemente.

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Definitions: Understanding Human Trafficking

Human trafficking is a form of modern-day slavery in which traffickers use force, fraud, or coercion to control victims for the purpose of engaging in commercial sex acts or labor services against his/her will.

According to the federal Trafficking Victims Protection Act (TVPA) of 2000:

Sex trafficking is the recruitment, harboring, transportation, provision, obtaining, patronizing, or soliciting of a person for the purposes of a commercial sex act, in which the commercial sex act is induced by force, fraud, or coercion, or in which the person induced to perform such an act has not attained 18 years of age (22 USC § 7102).

Labor trafficking is the recruitment, harboring, transportation, provision, or obtaining of a person for labor or services, through the use of force, fraud, or coercion for the purposes of subjection to involuntary servitude, peonage, debt bondage, or slavery (22 USC § 7102).

Traffickers use tactics of power and control to exploit victims' vulnerabilities, as illustrated here:



This wheel was adapted from the Domestic Abuse Intervention Project's Duluth Model Power and Control Wheel, available at www.theduluthmodel.org

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Human Trafficking Assessment Protocol

Red Flags

- Inability to recall address or knowledge of current location
- Reluctance to share basic information
- Avoids eye contact
- Lack of control of his/her identification or money
- Exhibits fear of his/her companion
- Someone speaks on his/her behalf or is overly controlling
- Discloses multiple sexual partners

Tips

- Speak with the person alone.
- Use a professional language interpreter when necessary.
- Don't make promises you can't keep.
- Remember that a victim will rarely self-identify.
- Mirror language the victim uses (e.g., "boyfriend" instead of "pimp").
- Inform person of confidentiality and mandated reporting laws.
- Ask person if he/she wants law enforcement contacted, unless there is a risk of harm to self or others.

Sample Questions

- Does anyone take all or part of the money you earn?
- Do you have a debt to someone you cannot pay off?
- Has anyone controlled, supervised or monitored your work or actions against your will?
- Has anyone threatened you or made you feel afraid?
- Is someone holding your id, passport and/or important documents?
- Has anyone threatened to hurt you or your family if you leave your situation/work?
- Has anyone physically or sexually abused you?
- Has anyone tricked or pressured you into doing something you did not want to do?



If **YES** to any of the above questions or if other indicators of human trafficking are present you can:

- Call the National Human Trafficking Resource Center (NHTRC) hotline at 1-888-373-7888.
- Ask for assistance with assessment and next steps (following all HIPAA & mandatory reporting regulations). The NHTRC hotline is confidential, operated 24/7, and has access to 200+ languages.
- Call the Anne Arundel County Tip Line at 410-222-8050 for suspected trafficking of an adult or minor.



If victim is a **MINOR**:

- Call AACo Department of Social Services Child Protective Services Unit – 410-421-8400 main number to include after 5 p.m. or on weekends.
- Call the Anne Arundel County Tip Line at 410-222-8050 for suspected trafficking of a minor.



If victim is an **ADULT**:

- Encourage victim to call YWCA of Annapolis and AACo.
- Encourage victim to call BWMC Forensic Nursing Program.
- Refer to other anti-trafficking programs listed in Resource Guide.
- Call the Anne Arundel County Tip Line at 410-222-8050 for suspected trafficking of an adult.

If **NO** to above questions:

- Refer services as appropriate (see Resource Guide).
- If victim does not disclose elements of trafficking, but you still feel uneasy with their situation, please call NHTRC at 1-888-373-7888.

Stages of Change

In Changing for Good (William Morrow, 1994), Prochaska and DiClemente describe six stages of change for individuals with addictions. These stages offer similar insights into the mindset of trafficked and exploited individuals. As you talk with these individuals, their responses in your conversation may give you insights into their readiness to change. If the individual is not ready, offering contact information and encouragement may help them be ready for change in the future.

Stage 1: Pre-contemplation

People in this stage may be aware that they are in an abusive situation, but they minimize or justify the situation, seeing more benefit than deficit. Not a great deal of desire to change exists. Offer information that may help plant seeds for change.

Stage 2: Contemplation

People in the contemplation stage have become aware of the greater impact of their situation, yet they are uncertain if they can make a change. They may be open to considering change “someday.” Offer information and begin to plant seeds for change. Individuals may begin to consider the possibility of change. However, it is not a “one and done” decision but rather a process over time.

Stage 3: Preparation

People begin to see that they have the power to make life-changing decisions. They need to do it for themselves but do not need to do it by themselves. They are starting to gather resources and will ask questions that will help them figure out what to do.

Stage 4: Action

People are ready to take the actual steps to get help and make a change. For trafficked individuals, they need to get to a safe place. In addition, they need to become part of a recovery program that will help them address the effects of physical, mental and emotional abuse and start establishing healthy behaviors to support the process of rebuilding their lives.

Stage 5: Maintenance

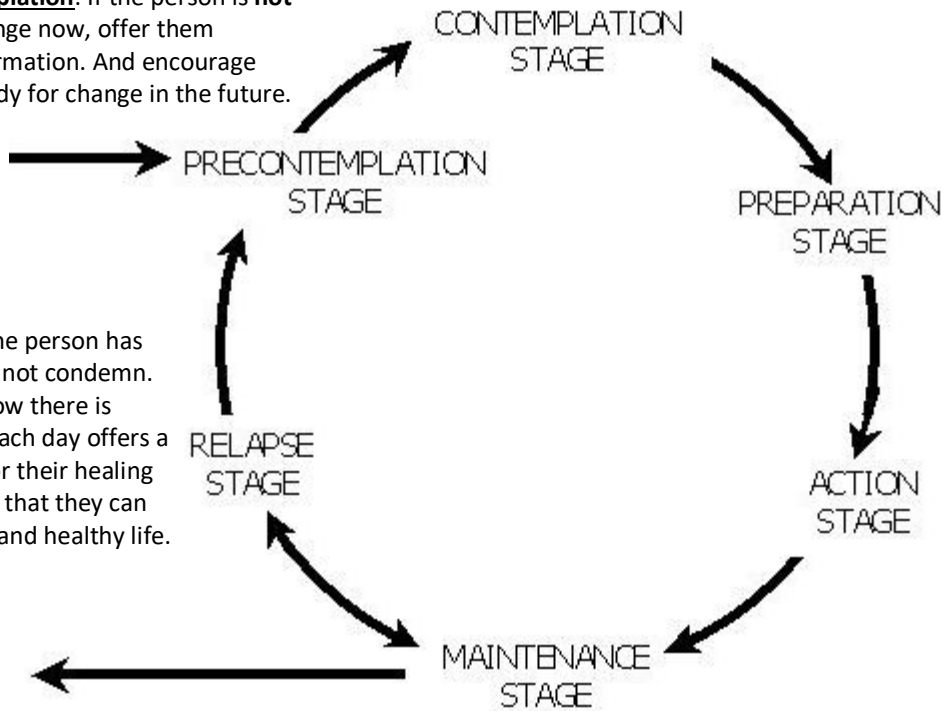
People are practicing healthy life patterns. People are more aware of triggers and stressors that could lead to relapse. Healthy life patterns are more than merely a rote exercise, but rather an integrated aspect of themselves.

Stage 6: Relapse

People may fall back into old habits, especially if they encounter difficulties or come back in touch with their former associations and environment. Do not condemn the individual. Remind them that they can live a happy and healthy life of “abundant well-being.”

Contemplation: If the person is open to change, but not now, offer contact information. Encourage them be ready for change in the future.

Pre-Contemplation: If the person is **not** open to change now, offer them contact information. And encourage them be ready for change in the future.



Preparation: If the person is seeking information to change, but is not quite ready, offer contact information and encourage them consider this in the future.

Relapse: If the person has relapsed, do not condemn. Let them know there is hope. That each day offers a fresh start for their healing journey, and that they can live a happy and healthy life.

Action: If the person is ready to make a change, have them call or you make a call for help. Stay with them. Identify any specific needs and pray with them.

Maintenance: The person is practicing healthy life choices. Offer affirmation and encouragement.

HUMAN TRAFFICKING REPORTING TIPS FOR ANNE ARUNDEL COUNTY

Human trafficking is happening in Anne Arundel County and throughout Maryland. The most common forms in our area are:

Sex Trafficking

- Under 18: A minor who is engaged in any type of commercial sexual activity is a victim of sex trafficking (e.g., prostitution, stripping, pornography, etc.).
- 18 and over: The presence of force, fraud, and/or coercion establishes sex trafficking.

Labor Trafficking

- Forced, fraudulent, or coerced work at any age may be labor trafficking.

Indicators include, but not limited to the following:

Physical trauma or injury; Poor physical health, hygiene, or living conditions; Emotionally withdrawn or fearful; Mentally confused or disoriented; Abnormal or change in behavior; Lack of control or freedom; No identification.

If you suspect a situation may be human trafficking, pay close attention to the details of what you observe. If you are talking to a possible victim of trafficking, listen carefully to what this person is telling you. Human trafficking does not necessarily involve moving a person to another area, state, or country.

You do NOT have to know “for certain” whether a situation is human trafficking; suspicion is sufficient to report. Be aware that asking a lot of questions can inadvertently be traumatizing to victims. Victim safety is an important goal for citizen response.

AACCW/2022

REPORTING CONTACT NUMBERS:

- **911** EMERGENCY SITUATION (DANGER TO ANYONE OR SUSPECTED CHILD TRAFFICKING)
- **410-222-8050** SUSPECTED TRAFFICKING OF AN ADULT (Anne Arundel County Tip Line)
- **888-373-7888** or OUTSIDE OF AACO
- **text 233733** (National Human Trafficking Hotline)

FOR MANDATED REPORTERS/ANY SITUATION INVOLVING A CHILD/YOUTH:

Call Anne Arundel County Police (**410-222-8050**) and the Department of Social Services (Adult and Child Protective Services Unit – **410-421-8400** main number to include after 5 p.m. or on weekends).

HOW YOU CAN MAKE A DIFFERENCE TO END HUMAN TRAFFICKING:

1. Stay informed by reading about human trafficking or hearing survivor stories. Ex: *Polaris Project*: www.polarisproject.org
2. Increase awareness of human trafficking by inviting a Maryland Human Trafficking Task Force-affiliated trainer to speak at your business, organization, church, synagogue, temple, or community group.
3. Engage in safe online social media behavior and share human trafficking awareness information with others.
4. Learn about intersectionality and its impact on human trafficking victims. Educate others about human trafficking, especially when you hear derogatory language or stereotypes about trafficking victims and survivors.
5. Advocate to improve laws aimed at combatting human trafficking.
6. Identify and report suspected human trafficking.
7. Support survivor-focused organizations that directly assist trafficking survivors.

Anne Arundel County Resource Guide

Anne Arundel County Agencies and Organizations

211 Maryland

Operated locally through the United Way, 211 connects people to health and human service resources in their community 24 hours a day, 7 days a week, in over 180 languages.

Phone: 211

Anne Arundel County Department of Social Services (Child Protective Services)

Investigates reports of suspected child abuse and neglect and offers a variety of services to families when these problems are found to exist. All information is confidential.

Phone: 410-421-8400

Anne Arundel County Department of Social Services (Adult Protective Services)

Investigates reports of abuse, neglect, or exploitation of vulnerable adults and arranges for services to remedy the situation. Risk factors are identified, and service plans developed to prevent further risk of harm to the adult.

Phone: 410-269-4500

Anne Arundel County Mental Health Agency, Inc.

Helps children and families build a strong base of emotional resilience for long-term success. They provide support and resources to children and adolescents, adults, and families in vulnerable or abusive living situations and have a team of crisis specialists.

Contact: Kelly Moshogianis and Stephanie Trice

Phone: 410-222-7858

Email: info@aamentalhealth.org

Anne Arundel County Crisis Warmline

24 hours a day, 7 days a week

Phone: 410-768-5522

Maryland Youth Crisis Hotline

24 hours a day, 7 days a week

Phone: 1-800-422-0009

Anne Arundel Medical Center's (AAMC) Abuse and Domestic Violence Program

AAMC responds 24/7 to domestic violence, sexual assault, child abuse, vulnerable adult abuse, and human trafficking. Services include the following: Confidential Crisis Intervention and Assessment, Safety Planning (including safe discharge), Sexual Assault Forensic Exams for Adults & Adolescents (age 13 and up), Referrals and Advocacy, Trauma Recovery Support Group (on hold as of 5/20/2020 due to COVID), Follow-up Support, and Documentation.

Phone: 443-481-1209

Anne Arundel County Public Library

The Anne Arundel County Public Library provides many educational and support resources for the people in the Anne Arundel County community and has staff who are ready to help. The AACPL offers free internet access, Chromebooks, and hotspots for checkout along with a safe space at all 16 locations.

Contact: Catherine Hollerbach, 410-222-7287

Email: chollerbach@aacpl.net

Website: www.aacpl.net

Annapolis & Anne Arundel County YWCA

The comprehensive domestic violence and sexual assault provider for Anne Arundel County. Provides comprehensive services for victims and survivors of domestic violence, sexual assault, sex trafficking, and teen dating violence. Services include a 24-hour hotline, emergency safe house, licensed therapy, legal representation, formal education/job skills training, support groups, abuser intervention groups, and community education and outreach initiatives.

YWCA 24/7 Hotline: 410-222-6800

Contact: Anna Barton, Residential Services Director, 410-626-7800, abarton@ywcaaac.org

Molly Knipe, CEO, 410-626-7800, mknipe@ywcaaac.org

Annapolis Music Therapy Services

Annapolis Music Therapy Services provides goal-oriented and relationship-focused music therapy experiences across the lifespan. Members of the team work specifically with children, adolescents, and adults in the mental health community, sharing collaborative spaces through music to support one's growth, authenticity, and resilience. Annapolis Music Therapy Services is part of the Anne Arundel County Human Trafficking Collaborative and a service provider for the Regional Navigators program of the Anne Arundel County Board of Childcare, meeting the mental health needs of survivors of human trafficking.

Address: 2568A Riva Road, Annapolis, MD 21401

Contact: Amanda Rosado, MMT, MT-BC 240-531-3572

Email: amanda@annapolismusictherapy.com

www.annapolismusictherapy.com

Anchored Hope Therapy, LLC Annapolis, MD

Anchored Hope Therapy, LLC provides trauma-specific mental health treatment to children, adolescents, and adults who have experienced complex trauma exposures like abuse, sexual exploitation/trafficking, neglect, violence, and family of origin conflict. Anchored Hope provides ongoing mental health services and clinical consultation for Law Enforcement and Other Service Providers in the State of Maryland.

Anchored Hope Therapy is a member of the Maryland Human Trafficking Task Force, Victim Service Subcommittee.

Address: 170 Jennifer Road, Suite 202 Annapolis, MD 21401

Contact: Chelsea Haverly, LCSW-C, 443-291-8091

Email: Chelsea@anchoredhopetherapy.com

www.anchoredhopetherapy.com

Baltimore Washington Medical Center (BWMC) Forensic Nurse Program

BWMC Forensic Nurse Examiners can provide medical forensic exams, lethality assessment, specialized documentation of injury, forensic evidence collection, patient education, referrals, and court testimony.

Phone: 24/7 Hospital Emergency Room: 410-787- 4565 (Ask for Forensic Nurse Examiner on duty/on call)

Contact: Jody Oslund, Forensic Nurse Program Coordinator, 410-787-4328

Board of Child Care: Anne Arundel County Regional Navigator Program

Board of Child Care Regional Navigator Program for youth and young adult survivors of sex trafficking improves access to coordinated, trauma-responsive services and provide culturally competent, comprehensive, and holistic trauma treatment in Anne Arundel County. Through a single point of contact service coordination model, Board of Child Care (BCC) will provide eligible Anne Arundel County youth and young adults (24 years old and under) with emergency response services, basic needs support and connection to resources that promote safety, self-sufficiency, and well-being. BCC is working with partners and community stakeholders to assess and improve current screening efforts, promote awareness, increase early identification of child sex trafficking victims, identify gaps in services and the need for regional expansion to better meet the needs of Maryland's youth.

Phone Numbers: Regional Navigator hotline 883-888-0535

Regional Navigator direct line: 240-856-6568

Youth Referral or additional questions: 410-590-9011

Child Advocacy Center of Anne Arundel County

Promotes child well-being by providing a child- and family-focused center to address reports of child maltreatment. They seek to prevent and reduce trauma to children and families using a multi-disciplinary approach to investigation, prosecution, treatment, education, and advocacy.

Phone: 410-222-0200 Main

Contact: Sarah Martin, 410-222-0189

City of Refuge Baltimore

City of Refuge Baltimore (CORB) exists to bring light, hope and transformation to the individuals, families, and communities in Northern Anne Arundel County and South Baltimore through strategic interventions in Five (5) Key Impacts Areas: Essential Needs; Affordable Housing; Youth Empowerment; Workforce Development; and Anti-Human Trafficking and exploitation (Rapha).

Phone: (410) 355-6707 Main; Anti-Trafficking/Exploitation: 443-232-9393

Email: info@cityofrefugebaltimore.org

www.cityofrefugebaltimore.org

Drink at The Well

The Well is a community of women committed to transforming lives through long term relationships, practical programs, and the healing power of love. The Well, leads with love. From there, the love reaches out to include practical programs and services to help a woman see her value and re-imagine her life. Offering resources, hosting annual events, impacting families, and most recently, offering employment through Hon's Honey, the Well expands to meet the needs of the community.

Address: 4710 Pennington Avenue, Curtis Bay, MD 21226

Phone: 410-589-6670 Main

Email: info@drinkatthewell.org

Maryland Legal Aid – Anne Arundel County Office

Provides a full range of free civil legal services to financially qualified Marylanders and people over 60. They handle civil, not criminal, cases. Areas of general service include Consumer Rights, Elder Rights, Employment, Family Farmworkers Rights, Government Benefits, Health Care, and Housing. Due to funding restrictions, Maryland Legal Aid currently cannot represent undocumented individuals unless they are victims of domestic violence or human trafficking.

Phone: 410-972-2700

Toll Free: 800-666-8330

Partnership for Children, Youth, and Families

Assessing community human services needs, identify gaps, build partnerships of diverse stakeholders to develop solutions, fund services through State and local resources, reducing impact of adverse childhood and youth experiences to enable every citizen of Anne Arundel County will live in a safe community in a quality home that he or she can afford, be financially secure and properly nourished, have the job skills needed to succeed in the workplace, be part of a well-functioning family unit, have equal opportunity, have access to comprehensive physical and behavioral health services, and live a long, healthy and fulfilled life.

Contact: 1-800-485-0041, Monday – Friday, 8:30am – 5:00pm

www.aacounty.org/boards-and-commissions/partnership-for-children-youth-families

Spanish Speaking Community Services in Anne Arundel County:**Centro de Ayuda – Anne Arundel County**

Address: 1906 Forest Dr Suite 2B, Annapolis, MD 21401

Phone: 410-295-3434

Website: <https://centerofhelp.org/Inicio>

Anne Arundel County Multicultural Affairs Officer

Contact: Sergio Polanco

Phone: 410-222-0718

Annapolis Family Support

Address: 80 West Street, Annapolis, MD

Phone: 410-269-4478

Organization of Hispanics/Latin Americans (OHLA) of Anne Arundel County

Phone: 410-269-4421

Email: ohlainc@gmail.com

Local Law Enforcement

Anne Arundel County Police

Non-Emergency: 410-222-8610

General Information: 410-222-8050

Crime Tip Line: 410-222-4700

Vice Unit: 410-222-6006

Missing Persons Unit: 410-222-3588

Anne Arundel County Sheriff's Office

Phone: 410-222-1571

Maryland State Police – Glen Burnie Barrack

Phone: 410-761-5130

Maryland State Police – Annapolis Barrack

Phone: 410-267-5800

Maryland State Police – Child Recovery Unit

Contact: Cpl. Chris Heid, 410-953-8284; Sgt. Deborah Flory, 410-953-8281

Anti-Trafficking Programs

Anti-Human Trafficking Program: Catherine's Cottage, Salvation Army of Central Maryland

The Catherine's Cottage program is an emergency housing facility for survivors of sex trafficking in Baltimore. They serve survivors 18 years and up, females, female-identifying transgender individuals, those with children, and foreign nationals. Accepts state-wide referrals, provides emergency and transitional housing, trauma-informed counseling, intensive case management, life enrichment classes, support groups, medical and dental services, mentoring, and spiritual discovery.

Phone: 406-SHELTER

Contact: Anti-Trafficking Program Manager, 410-683-2955

Website: <https://salvationarmymcm.org/catherines-cottage/>

Courtney's House

Provides survivor-run and trauma-informed services to survivors of domestic minor sex trafficking. Located in Washington, DC and Prince George's County at the Family Justice Center, they provide continual direct services for 12-21 year-old youth (male, female, LGBTQ). Services include drop-in center, counseling, support groups, mentoring, tutoring, and case management.

24/7 Hotline: 202-423-0480

Phone: 202-525-1426

FAIR Girls

Provides crisis intervention, emergency and transitional housing, case management, prevention education and community outreach, and policy advocacy through our programs. FAIR Girls' Vida Home is a safe home that exclusively serves up to 6 young female-identifying survivors of sex or labor trafficking aged 18 to 26 and is located in the metro Washington, DC area. They also have a Drop in Center located in Washington, D.C. where they offer food, transportation assistance, resources, programming and support groups. FAIR Girls is available to provide prevention education to youth through our curriculum "*Tell Your Friends*" and customized community trainings for those community members and providers that intersect with potential trafficking victims.

FAIR Girls Crisis Hotline: 855-900-3247 (24/7 assistance provided)

Contact: Shelby Hettenbach, Direct Services Manager, 202-425-1402

To make a referral, please do so through "Referral Form" tab on our website www.fairgirls.org.

HopeWorks of Howard County

Provides emergency shelter and transitional housing for survivors of domestic and sexual violence, including human trafficking (women, men, female identifying transgender individuals). Residential Department provides case management, victim advocacy and supportive services for survivors and their children

24/7 Helpline: 410-997-2272 or 800-752-0191

Phone: 410-997-0304

Maryland Survivor Network (MDSN)

Founded in February 2020 by Shamere McKenzie, a survivor leader in Maryland who responded to the needs of other survivor leaders in the state. MDSN is committed to: personal and professional development for survivors of human trafficking; serving the anti-trafficking movement with authenticity and transparency; and cultivating a holistic physical and digital space dedicated to self-care, group care

and field care. MDSN welcomes survivors of all forms of human trafficking regardless of gender or sexual orientation. Membership requirements include: residing in Maryland and/or surrounding states; meeting federal definition of a human trafficking survivors; being out of the live for at least 2 years; at least 18 years old; not receiving immediate services; and completing the membership application. MDSN in-person meetings are rotated between the 3rd Saturday (1 pm to 3 pm) and 3rd Sunday (7 pm to 9 pm) of every month throughout the state of Maryland.

Contact: MDsurvivornetwork@gmail.com

National Human Trafficking Resource Center (NHTRC) – Polaris

NHTRC is a national, toll-free hotline, available to answer calls, texts, and emails nationwide, 24 hours a day, 7 days a week. The NHTRC takes reports of potential cases of human trafficking, connects callers with anti-trafficking resources in their area, and provides training, technical assistance, general information or specific anti-trafficking resources. Hotline advocates speak English and Spanish and can communicate with callers in more than 200 additional languages using a tele-interpreting service.

24/7 Hotline: 1-888-3737-888

NHTRC SMS Text Line: 233733 (BEFREE)

Contact: nhtrc@polarisproject.org

Website: www.traffickingresourcecenter.org

SAFE Center (Support, Advocacy, Freedom, and Empowerment Center for Survivors of Human Trafficking) University of Maryland, College Park

The University of Maryland SAFE Center is a comprehensive services, research, and advocacy center on human trafficking. Onsite and through University partnerships, the SAFE Center provides bilingual (English/Spanish) case management, legal services, mental health therapy, basic medical care, and economic empowerment services to domestic and foreign national survivors of all forms of human trafficking.

Phone: 301-314-7233 (SAFE)

Email: safecenter@umd.edu

Website: <https://www.umdsafecenter.org>

TurnAround, Inc.

Empowers survivors of sex trafficking and commercial sexual exploitation with the tools and specialized services necessary to achieve healing and self-sufficiency. Located in Baltimore City, TurnAround assists with emergency shelter, transitional housing, case management, victim advocacy, and trauma therapy, as well as community education and training.

24/7 Hotline: 443-279-0379

Contact: Rachel Sye, Anti-trafficking Services Director, 410-837-7000, rsye@turnaroundinc.org

YWCA of Annapolis & Anne Arundel County

The comprehensive domestic violence and sexual assault provider for Anne Arundel County. Provides comprehensive services for victims and survivors of domestic violence, sexual assault, sex trafficking, and teen dating violence. Services include a 24-hour hotline, emergency safe house, licensed therapy, legal representation, formal education/job skills training, support groups, abuser intervention groups, and community education and outreach initiatives.

YWCA 24/7 Hotline: 410-222-6800

Contact: Anna Barton, Residential Services Director, 410-626-7800, abarton@ywcaaac.org

Molly Knipe, CEO, 410-626-7800, mknipe@ywcaaac.org

State Agencies

Maryland Attorney General

Attorneys within the Office of the Attorney General have jurisdiction to prosecute human trafficking cases, including exploitation for sex and labor. In 2019, the Maryland General Assembly passed three new laws that support prosecution of human trafficking cases and increase protections and support for victims. The Child Sex Trafficking Screening and Services Act helps facilitate services for children and young adults at high-risk or who are victims of trafficking. The Anti-Exploitation Act makes labor trafficking an illegal act in Maryland, providing penalties up to 25 years in prison for violating the law. The Sex Trafficking Recodification Bill made important changes to already-existing human trafficking laws in Maryland.

Website: <https://www.marylandattorneygeneral.gov/Pages/Public%20Safety/HumanTrafficking.aspx>

Maryland Coalition Against Sexual Assault (MCASA)

The Maryland Coalition Against Sexual Assault's (MCASA) mission is to help prevent sexual assault, advocate for accessible, compassionate care for survivors of sexual violence, and work to hold offenders accountable. MCASA works on the following areas that connect with anti-trafficking efforts in Maryland: public policy, education, community outreach, technical assistance, and legal services (see Sexual Assault Legal Institute).

Contact: Nicole Ezeh, Human Trafficking Policy Project, 301-328-7023, nezeh@mcasa.org

Maryland Network Against Domestic Violence (MNADV)

The Maryland Network Against Domestic Violence (MNADV) is the state domestic violence coalition that brings together victim service providers, allied professionals, and concerned individuals for the common purpose of reducing intimate partner and family violence and its harmful effects on our citizens.

Contact: Lucane LaFortune, Interim Executive Director & Deputy of Programs, llafortune@mnadv.org

Maryland Department of Health (MDH)

Behavioral Health Administration (BHA) serves as a liaison for victims of human trafficking to receive services from the Core Service Agencies across the state. BHA personnel are also available to provide specific mental health, substance related-disorder, and trauma-focused trainings and presentations to adults who serve young victims of human trafficking.

Phone: 410-402-8300

Maryland Department of Human Resources (DHR)

DHR receives all reports of child sex trafficking and has partnered in a five-year grant with the University of Maryland to address human trafficking in Maryland. All child welfare staff will be trained in identifying and appropriately responding to sex-trafficked victims as part of their mandatory core training. DHR currently has identified two providers (Arrow Project and Children's Home) who can provide diagnostic placement services for youth who are referred as trafficking victims.

Contact: Brandi Stocksdales, Director of Child Protective Services and Family Preservation, 410-767-7561 brandi.stocksdales@maryland.gov

Maryland Hospital Association – Human Trafficking Prevention

Maryland Human Trafficking Task Force’s medical subcommittee created the *Human Trafficking: Guidelines for Health Care Providers* to reflect current national best practices, and promote the use of trauma-informed care, addressing human trafficking from a multi-disciplinary response. These guidelines are intended to equip caregivers and hospitals with accessible tools to help meet the needs of the survivors that access the health care system every day. Additional resources are provided from local, state and national organizations.

Website: www.mhaonline.org/transforming-health-care/workforce/human-trafficking-prevention

Federal Agencies

Federal Bureau of Investigation – Victim Assistance Program

The mission of the Office for Victim Assistance (OVA) is to ensure victims of crimes investigated by the FBI are afforded the opportunity to receive services and notifications as required by the law, and which will improve their ability to cope with the impact of the crime. Victim Specialists can refer you to other types of programs and services, such as emergency housing, counseling, medical assistance, support groups and credit counseling.

Contact: Barbara Gaskins-Wallace, Victim Specialist, 410-277-6644, Barbara.gaskinswallace@ic.fbi.gov
Resource for domestic minor sex trafficking cases

Homeland Security Investigations – Victim Assistance

Homeland Security Investigations (HSI) investigates allegations of human trafficking of both foreign and United States born victims and works closely with other federal, state, and local law enforcement partners to further these investigations. HSI's Victim Assistance Program helps coordinate services to help human trafficking victims, such as crisis intervention, counseling and emotional support both during and after the investigative process.

Contact: Susan Ritter, Victim Specialist, 443-810-9230, Susan.Ritter@dhs.gov
Resource for labor trafficking cases

U.S. Department of Labor

Handles cases of labor trafficking of both foreign and US-born victims and works closely with other federal, state, and local law enforcement partners.

Contact: Baltimore District Office, Wage and Hour Division, 410-962-6211

Substance Abuse ¹

Substance Abuse Treatment Line

Denial is Deadly offers resources for help to individuals who are or know someone who is hooked on heroin, prescription drugs, or other opioids. Any Annapolis or Anne Arundel County fire or police station can provide access to treatment resources 24 hours a day, 7 days a week.

Phone: 410-222-0117

Anne Arundel County Adult Addiction Services

Anne Arundel County Adult Addiction Services provides Anne Arundel County residents who need treatment for an addiction have a number of choices. Both uninsured and insured residents can contact the Anne Arundel County Treatment Referral and Resource.

Phone: 410-222-0100 (North) or 410-222-6001 (South)

Anne Arundel County Health Department Recovery Support Services

The Anne Arundel County Department of Health's Recovery Support Services Program works with clients in substance abuse treatment to obtain the resources and skills they need to transition successfully from treatment to sustained recovery.

Phone: 410-222-7076

Annapolis Area Intergroup

The Annapolis Area Intergroup, or Central Office as it is sometimes called, "is an A.A.® service that involves partnership among groups in a community—just as A.A. groups themselves are partnerships of individuals.

Phone: 410-268-5441 (24 Hours)

Maryland House Detox

Inpatient medical detox center in Linthicum (16 beds with two for Medicaid-eligible patients). Also offers ongoing treatment and recovery programs.

Phone: 855-969-8748

¹ Recovery Anne Arundel County has an extensive guide to recovery resources. The resource guide is available on at <https://recoveryannearundel.org/resources>.

Legal Services for Human Trafficking Survivors

Human Trafficking Prevention Project (HTPP), University of Baltimore School of Law and Maryland Volunteer Lawyers Service

The HTPP focuses on reducing the collateral consequences of criminal legal involvement for survivors of human trafficking and those populations made most vulnerable to exploitation. The HTPP is a partnership between the University of Baltimore School of Law and the Maryland Volunteer Lawyers Service (MVLS), Maryland's largest provider of pro bono legal services. Attorneys represent survivors of sex trafficking seeking to vacate, or, set aside, their prostitution convictions under Maryland's 2011 "vacating convictions" law, as well as provide representation to survivors and populations at risk of future exploitation in expungement and shielding cases. Resources available include the following: Legal services for survivors of human trafficking and individuals at risk of exploitation seeking to vacate, expunge, or shield prostitution and other related charges on their criminal records; civil legal assistance with family law, housing, consumer debt, tax, and other legal matters; training for volunteer attorneys and firms that provide pro bono legal services to HTPP clients; training and technical assistance to service providers on the availability of post-conviction relief within the state of Maryland, as well as on working with survivors of trauma and other marginalized populations.

Contact: Jessica Emerson, Director & Supervising Attorney, HTPP University of Baltimore School of Law, 410-837-45666, jemerson@ubalt.edu

Heather Heiman, HTPP Manager, Maryland Volunteer Lawyer Services, 443-451-4075, hheinman@mvlslaw.org

Sexual Assault Legal Institute

The Sexual Assault Legal Institute (SALI) is a program of the Maryland Coalition Against Sexual Assault (MCASA). SALI provides direct legal services for victims and survivors of sexual assault, including sex trafficking. SALI also provides technical assistance and training for attorneys, rape crisis and recovery center staff and volunteers, and other professionals working with survivors.

Contact: Sara Kominers, Human Trafficking Policy Attorney, 301-565-2277

Phone: 877-496-SALI

YWCA of Annapolis & Anne Arundel County

The comprehensive domestic violence and sexual assault provider for Anne Arundel County. Provides comprehensive services for victims and survivors of domestic violence, sexual assault, sex trafficking, and teen dating violence. Services include a 24-hour hotline, emergency safe house, licensed therapy, legal representation, formal education/job skills training, support groups, abuser intervention groups, and community education and outreach initiatives.

YWCA 24/7 Hotline: 410-222-6800

Contact: Anna Barton, Residential Services Director, 410-626-7800, abarton@ywcaaac.org

Molly Knipe, CEO, 410-626-7800, mknipe@ywcaaac.org

Immigration Assistance/Foreign National Survivors

Ayuda

Offers comprehensive case management and legal representation to any foreign-born persons trafficked for the purpose of forced labor or commercial sex who reside in Maryland, Virginia, and Washington, DC. Ayuda assists trafficking survivors to secure basic needs, including housing, food, clothing, access to medical and mental health services, and connecting to community resources.

Contact: 202-387-4848

Website: www.ayuda.com

Esperanza Center – Catholic Charities of Baltimore

The Esperanza Center offers case management and support services to immigrant victims of labor and sex trafficking in a safe, secure, and confidential environment. They offer trafficking victims assistance with finding secure housing, food, health and dental care, and access to legal services and support needed to build a new life, free from the threat and bondage of a trafficker.

Contact: Helany J. Sinkler, Family Reunification Program Manager, 667-600-2966 or 667-600-2906, hsinkler@cc-md.org

Email: esperanzahtservices@cc-md.org

International Rescue Committee

IRC's services to foreign national victims of trafficking include comprehensive case management, employment services, referrals for health screenings, and federal programs (food stamps and medical assistance).

Contact: Beyenech Taye, Asylee Program Supervisor, 410-558-3169, beyenech.taye@rescue.org

Emergency Shelter Call List

YWCA of Annapolis & Anne Arundel County

Provides the County's ONLY domestic violence safe house shelter. Additional services including counseling, legal representation, job skills development, and identification of housing options are all available on the campus through the client's case manager.

24/7 Hotline: 410-222-6800

Arundel House of Hope – Glen Burnie, MD

The Arundel House of Hope is a non-profit ecumenical organization that provides emergency, transitional, and permanent affordable housing for the poor and those experiencing homelessness in Anne Arundel County. Committed to provide all other support services in a professional, dignified, supportive, and respectful manner.

Phone: 410-863-4888

Catherine's Cottage: Salvation Army Anti-Human Trafficking Emergency Response and Shelter – Baltimore, MD

For women/female-identifying survivors of labor or sex trafficking, including foreign nationals, ages 18 and up

Contact: Beth Clayton Luthye, elizabeth.luthye@uss.salvationarmy.org; 410-900-2392

24/7 Hotline: 855-313-FREE

Courtney's House – Washington, DC

Courtney's House helps underage survivors of sex trafficking to recover.

24/7 Hotline: 202-423-0480

FAIR Girls – Vida Home in Washington, DC

FAIR Girls will respond to requests within 24-48 hours. They assist women/female-identifying survivors ages 18-26.

24/7 Hotline: 855-900-3247

Heartly House (Frederick, MD)

24/7 Hotline: 301-662-8800

The Light House, Inc.

The Light House Homeless Prevention Support Center has served the community as a basic-needs provider of food, shelter and support services for 30 years, rebuilding lives with compassion through shelter and services to prevent homelessness and empower people as they transition toward employment, housing and self-sufficiency.

Phone: 410-349-5056 (M-F 9am – 5pm) and 410-263-1835 (after 5pm & weekends)

TurnAround, Inc. (Towson, MD)

24/7 Hotline: 443-279-0379

Anne Arundel County Emergency Services

Crisis Response System Warmline

Provides 24-hour hotline, telephone triage and intervention, mobile crisis team, in-home family intervention team, linkage to community mental health resources, outreach to homeless and mentally ill, emergency psychiatric services, psychiatric rehabilitation services, outpatient mental health services, medication evaluation, partial hospitalization programs, respite care beds, intensive outpatient treatment, inpatient hospitalization, adult and child crisis bed facilities, and child and family intervention team.

Phone: 410-768-5522

YWCA Domestic Violence and Sexual Assault Hotline

Phone: 410-222-6800

Main Office: 410-626-7800

Maryland Youth Crisis Hotline

Phone: 800-422-0009

Human Trafficking Awareness and Training

Amazing Grace Ministries at Heritage Community Church (Severn, MD)

The Amazing Grace Ministries at Heritage Community Church (HCC) seeks to end slavery, bring freedom and restore dignity to human trafficking survivors and those vulnerable to exploitation in the local area by educating the community to recognize the signs of human trafficking and respond in appropriate ways which enable those in human trafficking or at risk to get help. The team also seeks to partner with community organizations offering outreach and restoration services to understand their resource needs and identify ways to assist.

Phone: 410-551-8500 leave message for Amazing Grace Ministries

Email: agm.heritagecc@gmail.com

Araminta Freedom, Initiative, (Baltimore, MD)

The Araminta Freedom Initiative offers a comprehensive resource for Human Trafficking Prevention and Intervention Education in Maryland. They provide awareness presentations and training specific to churches, faith-based or community-led social organizations and youth clubs throughout the state.

Contact: Laura Coleman, Training & Education Coordinator

Email: colemanl@aramintafreedom.org

Blue Campaign (US Department of Justice)

Blue Campaign is a national public awareness campaign, designed to educate the public, law enforcement and other industry partners to recognize the indicators of human trafficking, and how to appropriately respond to possible cases. Blue Campaign works closely with DHS Components to create general awareness training and materials for law enforcement and others to increase detection of human trafficking, and to identify victims.

Website: www.dhs.gov/blue-campaign/awareness-training

National Center for Missing and Exploited Children

The National Center for Missing & Exploited Children provides safety and prevention resources for families and child-serving professionals focusing on the topics of online and real-world safety, including skills on how to handle a variety of situations ranging from staying home alone to knowing what to do in case of an emergency, to abduction and child sexual exploitation prevention.

Website: www.missingkids.org

Office for Victims of Crime Training and Technical Assistance Center Resources (OVC TTAC)

OVC TTAC provides practitioner-driven, evidence-based training and technical assistance that is responsive to the particular needs of victim service providers, their communities, and the victims they serve, including a specific focus on human trafficking. OVC TTAC provides tailored support to OVC's human trafficking grantees and their partners.

Website: <https://ovc.ncjrs.gov/humantrafficking>

Polaris Project

Polaris Project operates the National Human Trafficking Hotline and holds the largest known dataset on human trafficking in North America. Polaris offers resources and reports based on this data to educate the community in the signs of human trafficking and how to respond.

Website: www.polarisproject.org

ReigniteED, Inc

ReigniteED, Inc. provides educational opportunities to empower individuals to thrive by incorporating trauma-informed practices and tailored instruction to address the needs and goals of adult learners.

ReigniteED Inc desires to reignite the flame of learning and understanding to effectively uplift individuals and create hopeful futures.

Email: info@ReigniteED.org

Suicide Prevention Resources - Hotlines for Families and Youth

911

Immediate assistance in any emergency 24 hours a day, 7 days a week

Anne Arundel County Crisis Warmline

410-768-5522 - 24 hours a day, 7 days a week

Maryland Youth Crisis Hotline

800-422-0009 - 24 hours a day, 7 days a week

National Suicide Prevention Hotlines

1-800-SUICIDE (784-2433) - 24 hours a day, 7 days a week

1-800-273-TALK (8255) - 24 hours a day, 7 days a week

Anne Arundel County Public Schools Student Safety Hotline

877-676-9854 - 24 hours a day, 7 days a week

Anne Arundel County Temporary Financial Assistance

American Red Cross: Service to the Armed Forces

Provides a wide variety of services for service members, veterans and their families. Services include information and referral, temporary financial assistance, individual and family counseling. The American Red Cross links members of the U.S. Armed Forces with their families during a crisis.

Address: 4800 Mount Hope Drive Baltimore, MD 21215

Phone: (877) 272-7337

Anne Arundel County Community Action Agency

Heating and electric bill assistance. Head Start Programs, Counseling for Youths, Crisis Intervention, Case Management, Housing Counseling, etc.

Address: 251 West Street Annapolis, MD 21401

Phone: 410-626-1900

Anne Arundel County Department of Social Services

The mission of Anne Arundel County Department of Social Services is to assist County residents to achieve and maintain self-sufficiency, provide services to strengthen individuals and families, and join community partners in the protection of vulnerable children and adults.

Address: 80 West Street Annapolis, MD 21401

Phone: (410) 269-4500

Emergency Assistance to Families with Children (EAFC)

EAFC provides emergency cash assistance to families who need emergency help paying rent, utilities, or other emergency bills. Funds are available through the local department and there is no lifetime limit. Families must present proof that they are behind on rent and have been/will be evicted.

Address: 80 West Street Annapolis, MD 21401

Phone: 410-269-4500

Fort Meade: Family & Morale, Welfare & Recreation (FMWR): Army Community Service (ACS): Army Emergency Relief (AER)

Soldiers Helping Soldiers in times of unexpected, unplanned, unanticipated emergencies. The AER provides emergency financial assistance to Soldiers, both active and retired, Reservists and Guard activated under Title 10 for 30 days or more.

Address: 828 Chisholm Avenue Fort Meade, MD 20755

Phone: (301) 677-5590

Fort Meade: Fleet and Family Support Program (FFSP): Navy-Marine Corps Relief Society

Helps families find the resources they need to deal with the changes in their lives as a result of service during periods of military conflict. The Society serves active duty and retired Navy and Marine Corps personnel and their eligible family members.

Address: 8479 6th Armored Cavalry Road Fort Meade, MD 20755

Phone: (301) 208-3619

Lighthouse Shelter

Provides support for Acute Crisis, Anxiety/Panic/Phobic Disorder, Attention Deficit Disorder/Hyperactivity, Bipolar Patients, Cultural/Ethnic Issues, Depression, Elder Issues, Parenting, Personality Disorder, Stress, Victims of Trauma, Violence, Women's Issues, and Workplace Issues.
Address: 10 Hudson Street Annapolis, MD 21401
Phone: (410) 263-1835

Maryland National Guard: Maryland Foundation Emergency Relief Fund

Family Program for the name and location of surge MFLC-PFCs and permanent MFLC-PFCs (active duty locations) in Maryland. Service Members and their families may apply for emergency financial assistance when in a crisis. An emergency is a condition that arises suddenly, is unforeseen, and is so urgent that it requires immediate attention. Applications are processed through the Family Assistance Centers.
Phone: 410-576-6019

North County Emergency Outreach Network (NCEON)

Providing assistance in the following areas: court-ordered evictions, utility shut-off notices, fuel, medications, special emergency situations, budget counseling, pastoral counseling, shopping assistance, referrals, intervention programs for battered persons, homeless programs, etc.
Address: 304 5th Ave SE Glen Burnie, MD 21061
Phone: 410-766-1826

Paralyzed Veterans of America

The Paralyzed Veterans of America provides expertise on a wide variety of issues involving the special needs of veterans of the armed forces who have experienced spinal cord injury or dysfunction and their families.
Address: 801 Eighteenth St NW Washington, DC 20006
Phone: (800) 424-8200

Salvation Army – Annapolis Corps

Provides food pantry, counseling, and utility assistance.
Address: 351 Hilltop Lane Annapolis, MD 21403
Phone: (410) 263-4091

Salvation Army – Glen Burnie

Provides meals, food, counseling, utility assistance, rental assistance, diapers and baby formula, and other assistance to north AA County residents only.
Address: 511 Crain Highway South Glen Burnie, MD 21061
Phone: 410-768-0477, 410-768-0477

Temporary Cash Assistance (TCA)

TCA is Temporary Cash Assistance. Family units can receive TCA for a total of 60 months (5 years) over a lifetime. The program has a requirement for all applicants to seek employment. Once an applicant begins to receive TCA, they must meet the work requirement within 24 months.
Phone: 1-800-332-6347/410-269-4500
Address: 80 West Street Annapolis, MD 21401

Temporary Disability Assistance Program (TDAP)

Temporary Disability Assistance Program (TDAP) provides limited cash assistance for disabled adults. Benefits may also include eligibility for the Maryland Pharmacy Assistance Program and Basic Outpatient Medical Services under the Maryland Primary Care Program.

Phone: 800-332-6347

Address: 80 West Street Annapolis, MD 21401

Maryland State and Local Task Forces

Statewide Contacts

Maryland Human Trafficking Task Force (MHTTF)

Contact: Ayn Ducao, Assistant U.S. Attorney, USAO, Task Force Chair, Ayn.Ducao@usdoj.gov

Website: <http://www.mdhumantrafficking.org/>

Governor's Office of Crime Control and Prevention

Contact: Laurie Culkin, Director of Anti-Human Trafficking Policy, laurie.Culkin@Maryland.gov

Website: <http://goccp.maryland.gov/victims/rights-resources/human-trafficking/>

University of Maryland School of Social Work (UMSSW)

Contact: Amelia Rubenstein, Clinical Research Specialist, Child Sex Trafficking Victims Initiative (CSTVI), UMSSW, arubenstein@ssw.umaryland.edu

Website: <https://www.umdsafecenter.org/>

County Contacts

Allegany County Human Trafficking Task Force

Contact: Rhonda Pick, Rhonda.fcrc@Verizon.net

Anne Arundel Commission for Women

Contact: Althea Whieldon, Combatting Trafficking in Persons Working Group, ctipwg@gmail.com, aaccwomen@gmail.com

Baltimore City Human Trafficking Collaborative

Contact: Thomas Stack thomas.stack@baltimorecity.gov

Website: <https://moci.baltimorecity.gov/baltimore-citys-human-trafficking-coordination>

Baltimore County Human Trafficking Working Group

Contact: Bella Owens, women@baltimorecountymd.gov

Run by the Baltimore County Commission for Women, the Criminal Justice Coordinating Council

Website: www.baltimorecountymd.gov/Agencies/executive/criminal_justice_council/humantraffick.html

Cecil County Human Trafficking Task Force

Contact: Anne T. Bean, abean@ccgov.org

Marian Gill, Mariona.Gill@Maryland.gov

Eastern Shore Human Trafficking Task Force

Contact: Ann Holladay, annberryholladay@gmail.com

Ed Thomas, edtho@Comcast.net

Website: www.eshttf.org

Frederick County Human Trafficking Response Team

Contact: Heather Moreno, hmoreno@heartlyhouse.org

Lindsey Carpenter, lcarpenter@statesattorney.us

Website: <https://frederickcountymd.gov/7672/Human-Trafficking-Response-Team>

Howard County Human Trafficking Prevention Coordinating Council

Contact: Andrea Nunez, anunez@howardcountymd.gov

Cheryl Mattis, cmattis@howardcountymd.gov

Website: www.howardcountymd.gov/Departments/Community-Resources-and-Services/Office-of-Human-Trafficking-Prevention

Montgomery County Human Trafficking Prevention Committee

Contact: Jodi Finkelstein, Jodi.Finkelstein@montgomerymd.gov

Website: www.montgomerycountymd.gov/cfw/Ourwork.html

Prince George's County Human Trafficking Task Force

Contact: Renee Battle-Brooks, Esq. REBrooks@co.pg.ms.us; V'Hesspa Glenn, VQGlenn@co.pg.md.us

Website: www.endhumantraffickingpgc.org

Washington County Human Trafficking Task Force

Led by Judiciary's Office

Washington County Human Trafficking Collaborative

Contact: Steven Youngbloodsteven, youngblood@maryland.gov

Neil Mallon, nmallon@ssw.umaryland.edu

Johanna Keefer, Johanna.keefer@Maryland.gov

Christina Truax, chris.stop.ht@gmail.com